Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, 22 July 2019 9:06 AM **To:** claims@premiumauto.com.sg

Cc: SUR

Subject: RE: OD CLAIM FOR SKL 2813 P

Attachments: ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle SKL 2813P (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 19 July 2019 9:46 AM
To: 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKL 2813 P

Dear All,

Any update on repair approval?

Thank you.

Best Regards, Kelvin Khoo Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e._claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg>

Sent: Thursday, 18 July 2019 3:08 PM

To: 'SUR' < sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SKL 2813 P

Dear All,

Attached is the surveyor marking estimate, video footage, CI, NRIC and DL for your kind reference.

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best Regards, Kelvin Khoo Claims Advisor

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