



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19012727/Gga3

25 NOVEMBER 2020

**D&R CHEMICALS**  
23F SUNGEI KADUT STREET 1  
SINGAPORE 729328

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 5376M & GBC 8621R ON 29/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information (for e.g. accident video & etc) to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **09/12/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Cecilia Chong (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 9 December 2020 5:48 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** FW: Our Ref: 5450430607SG / GBC 8621R - STATUS

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Sent:** 28 October 2020 8:30 AM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Subject:** RE: Our Ref: 5450430607SG / GBC 8621R - STATUS

Dear Khanchna,

Please do not follow up with third party.

If the last correspondence is more than 12 months we may temporarily close the file.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



Follow us:



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 10 December 2020 11:20 AM  
**To:** 'Norsiah.MdNoor@aig.com'  
**Subject:** RE: Our Ref: 5450430607SG / GBC 8621R - STATUS

Dear Norsiah,

Till date no further response from TP.

Thus, following your instruction dd 28/10/2020 to submit WP and close the case.

Thanks

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Sent:** 28 October 2020 8:30 AM  
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**Subject:** RE: Our Ref: 5450430607SG / GBC 8621R - STATUS

Dear Khanchna,

Please do not follow up with third party.

If the last correspondence is more than 12 months we may temporarily close the file.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

## Cecilia Chong (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Saturday, 30 November 2019 12:01 PM  
**To:** CS A Team  
**Subject:** FW: YN5376M - TP Claims Against GBC8621R (AIG) DOA 29.06.19 \*\*\* LKK REF: CC6/AIG19012727/ka3

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**From:** Tan Cheng Huat  
**Sent:** Saturday, 30 November 2019 12:00:50 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Razali Bin Nawli  
**Subject:** FW: YN5376M - TP Claims Against GBC8621R (AIG) DOA 29.06.19 \*\*\* LKK REF: CC6/AIG19012727/ka3

Hi Kanchna,

Please let us know the liability for this case so that we can advise our client accordingly and proceed with the repair.

*Warmest Regards*

**Tan Cheng Huat**  
**Technical Officer**  
**INDECO ENGINEERS PTE LTD**  
(A member of the CWT Group)

DID +65 63822736 | Fax +65 63822817 | [www.indeco.cwtlimited.com](http://www.indeco.cwtlimited.com)

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**From:** Tan Cheng Huat  
**Sent:** Friday, 22 November, 2019 5:03 PM  
**To:** 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Razali Bin Nawli <nrazali@sg.indeco.cwtlimited.com>  
**Subject:** RE: YN5376M - TP Claims Against GBC8621R (AIG) DOA 29.06.19 \*\*\* LKK REF: CC6/AIG19012727/ka3

Hi Kanchna,

Done.

*Warmest Regards*

**Tan Cheng Huat**  
**Technical Officer**  
**INDECO ENGINEERS PTE LTD**  
(A member of the CWT Group)

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