

ASS. REC. BY:

REF: 25/msu19012741/AGqf307 Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Crystal Lee of MSIG Date/Time: 18/7/19 @ 5:31pm

Estimated Cost: Bill to:

OD / TP / FWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLB 2164U Insured: SFJ 3139R

at Workshop m/s Sin hwee motor Tel: 9766 6672

of BIK 3023A ubi paid 1 # 01-59

Policy No: 29061619 Claim No: 600092

Sum Insured: Excess:

Make of Veh: D.O.A 16/7/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:20am @ 19/7/19 Person Contacted: Khim Vehicle: IN/OUT

Date/Time	Action/Instruction	Estimate (X)
	SLB 2164U -X	
	SFJ 3139R - CCG/AXA 10024064 / Ayik2	2019/06/11/2010
19/7/19 @ 4:34pm	Informed Crystal Lee, we are pending estimate from receiver.	
13/8/19 @ 4:03pm	Revised to Crystal Lee via Meriman.	
	Us \$6550, 9 days (Ref \$5009.99, 43%)	

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 18 July 2019 5:31 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Subject: Survey Request - Manual Assigned

Accident on 16/07/2019 involve SLB2164U and SFJ3139R (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Thursday, 18 July, 2019 3:35 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: Accident on 16/07/2019 involve SLB2164U and SFJ3139R (MSIG)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: Helene Phua
Sent: Thursday, 18 July, 2019 3:34 PM
To: Khim Goh <sinhweemotor@gmail.com>
Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: RE: Accident on 16/07/2019 involve SLB2164U and SFJ3139R (MSIG)

Hi Khim,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: Khim Goh [<mailto:sinhweemotor@gmail.com>]
Sent: Wednesday, 17 July, 2019 6:10 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Subject: Re: Accident on 16/07/2019 involve SLB2164U and SFJ3139R (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helene,

Please kindly arrange LKK Auto Consultants Pte Ltd.
Thanks

On Wed, Jul 17, 2019 at 4:50 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi Khim,

We refer to your email dated 17/07/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to motorsurvey@sg.msig-asia.com

Thank you

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Khim Goh [<mailto:sinhweemotor@gmail.com>]
Sent: Wednesday, July 17, 2019 10:26 AM
To: Claims <claims@sg.msig-asia.com>
Subject: Accident on 16/07/2019 involve SLB2164U and SFJ3139R

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear all,

Please kindly arrange surveyor to survey our vehicle SLB2164U

at

Sin Hwee Motor Pte Ltd

Blk 3023a Ubi Rd 1 #01-59

S408717

Please also provide us the list of surveyors for selection.

Thank you

--

Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

--

Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Fievel Foo Wen Yao

Date: 13 Aug 2019

Preliminary Advice

Insured Vehicle No	: SFJ3139R	Accident Date	: 16/07/2019
TP Vehicle No	: SLB2164U	Assignment Date	: 19/07/2019
Make	: MITSUBISHI ATTRAGE	Est. Duration of Repair	: 9.00
Date of Inspection	: 18/07/2019		
Inspection At	: SIN HWEE MOTOR PTE LTD (HQ) BLK 3023A, UBI ROAD 1, #01-59 SINGAPORE 408717		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,559.99
Revised Amount	:S\$	8,237.89
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,237.89

Lump Sum Repair	:S\$	6,550.00
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 19 July 2019 11:34 AM
To: 'Crystal Lee'
Cc: SUR; assignments
Subject: RE: Survey Request - Manual Assigned

Dear Crystal,

Please be informed that we have inspected the vehicle SLB 2164U on 18/07/2019.

We are pending for estimate from repairer.

Kindly create the claim in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]
Sent: Thursday, 18 July, 2019 5:31 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Subject: Survey Request - Manual Assigned

Accident on 16/07/2019 involve SLB2164U and SFJ3139R (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	240C
Vehicle Details	
Vehicle No.:	SLB2164U
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Aug 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	ATTRAGE 1.2 CVT
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	3A92UDA9145
Chassis No.:	MMBSTA13AFH020286
Maximum Power Output:	57.0 kW (76 bhp)
Open Market Value:	\$13,459.00
Original Registration Date:	31 Mar 2016
First Registration Date:	31 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2026
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	30 Mar 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,000.00
COE Rebate Amount:	\$29,830.00
Total Rebate Amount:	\$33,580.00

The information contained herein is correct as at 13 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/07/2019 15:53
Date Of Accident	16/07/2019 14:45
Exact Location Of Accident	ALONG BEDOK SOUTH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB2164U
Insured/Policyholder	
Name Of Registered Owner	CHONG HON KHEONG
NRIC No	S0951240C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-85222728
Alternative Phone No	OFFICE-64421797

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ATTRAGE-1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05022607
Cover Note Number	

Driver

Name of Driver	CHONG HON KHEONG
NRIC No	S0951240C
Date Of Birth	29/05/1948
Occupation	INDOOR
Date Of Driving Pass	04/11/1977
Driving Experience	41 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85222728
Fax Number	
Contact Number	OFFICE-64421797
Email Address	NOEMAIL

Address	5000J MARINE PARADE ROAD #18-44
Postcode	449291
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY WAITING FOR GREEN LIGHT. SUDDENLY, VEHICLE B HIT DIRECTLY ONTO MY REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFJ3139R
Vehicle Make/Model/Colour	HYUNDAI
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	AGNES WONG
NRIC/Passport Number	
Contact Number	91996873
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

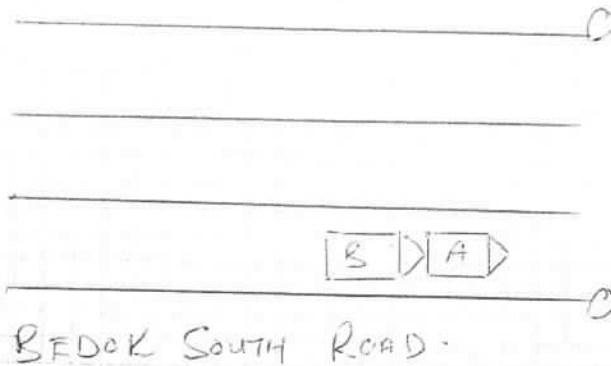
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Traffic Light



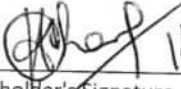
A = SLB 2164 L1
B = SFJ 3139 R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


WAS STATIONARY WAITING FOR GREEN LIGHT,
SUDDENLY, VEHICLE B HIT DIRECTLY ONTO MY
REAR PORTION.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

 16/7/2019
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SIN HWEE MOTOR PTE LTD

ESTIMATE

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

REG NO: 201327079M

CHONG HON KHEONG

DATE	16/7/2019
VEHICLE NO:	SLB 2164 U
MAKE:	MITSUBISHI
MODEL:	ATTRAGE

TP 01516.
Xiao Chen.

QUANTITY	DESCRIPTION	UNIT	AMOUNT
1 PC	REAR BOOTLID - NETT <i>Dented.</i>	858.00	858.00 ✓
2 PCS	BOOTLID HINGE - NETT <i>Bent</i>	192.00	384.00 ✓
1 PC	ATTRAGE LOGO - NETT <i>2</i>	49.00	49.00 ✓
1 PC	MIVEC LOGO - NETT <i>1</i>	45.00	45.00 ✓
1 PC	C&C LOGO - NETT <i>1</i>	45.00	45.00 ✓
1 PC	CENTER LOGO - NETT <i>1</i>	54.00	54.00 ✓
1 PC	BOOTLID LOCK - NETT <i>and</i>	206.00	206.00 ✓
1 PC	TAILLAMP L/H - NETT <i>and</i>	276.00	276.00 ✓
1 PC	TAILLAMP R/H - NETT <i>and</i>	276.00	276.00 ✓
1 PC	END PANEL - NETT <i>Dented.</i>	472.00	472.00 ✓
1 PC	END PANEL TOP GANISH - NETT <i>reld</i>	92.00	92.00 ✓
1 PC	TAILLAMP PANEL L/H - NETT <i>Repr</i>	77.00	77.00 ✓
1 PC	TAILLAMP PANEL R/H - NETT <i>Repr</i>	77.00	77.00 ✓
1 PC	WEATHER STRIP - NETT <i>cut</i>	158.00	158.00 ✓
1 PC	REAR BUMPER REFLECTOR - NETT <i>and</i>	27.00	27.00 ✓
1 PC	SPARE TYRE BOARD - NETT <i>torn</i>	218.00	218.00 ✓
1 PC	REAR BUMPER - NETT <i>delnd</i>	708.00	708.00 ✓
2 PCS	REAR BUMPER SIDE RETAINER - NETT <i>in</i>	35.00	70.00 ✓
1 PC	BUZZER (KEYLESS) - NETT <i>and</i>	118.00	118.00 ✓
1 PC	LOCK SENSOR - NETT <i>and</i>	124.00	124.00 ✓
1 PC	REAR FENDER L/H - NETT <i>Repr Buckled.</i>	923.00	923.00 ✓
1 PC	REAR FENDER R/H - NETT <i>Repr</i>	923.00	923.00 ✓
1 PC	END PANEL COVER - NETT <i>delnd</i>	65.77	65.77 ✓
1 SET	WINDSCREEN INNER SEAL - NETT <i>new</i>	92.00	92.00 ✓
10 PCS	BUMPER CLIP - NETT <i>new</i>	4.00	40.00 ✓
	----- SUBTOTAL		6,377.77
LESS 10%	----- LESS 10%	-10.00%	-637.78
1 SET	REVERSE SENSOR <i>Repr</i>	250.00	250.00 200. ✓
-	TO SUPPLY FITTINGS AND INSTALL REVERSE SENSOR	60.00	60.00 50 ✓
-	TO REMOVE AND REFIX REAR WINDSCRREN	180.00	180.00 120 ✓
-	TO SUPPLY WINDSCREEN SELANT	80.00	80.00 60 ✓
-	TO REMOVE AND REFIX INNER TRIMS, ROOF LINNING, SEAT'S AND FITTINGS	350.00	350.00 80 ✓
-	TO DISMOUNT AND MOUNT PETROL TANK TO FACILITATE REPAIR WORK	220.00	220.00 + ✓

5208.77
4687.89

Tel: 6745 5783 Fax: 6744 9582
Email: sinhweemotor@gmail.com
Website: www.sinhweemotor.com

TOTAL

SIN HWEE MOTOR PTE LTD

ESTIMATE

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

REG NO: 201327079M

CHONG HON KHEONG

DATE	16/7/2019
VEHICLE NO:	SLB 2164 U
MAKE:	MITSUBISHI
MODEL:	ATTRAGE

QUANTITY	DESCRIPTION	UNIT	AMOUNT
-	TO REPLACE REAR FENDERS, END PANEL, LAMP PANEL INCLUDE KNOCKING, CUTTING AND WELDING. TO REPLACE, INSTALL AND ALIGN AFFECTED PARTS TO SYMMETRICAL SPEC	2,200.00	2,200.00 1400
-	SPRAY PAINT AFFECTED PARTS	1,800.00	1,800.00 1300
-	TO SUPPLY AND TUFF KOTE	220.00	220.00 60
-	TO CARRY OUT WIRE CHECKING	180.00	180.00 30
-	TO MOUNT VEHICLE ON CAR O LINER TO MEASURE REARM CHASSIS FRAME	280.00	280.00 250

3550

Adrian Lj
h/s 18/07/19.

09 Days.

total: 8237.89

h/s : 6550.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tel: 6745 5783 Fax: 6744 9582

Email: sinhweemotor@gmail.com

Website: www.sinhweemotor.com

TOTAL \$11,559.99

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Jul 2019 18:09		19 Jul 2019 17:24 Edit Adj Rpt	S\$6,550.00 Edit Estimates	S\$6,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	HUANG MIAOJUAN , ID: S7278387E								
Main Claimant:	CHONG HON KHEONG , ID: S0951240C								
Vehicle Reg. No.:	SLB2164U	Date of Loss:	16/07/2019 14:00 - :59 [39 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 600092	Policy/Cover Note No.:	29061619 (Comprehensive) Coverage: 11/12/2018 - 10/12/2019						
Vehicle Reg. No. (Insured):	SFJ3139R	Policy No. (Claimant):							
		Excess:							
Repairer:	Sin Hwee Motor Pte Ltd (HQ) Blk 3023A, Ubi Road 1, #01-59, 408717 Ubi - Tel: 67455783								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/08/2019]								
Adj Asg. Remarks:	on WP. (Manual Assign). Liab: 100%. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Khim @ 9766 6672 / 6745 5783. Manual assigned to LKK via email on 18/07/19.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB2164U (600092)

[SFJ3139R]




































TP


















































CHONG HON KHEONG





























Jul 16 2019 2:00PM

[HUANG MIAOJUAN]

Sin Hwee Motor Pte Ltd

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Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page <input type="checkbox"/>	
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4	19/07/19 16:07	Agree on SJE	 Load PDF	
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1	19/07/19 17:22	Survey Request - Manual Assigned	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012741/AGQF3E2

Date: 15/08/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29061619

Claimant Vehicle No : SLB2164U

Insured Vehicle No : SFJ3139R

Date of Loss: 16/07/2019

Nature of Claim: TP Claim No: 600092

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLB2164U

Make & Model: MITSUBISHI ATTRAGE, 1.2 CVT (A)

Engine No: 3A92UDA9145

Reg. Date: 31/03/2016 (Man. Year: 2016)

Chassis No: MMBSTA13AFH020286

Colour: Red

Odometer: 15892 km

Engine Capacity: 1193 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/55 R15

Rear Tyre Size: 185/55 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,989.99	4,887.89	1,102.10	18.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,570.00	3,350.00	2,220.00	39.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,559.99	8,237.89	3,322.10	28.74
Approved Total (Overridden) (S\$)		6,550.00		
Nett Amount (S\$)	11,559.99	6,550.00	5,009.99	43.34

INSPECTION

Date of Assignment: 19/07/2019

Date Inspected: 18/07/2019 Inspected At:

Sin Hwee Motor Pte Ltd (HQ)
Blk 3023A, Ubi Road 1, #01-59
Singapore 408717

Estimated Period of Repair: 9.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 15 Aug 2019)	
Parts:	N/A	MITSUBISHI ATTRAGE 1.2 CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLB2164U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Dented	858.00 FN	*858.00 FN
2	2		*BOOTLID HINGE	Bent	384.00 FN	*384.00 FN
3	1		*ATTRAGE LOGO	Necessary	49.00 FN	*49.00 FN
4	1		*MIVEC LOGO	Necessary	45.00 FN	*45.00 FN
5	1		*C&C LOGO	Necessary	45.00 FN	*45.00 FN
6	1		*CENTER LOGO	Necessary	54.00 FN	*54.00 FN
7	1		*BOOTLID LOCK	Damaged	206.00 FN	*206.00 FN
8	1		*TAILLAMP L/H	Cracked	276.00 FN	*276.00 FN
9	1		*TAILLAMP R/H	Cracked	276.00 FN	*276.00 FN
10	1		*END PANEL	Dented	472.00 FN	*472.00 FN
11	1		*END PANEL TOP GANISH	Deformed	92.00 FN	*92.00 FN
12	1		*TAILLAMP PANEL L/H	Repair	77.00 FN	*- FN
13	1		*TAILLAMP PANEL R/H	Repair	77.00 FN	*- FN
14	1		*WEATHER STRIP	Cut	158.00 FN	*158.00 FN
15	1		*REAR BUMPER REFLECTOR	Cracked	27.00 FN	*27.00 FN
16	1		*SPARE TYRE BOARD	Torn	218.00 FN	*218.00 FN
17	1		*REAR BUMPER	Deformed	708.00 FN	*708.00 FN
18	2		*REAR BUMPER SIDE RETAINER	Necessary	70.00 FN	*70.00 FN
19	1		*BUZZER (KEYLESS)	Cracked	118.00 FN	*118.00 FN
20	1		*LOCK SENSOR	Cracked	124.00 FN	*124.00 FN
21	1		*REAR FENDER L/H	Buckled	923.00 FN	*923.00 FN
22	1		*REAR FENDER R/H	Repair	923.00 FN	*- FN
23	1		*END PANEL COVER	Deformed	65.77 FN	*65.77 FN
24	1		*SET WINDSCREEN INNER SEAL	Not Necessary	92.00 FN	*- FN
25	10		*BUMPER CLIP	Necessary	40.00 FN	*40.00 FN
26	1		*SET REVERSE SENSOR	Damaged	250.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	6,627.77	5,408.77
- Nett Item Discount on N Items 10.00/10.00% (S\$)	637.78	520.88
Total Parts (S\$)	5,989.99	4,887.89

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO SUPPLY FITTINGS AND INSTALL REVERSE SENSOR	New	60.00	50.00
2	TO REMOVE AND REFIX INNER TRIMS, ROOF LININGS, SEATS AND FITTINGS	New	350.00	80.00
3	TO DISMOUNT AND MOUNT PETROL TANK TO FACILITATE REPAIR WORK	New	220.00	0.00
4	TO REPLACE REAR FENDERS, END PANEL, LAMP PANEL INCLUDE KNOCKING, CUTTING AND WELDING. TO REPLACE, INSTALL AND ALIGN AFFECTED PARTS TO SYMMETRICAL SPEC	New	2,200.00	1,400.00
5	SPRAY PAINT AFFECTED PARTS	New	1,800.00	1,300.00
6	TO SUPPLY AND TUFF KOTE	New	220.00	60.00
7	TO CARRY OUT WIRE CHECKING	New	180.00	30.00
8	TO MOUNT VEHICLE ON CAR O LINER. TO MEASURE REAR CHASSIS FRAME	New	280.00	250.00
9	TO REMOVE AND REFIX REAR WINDSCREEN	New	180.00	120.00
10	TO SUPPLY WINDSCREEN SELANT	New	80.00	60.00
Gross Labour Cost (\$\$)			5,570.00	3,350.00

Report was unsubmitted during this print-out.

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