

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 12 September, 2019 4:10 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General] LKK REF CC4/LPC19012787/Kha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 19/19/19/VC05/022096
Our Ref: CC4/LPC19012787/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBC 837M (OI) AND SGY 2572M (TP) ON 16/07/2019

We refer to the subject matter and to the assignment dated 18th July 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**MULTILATERAL SERVICES**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 7,442.20	\$ 3,200.00
Loss of Rental (\$130 x 9 days)	\$ 1,170.00	\$ 600.00 (\$100 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 8,614.20	\$ 3,802.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	2 days
TOTAL	6 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Wednesday, 31 July, 2019 10:12 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Admin A; CS A Team; Vic (LKKAuto)

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

Lonpac External - General

Dear Mei Kwan

As spoken, we have forwarded our Insured's GIA report(see attached) to your office earlier.

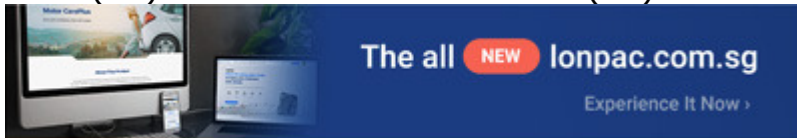
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 22 July, 2019 2:49 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; CS A Team; Vic (LKKAuto)

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022096

LKK REF: CC4/LPC19012787/Kha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGY 2572M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 18 July, 2019 5:11 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 19/07/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 18 July 2019 4:20 PM

To: Autoexcel Engineering <aeexcel@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

Lonpac External - General

Without Prejudice

Dear Ryan

Thank you for your confirmation.

Dear Nivitha

Please arrange Kenneth Kong to conduct TP survey.

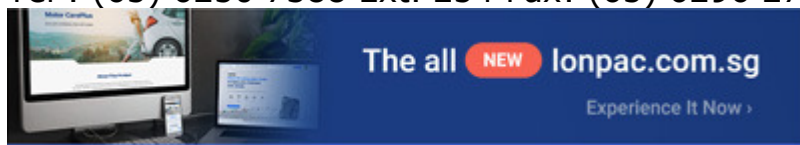
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Autoexcel Engineering [<mailto:aeexcel@singnet.com.sg>]

Sent: Thursday, 18 July, 2019 4:00 PM

To: ONG LI LI; MT_Claim_SG

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

Importance: High

Dear Sirs,

We wish to appoint Kenneth Kong.

Thank you

Best Regards

Ryan Soh

93825367

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, July 18, 2019 3:42 PM

To: 'aeexcel@singnet.com.sg' <aeexcel@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Ryan

Please send future correspondences relating to Motor Claims to mt_claim@lonpac.com.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Choo Beng Hai
10	Nicholas Tey

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

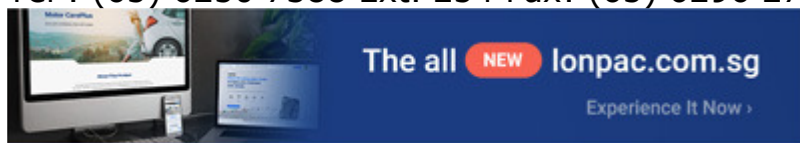
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: CHEW BENG KEE

Sent: Thursday, 18 July, 2019 3:24 PM

To: 'aeexcel@singnet.com.sg'; MT_Claim_SG

Subject: FW: PRE REPAIR SURVEY FOR SGY 2572M [External General]

Importance: High

Lonpac External - General

Hi Gerald/Li Li, pls assist to provide our list of surveyors to Autoexcel. TQ.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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From: Autoexcel Engineering [<mailto:aeexcel@singnet.com.sg>]
Sent: Wednesday, July 17, 2019 4:48 PM
To: CHEW BENG KEE
Subject: FW: PRE REPAIR SURVEY FOR SGY 2572M
Importance: High

GIA report attached.

Kindly let us have the list of surveyor to appoint.

Please revert soonest.

From: Autoexcel Engineering <aeexcel@singnet.com.sg>
Sent: Wednesday, July 17, 2019 12:54 PM
To: 'bkchew@lonpac.com' <bkchew@lonpac.com>
Subject: PRE REPAIR SURVEY FOR SGY 2572M
Importance: High

Dear Sirs,

Please help us arrange for pre repair survey.

Our vehicle – SGY 2572M

Accident date – 16/07/2019

Your insure – GBC 837M

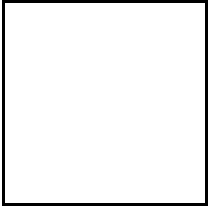
Location – MULTILATERAL SERVICES
160 SIN MING DRIVE # 06-01
SIN MING AUTOCITY (S) 575722

Please be informed vehicle is already in our workshop, kindly let us have the list of surveyor to appoint.

We will forward a copy of GIA report once its ready.

Thank you

Regards
Ryan Soh
93825367



This email has been checked for viruses by AVG antivirus software.
www.avg.com