

INSURANCE

INS. CASE OWNER:

MAVIS CHOW

CC 4/AIG1901

2974, 11/10/19

LIC:
IDAC:

Surveyor:

MAVIS

DOE:

ASSIGNMENT

11/10/19

Date / Time:

18/7/19

Registered in Merimen:

11/10/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SGW 19T

Claim No. : 113281512900

Name of Insured : CHUA KIM LIN

Policy No. :

Insured Tel No. : HP: 12/10/19

Make / Model :

Excess Sec II : S\$ D.O.A. : 12/10/19

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L YES / NO)

Insured Liability : % Final ? Yes / No

FBJ 9/12/19



INSRS:
WSP:
Tel:
Liability:
RMKS:

Proton



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

| Date/ Time | STAGE | DATE / PIC |
|------------|----------------------------------|----------------|
| | Non-Reporting hr (1st): | |
| | Non-Reporting hr (2nd): | |
| | Non-Reporting hr (Final): | |
| | Notification hr (if non-pickup): | |
| | Call OI: | |
| | After call hr to OE: | 14/08/19 - JIC |
| | Documentation Check List: | Handler Typist |
| | Notification hr (if non-pickup) | |
| | After call hr to OE: | |
| | Authorisation To Act: | |
| | Release Voucher: | |
| | Final Repair Bill: | NO INVOICE |
| | Car Rental Invoice: | |
| | Towing Invoice: | |
| | LTA / GIA : | |
| | Medical Bill: | |
| | PIR - AGAINST OI | |
| | Mandated/Reject Instruction: | |
| | LOD | |
| | Payment Breakdown Form: | |
| | Post-Repair Photos: | |
| | Others: | |

| | | |
|--------------------|------------|----------|
| PRELIMINARY ADVICE | Date/Time: | Sent By: |
|--------------------|------------|----------|

| | | | |
|--------------|------------|---------------|-------------|
| FINALIZATION | Date/Time: | Confirm with: | Confirm by: |
|--------------|------------|---------------|-------------|

| | | | | | |
|-------------------------|--------------|-------------------|---|-------|------|
| Repair Cost: TOTAL LOSS | S\$ 5,886.00 | (days) Reduction: | % | Email | Call |
|-------------------------|--------------|-------------------|---|-------|------|

| | | | | |
|------------------|------------|---------------|-------|------|
| FINAL SETTLEMENT | Date/Time: | Confirm with: | Email | Call |
|------------------|------------|---------------|-------|------|

| | | | | |
|------------------|-------|------------------------------------|-----|---------------------------|
| Final Liability: | % 100 | (Agreed / Assessed) BOLA S/N No. : | NIL | If NO or B 28, Ass. Lia : |
|------------------|-------|------------------------------------|-----|---------------------------|

| | | |
|-------------------------|--------------|----------------|
| Repair Cost: TOTAL LOSS | S\$ 5,886.00 | PIR AGAINST OI |
|-------------------------|--------------|----------------|

| | | |
|-----------------------|-------|--------|
| Loss of Rental (LOR): | S\$ — | (days) |
|-----------------------|-------|--------|

| | | |
|--------------------|------------|---------------|
| Loss of Use (LOU): | S\$ 320.00 | 20 x 16 days) |
|--------------------|------------|---------------|

| | | |
|-----------------------|-------|------------|
| Loss of Income (LOI): | S\$ — | (S x days) |
|-----------------------|-------|------------|

| | | | | |
|----------|----------|-----------|----------|-----------------|
| LOR only | LOU only | LOR + LOU | LOR + LO | [Tick only one] |
|----------|----------|-----------|----------|-----------------|

| | |
|----------------|-------|
| GIA/LTA Search | S\$ — |
|----------------|-------|

| | |
|----------|-------|
| Medical: | S\$ — |
|----------|-------|

| | | |
|---------------|-------|--------------------------|
| Disbursement: | S\$ — | (e.g. Tow / Independent) |
|---------------|-------|--------------------------|

| | |
|-------------|-------|
| Legal Cost: | S\$ — |
|-------------|-------|

| | | | |
|--------|--------------|-----------------|---|
| Total: | S\$ 3,906.00 | Global Sum S\$: | — |
|--------|--------------|-----------------|---|

| | | | | |
|---------------|------------|---------------|-------|------|
| FINAL PAYMENT | Date/Time: | Confirm with: | Email | Call |
|---------------|------------|---------------|-------|------|

| | | | |
|----------|--------------|---------|------------------------------|
| Payee 1: | S\$ 3,906.00 | Name 1: | PROTON MOTOR TRADING PTE LTD |
|----------|--------------|---------|------------------------------|

| | | | |
|---------------------------|-------|---------|---|
| Payee 2: (Strike if N.A.) | S\$ — | Name 2: | — |
|---------------------------|-------|---------|---|

| | | | |
|---------------------------|-------|---------|---|
| Payee 3: (Strike if N.A.) | S\$ — | Name 3: | — |
|---------------------------|-------|---------|---|

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 520I

Vehicle Details

Vehicle No.: FBJ9121Z
Vehicle to be Exported: No
Intended Deregistration Date: 19 Jul 2019
Vehicle Make: DAELIM
Vehicle Model: SV125 CVT
Primary Colour: White
Manufacturing Year: 2014
Engine No.: SV125E1020619
Chassis No.: KMY5ABBLDEC010066

Maximum Power Output: -
Open Market Value: \$3,025.00
Original Registration Date: 22 Dec 2014
First Registration Date: 22 Dec 2014
Transfer Count: 2
Actual ARF Paid: \$454.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 21 Dec 2024
COE Category: D - Motorcycle
COE Period(Years): 10
QP Paid: \$4,453.00
COE Rebate Amount: \$2,414.00
Total Rebate Amount: \$2,414.00

← TOTAL LOSS
MV \$6K.
Nett Rep: 3585?

The information contained herein is correct as at 19 Jul 2019

OK

[Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

| | |
|----------------|----------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 520I |

Vehicle Details

| | |
|-------------------------------|-------------------|
| Vehicle No.: | FBJ9121Z |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 19 Jul 2019 |
| Vehicle Make: | DAELIM |
| Vehicle Model: | SV125 CVT |
| Primary Colour: | White |
| Manufacturing Year: | 2014 |
| Engine No.: | SV125E1020619 |
| Chassis No.: | KMYSABBLDEC010066 |
| Maximum Power Output: | - |
| Open Market Value: | \$3,025.00 |
| Original Registration Date: | 22 Dec 2014 |
| First Registration Date: | 22 Dec 2014 |
| Transfer Count: | 2 |
| Actual ARF Paid: | \$454.00 |

Intended PARF Rebate Details

| | |
|-------------------------------|--------|
| PARF Eligibility: | No |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |

Intended COE Rebate Details

| | |
|-----------------------------|-------------------|
| COE Expiry Date: | 21 Dec 2024 |
| COE Category: | D - Motorcycle |
| COE Period(Years): | 10 |
| QP Paid: | \$4,453.00 |
| COE Rebate Amount: | \$2,414.00 |
| Total Rebate Amount: | \$2,414.00 |

The information contained herein is correct as at 19 Jul 2019

OK

TOTAL 1025

h

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

AI G

Owner : Cheong Chee Boon Jeff

Accident Date : 12-Jul-19

Vehicle No : FBJ 9121 Z

Vehicle Model : Daelim SV125

Estimated Repair Costs

| Qty | Description | Amount S(\$) |
|-----|---------------------------|-----------------|
| | <u>List Items</u> | |
| 1 | Front fork assy | \$ 1 780.00 X |
| 1 | Front brake disc | \$ 11 180.00 X |
| 1 | Front rim shaft | \$ 11 52.00 X |
| 1 | Top cowling inner panel | \$ 11 95.00 |
| 1 | Windshield | \$ 11 248.00 |
| 1 | Headlamp | \$ 11 295.00 |
| 2 | Side mirrors | \$ 11 152.00 76 |
| 1 | Handle-bar | \$ 11 98.00 |
| 1 | Hand grip (1 set) | \$ 11 90.00 |
| 2 | Brake levers | \$ 11 76.00 38 |
| 1 | Front cowling inner panel | \$ 11 150.00 |
| 1 | Front signal | \$ 11 60.00 |
| 1 | Top footstep panel | \$ 11 155.00 |
| 1 | Bottom footstep panel | \$ 11 120.00 |
| 1 | Exhaust assy | \$ 11 680.00 |
| 1 | Exhaust protector | \$ 11 48.00 |
| 1 | Exhaust link-pipe cover | \$ 11 28.00 |
| 1 | Rear taillamp | \$ 11 185.00 |
| 1 | Rear fender | \$ 11 80.00 |
| 2 | Rear footrests | \$ 11 96.00 48 |
| 2 | Rear absorbers | \$ 11 536.00 |
| 1 | Engine mounting bracket | \$ 11 280.00 |
| 1 | Fairing cover set | \$ 11 985.00 |
| 1 | Main stand | \$ 11 145.00 |
| 1 | Side stand | \$ 11 95.00 X |
| 1 | Rear rim | \$ 11 320.00 |
| 1 | Rear rim bracket | \$ 11 322.00 |
| | | \$ 6,351.00 |
| | Less 10% | \$ 635.10 |
| | | \$ 5,715.90 |

c/f: \$ 5,715.90

Special Nett Items

| | |
|---|-------------------------|
| 1 | Number plate (1 set) |
| 1 | Rear box |
| 1 | Rear box bracket |
| 2 | Fork oils |
| 2 | Fork oil seals |
| 1 | Steering cone (1 set) |

| | | |
|---------|--------|-----|
| ref Box | 28.00 | 20 |
| \$ 117 | 250.00 | 200 |
| \$ 12 | 100.00 | X |
| \$ 11 | 30.00 | X |
| \$ 11 | 56.00 | X |
| \$ 11 | 120.00 | X |
| \$ | 584.00 | |

S/No. Labour

| | |
|---|---|
| 1 | To provide towing service. |
| 2 | To check wiring and reset headlamp focusing |
| 3 | To provide labour. |
| 4 | To respray painting. |

| | |
|--------|----------|
| \$ 35 | 50.00 |
| \$ 11X | 80.00 |
| \$ 300 | 380.00 |
| \$ 450 | 800.00 |
| \$ | 1,310.00 |

Grand Total

\$ 7,609.90

54463
4388


EROFIA MOTOR TRADING PTE LTD

| | |
|---------------------------|--|
| 1. Name of the company | |
| 2. Address of the company | |
| 3. Name of the person | |
| 4. Name of the person | |
| 5. Name of the person | |
| 6. Name of the person | |
| 7. Name of the person | |
| 8. Name of the person | |
| 9. Name of the person | |
| 10. Name of the person | |
| 11. Name of the person | |
| 12. Name of the person | |
| 13. Name of the person | |
| 14. Name of the person | |
| 15. Name of the person | |
| 16. Name of the person | |
| 17. Name of the person | |
| 18. Name of the person | |
| 19. Name of the person | |
| 20. Name of the person | |

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

AIG

Owner : Cheong Chee Boon Jeff

Accident Date : 12-Jul-19

Vehicle No : FBJ 9121 Z

Vehicle Model : Daelim SV125

Estimated Repair Costs

| Qty | Description | Amount S(\$) |
|-----|---------------------------|--------------|
| | <u>List Items</u> | |
| 1 | Front fork assy | \$ 780.00 X |
| 1 | Front brake disc | \$ 180.00 X |
| 1 | Front rim shaft | \$ 52.00 X |
| 1 | Top cowling inner panel | \$ 95.00 |
| 1 | Windshield | \$ 248.00 |
| 1 | Headlamp | \$ 295.00 |
| 2 | Side mirrors | \$ 152.00 pc |
| 1 | Handle-bar | \$ 98.00 ? |
| 1 | Hand grip (1 set) | \$ 90.00 ? |
| 2 | Brake levers | \$ 76.00 pc |
| 1 | Front cowling inner panel | \$ 150.00 |
| 1 | Front signal | \$ 60.00 |
| 1 | Top footstep panel | \$ 155.00 |
| 1 | Bottom footstep panel | \$ 120.00 |
| 1 | Exhaust assy | \$ 680.00 |
| 1 | Exhaust protector | \$ 48.00 |
| 1 | Exhaust link-pipe cover | \$ 28.00 |
| 1 | Rear taillamp | \$ 185.00 |
| 1 | Rear fender | \$ 80.00 |
| 2 | Rear footrests | \$ 96.00 pc |
| 2 | Rear absorbers | \$ 536.00 ? |
| 1 | Engine mounting bracket | \$ 280.00 ? |
| 1 | Fairing cover set | \$ 985.00 |
| 1 | Main stand | \$ 145.00 X |
| 1 | Side stand | \$ 95.00 X |
| 1 | Rear rim | \$ 320.00 ? |
| 1 | Rear rim bracket | \$ 322.00 |
| | | \$ 6,351.00 |
| | Less 10% | \$ 635.10 |
| | | \$ 5,715.90 |

c/f: \$ 5,715.90

Special Nett Items

- 1 Number plate (1 set)
- 1 Rear box
- 1 Rear box bracket
- 2 Fork oils
- 2 Fork oil seals
- 1 Steering cone (1 set)

ref Bent : 28.00 20
 \$ 611 250.00 200
 \$ 12 100.00 X
 \$ 11 30.00 X
 \$ 11 56.00 X
 \$ 11 120.00 X
 \$ 584.00

S/No. Labour

- 1 To provide towing service.
- 2 To check wiring and reset headlamp focusing
- 3 To provide labour.
- 4 To respray painting.

\$ 35 50.00
 \$ 11X 80.00
 \$ 300 380.00
 \$ 450 800.00
 \$ 1,310.00

Grand Total

\$ 7,609.90



EROFIA MOTOR TRADING PTE LTD



PRE-REPAIR INSPECTION REQUEST – FBJ9121Z vs SGW19T (OI) on D.O.A.: 12/07/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariessa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Sent: 7/15/2019 4:18:32 PM
Attachments: 20190715154537.pdf

Hi,

Please refer to the enclosed request from **Roy & Partners**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rui (Yinnul)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

10:53am @ 19/7/19
person lee lee
vehicle in
SAC MENS-

From: jiarong@roypartners.com.sg [mailto:jiarong@roypartners.com.sg]

Sent: Thursday, July 18, 2019 4:10 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGW19T AND FBJ9121Z ON 12/07/2019

Dear Yinnul,

Our client selects Marcus Chua from LKK Auto Consultants Pte Ltd

From: Hor, Yinnul

Sent: Thu, 18 Jul 2019 07:53:54 +0000

To: 'jiarong@roypartners.com.sg'

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariessa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGW19T AND FBJ9121Z ON 12/07/2019

Without Prejudice

Your Reference : MKR/103/9099/2019/as.jr

Our Reference : SGW19T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor | Company Name |
|--------------------------|--|
| AIG In House Surveyor | AIG Asia Pacific Insurance Pte Ltd |
| Lawrence Ng Chun Kee | Priority Services |
| Jeffrey Ong Leng Kiat | Priority Services |
| Jimmy Lee | Priority Services |
| EC Looi | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd |
| Ng You Han | Formteam Adjusters Pte Ltd |
| Soon HanXin (Gary) | Formteam Adjusters Pte Ltd |
| Chow Bo Xiong | Formteam Adjusters Pte Ltd |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd |
| Kalvin Ang | LKK Auto Consultants Pte Ltd |
| Xing Guo Qiang | LKK Auto Consultants Pte Ltd |
| Marcus Chua | LKK Auto Consultants Pte Ltd |
| Mohamad Taufik | LKK Auto Consultants Pte Ltd |
| Adrian Ling | LKK Auto Consultants Pte Ltd |
| Mohammed Rasul | LKK Auto Consultants Pte Ltd |
| Kenneth Kong | LKK Auto Consultants Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Ruit (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinru.Hor@aig.com | www.aig.sg

From: Chia Jia Rong [mailto:jjarong@roypartners.com.sg]
Sent: Thursday, July 18, 2019 3:47 PM
To: Lim, Sheng Yang; Hor, Yinru
Subject: [EXTERNAL] Pre Repair Inspection

This message is from an external sender; be cautious with links and attachments.

Without Prejudice
Save as to cost

Dear Sir,

Our Ref: MKR/103/9099/2019/as.jr
Your Ref: Your insured vehicle SGW 19T

Dear Sirs,

CLAIMANT: Cheong Chee Boon Jeff
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBJ 9121Z AND SGW 19T ALONG GAMBAS AVENUE IN BETWEEN OF SEAGATE AND 3M BUILDING ON 12.07.2019 AT ABOUT 1120 HOURS.

We refer to the above matter.

We act for CHEONG CHEE BOON JEFF, the owner of the motorbike No. **FBJ 9121Z**.

We are instructed by our client to notify you of a road traffic accident on 12th July 2019 at about 1120 hours along Cheong Chee Boon Jeff involving our client's motorbike registration number **FBJ 9121Z** and motor vehicle registration number **SGW 19T** driven by your insured at the material time. A copy of the Singapore police report filed is enclosed.

As a result of the accident, our client's motorbike **FBJ 9121Z** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorbike **FBJ 9121Z** at our client's repairer workshop, M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883. Your said surveyor may contact Lee Lee at 6752 7740 to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

With regards,

Chia Jia Rong
M/s Roy & Partners
101 Cecil Street
#11-09 Tong Eng Building
Singapore 069533
Tel : 6536 8466 Fax : 6536 1963
Email : jjarong@roypartners.com.sg

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Print Received Message

This mail is associated with :

***FBJ9121Z (1132815129SG)
[SGW19T]**

TP
CHEONG CHEE BOON JEFF
Jul 12 2019 12:00AM
[CHUA KIM LIN]
Erofia Motor Trading Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 22/08/2019 11:07 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3906.00) - FBJ9121Z - Claim Handler: Chew, Mavis

Approved:3906.00.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

| Number | Date | Page |
|----------|-----------|------|
| FBJ9121Z | 29-Aug-19 | 1 |

YOUR REF:
VEHICLE NO: FBZ9121Z
MAKE/MODEL: DAELIM SV125CVT
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SGW19T AND FBJ9121Z ON 12 JULY 2019

| | | |
|--|------------|-----------|
| TOTAL LOSS AS PER SURVEYOR'S RECOMMENDATION | S\$ | 6,000.00 |
| LOSS COE REBATE | S\$ | -2,414.00 |
| LOSS OF USE (16 DAYS X \$20.00/DAY) PRI + TOTAL LOSS | S\$ | 320.00 |

SUB-TOTAL: **S\$** 3,906.00

SINGAPORE DOLLARS: THREE THOUSAND NINE HUNDRED AND SIX ONLY

TOTAL : **S\$** 3,906.00

EROFIA MOTOR TRADING PTE LTD

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Ref: EMT1519/19/lt/FBJ9121Z

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

19 August 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SGW19T AND FBJ9121Z ON 12 JULY 2019**

We are instructed by our client Cheong Chee Boon Jeff to claim damages against your insured SGW19T in connection with a road traffic accident on 12 July 2019 at about 11.20hrs along Gambas Avenue with our client's motorcycle registration number FBJ9121Z

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

| | | |
|----|---|---------------------|
| 1. | Total loss as per Surveyor's recommendation | S\$ 6,000.00 |
| 2. | Less COE rebate | S\$-2,414.00 |
| 3. | Loss of Use (16 days X S\$20.00/day) Total loss + PRI | S\$ 320.00 |
| | Total to Claim | <u>S\$ 3,906.00</u> |

Attached PIR and final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 AUGUST 2019

**CHUA KIM LIN
BLOCK 534 WOODLANDS DRIVE 14
#11-587
SINGAPORE 730534**

Dear Sir/Madam,

**OUR REF : CC4/AIG19012774/Uhb3
YOUR REF : SGW 19T**

**ACCIDENT INVOLVING SGW 19T AND FBJ 9121Z ALONG GAMBAS AVENUE ON
12.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of FBJ 9121Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle FBJ 9121Z. As such, liability may not be on your favour. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AIG

AUTHORIZATION TO ACT
(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

I, Cheong Chee Boon Jeff ("the third party claimant")
of Blk 132 Marsiling Rise #04-224 S 730132 (address),
owner of FBJ 91212 (vehicle no.) hereby authorize
Erofia Motor Trading pte ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. FBJ 91212 that was
damaged pursuant to the accident which occurred on 12 07 2019 (date) along
Gambon Avenue (location)
involving vehicle no/s SGW 19 T ("the accident").


I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 16 day of 07 (month) 20 19 (year)

*Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.*




Signed by "the third party claimant"


Signed by "the workshop"

h

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **EROFIA MOTOR TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,586.00** (Total Loss Value), **S\$320.00** (Loss of ~~Rental~~/Use), **S\$--** (Disbursement), for vehicle no. **FBJ 9121Z** that was damaged pursuant to the accident which occurred on **12/07/2019** (date) along **GAMBAS AVENUE** (location) involving vehicle no/s **SGW 19T**. This is pursuant to the inspection conducted on **19/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHEONG CHEE BOON, JEFF** ("the third party claimant") of vehicle no. **FBJ 9121Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBJ 9121Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21/08/19



CKB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



**SINGAPORE
POLICE FORCE**

190 Loh Avenue 2
Singapore 408900
Tel: +65 6547 0000
Fax: +65 6547 6200
www.police.gov.sg

Our Ref : TP/IP/43481/2019
Date : 19 July, 2019

CHEONG CHEE BOON JEFF
BLK 132 MARSILING RISE
#04-224
SINGAPORE 730132

Dear Sir/Madam

**ACCIDENT INVOLVING FBJ9121Z & SGW19T ALONG GAMBAS AVENUE
TOWARDS YISHUN AVENUE 7 ON 12 JULY 2019 AT 1121 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of SGW19T had committed the following offences:
- (a) Careless Driving under Rule 29 Road Traffic Rules
 - (b) Use vehicle with an expired road tax under Section 29(1) Road Traffic Act Chapter 276
- Action has been initiated against the driver for the said offences.
3. If you have any queries, please contact the Investigation Officer, Ivan Ho Jie Kang at 65476170 or email HO_Jie_Kang@spf.gov.sg.

Yours faithfully

Jemeema Farween
for Head Investigation
Traffic Police
Singapore Police Force

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Deregistered Vehicle

Rebate Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

5201

Deregistered Vehicle Particulars

Vehicle No.:

FBJ9121Z

Chassis No.:

KMYSABBLDEC010066

Deregistration Date:

19 Aug 2019

Vehicle Fully Disposed:

Yes

Rebate Details

Rebate No.:

Rebate Amount

Rebate Expiry Date:

(\$\$):

2015845PC0000

2,377.00

18 Aug 2020

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING























































| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|---|--|--|------------|---|
| Main | 29 Jul 2019 Edit Reg | | 18 Jul 2019 00:00 Edit Adj Rpt | S\$3,586.00 Edit Estimates | S\$3,586.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | CHUA KIM LIN, ID: S2557894E, Tel: +6599999999 | | | | | | | | |
| Main Claimant: | CHEONG CHEE BOON JEFF, ID: S85185201 | | | | | | | | |
| Vehicle Reg. No.: | FBJ9121Z | Date of Loss: | 12/07/2019 00:00 - :59 [54 Months and 20 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1132815129SG | Policy/Cover Note No.: | 2100285517 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SGW19T | Policy No. (Claimant): | D18MTMC01008060 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Erofia Motor Trading Pte Ltd (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-62, 417883 Kaki Bukit - Tel: | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com | | | | | | | | |
| Claimant's Insurer: | Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/07/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • AIG_SG_EXPRESS (22/08/2019): Alert - Adj Mandate Approved (S\$3906.00) - FBJ9121Z - Claim Handler: Chew, Mavis | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*FBJ9121Z (1132815129SG)
[SGW19T]
TP
CHEONG CHEE BOON JEFF
Jul 12 2019 12:00AM
[CHUA KIM LIN]
Erofia Motor Trading Pte Ltd

| | | | | |
|---|-----------------|--|--|--|
| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser <input type="button" value="v"/> | |
| Letters/Correspondences | | | 1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail Print | |
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| Assessment Reports | | | 1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/> | |
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| Photos/Images | | | 3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/> | |
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| 3 | 22/07/19 19:19 | TP GIA REPORT | | |
| 4 | 22/07/19 19:19 | TP ESTIMATE MARKED | | |
| 5 | 14/08/19 10:48 | LETTER TO OI | | |
| 6 | 16/08/19 14:17 | PIR - AGAINST OI | | |
| 7 | 21/08/19 09:30 | TP ESTIMATE - FINALIZED | | |
| 8 | 21/08/19 09:32 | LTA REBATE | | |
| 9 | 21/08/19 09:34 | TP LOD | | |
| 10 | 13/09/19 09:14 | Release Voucher | | |
| 11 | 13/09/19 09:14 | AUTHORISATION TO ACT FORM | | |

| Letters/Correspondences | | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|----------------|---|--|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 12 | 13/09/19 09:14 | LOD | | Load PDF | |
| 13 | 13/09/19 10:49 | EMAIL FROM TP | | Load PDF | |
| 14 | 13/09/19 10:49 | TP LTA DEREGISTRATION | | Load PDF | |
| 15 | 16/09/19 08:29 | DEREGISTERED | | Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | Thumbnail | Print |
| 1 | 23/07/19 15:53 | OI GIA REPORT | | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured. | | | |
| <div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|-------------------|--------|--------------------|
| Vehicle No: | SGW19T (Insd veh) | Model: | DAELIM SV125 125CC |
| | FBJ9121Z (TP veh) | | |
| Date of Accident: | 12/07/2019 | | |

| | | | |
|-----------------------|---|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : | \$ | 0.00 |
| Total Loss | : | \$ | 3,586.00 |
| Loss of Use | : | \$ | 320.00 |
| Rental (if any) | : | \$ | 0.00 |
| LTA / GIA Search Fee | : | \$ | 0.00 |
| Others: | : | \$ | 0.00 |
| | : | \$ | |
| Final Settlement Sum | : | \$ | 3,906.00 |

16.00 days at \$20.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks TOTAL LOSS

| Payment Instruction: Payee's Breakdown | | | |
|--|------------------------------|---|-------------|
| 1) | Erofia Motor Trading Pte Ltd | : | \$ 3,906.00 |
| 2) | | : | \$ |

JOANNE LEE KHANG MIN

16 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012774/UHB3Q2

Date: 16/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100285517
 Claimant: FBJ9121Z Insured Vehicle No: SGW19T
 Vehicle No: FBJ9121Z
 Date of Loss: 12/07/2019 Nature of Claim: TP Claim No: 1132815129SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBJ9121Z
 Make & Model: DAELIM SV125, 125cc Engine No: SV125E1020619
 Reg. Date: 22/12/2014 (Man. Year: 2014) Chassis No: KMYSABBLDEC010066
 Colour: White Odometer: 0 km
 Engine Capacity: 125 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/70-14 Rear Tyre Size: 140/60-13
 Front Left Side: Kenda 6 mm Rear Left Side: Kenda 6 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-------------|-----------------|------------------|--------|
| Parts | 0.00 | 0.00 | 0.00 | |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 0.00 | 0.00 | 0.00 | |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 0.00 | 0.00 | 0.00 | |
| Approved Total (Overridden) (S\$) | | 3,586.00 | | |
| Nett Amount (S\$) | 0.00 | 3,586.00 | -3,586.00 | |
| + Loss of Use (16.0 x S\$20.00/day) (S\$) | | 320.00 | | |
| Nett Liability (S\$) | | 3,906.00 | | |

INSPECTION

Date of Assignment: 18/07/2019
 Date Inspected: 19/07/2019 Inspected At: Erofia Motor Trading Pte Ltd (KAKI BUKIT)
 1 KAKI BUKIT AVE 6 #02-62
 Singapore 417883
 Estimated Period of Repair: 0.0 days

Adjuster: MARCUS CHUA

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

MARKET VALUE : \$6,000.00

LTA REIMBURSEMENT VALUE (RV) : \$2,414.00

NETT VALUE : \$3,586.00

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >