

Our Ref : SLG6962E / TP#862
Your Ref : SMC6109L

WITHOUT PREJUDICE

Date : 30 July 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLG6962E & SMC6109L ON 16/07/2019
ALONG PIE TOWARDS CHANGI**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$10,169.02
- Loss of Rentals (incl. of GST)	S\$1,198.40 (S\$149.80 x 8 Days)
- GIA / LTA Search Fees	S\$2.00

Grand Total	<u>S\$11,369.42</u>
--------------------	----------------------------

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

30 JULY 2019

**ENG YUAN XIN (WENG YUANXIN)
BLOCK 28A JALAN LEMPENG
#34-09
SINGAPORE 128808**

Dear Sir/Madam,

**OUR REF : CC6/AIG19012724/Kha3
YOUR REF : SMC 6109L**

**ACCIDENT INVOLVING SMC 6109L / SLG 6962E / OTHERS ALONG PIE TOWARDS
CHANGI ON 16.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLG 6962E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLG 6962E. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, Tang Chee Keong ("the third party claimant") of B1K 111
Bukit Batok West Ave 6 #28-130 157 628111 (address), owner of SLG6962E (vehicle
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use
("claim") for my vehicle no. SLG6962E that was damaged pursuant to the accident which
occurred on 16/07/19 (date) along PIE towards Changi direction
(location) involving vehicle no/s SNC 6109L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 16 (day) of 07 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,169.02 (Repair Cost), S\$856.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SLG 6962E that was damaged pursuant to the accident which occurred on 16/07/2019 (date) along PIE TOWARDS CHANGI (location) involving vehicle no/s SMC 6109L. This is pursuant to the inspection conducted on 17/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TANG CHEE KEONG ("the third party claimant") of vehicle no. SLG 6962E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 6962E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of December (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121904917
INVOICE DATE : 30/07/2019
REF : TP#862
VEH NO. : SLG6962E
CAR MODEL : VEZEL HYBRID 1.5 RS
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR TAILGATE	1	PC	762.64	762.64
REAR TAILGATE "VEZEL" EMBLEM	1	PC	36.64	36.64
REAR TAILGATE "RS" EMBLEM	1	PC	43.68	43.68
REAR TAILGATE "HYBRID" EMBLEM	1	PC	61.44	61.44
REAR TAILGATE INNER LOCK	1	PC	172.96	172.96
REAR TAILGATE RUBBER	1	PC	158.40	158.40
REAR WINDSCREEN RUBBER	1	PC	28.00	28.00
REAR END PANEL	1	PC	424.72	424.72
REAR END PANEL UPPER TRIM COVERING	1	PC	167.04	167.04
REAR END PANEL UPPER TRIM COVERING CLIP	6	PCS	5.20	31.20
REAR FLOOR PANEL UPPER BOARD	1	PC	472.64	472.64
REAR EXHAUST PIPE TAIL	1	PC	59.08	59.08
REAR BUMPER	1	PC	640.80	640.80
FRONT BONNET	1	PC	624.00	624.00
FRONT GRILLE	1	PC	281.44	281.44
FRONT GRILLE GARNISH COVER	1	PC	304.00	304.00
FRONT GRILLE CHROME MOULDING LH	1	PC	40.00	40.00
FRONT GRILLE CLIP	8	PC	4.64	37.12
FRONT BUMPER	1	PC	286.56	286.56
FRONT BUMPER CLIP	10	PCS	5.20	52.00
FRONT BUMPER REINFORCEMENT	1	PC	256.80	256.80
FRONT HEADLAMP LH	1	PC	1,427.60	1,427.60
REAR TAILGATE INNER TRIM CLIP	1	SET	40.00	40.00
REAR WINDSCREEN SEALANT	1	PC		40.00
REAR WINDSCREEN STOPPER	2	PCS	15.00	30.00
REAR END PANEL JOINT SEALANT	1	PC	30.00	30.00
REAR BUMPER REVERSE SENSOR	1	SET	200.00	200.00
FRONT NUMBER PLATE WITH HOLDER	1	PC	45.00	45.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT & REAR ACCIDENT AREAS & ETC	1	JOB	900.00	900.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT & REAR ACCIDENT AREAS & ETC	1	JOB	1,400.00	1,400.00
TO TUFF KOTE / ANTI-RUST & UNDERSEAL MATERIALS	1	JOB	90.00	90.00
TO REMOVE, REFIX & REPLACE REAR REVERSE CAMERA, REAR REVERSE SENSOR & ETC	1	JOB	80.00	80.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121904917
INVOICE DATE : 30/07/2019
REF : TP#862
VEH NO. : SLG6962E
CAR MODEL : VEZEL HYBRID 1.5 RS
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
TO REMOVE & REFIX REAR WINDSCREEN GLASS, REAR WINDSCREEN SEALANT GUM, REAR WINDSCREEN MOULDING & ETC TO EFFECT REPLACE OF REAR TAILGATE	1	JOB	120.00	120.00
TO REMOVE & REPLACE REAR EXHAUST PIPE ASSY & ETC	1	JOB	60.00	60.00
LABOUR CHARGES TO REMOVE & REINSTALL REAR TAILGATE INNER MECHANISM & ETC. BACK TO ORIGINAL OPERATION	1	JOB		60.00
TO CHECK WIRING & ELECTRICAL & TO DIAGNOSIS FAULTY COI & ETC	1	JOB	40.00	40.00

Remarks: DOA: 16/07/2019 @ 0815 HRS
CLAIMANT: TANG CHEE KEONG
TP VEHICLE: SMC6109L

Singapore Dollars: Ten Thousand One Hundred Sixty-Nine And Cent Two Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	9,503.76
GST 7.00%	SGD	665.26
GRAND TOTAL	SGD	<u>10,169.02</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.
1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one
(1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to
wear & tear items.
2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six
(6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception
to wear & tear items.
3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest
of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: TANG CHEE KEONG

BLK 111 BUKIT BATOK WEST AVE6
#25-130
SINGAPORE 650111

Tel 91784055

Fax:

INV NO. : 121904768
INVOICE DATE : 24/07/2019
REF : TP#862/RA101300
VEH NO. : SLG6962E
MAKE : HONDA
MODEL : VEZEL HYBRID 1.5
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO RA101300 VEHICLE NO: SLG5112Z MODEL: HONDA SHUTTLE FROM: 16-07-2019 TO 23-07-2019	8	DAYS	140.00	1,120.00

Remarks: DOA : 16/07/2019 @ 0815 HRS

Singapore Dollars: One Thousand One Hundred Ninety-Eight And Cent Forty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL SGD 1,120.00
GST 7.00% SGD 78.40
TOTAL SGD 1,198.40
Outstanding SGD 1,198.40

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.

I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



TP 4862

VEHICLE RENTAL AGREEMENT

No: 101300

HIRER'S PARTICULARS		Rental replacement	
Full Name:	Tang Chee Keong	Vehicle No:	SLG6962E
Nric/Passport No:	S69252382	Vehicle No:	SLG5112E
Address:	Blk 111 Bukit Batok West Ave 6 #25-130 Singapore 650111	Make/Model:	Honda Vezel 1.5
Name & Address Employer:		Make/Model:	H. Shuttle
Occupation:	Indoor	Mileage Out:	54003
Driving Licence No:	S69252382		54856
Issue Date:	1 Mar 1988	DATE OUT	16/7/2019
Contact no(s):	HP: 9178 0055	TIME OUT	12.40 AM/PM
ADDITIONAL DRIVER'S PARTICULARS		DATE IN	23/7/2019
Full Name:		TIME IN	5.30 AM/PM
Nric/Passport No:		Signature	
Address:		CHARGES	
Contact no(s):	HP:	SS	
Driving Licence No:	Driving Exp:	8 Day(s) @ \$	140 per day
Issue Date:	D/L Type: Local/Int'l	Week(s) @ \$	per day
Occupation:	Date of Birth:	Month(s) @ \$	per day
REMARKS:		Extension	
Excess: Section I - \$2000		Delivery/Collection Charges	
Section II - \$2000		Sub-Total	
* Double excess if out of Singapore		Petrol Level	
		Out E 1/4 1/2 3/4 1/F	
		IN E 1/4 1/2 3/4 1/F	
		MISC	
		TOTAL CHARGES (Inclusive of GST)	
		Less Deposit	
		Balance Payable/Refundable	
		Refund received	

*IMPORTANT

- ONLY PERSON ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESSIES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS
INCLUDING CARRYING OF DUTY UNPAID GOODS

Hirer's
Signature: _____
Date: _____

Driver's Signature
(If different from Hirer) _____
Date: _____



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-114435
Date of Request: 16/07/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 16/07/2019
Enquiry By: Sharon Ten Chai Ling
TP Vehicle No: SMC6109L
Accident Date: 16/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-114435
Date of Request: 16/07/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 16/07/2019
Enquiry By: Sharon Ten Chai Ling
TP Vehicle No.: SMC6109L
Accident Date: 16/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC6109L	AIG Asia Pacific Insurance Pte. Ltd.	12/07/2019-11/07/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.