

15/06/10

INS. CASE OWNER:

Ang Yvonne

CC 4, Asm 190 12775, Aka 37

LKK:

IDAC:

127732

Surveyor:

UMP

DOI:

ASSIGNMENT

19/1/2019

Date / Time:

19/1/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMH 5662K

Claim No.:

59mw14c3

Name of Insured:

LINCOLN TAN TAN BERN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

12/07/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLW 93742



INSRS:

WSP:

Tel:

Liability:

RMKS:

mySolution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLW 93742 - X

SMH 5662K - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

MIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1472.00

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

300.00 (\$60 x 5 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

4480.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4480.45

Name 1:

MG Solution He Ltd

Payee 2. (Strike if N.A.)

S\$

Name 2:

Payee 3. (Strike if N.A.)

S\$

Name 3:

25/1/19

Confirm accident details. (later send out)

24/1/19

TP video
-> OI got stop line.COPY SENT
12/1/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

3250.00

GIA

ASS. REF. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLW 93742 Yr Regn: 2018 March

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz CLA 180 cc 1595

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 27227 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD1173422N608367

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18

R: 225/40R18

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 06 mm

L/Bal. 06 mm

D.O.I. 19/07/15

M4 Solution

Date / Time

Action / Instruction

TP AXA

1/5 \$39w creel \$ 916.20 / 20%.

MV: 1301c

PV: 59.81c

Nett: 70.2c

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: AXA	DATE	: 17/07/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<i>Vinian</i>			
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLW9374Z	<i>WDD1173422N608367</i>	
MODEL	: MERCEDES BENZ CLA1		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 17-Jul-19
		TIME	: 11:45HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT FINDER RH <i>Dented</i>	1	\$ 1,150.00	\$ 1,150.00
2	FRONT SHOCK ABSORBER RH <i>2</i>	1	\$ 822.00	\$ 822.00
3	FRONT KNUCKLE ARM RH	1	\$ 950.00	\$ 950.00
4	FRONT KNUCKLE BEARING RH	1	\$ 420.00	\$ 420.00
5	FRONT UPPER ARM RH	1	\$ 388.00	\$ 388.00
6	FRONT WHEEL HUP RH	1	\$ 488.00	\$ 488.00
7	FRONT LOWER ARM (FRONT) RH <i>3 new</i>	1	\$ 530.00	\$ 530.00
8	FRONT LOWER ARM (REAR) RH	1	\$ 420.00	\$ 420.00
9	FRONT DOOR RH <i>Dented</i>	1	\$ 2,850.00	\$ 2,850.00

TOTAL PRICE \$ 8,018.00

LESS 10% \$ 801.80

SUB TOTAL PRICE \$ 7,216.20

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT WHEEL TYRE RH <i>new</i>	1	\$ 850.00	\$ 850.00
2	FRONT WHEEL RIM <i>lt</i>	1	\$ 3,000.00	\$ 3,000.00

TOTAL \$ 3,850.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1100

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 600.00	400	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 600.00	500	
3	Tuff Coat	\$ 150.00	X	
4	WIRING CHECK	\$ 80.00	30	
5	TO REMOVE AND REFIX FRONT DOOR MECHANISM	\$ 180.00	100	
5	FOUR WHEEL ALIGNMENT	\$ 100.00	80	
6	TO REFIX AND REMOVE UNDERCARRIAGE RH	\$ 350.00	X	
TOTAL		\$2,060.00	1100	

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,066.20
TOTAL LABOUR COST : \$ 2,060.00
TOTAL REPAIR COST : \$ 13,126.20

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

PART BY PART / LUMP SUM

NO OF DAYS :

Adrian Lj
18/07/19
4/5. 04 days
total 4918
4/5. 3.9K.

3.9K ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Singapore NRIC
Owner ID:	740H
Vehicle Details	
Vehicle No.:	SLW9374Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	19 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLA180 AMG AUTO
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	27091031508250
Chassis No.:	WDD1173422N608367
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$33,051.00
Original Registration Date:	09 Mar 2018
First Registration Date:	09 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$38,272.00
Intended PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Mar 2028
PARF Rebate Amount:	\$28,704.00
Intended COE Eligibility	
COE Expiry Date:	08 Mar 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,830.00
COE Rebate Amount:	\$31,064.00
Total Rebate Amount:	\$59,768.00

The information contained herein is correct as at 19 Jul 2019

OK

EXPERIENCE AMAZING WITH LEXUS
LUXURY REIMAGINED

LEXUS

BOOK A TEST DRIVE

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling

Well Kept July 2018 Kia Stinger 2.0T At \$139888

Low Mileage, Immaculate
Condition, Full Stock, 19 Inch
Rays Rims With Potholes.
Direct Dealer - StarAdVALUE FOR MONEY
VALUE FOR TIME
A PEACE OF MIND

HOTLINE: 6741 9997

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Sort by Date Posted

30 results/page

12 vehicles

Search

cla180

Advanced Search

Search

View All

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

cla180

Any

Any

2018

Any

Any

Any

Available

☐ Mercedes-Benz CLA-Class
CLA180 AMG Line

\$137,000

\$13,700 /yr

08-Feb-2018

1,595 cc

26,000 km

Luxury

Available

1 Owner Only, High Spec CLA180 With AMG Bodykits And Sunroof, In House Loan Available!

Posted: 18-Jul-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

☐ Mercedes-Benz CLA-Class
CLA180 Urban

\$132,800

\$13,570 /yr

20-Feb-2018

1,595 cc

18,000 km

Luxury

Available

\$5,000 C&C Service Credits, 1 Owner Agent Unit, Valid 3 Years Factory Warranty Till Feb 2021 Plus An Additional 1 Year Extended Mercedes-Benz Pre-Owned Vehicle Warranty By C&C Till Feb 2022. 33 Points Quality-Check Inspection Done At C&C, Just Done Service...

Republic Auto

Posted: 06-Jul-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

☐ Mercedes-Benz CLA-Class
CLA180 Urban

\$135,800

\$13,910 /yr

20-Feb-2018

1,595 cc

7,085 km

Luxury

Available

\$5,000 C&C Service Credits, 3-Year Manufacturer Warranty Till Feb 2021, Plus 1-Year Mercedes-Benz Pre-Owned Vehicle Warranty. 33-Points Vehicle Inspection By C&C. Well Maintained By 1 Owner, Low Mileage Done. Exclusive Interest Rates At 2.48% With Authorised B...

Republic Auto

Posted: 26-Jul-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

☐ Mercedes-Benz CLA-Class
CLA180 Urban

\$132,800

\$13,570 /yr

20-Feb-2018

1,595 cc

19,598 km

Luxury

Available

Limited Time Promo \$5,000 C&C Service Credits! 1 Owner Agent Unit, Valid 3 Years Factory Warranty Plus An Additional 1 Year Extended Mercedes-Benz Pre-Owned Vehicle Warranty By C&C. 33 Points Quality-Check Inspection Done At C&C. In Excellent Condition, Goodyear...

Republic Auto

Posted: 05-Jun-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Buying a pre-owned car, but
Unsure of its Condition?
Get it checked by
 SIP☐ Mercedes-Benz CLA-Class
CLA180 Urban

\$133,800

\$13,680 /yr

20-Feb-2018

1,595 cc

16,955 km

Luxury

Available

\$5,000 C&C Service Credits, 1 Owner Agent Unit, Valid 3 Years Factory Warranty Plus An Additional 1 Year Extended Mercedes-Benz Pre-Owned Vehicle Warranty By C&C. 33 Points Quality-Check Inspection Done At C&C. In Excellent Condition, Sleek Selenite Grey Compl...

Republic Auto

Posted: 30-May-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

☐ Mercedes-Benz CLA-Class
CLA180 Urban

\$129,800

\$13,120 /yr

12-Mar-2018

1,595 cc

26,000 km

Luxury

Available

Facelifted Model! 1 Owner, Accident Free, Low Mileage Done, 3 Years Or 100000km Warranty By Cycle And Carriage, Elegant Grey In Colour With Clean Interior, Please Call For Viewing And Enquiry

Hin Lung Auto Pte Ltd

Posted: 07-Jun-2018

Tags: 2018 Mercedes-Benz CLA180, 2018 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz CLA180

SHORTLISTED HISTORY

Compare

☐ Mercedes-Benz CLA-Class

\$128,800

\$12,970 /yr

21-Mar-2018

1,595 cc

9,707 km

Luxury

Available

◀ Service Request Details

Claim

S9M01UC3

Reference

None 

Loss Date

July 17, 2019

Report Date

Jul 19, 2019 11:07:00 AM

Request Date

July 19, 2019

Due Date

July 26, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Ms Hong

T: 11.37 a.m

V: 14

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLW9374Z

MODEL
CLA180

Service Address

...

Primary Contact/Insured

LINCOLN TAN TIAN BENG
BLK 748 PASIR RIS ST 71, #08-16, 510748, Singapore
81114715
TANTIANBENGLINCOLN@YAHOO.COM.SG

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message

Catherine Chong (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Friday, 19 July, 2019 10:15 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SLW9374Z- (PRE-INSPECTION) ; YOUR REF : SMH5662K -DOA ON 17/07/2019
Attachments: SLW9374Z (PRE-INSPECTION) ;YOUR REF SMH5662K.pdf

Categories: Raghav

Dear Person-Incharge

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
-------------------------	------------------------------

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 23 October 2019 3:26 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 127732, vehicle number SLW9374Z

23/10/19 3:06 PM *** ANY UPDATE ? - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Wednesday, 23 October, 2019 3:07 PM
To: admin-d@lkkauto.com
Subject: New message for service request 127732, vehicle number SLW9374Z

AXA Insurance has sent you a message for claim number S9M01UC3.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: ALENE P H LI CHENG
CAR/ LORRY/CYCLE: REG NO: SLW 9374Z POLICY NO: _____
ACCIDENT CLAIM NO: _____

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. SLW 9374Z from the repairers,

Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or

about the 17 day of 07 2019 have been completed to my / our satisfaction, and that

I / we have no further claim on the above company in Respect thereof.

Date: _____ Signature: 

Co's Stamp: _____ NRIC No: _____

19/07/2019 - PFI
19/07/2019 - Sunday

Vehicle No - 19/07/2019
Vehicle No - 19/07/2019
19/07/2019 - 19/07/2019
19/07/2019



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Bill No : 198303

Date : 06-September-2019

Vehicle Number : **SLW 9374Z**

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,900.00
BEFORE GST		3,900.00
7% GST		273.00
TOTAL		\$ 4,173.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.


Co's stamp & Authorised Signature



<TP - Mandate IA> - S9M01UC3 [ACCIDENT INVOLVING SMH 5662K(OI) & SLW 9374Z(TP) ON 17/07/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver failed to stop at stop line and collided with third party who has the right of way. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,480.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 25-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/10/2019

Survey Details:

Date of loss	17-Jul-19
Date of appointment	19-Jul-19
Date of survey	19-Jul-19
Location of survey	MG SOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW9374Z
Make and Model	MERCEDES BENZ CLA180 AMG AUTO - 1595cc
Date of registration	9-Mar-18
Parf Rebate	
Market Value	\$ 130,000.00
Parf Rebate	\$ 59,768.00
Nett Loss	\$ 70,232.00

Repair details:

Initial Estimate	13,126.20
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 3,818.00
Check items (estimate)	\$ -
Labour	\$ 1,110.00
Total	\$ 4,928.00
Lump Sum(if applicable)	\$ 3,900.00

Number of days for repair	4.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199007198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

TP video shows that OI side got stop line, OID should give way to third party.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	4,173.00
Loss of use	\$	300.00 (5days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	4,480.45

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 29 October 2019 4:58 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 127732, vehicle number SLW9374Z

] REC'D TP ESTIMATE_F FROM ADRAIN**PASS TO VIVIAN	STU	15/8/2019 5:38:02 PM
] FILE TRANSFER TO CHT	LSL1	23/10/2019 10:50:22 AM
] 23/10/19 3:06 PM *** ANY UPDATE ? - ANG Yvonne	HMK	23/10/2019 3:11:57 PM
] *TP VIDEO IN VIA EMAIL	CHT	25/10/2019 9:00:15 AM
] ** OI GOT STOP LINE	CHT	25/10/2019 9:02:08 AM
] 29/10/19 3:45 PM ANG Yvonne ----- Please proceed	LSP	29/10/2019 4:44:37 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 29 October 2019 3:48 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 127732, vehicle number SLW9374Z

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Tuesday, 29 October, 2019 3:46 PM
To: admin-d@lkkauto.com
Subject: New message for service request 127732, vehicle number SLW9374Z

AXA Insurance has sent you a message for claim number S9M01UC3.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 November 2019 8:57 AM
To: MG Solution
Cc: Admin A
Subject: RE: 3rd Party Claim for Accident Involving Vehicle SLW9374Z & SMH5662K on 17/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,450.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 24 October 2019 11:26 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: Re: 3rd Party Claim for Accident Involving Vehicle SLW9374Z & SMH5662K on 17/07/2019

Your Ref: **SMH5662K**

Our Ref: **SLW9374Z**

Dear Hsiao Tong,

We refer to below email, please find attached cctv footage and after repair photos for your reference.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 7 November 2019 9:24 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLW9374Z & SMH5662K on 17/07/2019

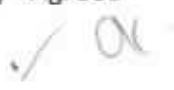
Your Ref: **SMH5662K**

Our Ref: **SLW9374Z**

Dear Hsiao Tong,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$4173.00 (Inclusive of GST) - Agreed
LOU	\$ 300.00 (5 days x \$60) - Request: including of 1 Sunday
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$4480.45



Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Nov 7, 2019 at 8:57 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,450.00(all-in).

Please confirm acceptance.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

INVOICE No : TI 199324

PB No : 198303

Date : 12-November-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLW 9374Z

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,900.00
BEFORE GST		3,900.00
7% GST		273.00
TOTAL		\$ 4,173.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 06/09/2019

Your Ref : SMH5662K

To : AXA INSURANCE SINGAPORE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLW9374Z & SMH5662K ON 17/07/2019
AT BASEMENT 2 CAR PARK OF RAFFLES CITY SHOPPING CENTRE, NO.252
NORTH BRIDGE ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198303 @ S\$4,173.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,000.00 (5 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : ALENE POH LI CHENG
Address : 156 CANBERRA DRIVE #03-25
THE BROWNSTONE S(768082)
Contact No : _____
TO: AXA INSURANCE PTE LTD



Dear Sirs,

ACCIDENT INVOLVING SLW9374Z AND JMH5662K ON 12/07/2019
AT/ALONG BASEMENT 2 CAR PARK OF RAFFLES CITY SHOPPING CENTRE.
NO. 252 NORTH BRIDGE ROAD

I/We, ALENE POH LI CHENG am/are the registered owner of
motor car no. SLW 9374Z

Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.

Thank you.



Signature of Claimant



Witness By

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19012775/Apa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: YVONNE			Date : 19-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMH 5662K	Veh. Inspected	SLW 9374Z	
Policy No.	VPA/P2240258	Coverage (\$)	0.00	
Claim No.	S9M01UC3	Excess (\$)	0.00	
Assign From		Assign Date	19/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CLA180	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD1173422N608367	Colour	WHITE	
Odometer	27227	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	DUNLOP	6 mm	
L/H Front Tyre	225/40 R18	DUNLOP	6 mm	
R/H Rear Tyre	225/40 R18	DUNLOP	6 mm	
L/H Rear Tyre	225/40 R18	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/07/2019	Inspection Date	19/07/2019	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 9374Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER RH (CONSISTENT)	DENTED	1,150.00	1,150.00
1	FRONT SHOCK ABSORBER RH (CONSISTENT)	NOT NECESSARY	822.00	-
1	FRONT KNUCKLE ARM RH (CONSISTENT)	NOT NECESSARY	950.00	-
1	FRONT KNUCKLE BEARING RH (CONSISTENT)	NOT NECESSARY	420.00	-
1	FRONT UPPER ARM RH (CONSISTENT)	NOT NECESSARY	388.00	-
1	FRONT WHEEL HUP RH (CONSISTENT)	NOT NECESSARY	488.00	-
1	FRONT LOWER ARM (FRONT) RH (CONSISTENT)	NOT NECESSARY	530.00	-
1	FRONT LOWER ARM (REAR) RH (CONSISTENT)	NOT NECESSARY	420.00	-
1	FRONT DOOR RH (CONSISTENT)	DENTED	2,850.00	1,870.00
	LESS 10% DISCOUNT		-801.80	-302.00
			7,216.20	2,718.00
SPECIAL NETT ITEMS				
1	FRONT WHEEL TYRE RH (SN) (CONSISTENT)	NOT NECESSARY	850.00	-
1	FRONT WHEEL RIM (SN) (CONSISTENT)	CUT	3,000.00	1,100.00
			3,850.00	1,100.00
LABOUR				
	PANEL BEATING ,REMOVING AND REPLACING PARTS.		600.00	400.00
	SPRAY PAINTING TO AFFECTED AREA.		600.00	500.00
	TUFF COAT.	NOT NECESSARY	150.00	-
	WIRING CHECK.		80.00	30.00
	TO REMOVE AND REFIX FRONT DOOR MECHANISM.		180.00	100.00
	FOUR WHEEL ALIGNMENT.		100.00	80.00
	TO REFIX AND REMOVE UNDERCARRIAGE RH .	NOT NECESSARY	350.00	-
			-	-
			-	-
			-	-
			2,060.00	1,110.00
GRAND TOTAL			13,126.20	4,928.00

Report Ref No. CC4/ASM19012775/Apa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,900.00
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Report Ref No. CC4/ASM19012775/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SFM01UC3
Reference	CC4/ASM19012775/Aya3a2
Loss Date	17 July 2019
Report Date	19 Jul 2019 11:07:00 AM
Request Date	23 October 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SLW9374Z
Make	TPVO MERCEDES-BENZ
Model	CLA180
Service Address	

...

Primary Contact/Insured	
LINCOLN TAN TIAN BENG	
BLK 748 PASIR RIS ST 71, #08-16, S10748, Singapore	
81114715	
TANTIANBENGLINCOLN@YAHOO.COM.SG	

Claim Handler	
ANG Yvonne	
6568804461	
yvonne_ang@axa.com.sg	

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType:

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LTA_SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OIL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PARF_COE_Rebale_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 TP-MANDATE IA dtd 251019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 SLWP374Z vs SMH5662K -TP Video.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
 SMH5662K INSD GIA REPORT PDF	Reports & Statement	GIA Report	DHANAL Rayhav	19 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SLW93742 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	19 July 2019
 TP PRI FROM WORKSHOP.mjt	Letters and Correspondence	Workshop	DHAKAL Raghav	19 July 2019