

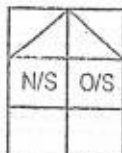
Adrian Munman

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. 2100506744  
 Claims No. 736360384929  
 Sum Insured: \_\_\_\_\_ Excess: 1000  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 83k  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 03 8/5 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT  
 Person Contacted: \_\_\_\_\_

Veh No: SK6781X Yr Regn: 2017, April  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c. 999  
 Colour: Silver A/C: Insured / Std / NI / NA  
 Sp. Reading: 35526 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU228V1H1057665

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 18/07/19

Survey held at Premium

Des. of Damages: Fr / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG

SK6781X - CC3/ AIG/7020950/ A132

2017 - 27/10/2017

19/July- Revert via menman

MV: 22/7 @ 15:45pm - authorise repair by loi-ks

PV: 22/7 @ 5:36pm - email to premium authorise repair excess \$10007-

Nett:

Part by Part \$4,156.56 (red: 3336.44: 44%)

Attached DV & Aina Bill

RECEIVED 30 OCT 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Final Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

\$ + RS, \$

Photos

Others

TOTAL

## View Received Message

This mail is associated with :

**\*SCK6781X (7363603847SG)**

OD

Jul 7 2019 12:00PM

[NG KOK YANG]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 22/07/2019 15:45 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$4746.00) - SCK6781X - Claim Handler: Yap, Weijoe

Approved:4746.00:All hidden and check item require damage parts photo taken by SURVEYOR.

### DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 22 July 2019 5:36 PM  
**To:** Chang Chee Sing  
**Cc:** SUR  
**Subject:** SCK 6781X / OD / AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SCK 6781X (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Nadaraja, Deeban

Date: 19 Jul 2019

**Preliminary Advice**

Vehicle No	: SCK6781X	Accident Date	: 07/07/2019
Make	: AUDI A3	Policy No.	: 2100506744-02
Assignment Date	: 19/07/2019	Excess	: S\$0.00
Date of Inspection	: 18/07/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,503.00
Revised Amount	:S\$	4,746.00
Check Items (Estimated)	:S\$	570.00
Total	:S\$	5,316.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	55,618.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,382.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/07/2019 12:04
Date Of Accident	07/07/2019 12:15
Exact Location Of Accident	ALONG NAPIER ROAD TOWARDS FARRER ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCK6781X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG KOK YANG
NRIC No	S2681169D
Email Address	NKYANG@OUTLOOK.COM
Mobile Phone No	(LOCAL) +65-96488761
Alternative Phone No	OFFICE-96488761

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100506744-02
Cover Note Number	

### Driver

Name of Driver	NG KOK YANG
NRIC No	S2681169D
Date Of Birth	14/11/1967
Occupation	INDOOR
Date Of Driving Pass	03/06/1993
Driving Experience	26 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96488761
Fax Number	
Contact Number	OFFICE-96488761
Email Address	NKYANG@OUTLOOK.COM

Address	25 WEST COAST RISE #12-06
Postcode	127468
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SUDDEN BRAKE/STOP OF THE PREMIER TAXI IN FRONT ALONG NAPIER ROAD, ABOUT 50-60KM/HR. MR CAR HIT THE REAR PORTION OF TAXI

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC6193B
Vehicle Make/Model/Colour	KIA SILVER COLOUR
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TAN KOCK SENG
NRIC/Passport Number	
Contact Number	98141496
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tony Feoy  
NRIC/IN No: 67040011

# Sketch Plan #2

## SKETCH PLAN

 - ~~SE~~ SNC6K3B  
 - SCH6781X  
 ↑

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SUDDEN BRAKE/STOP OF THE PREMIER TAXI IN FRONT  
 ALONG NAPIER ROAD, ABOUT 50~60 KMH.

MY CAR HIT REAR PORTION OF TAXI

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

WSVC 19001420

Policyholder's Signature  
 Date & Time:

13.07.2019

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong  
 NRIC/FIN No: 6720401071



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	169D
<b>Vehicle Details</b>	
Vehicle No.:	SCK6781X
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	CHZ318576
Chassis No.:	WAUZZZ8V1H1057165
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,479.00
Original Registration Date:	17 Apr 2017
First Registration Date:	17 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$20,471.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Apr 2027
PARF Rebate Amount:	\$15,353.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Apr 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,000.00
COE Rebate Amount:	\$40,265.00
<b>Total Rebate Amount:</b>	<b>\$55,618.00</b>

The information contained herein is correct as at 19 Jul 2019

OK

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : NG KOK YANG  
**Period of Insurance** : 17 Apr 2019 To 16 Apr 2020  
**Engine No.** : CHZ318576  
**Chassis No.** : WAUZZZ8V1H1057165

**Vehicle No.** : SCK6781X  
**Policy No.** : 2100506744-02  
**Endorsement No.** :  
**Issued Date** : 09 Apr 2019

## ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PAF** : Yes

**Person or Classes of Persons Entitled to Drive\*** :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

NG KOK YANG - \$1000 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan**: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0857/2019/NS
Date	:	16-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR Ng Kok Yang
Address	:	25 West Coast Rise #12-06 Singapore 127468
Telephone	:	(HP) +65 96488761
Type of Claim	:	Own Damage Claim
Policy No.	:	2100506744-02
Vehicle No	:	<b>SCK 6781 X</b>
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Apr-17
Engine No	:	CHZ 318576 WAUZZZ8V1H1057165
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Jul-19
Place of Accident	:	Along Napier Road Towards Farrer Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SCK 6781 X

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensore and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00 500 ✓	✓
3	To respray front bumper.	\$ 900.00 550 ✓	✓
4	To carry out diagnostic check.	S / N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 2,502.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SCK 6781 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER COVER <i>del</i>	\$ 1,830.00	— 1464
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	+
3	FRONT BUMPER CLOSING ELEMENT - LH <i>new</i>	\$ 270.00	* *
4	RADIATOR GRILLE <i>new</i>	\$ 1,301.00	— 1040.80
5	RADIATOR GRILLE CLOSING ELEMENT <i>new</i>	\$ 174.00	+
6	CAUTION' SIGN <i>new</i>	\$ 13.00	— 9.76
7	REINFORCEMENT BEAM COVER <i>new</i>	\$ 111.00	+
8	FOAM FILLER PIECE <i>new</i>	\$ 172.00	+
9	REINFORCEMENT BEAM <i>new</i>	\$ 660.00	+
10	SUNDRIES <i>new</i>	\$ 300.00	?
	TOTAL SPARE PARTS	\$ 5,001.00	
	TOTAL LABOUR CHARGES	\$ 2,502.00	
	GRAND TOTAL	\$ 7,503.00	

7543

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 18/07/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0857/2019/NS 15-Aug-19 Glory Tan 1 of 1 SCK 6781 X Audi A3 Sedan 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u> 1	Front number plate <i>New</i>	\$ 40.00	\$ 40.00
		\$ 40.00	\$ 40.00
	<b>TOTAL</b>	\$ 40.00	\$ 40.00

For Premium Automobiles Pte Ltd



Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0857/2019/NS  
Date : 16-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*3 days - ok - jb - 13 Sep 19*

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR Ng Kok Yang  
Address : 25 West Coast Rise  
#12-06  
Singapore 127468  
Telephone : (HP) +65 96488761  
Type of Claim : Own Damage Claim  
Policy No. : 2100506744-02  
Vehicle No : **SCK 6781 X**  
Model Code : Audi A3 Sedan 1.0 TFSI  
Model / Year : Apr-17  
Engine No : CHZ 318576  
WAUZZZ8V1H1057165  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Jul-19  
Place of Accident : Along Napier Road Towards Farrer Road



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
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S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensore and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed.	\$	1,050.00	\$ 500.00
3	To respray front bumper.	\$	900.00	\$ 550.00
4	To carry out diagnostic check.	S / N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,502.00</u>	<u>\$ 1,602.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCK 6781 X

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER COVER	\$ 1,830.00	\$ 1,464.00
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER CLOSING ELEMENT - LH	\$ 270.00	
4	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
5	RADIATOR GRILLE CLOSING ELEMENT	\$ 174.00	
6	CAUTION' SIGN	\$ 13.00	\$ 9.76
7	REINFORCEMENT BEAM COVER	\$ 111.00	
8	FOAM FILLER PIECE	\$ 172.00	
9	REINFORCEMENT BEAM	\$ 660.00	
10	SUPPLEMENTARY	\$ 40.00	\$ 40.00
11	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 5,041.00	\$ 2,554.56
	TOTAL LABOUR CHARGES	\$ 2,502.00	\$ 1,602.00
	GRAND TOTAL	\$ 7,543.00	\$ 4,156.56

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCK 6781 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0857/2019/NH

24 October 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCK 6781 X, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SCK 6781 X**, claimant, **Mr. Ng Kok Yang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014397 – S\$ 3,377.52.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

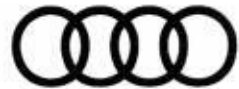
Encl  
AIG – SCK 6781 X

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 10:59

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014397 Date : 24/10/2019 Order : SCK6781X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SCK6781X (V 33230) Regn Date: 17/04/2017 Mileage: 38591 WIP No.: 60461  
Model: A3 SEDAN 1.0 TFSI 8VMANG (NAV, Chassis: WAUZ2Z8V1H1057165 Engine: CHZ 318576 Dept: U  
You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V3853651AA3FZ	GRILLE	1.00	1301.00	1,040.80
X	A8V5807065R GRU	COVER	1.00	1830.00	1,464.00
X	A8K0010520A	PLATE	1.00	12.20	9.76

Parts 2,514.56  
Labour 0.00  
Sublet 1,642.00  
Menus 0.00  
Lubricant 0.00



Sub-Total 3,156.56  
7% GST 220.96  
Grand Total 3,377.52

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCK6781X**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0857/2019/TF  
15 Aug 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 SEDAN 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V1H1057165  
**Vehicle Regn No.** : SCK6781X  
**Vehicle Mileage** : 37226KM  
**Vehicle Owner** : Mr. Ng Kok Yang  
**Certificate No** : 2100506744-02  
**Own Damage Excess** : \$1070.00 (Including 7% GST)  
**Accident Date** : 07/07/2019  
**Place** : Along Napier Road towards Farrer Road  
**Repair Cost** : \$ 3377.52  
**WIP No.** : 60461  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
\_\_\_\_\_  
\_\_\_\_\_  
16 08 2019

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Jul 2019		19 Jul 2019 09:46 <a href="#">Edit Adj Rpt</a>	<b>S\$4,156.56</b> <a href="#">Edit Estimates</a>	<b>S\$4,156.56</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	NG KOK YANG, ID: S2681169D, Tel: +6596488761, Email: NKYANG@OUTLOOK.COM		
Vehicle Reg. No.:	SCK6781X	Date of Loss:	07/07/2019 12:00 - :59 [26 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 7363603847SG	Policy/Cover Note No.:	2100506744 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by <b>Yap, Weijoe</b> ] Weijoe.Yap@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 30/07/2019]		
Driver/Custodian:	NG KOK YANG (51 / Male) , NRIC: S2681169D, Tel: +6596488761 Email: NKYANG@OUTLOOK.COM		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG (22/07/2019): Alert - Adj Mandate Approved (S\$4746.00) - SCK6781X - Claim Handler: Yap, Weijoe
- AIG\_SG (22/07/2019): Alert - Adj Mandate Maintained - SCK6781X - Claim Handler: Yap, Weijoe
- AIG\_SG (19/07/2019): SCK6781X / OD / 07/07/2019 / Coverage & Excess update

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SCK6781X (7363603847SG)**  
**OD**  
**Jul 7 2019 12:00PM**  
**[NG KOK YANG]**  
**Premium Automobiles Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser ▼
<b>Assessment Reports</b>						1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	19/07/19 10:45	Adjuster Immediate Advice	1	Load HTM		
<b>Photos/Images</b>						3 per page ▼ <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
2	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
3	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
4	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
5	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
6	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
7	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
8	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
9	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
10	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
11	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
12	19/07/19 10:17	General View	1	Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>						1 per page ▼ <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	19/07/19 10:16	Driver's Driving License and NIRC	1	Load PDF		
2	19/07/19 10:16	Certificate of Insurance	1	Load PDF		
3	19/07/19 10:16	Singapore Accident Statement	1	Load PDF		
4	19/07/19 10:16	Estimate	1	Load PDF		
5	06/11/19 15:25	AUTHORISATION TO ACT	1	Load PDF		
6	06/11/19 15:25	SUPPLEMENTARY	1	Load PDF		
7	06/11/19 15:25	WORKSHOP INVOICE	1	Load PDF		

## Linked Accident Report Documents

					View	View in Browser ▼
<b>Assessment Reports</b>						1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	13/07/19 12:44	Accident Statement	1	Load HTM		
<b>Photos/Images</b>						3 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
2	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
3	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
4	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
5	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
6	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
7	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
8	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	
9	13/07/19 12:43	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>	



## Documents Checklist

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp\\_docview&domainid=1&objid=844117&extid=310870&corole...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&objid=844117&extid=310870&corole...) 2/2

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19012739/ATF3S2

**Date:** 06/11/2019

### REFERENCE

Insured/Claimant:	NG KOK YANG	Policy No:	2100506744	
Date of Loss:	07/07/2019	Nature of Claim:	OD	Claim No: 7363603847SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SCK6781X</b>	Engine No:	CHZ318576
Make & Model:	AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)	Chassis No:	WAUZZZ8V1H1057165
Reg. Date:	17/04/2017 (Man. Year: 2017)	Odometer:	35526 km
Colour:	Silver		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$83,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

### CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,041.00	2,554.56	2,486.44	49.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,602.00	900.00	35.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,543.00</b>	<b>4,156.56</b>	<b>3,386.44</b>	<b>44.90</b>
<b>- Excess (S\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>6,543.00</b>	<b>3,156.56</b>	<b>3,386.44</b>	<b>51.76</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>458.01</b>	<b>220.96</b>	<b>237.05</b>	<b>51.76</b>
<b>Nett Amount (S\$)</b>	<b>7,001.01</b>	<b>3,377.52</b>	<b>3,623.49</b>	<b>51.76</b>

### INSPECTION

Date of Assignment:	19/07/2019	
Date Inspected:	18/07/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days	

**Adjuster:** ADRIAN LING

**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,830.00 FS	*1,464.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT - LH	Not Necessary	270.00 FS	*- FS
4	1		*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,040.80 FS
5	1		*RADIATOR GRILLE CLOSING ELEMENT	Not Necessary	174.00 FS	*- FS
6	1		*CAUTION SIGN	Necessary	13.00 FS	*9.76 FS
7	1		*REINFORCEMENT BEAM COVER	Not Necessary	111.00 FS	*- FS
8	1		*FOAM FILLER PIECE	Not Necessary	172.00 FS	*- FS
9	1		*REINFORCEMENT BEAM	Not Necessary	660.00 FS	*- FS
10	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
11	1		*FRONT NUMBER PLATE	Necessary	40.00 FS	*40.00 FS

F=Franchise part, S=SpcNett.

<b>Total Parts (S\$)</b>	<b>5,041.00</b>	<b>2,554.56</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER.	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>2,502.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >