Surveyor - Rasul	- Production and the second contract of the s	SNMENT (Office)		
From (Person): (hhi 9 Mut	Pui of	ms19	I	Date/Time: 19.7-19 13.21
Estimated Cost:		Bill to:		
OD (TP) WS/TP RES/OD R To Inspect Vehicle No: SM		MV i CS	Insured:	SLK 1364T
at Workshop m/s Towar Tr	ansit		Tel:	9199 0025
of 21 Bulin Drive,	Bulin Bus (lepot		
Policy No: 129114756 MY	F	Claim No:	600060	1
Sum Insured:		Excess:		
Make of Veh:			I	D.O.A. 16.7.19
CA / REV / REP. / REV 24 Date/Time: 19.7.11 1.28	HRS 2.m Person Con		V	H.O.D. Endorsement:ehicle IN OUT
Date/Time Action/Instruction	(/) Est	imate		
			ea 3 a 2	noA = 313/7
		The second secon	-	120A = 18/10/17
	1			
23/7@16:41 - A	oused w	menmen	Del	· advice
3(, -	evisee ou	~ '' -	P. CI	001,701
	S / II / =	of cred: 7		2011

Days Of Repair. Date/Time, File Pass to? Preli. Report 150 Survey Fee: Resurvey No. of Trip: Final Report Lanesportation: Add Fee: Site Insp (\$ SHES, SE Interview (\$ Photes Tech. Invs (\$ Othera Report Format: Weekend (\$ Lump Sum / 1. (3.) (\$ TOTAL

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj Submitted	Inc. Austrian			
Main	17 Jul 2019 17:04		19 Jul 2019 13:21 Assign		Neg Suprinces	Ins Authred	New Assign Cancel Case	*C530 & 5500	
	Main	Re	ference	Clair	n Details	Docume	ents	Show All	
CLAIM SI Insured: Main Claim	UBFOLDER DET	GRAB F	RENTALS PTE LTI	D, Co. Reg. No	.: 201617200G D, Co. Reg. No.: 20		ated by insu	WANTED TO SERVICE OF THE PARTY	
Vehicle Re	g. No.:	SMB30			PORE PTE LTD, Co. Reg. No.: 201419417K Date of Loss: [72 Months and 15 Days Reg Date (Man Yr)]			:59 Days From LTA	
Claim Type		TP / 60	00069	Polic	y/Cover Note No.:	A291 Cover	A29114756MKF (Comprehensive Coverage: 01/02/2019 -		
Vehicle Re	hicle Reg. No. (Insured):		4T		y No. (Claimant):	31/01	1/2020		
Repairer:		Tower 1 8168895	ransit Singapor	Excess: pore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - To				est - Tel:	
Handling Ir	surer:	MSIG In 6594 25	surance (Singar	oore) Pte. Ltd.	(HQ) - Tel: +65 68	27 7888 [Hand	led by Chhia N	lyuk Pui -	
Adjuster: Adj Asg. Re	marks:	on WP. P	o Consultants Pr	te Ltd (HQ) - T	el: 6256-3561 [I ment could be arran in @ +65 9199 0025	mm.Advice du	201001		
ASSOCIAT	ED MAIL RECE					7207-1200			
MSIG_S	G (18/07/2019);	Cancellation of A	Assignment: SME	33061P		View All	Composi	e Case Mail	
ALL ASSO	CIATED TASKS	ı			Manual C	2000 N 1000	22-907-000 gr 7		
Due Date	Priority	Type Task Gro	oup Subject	Handler	Assigned By	Tasks Creat Completed On	te New Task Created C	Complete In Done?	

Denise Tay (LKKAuto)

From:

Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent:

Monday, 2 September 2019 1:57 PM

To:

Rasul (LKKAuto)

Cc:

Wu Tzu Ying; Subramanian Kasi

Subject:

RE: SMB3061P DOA: 16/07/19

Dear Rasul

We accept cor \$650 before GST with 2 days of repair. We submit LOD to u or MSIG direct ?

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 Mobile +65 9199 0025

Email

bazlin.ahmad@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170 TOWER TRANSIT Registration number 201419417K

www.towertransit.sg

From: Rasul (LKKAuto) < Rasul@lkkauto.com> Sent: Monday, 2 September, 2019 12:30 PM To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Subject: SMB 3061P DOA: 16/07/10

THIS EMAIL IS FROM AN EXTERNAL SOURCE - Do not click links or open attachments unless you recognise the sender/email.

If in doubt, please check with IT Support!

Hi Lynn,

Finalised amount for this case is \$650 / 2 days of repair Kindly for the resurvey after repair photos Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Chhia Nyuk Pui

Date:

23 Jul 2019

Preliminary Advice

Insured Vehicle No : SLK1364T

TP Vehicle No

: SMB3061P

Accident Date

: 16/07/2019

Make

: MAN NL320F (A22)

Assignment Date

: 19/07/2019

Date of Inspection : 19/07/2019

Est. Duration of Repair

: 2.00

Inspection At

: TOWER TRANSIT SINGAPORE PTE LTD (HQ)

21 BULIM DRIVE, BULIM BUS DEPOT

SINGAPORE 648170

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,391.00
Revised Amount	:S\$	650.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	650.00

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

188	1	The vehicle	is	economical/not	economical	for	repair.
-----	---	-------------	----	----------------	------------	-----	---------

(x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

40	CII	N-1	ше:	TATE	WI = 1	
AC	GII	JEN		TATE	MEN	ш
	9					

Date Of Report 17/07/2019 16:33

Date Of Accident 16/07/2019 18:25

Exact Location Of Accident ORCHARD ROAD TWDS SHENTON WAY

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMB3061P

Insured/Policyholder

Name Of Registered Owner TOWER TRANSIT SINGAPORE PTE LTD

 Co Reg No
 201419417K

 Email Address
 NOEMAIL

Mobile Phone No

Alternative Phone No OFFICE-62480987

Vehicle Particulars

Manufacturer MAN

Model NL320F (A22)-10.5 D ABS TURBO (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

BUS

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy YES

Policy Number D-18092210MFBP

Cover Note Number

Driver

 Name of Driver
 HU BEI

 Passport No/FIN
 G6911622T

 Date Of Birth
 13/10/1970

 Occupation
 OUTDOOR

 Date Of Driving Pass
 12/09/2011

Driving Experience 7 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98888888

Fax Number Contact Number

EMail Address NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of meterial facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

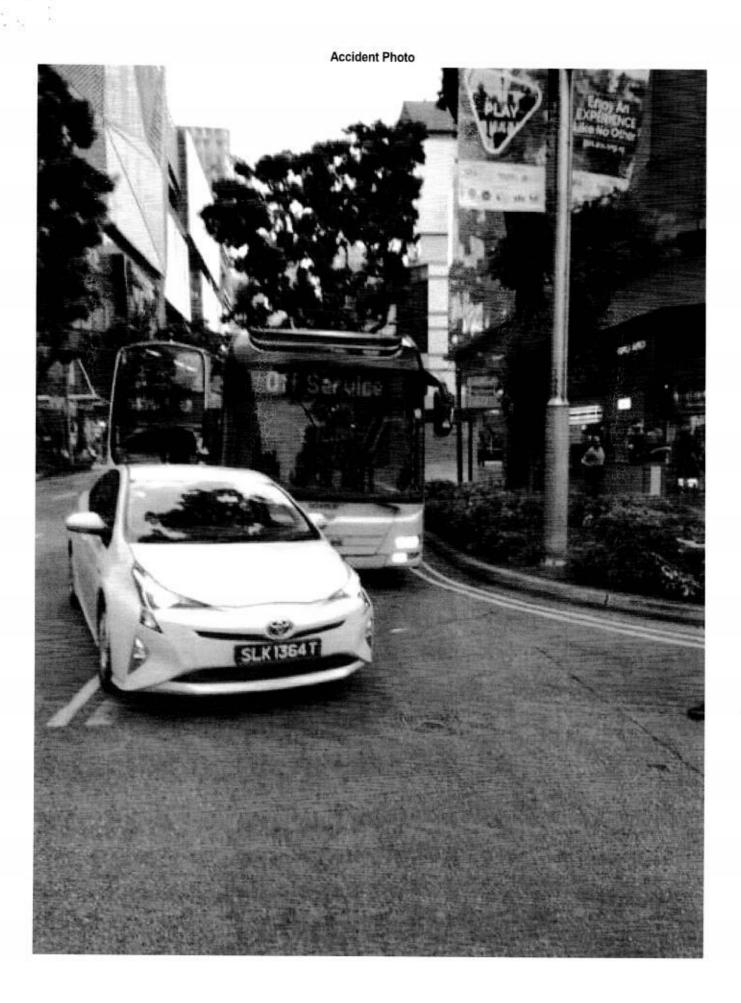
Orlyan's Signate

(if driver is not the policyholder)
Date & Time: 16 7/2019

Reporting Centre Personnel's Signature Name

NRIC/FIN No.:





ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	18:25HRS	BUS REGISTRATION NUMBER	SMB3061P
ACCIDENT DATE	16-Jul-19	BUS TYPE (SD/DD)	SD
BUS CAPTAIN NAME	HU BEI	BUS ROUTE NUMBER	
MPLOYEE NUMBER		BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

 Part No.	Part or Item Description	Quantity	Total Cost
	10-		
	NA		
	1		
		7% GST	\$0.00
		FINAL TOTAL COST	\$0.00

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REMOVE & REINSTALL FRONT RIGHT CORNER BUMPER		325 \$650.00
SPRAY PAINTING		325 \$650.00
	A	
		650
		//
		2 days
		-
		1300%
	7% GST	\$91.00
	FINAL TOTAL COST	\$1,391.00

PAGE 1

ESTIMATED ACCIDENT REPAIR COST



Date In For Repairs

SECTION 3: REPAIRS TO BUS ADVERTISMENT	VINYLS/PANELS	(ADVERTISEMENT COST)
--	---------------	----------------------

TOTAL ADVERTISEMENT REPAIR COST

SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

BUS TYPE (SD / DD)

Date Out From Repairs

Number of Days Under Repair

LOSS OF USE COST

SUMMARY					
SECTION NO.	COST				
1	\$0.00				
2	\$1,391.00				
3	5				
4	-				
5	\$300.00				
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$1,691.00				

Pasul Hp 90010068 2 days 19/07/19 @1610 Reg after report

PAGE 2

\$300.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case Main	Notified	Est Submitted				mitted	Ins Auth'ed			
	17 Jul 2019 17:04		Adj Assigned 19 Jul 2019 13:21 Edit Adj Rpt	S\$650.00 Edit Estimate	S\$650	.00		Pending for Survey Report Cancel Case		
2000	Main	Re	ference	CI	aim Details		Docume	nts	Show All	
and the second					Section of the Assessment of t	[Creat	ted by insurer]			
	JBFOLDER D	NTALS PTE LTD,	Co. Reg. No.: 2	201617200G						
nsured: Main Claimant:	TOWER	TRANSIT SINGAP	ORE PTE LTD,	Co. Reg. No.	: 201419417	10/07/	2010 18:00 - :59			
/ehicle Reg	g. SMB30	61P			Date of Loss Policy/Cover	: [72 M	16/07/2019 18:00 - :59 [72 Months and 15 Days From LTA Reg Date (Man Yr)] A29114756MKF (Comprehensive)			
Claim Type	e: TP / 60	0069			Note No.:	Covera	Coverage: 01/02/2019 - 31/01/2020			
Vehicle Re No. (Insured):	SLK1364	4T			Policy No. (Claimant):					
(Ilisurca).					Excess:	not 649	170 Jurong West -	Tel: 81688950		
Repairer:	Tower T	ransit Singapore	Pte Ltd (HQ) 2	21 Bulim Drive,	Builli bus Di	epot, 048	170 Jurong West -	Dui - 6594 25	211	
Handling Insurer:					[Handlad by	MOHD	ed by Chhia Nyuk R ASUL] [Final	Rpt due 18	/08/2019]	
Adjuster:	LKK Aut	to Consultants Pt	e Ltd (HQ) - Te	1: 6256-3561 .	rranged morr	ing 19/0	7/2019. OI: Grab.	Liab: Dispute(I	NR). TP Req for	
Adj Asg. Remarks:	on WP. P	lease advise if the ntact: Lynn @ +65	9199 0025	ment could be a	inunged mon	9/			Compose Case Ma	
ASSOCIA	ATED MAIL	RECEIVED						View All	Compose Case Ma	
		19): Cancellation	of Assignment	t: SMB3061P					V 200 200 200 200 200 200 200 200 200 20	
ALL ASS	SOCIATED T			biect Han	dler Assi	View gned By	V All Search Task		w Task Comple ted On Don	
Due Da	ate Priori	ty Type Tas	k Group Su	ıbject Han	uici Roo	3.100 01				

Claim Documents

*SMB3061P (600069)

[SLK1364T]

TP

TOWER TRANSIT SINGAPORE PTE LTD

Jul 16 2019 6:00PM

[GRAB RENTALS PTE LTD]

Tower Transit Singapore Pte Ltd

Up	load Documents Uplo	ad Photos Compose New Letter	View	View in Brow	ser ▼
Ass	essment Reports		1 per	page ▼	1
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/07/19 16:41	Adjuster Immediate Advice	0	Load HTM	
Pho	tos/Images		3 per	page ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/09/19 11:28	General View	0	Load JPG	•
2	03/09/19 11:28	General View	0	Load JPG	•
3	03/09/19 11:28	General View	0	Load JPG	•
4	03/09/19 11:28	General View	0	Load JPG	•
5	03/09/19 11:28	General View	0	Load JPG	•
6	03/09/19 11:28	General View	0	Load JPG	•
7	03/09/19 11:28	General View	0	Load JPG	V
8	03/09/19 11:28	General View	0	Load JPG	•
9	03/09/19 11:28	General View	0	Load JPG	V
10	03/09/19 11:28	General View	0	Load JPG	•
11	03/09/19 11:28	General View	0	Load JPG	•
12	03/09/19 11:28	General View	0	Load JPG	•
13	03/09/19 11:28	General View	0	Load JPG	•
14	03/09/19 11:29	General View	0	Load JPG	V
Doc	cumentation		1 per	page ▼	•
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	17/07/19 17:08	TP SMB3061P E-FILE REPORT	(3)	Load PDF	
2	17/07/19 17:08	PRI from Tower Transit Singapore	0	Load PDF	
3	17/07/19 17:08	Photo	Ð	Load JPG	•
4	17/07/19 17:08	Photo	0	Load JPG	1
5	17/07/19 17:08	Photo	0	Load JPG	•
6	18/07/19 08:53	OI SLK1364T E-FILE REPORT	0	Load PDF	
7	18/07/19 09:09	Acknowledge PRI	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
•
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG19012777/R1TF3S2

Date:

05/09/2019

REFERENCE

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A29114756MKF

Claimant Vehicle No:

SMB3061P

Insured Vehicle No:

SLK1364T

Date of Loss:

16/07/2019

Nature of Claim:

TP

Claim No: 600069

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMB3061P

Make & Model:

MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No:

50333912153383

446067 km

Reg. Date: Colour:

01/07/2013 (Man. Year: 2012)

Chassis No: Odometer:

WMAA22ZZXD7001829

Engine Capacity:

Green

Market Value/New Car Price:

10518 cc

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Fair

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

Inspected At:

No

Pre-accident Condition:

CONDITION OF TYRES Front Tyre Size:

Front Left Side:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5 (D)

Front Right Side:

COST OF OUR

Michelin 8 mm Michelin 8 mm

Rear Left Side: Rear Right Side:

Michelin 8/8 mm

The above values represent the remaining tyre treads depth

Michelin 8/8 mm

COST OF CLAIMS	Repairer's	A 11 /		
Parts		Adjuster's	Difference	Diff %
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	1,300.00	650.00	650.00	50.00
Towing	0.00	0.00	0.00	50.00
Towning .	0.00	0.00	0.00	
Gross Total (S\$)	4 200 00		0.00	
	1,300.00	650.00	650.00	50.00
+ GST 7.00/7.00% (S\$)	91.00	45.50	45.50	50.00
Nett Amount (S\$)	1,391.00	~~	10.00	
· · ·	1,001.00	695.50	695.50	50.00

INSPECTION

Date of Assignment:

19/07/2019

Date Inspected:

19/07/2019

Tower Transit Singapore Pte Ltd (HQ)

21 Bulim Drive, Bulim Bus Depot

Singapore 648170

Estimated Period of Repair:

2.0 days

Adjuster:

MOHD RASUL

Manager:

DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 05 Sep 2019)

Parts:

N/A

Labour:

Repairer's

MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database) (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMB3061P)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REINSTALL FRONT RIGHT CORNER BUMPER.	New	650.00	325.00
2	SPRAY PAINTING.	New	650.00	325.00
	Gross L	abour Cost (S\$)	1,300.00	650.00
	Report was unsubmitted during t	his print-out.		

< END OF ESTIMATES >