

155000

INS. CASE OWNER:

Cynthia | CC 4^{Asm} / AXA1901 2781, Kpb39 | LKK
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

23/2/19

Date / Time:

19/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SB 154

Name of Insured:

LIE HAUW TJOE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

15/7/19

Is driver the owner?

(YES) / NO

Nature of Accident:

Claim No.:

S902067 | 27484

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA) (YES) / NO

OI GIA REPORT: (YES) NO / TP GIA REPORT: (YES) NO

Insured Liability:

Final ? Yes / No

SLG 88475



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estem



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SLG 88475 - 8

SLG 88475 - 8

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler / Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

15

Repair Cost:

SS

1533.45

Loss of Rental (LOR):

SS

349.70

(5 days)

X# 69.94

Loss of Use (LOU):

SS

-

(5 days)

-

Loss of Income (LOI):

SS

-

(5 days)

-

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

1890.60

Global Sum SS:

1850.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1850.00

Name 1:

Estem Performance Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLG 8847 S

Not Authorized

Parts	(a) Cost / List Price Items	\$	6,538.54
	Plus/Less 25%	\$	1,634.64
	Total of Cost / List	\$	4,903.91
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	700.00
Total Parts Cost		\$	5,603.91
Labour		\$	3,420.00
Total		\$	9,023.91

LKA Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be submitted and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKA
Survey conducted on : 23/7/19 at 12:00

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor : L Date: 23/7/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. : **SLG 8847 S**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FUX03536385**

Submit By : **SERENCE**
Year Manufacture : **2016**
Engine No. : **2ZRR956950**
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front fender	1	\$868.70		X
2	LH front fender undershield	1	\$195.60		✓
3	LH front fender undershield clip	10	\$25.00		X
4	LHF fender wording "HYBRID"	1	\$44.17		✓
5	LH front door	1	\$1,121.75		X
6	LH front door hinge top	1	\$78.30		X
7	LH front door hinge bottom	1	\$78.30		X
8	LH front door weatherstip	1	\$211.69		X
9	LHF door glass outer moulding	1	\$121.75		X
10	LH rear door	1	\$1,211.40		X
11	LH rear door hinge top	1	\$78.34		X
12	LH rear door hinge bottom	1	\$78.34		X
13	LH rear door weatherstip	1	\$198.70		X
14	LHR door glass outer moulding	1	\$107.80		X
15	LH rear fender	1	\$883.60		X
16	LH rear fender undershield	1	\$92.30		X
17	LH rear fender undershield clip	10	\$30.00		X
18	LH side skirt	1	\$721.50		X
19	LH rear tyre	1	\$350.00	S.N	X
20	LH rear hub cab	1	\$195.65		X
21	LH front tyre	1	\$350.00	S.N	X
22	LH front hub cab	1	\$195.65		X
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLG 8847 S** Submit By : **SERENCE**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF FENDER, LHF DOOR, LHR DOOR, LH SIDE SKIRT, LHR FENDER)	\$1,200.00	500
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF FENDER, LHF DOOR, LHR DOOR, LH SIDE SKIRT, LHR FENDER)	\$1,200.00	880
3	To tuff coat. <i>na</i>	\$250.00	X
4	TO Check wiring	\$50.00	200
5	To remove & refit Door trim, door glass, window regulator, door lock to assist work load. <i>na</i>	\$300.00	X
6	To do wheel alignment. <i>na</i>	\$120.00	X
7	To remove & refit inner seat & upholstery to assist work load. <i>na</i>	\$150.00	X
8	To remove & refit petrol tank to assist work load. <i>na</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Service Request Details

Claim

S9M01UGT

Reference

None

Loss Date

July 15, 2019

Report Date

Jul 19, 2019 8:46:51 AM

Request Date

July 19, 2019

Due Date

July 26, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p. Carnun
T: 9.25am
V. out
E. ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLG8847S

MODEL

PRIUS HYBRID 1.8 CVT

Service Address

...

Primary Contact/Insured

LIE HAUW TJOE

671A EDGEFIELD PLAINS, #29-03, 821671, Singapore

92716288

IRENEW@AXA.COM.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: serence ctc <serence@esteemperf.com.sg>
Sent: Thursday, 18 July, 2019 4:27 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Carmen Lim; jenny chong
Subject: REQUEST FOR PRI SURVY SLG 8847 S
Attachments: 20190718161152167.pdf

Categories: Shekhar

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLG 8847 S.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 25 July 2019 2:04 PM
To: HTLIE@ICLOUD.COM
Subject: ACCIDENT INVOLVING SB 15Y(AXA) AND SLG 8847S ALONG/AT BALESTIER ROAD ON 15/07/2019

25 JULY 2019

Ms LIE HAUW TJOE

Dear Sir/ Mdm

OUR REF : CC4/ASM19012781/Kpb3// S9M01UGT
YOUR REF : SB15Y
ACCIDENT INVOLVING SB 15Y(AXA) AND SLG 8847S ALONG/AT BALESTIER ROAD ON 15/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of SLG 8847S against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's work permit/ work pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 25 July 2019 3:40 PM
To: Hsiao Tong (LKKAuto)
Cc: serence ctc; jenny chong; Admin A
Subject: Re: <Request For Evidence> Your ref: SLG8847S *Our ref: CC4/ASM19012781/Kpb3 [ACCIDENT INVOLVING SB 15Y(AXA) & SLG 8847S ON 15/07/2019]

Dear Hsiao Tong,

As request , video footage has sent to your by whatsapp @ 8430 2426.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Thu, Jul 25, 2019 at 2:01 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your ref: **SLG8847S**

Without Prejudice

Our ref: CC4/ASM19012781/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SB 15Y(AXA) & SLG 8847S ON 15/07/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 July 2019 2:02 PM
To: serence ctc; 'carmen@esteempref.com.sg'; jenny chong
Cc: Admin A
Subject: <Request For Evidence> Your ref: SLG8847S *Our ref: CC4/ASM19012781/Kpb3 [ACCIDENT INVOLVING SB 15Y(AXA) & SLG 8847S ON 15/07/2019]
Attachments: Statement of SB15Y.pdf

Your ref: **SLG8847S** Without Prejudice
Our ref: CC4/ASM19012781/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SB 15Y(AXA) & SLG 8847S ON 15/07/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Wednesday, 4 September 2019 6:15 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: LOD SLG8847S (TP-AXA)
Attachments: 20190904180408339.pdf

Dear Hsiao Tong,

Accident involving SLG8847S & SB15Y on 15.07.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





<TP - Mandate IA> - S9M01UGT [ACCIDENT INVOLVING SB 15Y(OI) & SLG 8847S(TP) ON 15/07/2019]

Type

🔗 Question

Message

Liability: 100%. Third party video shows that insured changed lane and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,890.60(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/09/2019

Survey Details:

Date of loss	15-Jul-19
Date of appointment	19-Jul-19
Date of survey	23-Jul-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLG 8847S
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	18/10/2016
Excess	
Market Value	\$78,000
Part Rebate	\$45,271
Nett Loss	\$32,729

Repair details:

Initial Estimate	\$ 9,023.91
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 33.13
Check items (estimate)	\$ -
Labour	\$ 1,400.00
Total	\$ 1,433.13
Lump Sum(if applicable)	\$ -
Number of days for repair	4



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

TP video shows that OI changed lane and hit third party.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	1,533.45
Loss of use		NIL no. of days
Loss of rental	\$	349.70 (5days x \$69.94)
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	1,890.60

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 24 September 2019 9:24 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 127484, vehicle number SLG88475

<input type="checkbox"/>	SENT TP VIDEO TO OI VIA EMAIL, ADVISED LIABILITY NOT IN HER FAVOUR **KIV TILL 02/09/2019	CHT	19/8/2019 12:28:10 PM
<input type="checkbox"/>	**TP LOD IN VIA EMAIL	CHT	9/9/2019 8:27:14 AM
<input type="checkbox"/>	MessageLiability: 100%. Third party video shows that insured changed lane and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,890.60(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 23-Sep-19	CHT	23/9/2019 12:04:12 PM
<input type="checkbox"/>	9/23/19 3:47 PM LOH Cynthia ----- Approve	LSP	24/9/2019 9:10:39 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 23 September 2019 3:54 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 127484, vehicle number SLG88475

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Monday, 23 September, 2019 3:47 PM
To: admin-d@lkkauto.com
Subject: New message for service request 127484, vehicle number SLG88475

AXA Insurance has sent you a message for claim number S9M01UGT.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Wednesday, 23 October 2019 8:00 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: Re: LOD SLG8847S (TP-AXA)// DOA: 15/07/2019 //LKK REF: CC4/ASM19012781/Kpb3

Dear Hsiao Tong,

We agreed your offer at \$1850 to close case.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Sat, Oct 12, 2019 at 8:48 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to you below email.

We are prepared to improved our offer at a global sum of \$1,850.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, 9 October 2019 9:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: Re: LOD SLG8847S (TP-AXA)// DOA: 15/07/2019 //LKK REF: CC4/ASM19012781/Kpb3

Dear Hsiao Tong,

We prepare to accept **\$1890.60** to close case.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Wed, Oct 2, 2019 at 11:42 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, 4 September 2019 6:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: LOD SLG88475 (TP-AXA)

Dear Hsiao Tong,

Accident involving SLG88475 & SB15Y on 15.07.2019.

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com





Your Ref : SB 15 Y
Our Ref : SLG 8847 S

Date : 04.09.2019

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLG 8847 S & SB 15 Y
ACCIDENT DATE 15.07.2019
ACCIDENT ALONG BALESTIER RD TWDS THOMSON RD
TRAFFIC LIGHT JUNCT

We are the workshop for the owner of motor vehicle no : SLG 8847 S which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SB 15 Y we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,533.45
2	Loss of rental <u>5</u> days @ \$ <u>69.94</u> / day	S \$	349.70
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	1,890.60

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Ulk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel: 6484 1221 Fax: 6484 7829

385 Sin Ming Drive (inside Vicom) Singapore 575718.

Tel: 6753 2112 Fax: 6451 0394

Co. Reg No.: 200005485N GST Reg No.: 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SB15Y
Claim Type: Third Party
Accident Date: 15/07/2019
TP Veh Reg No: SB15Y

Claim No: CER1301746
Final No: CTV1302283
Date: 02 Sep 2019
Policy No: A29114756MKF
Veh Reg No: SLG8847S
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FUX03536385
Engine No: 2ZRR956950
Reg. Date: 18/10/2016

Tax Invoice to Vehicle No :SLG8847S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	1,433.13	
		1,433.13	1,433.13
Total			S\$ 1,433.13
Add GST @ 7%			100.32
Total Amount Payable			<u>S\$ 1,533.45</u>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED THIRTY THREE AND CENTS FORTY FIVE ONLY

The above vehicle was surveyed by KENNETH on 23/07/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 19 August 2019 12:40 PM
To: 'HTLIE@ICLOUD.COM'
Subject: RE: ACCIDENT INVOLVING SB 15Y(AXA) AND SLG 8847S ALONG/AT BALESTIER ROAD ON 15/07/2019
Attachments: SLG 8847S vs SB 15Y-TP VIDEO.mp4

Dear Ms Lie Hauw Tjoe,

Further to our below email.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLG 8847S. Kindly refer to the attached video footage from SLG 8847S for your easy reference. As per video footage, we observe that third party was driving straight within his lane, your vehicle swerved out and collided onto third party vehicle. As such, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 14 days i.e. by **02/09/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 25 July 2019 2:04 PM
To: HTLIE@ICLOUD.COM
Subject: ACCIDENT INVOLVING SB 15Y(AXA) AND SLG 8847S ALONG/AT BALESTIER ROAD ON 15/07/2019

25 JULY 2019

Ms LIE HAUW TJOE

Dear Sir/ Mdm

OUR REF : CC4/ASM19012781/Kpb3// S9M01UGT

YOUR REF : SB15Y

ACCIDENT INVOLVING SB 15Y(AXA) AND SLG 8847S ALONG/AT BALESTIER ROAD ON 15/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of SLG 8847S against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's work permit/ work pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLG 8847 S & SB 15 Y ALONG BALESTIER RD TWDS
THOMSON RD TRAFFIC LIGHT JUNCT ON 15.07.2019 @ 15:50

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLG 8847 S do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
— as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SB 15Y	(Insd veh)	Model: TOYOTA PRIUS HYBRID 1.8CVT
	SLG 8847S	(TP veh)	
Date of Accident/ Time:	15/07/2019		

Repair Estimate	: \$	9,665.57	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (If any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	1,850.00	
Payee Name : ESTEEM PERFORMANCE PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: *Common Lim*

Date: 30.10.2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: *Seemell Chel*

Date: 30.10.2019

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	05/09/2018	Vehicle Rental Agreement No.	15322
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Teck Chye Goh	<input type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	88k 243 Jurong East Street 24 #05-635	<input type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	12/17/1968	<input type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.	88943247F	<input type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	88943247F	<input type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	8591193247	<input type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	8591193247	<input type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLG8847S	<input type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input type="checkbox"/> Address	
Rental Period		<input type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	364	<input type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	05/09/2018	<input type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days		<input type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	05/07/2020	<input type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date/Time of Return			
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$65.00 Per week @ S\$585.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$69.94 Per week @ S \$489.65	Total Amount Received*	S \$34.98
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 52 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage if applicable)*	Renter or authorised driver(s) is below 28 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
 - timely payment of all Rental Charges at all times
 - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
 - there are no accidents, thefts or other incidents occurring within the first week of rental
 - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:
[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

[> Back to OneMotoring](#)

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jul 2019 / 16:08:10

Receipt Date/Time : 18 Jul 2019 / 16:08:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190718-002217

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SB15Y				
As at 15 Jul 2019/15:50:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SB15Y Enquiry Fee 20190718160726357383	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5823	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19012781/Kpb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 07-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SB 15Y	Veh. Inspected	SLG 8847S	
Policy No.	GA470684/1	Coverage (\$)	0.00	
Claim No.	S9M01UGT	Excess (\$)	0.00	
Assign From		Assign Date	19/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKB3FUX03536385	Colour	METALLIC SILVER	
Odometer	113204	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	GOODYEAR	8 mm	
L/H Front Tyre	195/65 R15	GOODYEAR	8 mm	
R/H Rear Tyre	195/65 R15	GOODYEAR	8 mm	
L/H Rear Tyre	195/65 R15	GOODYEAR	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/07/2019	Inspection Date	23/07/2019	
Survey held at	385 SIN MING DRIVE			
Repairer	ESTEEM PERFORMANCE PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 8847S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LH FRONT FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	868.70	-
1	LH FRONT FENDER UNDERSHIELD (CONSISTENT)	SERVICEABLE	195.60	-
10	LH FRONT FENDER UNDERSHIELD CLIP (CONSISTENT)	NOT NECESSARY	25.00	-
1	LHF FENDER WORDING 'HYBRID' (CONSISTENT)	NECESSARY	44.17	44.17
1	LH FRONT DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,121.75	-
1	LH FRONT DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.30	-
1	LH FRONT DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.30	-
1	LH FRONT DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	211.69	-
1	LHF DOOR GLASS OUTER MOULDING (CONSISTENT)	SERVICEABLE	121.75	-
1	LH REAR DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,211.40	-
1	LH REAR DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	198.70	-
1	LHR DOOR GLASS OUTER MOULDING (CONSISTENT)	SERVICEABLE	107.80	-
1	LH REAR FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	883.60	-
1	LH REAR FENDER UNDERSHIELD (CONSISTENT)	SERVICEABLE	92.30	-
10	LH REAR FENDER UNDERSHIELD CLIP (CONSISTENT)	NOT NECESSARY	30.00	-
1	LH SIDE SKIRT (CONSISTENT)	SERVICEABLE	721.50	-
1	LH REAR HUB CAB (CONSISTENT)	SERVICEABLE	195.65	-
1	LH FRONT HUB CAB (CONSISTENT)	SERVICEABLE	195.65	-
LESS 25% DISCOUNT			-1,634.64	-11.04
			4,903.90	33.13
SPECIAL NETT ITEMS				
1	LH REAR TYRE (CONSISTENT) (SN)	SERVICEABLE	350.00	-

Report Ref No. CC4/ASM19012781/Kpb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH FRONT TYRE (CONSISTENT) (SN)	SERVICEABLE	350.00	-
			700.00	-
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF FENDER,LHF DOOR ,LHR DOOR,LH SIDE SKIRT,LHR FENDER).INCLUSIVE OF THE REPAIR OF LH FRONT FENDER,LH FRONT DOOR,LH FRONT DOOR HINGE TOP,LH FRONT DOOR HINGE BOTTOM,LH REAR DOOR,LH REAR DOOR HINGE TOP,LH REAR DOOR HINGE BOTTOM AND LH REAR FENDER.		1,200.00	500.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF FENDER,LHF DOOR,LHR DOOR,LH SIDE SKIRT ,LHR FENDER).		1,200.00	880.00
	TO TUFF COAT.	NOT NECESSARY	250.00	-
	TO CHECK WIRING .		50.00	20.00
	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR,DOOR LOCK TO ASSIST WORK LOAD.	NOT NECESSARY	300.00	-
	TO DO WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT PETROL TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
			3,420.00	1,400.00
	GRAND TOTAL		9,023.90	1,433.13
	RECOMMENDED COST OF REPAIRS			1,433.13

Report Ref No. CC4/ASM19012781/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SIND1UGT
Reference	CC4UASM19012781/9p342
Loss Date	15 July 2019
Report Date	19 Jul 2019 8:46:51 AM
Request Date	19 July 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Items

Vehicle Information	
Incident Vehicle Registration #	SLG28475
Make	TPWD TOYOTA
Model	PRIUS HYBRID 1.8 CVT
Service Address	
...	

Primary Contact/Insured
LIE HAUW TOE
671A EDGEFIELD PLAINS, #29-03, 821671, Singapore
92716288
RENEW@AXA.COM.SG

Claim Handler
LOH Cynthia
6568804843
cynthia.loh@axa.com.sg












Additional Instructions



Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	---------------

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKK Inspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 Rental Agreement.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 LTA Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 TP-Mandate LA dd 220919 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 LKK Recovery Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 Letter to OI_.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 SLG 86475 vs SB 15Y-TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 TP-IA 8647.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
 TP-GIA REPORT.PDF	Reports & Statement	GIA Report	LOH Cynthia	19 July 2019
 Service appointment in Vendor Portal claim: 596403UGT for vehicle SLG86475.html	(IfetDocumentType_AsfItem.documentType.pdf)			19 July 2019
 GA470684-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	19 July 2019
 GIA SB15V INSD.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	19 July 2019
 GA470684-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	19 July 2019
 EMAIL TP 8PM.msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	19 July 2019