

INS. CASE OWNER:

Yao Kitty. CC 4, Asm 190 12721, Kpa3 127624

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

24/1/19

Date / Time:

18/01/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

FBH 5874 X

Claim No.:

S9M01UFA

Name of Insured:

Muhammad Zulfigar Bin Muhammad Rosli

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 17/01/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKZ 8208 Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lim Tan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SKZ 8208 Z - C4 / LOR 18001702 / FBH 5874 X

FBH 5874 X - X

AXA ✓ DS.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1337-50

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

300.00 (\$ 100 x 3 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1637-50

Global Sum SS:

1630-00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1630-00

Name 1:

Lim Tan Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Surveyor

REF: ASM (AXA)

12721/K (P)

# ASSIGNMENT

From: \_\_\_\_\_ Date: 24.7.2019

Estimated Cost: \_\_\_\_\_

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKZ 8208Z

at Workshop m/s Lim Tan Motor

of Blk 176 sin ming Drive #03-09

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: After 10.30a.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 880/c

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKZ 8208Z Yr Regn: 07 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Wagon

Make: Honda CRV c.c. 2354

Colour: M. Black / Silver A/C: Insured / Std / NI / NA

Sp. Reading: 56263 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: M RHRM 3850 GP000073

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 225/60R18

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front P mm R/Bal. P mm

L/Bal. P mm

D.O.A. 17/7/19 D.O.I. 24/7/19

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US \$ 1250 (Real \$ 1131.20 / 48%)</u>

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ + RS \$

Photos

Others

TOTAL

1)

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

KP



# ESTIMATE TO REPAIR

VEHICLE NO. : SKZ 8208 Z  
MAKE : HONDA  
MODEL : CRV 2.4 5AT 2WD S/R  
YEAR : 2015  
CHASSIS NO : MRHRM3850GP000073

SURVEYOR NAME :
DATE OF SURVEY : 24th July 2019
TIME OF SURVEY :

DATE : 18-Jul-19  
DATE OF ACCIDENT : 17-Jul-19  
THIRD PARTY REF : FBH 5874 X / AXA

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			Bu	\$ 609.50
2 pcs	Rear Bumper Retainer		\$ 19.80	\$ 39.60	\$ 39.60
1 pc	Rear Bumper Lower Garnish			nd/lu	\$ 149.10
2 pcs	Rear Bumper Side Garnish		\$ 56.40	\$ 112.80	\$ 112.80
10 pcs	Rear Bumper Clips		\$ 3.50	\$ 35.00	\$ 35.00
1 pc	Rear Bumper Lower Cover			\$ 81.50	\$ 81.50
1 pc	Tailgate Outer Garnish			\$ 283.10	\$ 283.10
1 pc	Tailgate CRV Emblem			\$ 20.90	\$ 20.90
	Less 20%			\$ 1,351.50	\$ 1,351.50
				\$ 270.30	\$ 270.30
				\$ 1,081.20	\$ 1,081.20
1 set	Rear Bumper Sensor	S.Nett		\$ 400.00	\$ 400.00
	To putty and spray painting			\$ 500.00	\$ 500.00
	Labour Charges			\$ 400.00	\$ 400.00
	Not Notation 1/1 by B? Measuring After Paint 3 days			Paints \$1097.60 -20% \$219.52 \$878.08 labour \$700.00 \$1578.08 -20% \$315.62 \$1262.46	\$1262.46
TG/RA-	Total				\$ 2,381.20
				4/8	\$1250.00

Lim Tan Motor Pte Ltd

Bld 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721  
Tel: 65-64520893 Fax: 65-64589127 Email: [edmund@lrm.sg](mailto:edmund@lrm.sg) Website: [www.lrm.sg](http://www.lrm.sg)  
Co.Reg No. 189307277D GST Reg No. M2-0019086-0

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03 days  
6/8/19



## Service Request Details

Claim

S9M01UFA

Reference

None 

Loss Date

July 17, 2019

Report Date

Jul 18, 2019 3:16:18 PM

Request Date

July 18, 2019

Due Date

July 25, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKZ8208Z

p: Richard

T: 5.05p.m

v: Out

E: ✓

(VIDEO)

CRV 2.4 5AT 2WD S/R

## Service Address

...

## Primary Contact/Insured

MOHAMMAD ROSLI MUHAMMAD ZULFIQAR BIN  
51 COMMONWEALTH DRIVE, #03-520, 141051, Singapore

## Claim Handler

TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

## Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

**Catherine Chong (LKK Auto)**

---

**From:** richard@lrm.sg  
**Sent:** Thursday, 18 July, 2019 1:58 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Mandy; venus  
**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019  
**Attachments:** GIA.PDF; ESTIMATE.pdf  
**Importance:** High  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** Raghav

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKZ8208Z** to submit a claim against your insured, **FBH5874X** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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+65 6458 9127 (Facsimile)  
+65 8484 5418 (Mobile)

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**LIM TAN MOTOR PTE LTD 林添摩私人有限公司**

COMPANY REGISTRATION NO: 199807277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 379 SIN MING DRIVE  
SIN MING AUTOCARE #01-08/10/06  
SINGAPORE 575721

TEL: +65-6452 0893 FAX: +65-6458 9127

EMAIL: [sales@ltdm.sg](mailto:sales@ltdm.sg)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64530893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65-6452 2125 FAX: +65-6452 2139

Sat 9am – 5pm

[WWW.LTM.SG](http://WWW.LTM.SG)



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## Hsiao Tong (LKKAUTO)

---

**From:** richard@lrm.sg  
**Sent:** Friday, 16 August 2019 10:01 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** CS A Team; Admin A; assignments; Mandy; venus  
**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A :  
17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3  
**Attachments:** LOD (AXA).pdf  
**Importance:** High

### WITHOUT PREJUDICE

Our ref : LTP072019/069 (SKZ 8208 Z)  
Your ref : CC4/ASM19012721/pa3

Dear Hsiao Tong,

We refer to your email dated 25<sup>th</sup> July 2019.

We hereby now enclosed the LOD in connection to the above accident.

Please seek mandate from your principal and revert with an offer soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www.LTM.sg](http://www.LTM.sg)  
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## <TP - Mandate IA> - S9M01UFA [ACCIDENT INVOLVING FBH 5874X(OI) & SKZ 8208Z(TP) ON 17/07/2019]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,637.50(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17-Aug-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/8/2019

### Survey Details:

Date of loss	17-Jul-19
Date of appointment	18-Jul-19
Date of survey	24-Jul-19
Location of survey	LIM TAN MOTOR PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKZ8208Z
Make and Model	HONDA CRV 2.4 SAT 2WD S/R
Date of registration	2-Jul-15
Parf Rebate	
Market Value	\$ 80,000.00
Parf Rebate	\$ 67,216.00
Nett Loss	\$ 12,784.00

### Repair details:

Initial Estimate	2,381.20
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 878.08
Check items (estimate)	NIL
Labour	\$ 700.00
<b>Total</b>	<b>\$ 1,578.08</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,250.00</b>

Number of days for repair	3.0
---------------------------	-----



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

OI rear-ended TP\*\*100% BOLA 27 .

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	1,337.50
Loss of use	\$	300.00 (3days x \$100.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees		NIL
Others		NIL
Proposed Total	\$	1,637.50

## Hsiao Tong (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 19 August 2019 3:51 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 127624, vehicle number SKZ8208Z

17/8/19 3:11 PM \*\*\* Message Hi Hsiao Tong Your mandate IA is approved. - TEO Kitty

—Original Message—

**From:** kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>  
**Sent:** Saturday, 17 August, 2019 3:12 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 127624, vehicle number SKZ8208Z

AXA Insurance has sent you a message for claim number S9M01UFA.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

---

**From:** richard@lrm.sg  
**Sent:** Friday, 30 August 2019 11:03 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Mandy; venus  
**Subject:** RE: Acceptance of Offer - Our Client : SKZ8208Z Your Insured : FBH5874X  
D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**Importance:** High

### WITHOUT PREJUDICE

Our ref : LTP072019/069 (SKZ 8208 Z)  
Your ref : CC4/ASM19012721/pa3

Dear Hsiao Tong,

In reference to your email dated 26<sup>th</sup> August 2019, we confirm acceptance of offer for the settlement sum of  
**\$1,630/- (all-inclusive)**

Please forward us the DV soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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+65 6458 9127 (Facsimile)  
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LIM TAN MOTOR PTE LTD 林添摩私人有限公司

COMPANY REGISTRATION NO: 1993072770 GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 376 SIN MANG DRIVE  
SIN MANG AUTOCARE #03-08/10/08  
SINGAPORE 375721

TEL: +65 6452 0893 FAX: +65 6452 9127

EMAIL: [sales@ltm.sg](mailto:sales@ltm.sg)

Operating Hours: Mon - Fri 9am - 6pm

24hrs Helpline: +65 64520893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MANG INDUSTRIAL ESTATE  
SINGAPORE 375664

TEL: +65 6452 2135 FAX: +65 6452 2139



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**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]

**Sent:** Monday, 26 August 2019 11:10 AM

**To:** richard@ltm.sg

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$1,630.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** richard@ltm.sg <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Sent:** Friday, 16 August 2019 10:01 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>;

Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**Importance:** High

WITHOUT PREJUDICE

Our ref : LTP072019/069 (SKZ 8208 Z)  
Your ref : CC4/ASM19012721/pa3

Dear Hsiao Tong,

We refer to your email dated 25<sup>th</sup> July 2019.

We hereby now enclosed the LOD in connection to the above accident.

Please seek mandate from your principal and revert with an offer soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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**LIM TAN MOTOR PTE LTD 林陈厚摩私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: A2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [sales@ltm.sg](mailto:sales@ltm.sg)

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Hotline: +65 64520893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 25 July 2019 11:08 AM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg)

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>;

Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>



**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear subject to the BOLA guideline settlement and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [richard@ltm.sg](mailto:richard@ltm.sg) <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Sent:** Friday, 19 July 2019 9:45 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>;

Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**Importance:** High

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

The above claim refers.

Please confirm we are doing a direct settlement to this claim ?

Please revert.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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[www.facebook.com/LTM.Performance.Singapore](http://www.facebook.com/LTM.Performance.Singapore)



LIM TAN MOTOR PTE LTD 林添摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MANG DRIVE  
SIN MANG AUTOCARE #01-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Hotline: +65 64520893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MANG INDUSTRIAL ESTATE  
SINGAPORE 575664

TEL: +65 6452 2135 FAX: +65 6452 2139

Sat Sun – 9pm

[WWW.LTM.SG](http://WWW.LTM.SG)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 18 July 2019 5:55 PM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

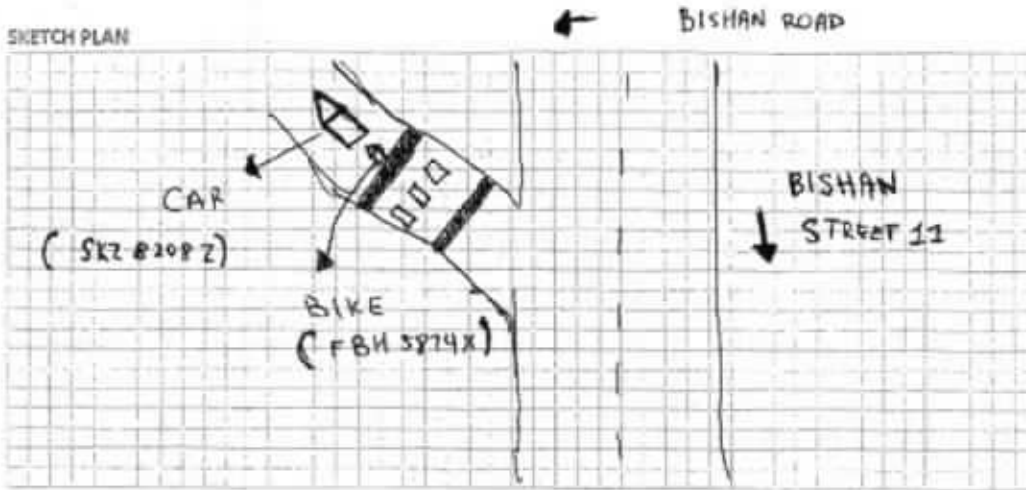
**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ACCIDENT HAPPEN AROUND 0100 HRS, WHILE EXIT FILTER LINE.
ACCIDENTALLY <sup>HIT</sup> THE BACK OF CAR (SKZ 8208Z).

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 18 July, 2019 5:45 PM

To: [richard@itm.sg](mailto:richard@itm.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>Cc: Mandy <[mandy@itm.sg](mailto:mandy@itm.sg)>; venus <[venus@itm.sg](mailto:venus@itm.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Subject: RE: Survey Request - Our Client : SK28208Z Your Insured : FBH5874X D.O.A : 17/07/2019 \*\*\* LKK REF: CC4/ASM19012721/pa3

**'WITHOUT PREJUDICE'****SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.**Please provide us the following and arrange for TP survey.**

- evidence i.e. video and scene photo.
- PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [richard@ltm.sg](mailto:richard@ltm.sg) <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Sent:** Thursday, 18 July, 2019 1:58 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Subject:** RE: Survey Request - Our Client : SKZ8208Z Your Insured : FBH5874X D.O.A : 17/07/2019

**Importance:** High

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKZ8208Z** to submit a claim against your insured, **FBH5874X** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

**www.LTM.sg**

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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**[www.facebook.com/LTM.Performance.Singapore](https://www.facebook.com/LTM.Performance.Singapore)**



LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0113086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #01-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2183 FAX: +65 6452 2159

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm



24hrs Helpline: +65 64520893

[WWW.LTM.SG](http://WWW.LTM.SG)

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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.



Date: 16 AUG 2019

Your Ref: CC4/ASM19012721/pa3

Our ref: LTP072019/069 (SKZ 8208 Z)

( WITHOUT PREJUDICE )

Attention To : MS CHEW HSIAO TONG (From LKK Auto Consultants Pte Ltd)

Insurance Company : AXA INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SKZ8208Z & FBH5874X ON 17.07.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV42438
<input type="checkbox"/> Original Rental Receipt and Agreement	<input type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by insurance instruction and was surveyed by Mr Kenneth on 24-Jul-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1 ] Cost of repair (inclusive of 7% GST)	\$ 1,337.50
2 ] Loss of Use (\$110.00 x 3 days)	\$ 330.00
Total	<u>\$ 1,667.50</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

**Mandy Lim**

Email: mandy@ltn.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127

Email: edmund@LTM.sg

Website: www.LTM.sg

Co.Reg No. 199307277D

GST Reg No. M2-0019086-0

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## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 25 July 2019 11:16 AM  
**To:** ZUL\_ROS3007@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING FBH 5874X(AXA) & SKZ 8208Z ALONG/AT BISHAN ST 11 TOWARDS BISHAN ROAD ON 17/07/2019

25 JULY 2019

**MR MUHAMMAD ZULFIQAR BIN MOHAMMAD ROSLI**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19012721/pa3// S9M01UFA**

**YOUR REF : FBH5874X**

**ACCIDENT INVOLVING FBH 5874X(AXA) & SKZ 8208Z ALONG/AT BISHAN ST 11 TOWARDS BISHAN ROAD ON 17/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from LIM TAN MOTOR PTE LTD acting on behalf of the owner of SKZ 8208Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



To Whom It May Concern

**AUTHORIZATION TO ACT**

I/We, CHUA CHOON SONG ('the third party Claimant') of 31 BISHAN STREET 11 #25-06 SINGAPORE 579819 (Address) owner of SKZ8208Z (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SKZ8208Z that was damaged pursuant to the accident which occurred on 17-Jul-19 (date) along SLIP ROAD FROM BISHAN STREET 11 TOWARDS BISHAN ROAD (locate on) involving vehicle number FBH5874X (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 17<sup>th</sup> (day) of July (month) 2019 (year)

  
Signed By ' the third party claimant '

  
Signed By ' the workshop '



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBH 5874X	(Insd veh)	Model: HONDA CRV 2.4 5AT
	SKZ 8208Z	(TP veh)	
Date of Accident/ Time:	17/07/2019		

Repair Estimate	: \$	2,547.87	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	1,630.00	
Payee Name : LIM TAN MOTOR PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>27</u>
	BOLA Liability: <u>100</u> (%)		Assessed Liability (*): <u>-</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp  
Name of Representative: Mandy Lim  
Date: 30th August 2019

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Richard Ang  
Date: 30th August 2019



KSC



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 31/9/2019

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



**LIM TAN MOTOR PTE LTD**  
**林陳摩哆私人有限公司**

Company's Registration No.: 199302770  
GST Registration No.: M2-0119088-0

**Branch**

(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65

Sin Ming Industrial Estate, Singapore 575675

**Main Office / Workshop**

Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)

Fax: +65 6458 9127

Email: sales@LTM.sg

**WWW.LTM.SG**

**CHUA CHOON SONG**

31 BISHAN STREET 11

#25-06

SINGAPORE 579819

ATTN : MOTOR CLAIMS DEPT

TEL :

FAX :

A/C NO. : 30C0/901

MILEAGE :

W.O NO. : SO42713

CAR NO. : SKZ8208Z

MAKE : HONDA

MODEL : CRV

**TAX INVOICE**

NO : INV42438

DATE : 14-08-2019

TERMS : COD

PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			1,250.00

SINGAPORE DOLLARS : ONE THOUSAND THREE HUNDRED THIRTY SEVEN AND FIFTY CENTS ONLY

REMARKS: D.O.A : 17.07.2019  
LKK REF : CC4/ASM19012721/pa3

TOTAL QTY: 1.00

SUBTOTAL	1,250.00
DISCOUNT	0.00
TOTAL	1,250.00
GST 7 %	87.50
NET	1,337.50
Deposit	0.00
Balance	1,337.50



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer, I/We declare the repair for the above vehicle have been completed to my/our satisfaction



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012721/Kpa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 09-09-2019



ATTN:KITTY

Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBH 5874X	Veh. Inspected	SKZ 8208Z
Policy No.	VMO/P1639090	Coverage (\$)	0.00
Claim No.	S9M01UFA	Excess (\$)	0.00
Assign From		Assign Date	18/07/2019

## 2. Vehicle Particulars & Condition

Make & Model	HONDA CRV (A)	c.c	2354
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MRHRM3850GP000073	Colour	METALLICBLACK/SILVER
Odometer	56263	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/60 R18	YOKOHAMA	8 mm
L/H Front Tyre	225/60 R18	YOKOHAMA	8 mm
R/H Rear Tyre	225/60 R18	YOKOHAMA	8 mm
L/H Rear Tyre	225/60 R18	YOKOHAMA	8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	17/07/2019	Inspection Date	24/07/2019
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 8208Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BUCKLED	609.50	609.50
2	REAR BUMPER RETAINER @\$19.80 (CONSISTENT)	SERVICEABLE	39.60	-
1	REAR BUMPER LOWER GARNISH (CONSISTENT)	DENTED / CUT	149.10	149.10
2	REAR BUMPER SIDE GARNISH @\$66.40 (CONSISTENT)	SERVICEABLE	132.80	-
10	REAR BUMPER CLIPS @\$3.50 (CONSISTENT)	NECESSARY	35.00	35.00
1	REAR BUMPER LOWER COVER (CONSISTENT)	SERVICEABLE	81.50	-
1	TAILGATE OUTER GARNISH (CONSISTENT)	CRACKED	283.10	283.10
1	TAILGATE CRV EMBLEM (CONSISTENT)	NECESSARY	20.90	20.90
	LESS 20% DISCOUNT		-270.30	-219.52
			1,081.20	878.08
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER SENSOR (SN) (CONSISTENT)	SERVICEABLE	400.00	-
			400.00	-
<b>LABOUR</b>				
	TO PUTTY AND SPRAY PAINTING.		500.00	400.00
	LABOUR CHARGES.		400.00	300.00
			900.00	700.00
<b>GRAND TOTAL</b>			<b>2,381.20</b>	<b>1,578.08</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,250.00</b>

Report Ref No. CC4/ASM19012721/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim#	59H01UFA
Reference	CC4/ASH19012721/Kua342 
Loss Date	17 July 2019
Report Date	18 Jul 2019 2:16:18 PM
Request Date	18 July 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKZ8504Z
Make	TPVD HONDA
Model	CRV 2.4 SAT 2WD S/R
Service Address	
...	

Primary Contact/Insured
MOHAMMAD ROSLI MUHAMMAD ZULFIQAR BIN S1 COMMONWEALTH DRIVE, #03-520, 141051, Singapore

Claim Handler
TEO Kitty 6568804602 kitty.teo@axa.com.sg

Additional Instructions NOT REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TPP)	13 September 2019

NAME LKK Inspection (4).pdf	Forms / Claim Documents	SUB-TYPE Others	MARKET TO CONSULTANTS PTE LTD (TP)	DATE 13 September 2019
LKKAdjustment 1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKK PHOTO.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
TP-Mandate (A.d) 170819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
TP_ESTIMATE_MARKED_FINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
TP_ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
LETTER TO INSURED NON REPORTING.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
TP Video SKZB20EZ.MP4	Evidence	Videos	TEO Kiaty	18 July 2019

 5K2E2082 TP GIA.PDF	TPS Reports & Statement	GIA Report	428 Killy	DATE 18 July 2019
 FBHS874X INSD GIA.PDF	Reports & Statement	GIA Report	TED Killy	18 July 2019
 TP PRI FROM WORKSHOP WITH GIA AND ESTIMATE.mig	Letters and Correspondence	Workshop	DHAKAL Baghu	18 July 2019