



Asher

Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SGY3347R/LONPAC/TP/AT

Your Ref: 19/19/19/VP05/022092

30 Aug 2019

Lonpac Insurance Bhd
100 Beach Road
#19-00
Shaw Tower
Singapore 189702

Attn: Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SGY3347R & SKD7783B ALONG KALLANG LEISURE PARK CARPARK ON 15/7/2019.

We are the repairers of vehicle nos. SGY3347R and understand that you were the insurer of vehicle nos. SKD7783B involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$2,996.00
2) Loss of Rental for 6 days at \$120.00per day	S\$ 720.00
3) GIA search	2.00
TOTAL:	<u>S\$3,718.00</u>

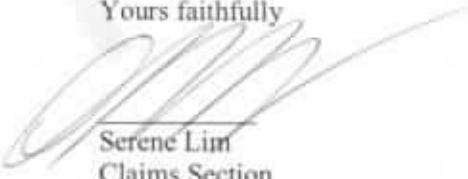
To substantiate our claim, we enclosed the following;

- a) Final Bill
- b) Car Rental Agreement
- c) GIA Search receipt
- d) Letter of Authorization
- e) SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully


Serene Lim
Claims Section
Email : serene@autocare.com.sg



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Your Ref: 19/19/19/VP05/022092

Date : _____

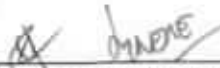
LONDAC INSURANCE BHD
100 BEACH ROAD
#19-00
SHAW TOWER
(S) 189782

LETTER OF AUTHORITY

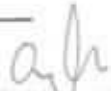

I/We, La'brooy Lynette Kiana NRIC NO: S 74375661
hereby authorize(s) **Sin Ming Autocare BFG Pte Ltd** to provide further
instructions on my behalf relating to the said claims and as such, all future
correspondence should be addressed to **176 Sin Ming Drive #02-05, Sin
Ming Autocare Complex, Singapore 575721.**

I hereby authorized the cheque payment to be issued in favour of **M/s Sin
Ming Autocare BFG Pte Ltd.**

Claimant's Signature
Name
Nric
Date


La'brooy Lynette Kiana
S 74375661

Witness By
Name
Nric
Date


 SIN MING AUTOCARE BFG PTE LTD
176 Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website : www.autocare.com.sg



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022092

DATE : 25 OCT 2019

DISCHARGE VOUCHER

I/We, LA'BROOY LYNETTE KIARA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SKD 7783B the sum of Singapore Dollars **THREE THOUSAND FIVE HUNDRED AND NINETY EIGHT ONLY. (\$3,598.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SGY 3347R on 15/07/2019 along/at KALLANG LEISURE PARK CARPARK.

I /We hereby agree to indemnify and keep indemnify (**CHOW TERENCE FORD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s SIN MING AUTOCARE BFG PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date

15/11/2019

La'Brooy Lynette Kiara 15/11/2019
Name of vehicle owner/Date

This indemnity is signed without prejudice to my rights to claim for compensation for my personal injury.



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 6296 3767

Tax Invoice : TP19/562

Date : 30/08/2019
Vehicle Num. : SGY3347R
Make/Model : TOYOTA VIOS-2007
Chassis/Eng# : MR053HY9305025729
Accident Date : 15/07/2019
Claim No. : TP CLAIM (VMS)
Reference : 19/19/19/VP05/022092
Policy No. : 5102940148

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS : LUMP SUM REPAIR (Parts & Labour inclusive)		2,800.00
		List TotalS\$:		2,800.00

E. & O.E.

Total S\$: 2,800.00
GST @ 7% S\$: 196.00
Amount Due S\$: 2,996.00
=====

for Sin Ming Autocare BFG Pte Ltd



VEHICLE RENTAL AGREEMENT

STA No: 002378

HIRER'S PARTICULAR

Name : (as in I/C) Labrooy Lynette Kiara
 NRIC / Passport No: S74375661
 Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name : (as in I/C) _____
 NRIC / Passport No: _____
 Address: _____

REMARKS

Veh. No: SJN7572 Replace Veh. No: _____
 Mileage Out: _____ Mileage Out: _____
 Out : Date 23/7/2019 Out : Date _____
 Out : Time 9.05am Out : Time _____

RENTAL CHARGES		
Daily	6 @ \$ 1207-	\$ 7242.00
Monthly	@ \$	
Delivery Charges @ \$		For
Others @ \$		
SUB TOTAL \$		7242.00

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2000 - excess
 for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
 vehicle (inc. windscreen) and also first \$ \$2000 - excess
 for Collision / Damages to 3rd party's vehicle for each and every
 accident / damages.

Hirer's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately,
 - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
 ADDITIONAL \$2500
 FOR 22 TO 27 &
 ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>22/7/19</u>	<u>12.25pm</u>		



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-115376

Date of Request: 17/07/2019

Your Ref No: Online Purchase

Sin Ming Autocare BFG Pte Ltd
176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721

Dear Sir/Madam,

Enquiry Date 17/07/2019
Enquiry By Angela Tan Chin Chin
Vehicle No. SKD7783B
Accident Date 15/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 23 October 2019 9:02 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019 Our Ref: 19/19/19/VP05/022092 [External General]

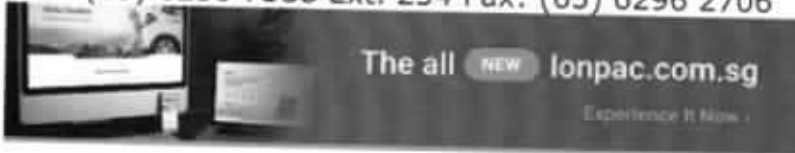
Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 17 October 2019 12:24 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019 Our Ref: 19/19/19/VP05/022092 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 24/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured move out from parking lot and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **SIN MING AUTOCARE BFG PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,065.86	\$ 2,996.00
2. Loss of Rental (6days x \$120)	\$ 720.00	\$ 600.00 (6days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,787.86	\$ 3,598.00

****4 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 24 July 2019 6:06 PM

To: 'ONG LI LI' <lilong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019 Our Ref: 19/19/19/VP05/022092 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGY 3347R at M/s Sin Ming Autocare BFG Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 17 July 2019 3:48 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019 Our Ref: 19/19/19/VP05/022092
[External General]

Dear Li Li,

Thank you for the assignment.

Please be informed that the vehicle is not in workshop and repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Wednesday, 17 July 2019 2:59 PM

To: Motor Claims <motorclaims@autocare.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019 Our Ref: 19/19/19/VP05/022092
[External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

FYI, our Insured has not reported the accident to us.

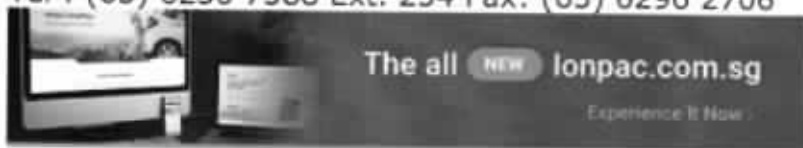
Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Motor Claims [<mailto:motorclaims@autocare.com.sg>]
Sent: Wednesday, 17 July, 2019 2:15 PM
To: MT_Claim_SG
Subject: THIRD PARTY CLAIM SGY3347R & SKD7783B ACCIDENT ON 15.07.2019

To: Lonpac Motor Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO

**PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SGY3347R & SKD7783B ALONG KALLANG LEISURE PARK CARPARK ON 15.07.2019**

We are repairer for LA'BROOY LYNETTE KIARA the owner of vehicle no SGY3347R.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd
176 Sin Ming Drive #02-05 Singapore 575721
Tel: 6455 0600 Fax: 64556192 Email: motorclaims@autocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you

With Regards,
Angela Tan
Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd
176 SIN MING DRIVE, #02-05 SINGAPORE 575721
Email: motorclaims@autocare.com.sg
Tel : 6455 0600 | Fax : 6455 6192



This email has been checked for viruses by AVG antivirus software.

www.avg.com