Shu Pei (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 19 July 2019 8:43 AM

To: Shu Pei (LKKAuto)
Cc: Phoebe Xie

Subject: RE: Accident involving vehicle SLU635R & GBD7072B (Your Insured) DOA: 13/07/2019

- PLEASE ARRANGE TP SURVEY

Attachments: GBD7072B OI.PDF

Dear Shu Pei,

Please see attached OI GIA Report.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg

www.ergo.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, July 18, 2019 5:44 PM

To: ERGO Insurance Pte. Ltd. (Claims Department); Phoebe Xie

Subject: FW: Accident involving vehicle SLU635R & GBD7072B (Your Insured) DOA: 13/07/2019 - PLEASE ARRANGE

TP SURVEY

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLU 635R at M/s Vermogen Ace Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair (parts incomplete)

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: Tuesday, 16 July 2019 3:43 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving vehicle SLU635R & GBD7072B (Your Insured) DOA: 13/07/2019 - PLEASE ARRANGE TP

SURVEY

Data Classification: Confidential, C3

Hi,

Please survey vehicle, liability down on insured. Thank you

Warmest Regards, Phoebe Jay Xie ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985 DID.: +65 6829 9191 phoebe.xie@ergo.com.sg

From: Pila Ng [mailto:pila@vermogen-group.com]

Sent: Tuesday, 16 July, 2019 3:06 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Minoko Chan; Glorioso Eric Paul Patambang; Tejano Exequiel Dawal; Baldoz Juan Paulo Bongon; Edmond Lim; Yira

Rahman

Subject: Fwd: Accident involving vehicle SLU635R & GBD7072B (Your Insured) DOA: 13/07/2019 - PLEASE ARRANGE

TP SURVEY

4 REMINDER

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at Vermogen Ace Pte Ltd here at 60 Jalan Lam Huat #03-35/36 singapore 737869. Beside, we would like to check for the liability on this matter. Kindly check & revert to us as soon as possible. Thanks & regards, Pila Vermogen Ace Pte Ltd 1 Bukit Batok Crescent #05-23 Wcega Plaza Singapore 658064 Tel: 9128 8559 On Mon, Jul 15, 2019 at 1:46 PM Pila Ng <pila@vermogen-group.com> wrote: Dear officer in-charge, Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at Vermogen Ace Pte Ltd here at 60 Jalan Lam Huat #03-35/36 singapore 737869. Beside, we would like to check for the liability on this matter. Kindly check & revert to us as soon as possible. Thanks & regards, Pila Vermogen Ace Pte Ltd

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 9128 8559