

INSURANCE

INS. CASE OWNER:

Winnie

CC 4 ASM AXA1901

2701, E p339

LKK:

IDAC:

Surveyor:

STVF

DOI:

ASSIGNMENT

18/7/19

Date / Time:

18/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SR1200X

Claim No.:

SAM020BL 12/4/19

Name of Insured:

TEE SHY HAU

Policy No.:

Insured Tel No.:

HP:

(Wah)

Make / Model:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

YES / NO

Nature of Accident:

Place of Accident:

If NO: Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT YES / NO TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

SHB 5389R



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMKT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHB 5389R - 1

SR1200X - 1

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

Kia 27/7/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: WSP, LOR

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

(days)

4 days

Loss of Rental (LOR):

SS

(days)

4 days

Loss of Use (LOU):

SS

(days)

4 days

Loss of Income (LOI):

SS

(days)

4 days

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: No / Reject/Private Settle

2) Report Format:

3) Survey fee:

\$750.00

Total:

SS

3328.25

Global Sum SS:

3320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3320.00

Name 1:

SMRT Taxis Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASSIGNMENT

Date: _____
 Estimated Cost: _____
 ON TP/WS/TP RES/OD RES/EVA/INV/MV
 To inspect Vehicle No: _____
 At Workshop: _____
 At: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record): _____
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
Xx	

Bar or Market Value:

ICAC Accident Report: _____ Consistent? Yes or No

ICAC PH Form: _____ Consistent? Yes or No

Est. Repair: 3 days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle, IN / OUT

Veh No: SHB 5389R Yr Regn: 30/11/17
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Prous C.C. 1797
 Colour: Marron A/C: Insured / Std / NI / NA
 Sp. Reading: 181507 T/Radio: Insured / Std / NI / NA
 Eng. No: _____
 C.No: JTDKB3FU 003575504
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake
 Front: _____ Rear: _____
 R/Bal: S mm R/Bal: S mm
 L/Bal: S mm L/Bal: S mm
 D.O.A: 17/7/19 D.O.I: 18/7/19
 Survey held at: SMRT
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Rear LH
 The UIC / Chassis frame / Body Structure affected due to collision.

Date Time Action / Instruction

PIP \$ 2526.27 (Red \$ ~~2247~~ 332.27 / 07/19/2062
 5/19 SLR 1200X

Date/Time: Pre Pass out

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time: Pre Return out

Survey Fee: _____

Transportation

2)

Add Fee:

☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

3 + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum B.I. (\$

Case Details

Case Reference Number : TAX/07/19/2062
Type of Repair : Accident Repair
Vehicle Registration Number : SHB5389R

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-7709-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd
Accident Date and Time : 17/07/2019 01:35 AM
Vehicle Age(In Months) : 20

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks	
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92 312.93	Replace	• CRU ✓	
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace	• APC ✓	
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	• APC ✓	
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	• APC ✓	
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	• APC ✓	
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	X	Not Give • X N/A	
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace	• CRU ✓	
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	X	Not Give • X N/A	
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	X	Not Give • X N/A	
Total Spare Part Cost									3,833.49	Surveyor Total					1,756.25
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)					0
Final Spare Part Cost									3,833.49	Final Sur Total					1,756.25

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	✓ / APC
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	1	83.63	Replace	✓ / BR
One Time Key In	Main			STOPPER, RR BUMPER, RH & LH	2	4.30	8.60	25.00	6.45	Replace	0	0	Not Give	✗ / MY
One Time Key In	Main			SEAL, RR BUMPER, LH	1	63.90	63.90	25.00	47.93	Replace	1	47.93	Replace	✓ / BR
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.73	Replace	1	418.73	Replace	✓ / BR
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	0	0	Not Give	✗ / MY
One Time Key In	Main			PAD, RR BUMPER, CTR	3	2.20	6.60	25.00	4.95	Replace	3	4.95	Replace	✓ / APC
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, LH	1	438.10	438.10	10.00	394.29	Replace	1	394.29	Replace	✓ / COT
One Time Key In	Main			REAR BUMPER GROMMET SCREW	2	2.20	4.40	25.00	3.30	Replace	2	3.30	Replace	✓ / APC
One Time Key In	Main			COVER, REAR FLOOR UNDER, LH	1	234.30	234.30	25.00	175.73	Replace	1	175.73	Replace	✓ / BR
One Time Key In	Main			CLIP, FLOOR UNDER COVER, NO.1	6	2.60	15.60	25.00	11.70	Replace	6	11.70	Replace	✓ / APC
One Time Key In	Main			END PANEL SUBASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	0	0	Not Give	✗ / MY
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give	✗ / MY
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, LH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	✗ / MY

Total Spare Part Cost 3,833.49

Lump Sum Discount (%) 0.00

Final Spare Part Cost 3,833.49

Surveyor Total 1,756.25

Lump Sum Dis (%) 0

Final Sur Total 1,756.25

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	824.80	25.00	618.60	Replace	1	0	✓	Repair * X R
One Time Key In	Main			LINER, REAR FENDER , LH	1	135.80	135.80	25.00	101.85	Replace	0	0	X	Not Give * X MM

Total Spare Part Cost	3,833.49	Surveyor Total	1,756.25
Lump Sum Discount (%)	0.00	Lump Sum Dis (%)	0
Final Spare Part Cost	3,833.49	Final Sur Total	1,756.25

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LEFT REAR PORTION	676.00	300	
Total:			676.00	300.00	✓

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	✓
2	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	80	✓
3	Main	TO RESPRAY REAR FENDER LH	180.00	150	✓
4	Main	TO RESPRAY BUMPER BEAM	180.00	0	X
5	Main	TO RESPRAY REAR PANEL	180.00	0	X
Total:			1,098.00	430.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	✓
2	Main	TO REPLACE SUNDRY PARTS	100.00	20	✓
3	Main	TO WASH AND VACUUM	60.00	0	X
Total:			240.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,833.49	1,796.25
Total Labour Cost	676.00	300.00
Total Spray Painting	1,098.00	430.00
Other	240.00	40.00
Overall Total	5,847.49	2,526.25
Lump Sum Repair Option		
Lump Sum Total	0.00	2,526.25
Surveyor Approved Amount		2,526.25
No. of Repair Days*	5	3
Remarks		P/P REPAIR, TAKE BEFORE SPRAY. FINALIZE SENT TO stevechen@lkkauto.com.
Surveyor Name		STEVE CHEN
Signature		
Survey Date	18/07/2019	

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Company

369K

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

SHB5389R

No

18 Jul 2019

TOYOTA

PRIUS HYBRID 1.8 CVT

Maroon

2017

22R5109233

JTDKB3FU0003575504

90.0 kW (120 bhp)

\$29,007.00

30 Nov 2017

30 Nov 2017

0

\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Yes

29 Nov 2025

\$3,750.00

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

PQP Paid:

COE Rebate Amount:

Total Rebate Amount:

29 Nov 2025

A - Car up to 1600cc & 97kW (130bhp)

8

\$33,596.00

\$26,725.00

\$30,475.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Jul 2019



OK

Section A - Accident Details

Registration Number	SHB5388R
Case Reference Number	TAX07/19/2062
Registration Date	30/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TOH KIM HUA (ZHUO JINHUA)
Type of Accident	Side Swipe
Accident Date and Time	17/7/2019 9:35 AM
Accident Reported Date and Time	17/7/2019 11:14 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102440
Special Instruction to ARC, if any	TP/ REAR LEFT PORTION
Prepared Date and Time	17/7/2019 2:54 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$300.00
Total Spray Cost	\$1,098.00	\$430.00
Total Spare Part Cost	\$3,833.49	\$1,756.27
Total Other Cost	\$240.00	\$40.00
TOTAL COST	\$5,847.49	\$2,526.27 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / AXA
ARC / Surveyor Sign Off Date	17/07/2019 5:32 PM	18/07/2019 2:48 PM
Signature		
Remarks	P/P REPAIR, TAKE BEFORE SPRAY. FINALIZE SENT TO stevechen@lkkauto.com.	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1907-0444	Invoice Number	
Quotation Date	25.07.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LEFT REAR PORTION	\$676.00	\$300.00
Total Labour	\$676.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$376.00	\$200.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$80.00
TO RESPRAY REAR FENDER LH	\$180.00	\$150.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,096.00	\$430.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$240.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52158479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		52462470 30	PAD, RR BUMPER, RH & LH, 1	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 20	PAD, RR BUMPER, RH & LH, 2	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 10	PAD, RR BUMPER, RH & LH, 3	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	0.00	\$0.00	Replace	Not Given
		52566479 00	FILLER, RR BUMPER, LH	1.00	\$119.90	25.00	\$89.93	Replace	Replace
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$150.00	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		52576470 40	RETAINER, RR BUMPER, LH	1.00	\$111.50	25.00	\$83.63	Replace	Replace
		52599680 30	STOPPER, RR BUMPER, RH & LH	0.00	\$4.30	0.00	\$0.00	Replace	Not Given
		52592470 40	SEAL, RR BUMPER, LH	1.00	\$85.20	25.00	\$63.90	Replace	Replace
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 80 Woodlands Industrial Park East, Singapore 757708
 Fax Number: 63455522
 Estimate/Telephone Number: 63455523
 Accident Reporting Number: 63455512

Date Generated: 28/07/2018
 User ID: PuliSuan

	52189470 20	COVER, GUARD RR BUMPER LOWER	0.00	\$14.80	0.00	\$0.00	Replace	Not Given	X	ADD
	52481470 10	PAD, RR BUMPER, CTR	3.00	\$2.20	25.00	\$4.95	Replace	Replace	/	REAR
	81591470 10	LENS & BODY ASSY, RR BUMPER, LH	1.00	\$486.80	10.00	\$438.12	Replace	Replace	/	CH
	90189060 29	REAR BUMPER GROMMET SCREW	2.00	\$2.20	25.00	\$3.30	Replace	Replace	/	REAR
	58399470 30	COVER, REAR FLOOR UNDER, LH	1.00	\$234.30	25.00	\$175.73	Replace	Replace	/	CR
	90467170 28A0	CLIP, FLOOR UNDER COVER, NO.1	6.00	\$2.60	25.00	\$11.70	Replace	Replace	/	REAR
	58307470 90	END PANEL SUBASSY, BODY LOWER BACK	0.00	\$629.80	0.00	\$0.00	Replace	Not Given	Y	REAR
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	Y	REAR
	81581471 51	LENS & BODY, REAR COMBINATION LAMP, LH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X	REAR
	81602471 80	PANEL SUB-ASSY, FENDER REAR LH	1.00	\$824.80	100.00	\$0.00	Replace	Repair	R	REAR
	65635470 50	LINER, REAR FENDER, LH	0.00	\$135.80	0.00	\$0.00	Replace	Not Given	X	REAR
Total				\$4,894.20		\$1,756.27				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r}
 1756.27 \\
 + 300.00 \\
 + 470.00 \\
 \hline
 2526.27
 \end{array}$$




Service Request Details

Claim

S9M01UBL

Reference

None 

Loss Date

July 17, 2019

Report Date

Jul 18, 2019 9:36:00 AM

Request Date

July 18, 2019

Due Date

July 25, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Shanti

T: 11.09a.m

V: 1h

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB5389R

MODEL

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

TEE SHY HAUR (ZHENG SHIHAO)

BLK 45 SIMS DRIVE, #06-178 SIMS VISTA, 380045, Singapore

91387586

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)
<BThaiyalN@smrt.com.sg>
Sent: Thursday, 18 July, 2019 9:30 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis)
Subject: RE:SHB5389R - Survey (AXA)
Attachments: 2062 - 5389.pdf

Categories: Mateen

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5389R** within 48 hours according to GIA guide line, involving your insured **SLR1200X**
Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





<TP - Mandate IA> - S9M01UBL [ACCIDENT INVOLVING
SLR 1200X(OI) & SHB 5389R(TP) ON 17/07/2019]

Type
❓ Question

Message
Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,433.27(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 12-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/08/2019

Survey Details:

Date of loss	17-Jul-19
Date of appointment	18-Jul-19
Date of survey	18-Jul-19
Location of survey	SMRT AUTOMOTIVE SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHB 5389R
Make and Model	TOYOTA PRIUS TAXI 1.8
Date of registration	30/11/2017
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 5,847.49
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,756.27
Check items (estimate)	\$ -
Labour	\$ 770.00
Total	\$ 2,526.27
Lump Sum(if applicable)	\$ -
Number of days for repair	3



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,526.27	
Loss of use		NIL	
Loss of rental	\$	650.00	(5days x 130.00)
Loss of income	\$	250.00	(5days x \$50.00)
LTA search fees	\$	7.00	
Others		NIL	
Proposed Total	\$	3,433.27	

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 14 August 2019 9:36 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 127523, vehicle number SHB5389R

Sent Letter To OI*** File Pass Back Hsiao Tong	STU	26/7/2019 5:34:00 PM
finalize \$2,526.27 (P/P, before GST). 3 repair days.	CTY	29/7/2019 7:57:43 PM
REC'D TP ESTIMATE_F FROM STEVE**PASS TO HSIAO TONG	STU	30/7/2019 1:49:19 PM
Message Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,433.27(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/Instruction. Hsiao Tong – 12-Aug-19	CHT	12/8/2019 11:08:45 AM
8/13/19 3:10 PM HO Winnie—Hi Hsiao Tong, COR - proceed LOR - \$130 x 4 days LOI - \$50 x 4 days LTA - proceed. Tks	LSP	14/8/2019 9:22:14 AM

Best Regards,
 Shu Pei | Admin
 LKK Auto Consultants Pte Ltd
 Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
 Sent: Tuesday, 13 August 2019 3:16 PM
 To: Admin A <admin-a@lkkauto.com>
 Subject: FW: New message for service request 127523, vehicle number SHB5389R

Best Regards,
 Summer Lee | Admin
 LKK Auto Consultants Pte Ltd
 Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]
 Sent: Tuesday, 13 August, 2019 3:14 PM
 To: admin-d@lkkauto.com
 Subject: New message for service request 127523, vehicle number SHB5389R

AXA Insurance has sent you a message for claim number S9M01UBL.
 Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: <TP - Mandate IA> - S9M01UBL [ACCIDENT INVOLVING SLR 1200X(OI) & SHB 5389R(TP) ON 17/07/2019]

Type

🔔 Question

Message

Hi, Third party rejected our offer at \$3,208.35(all-in) and proposed \$3,337.11(all-in). The breakdown of third party propose is as follows: - 1)Cost of Repair :\$ 2,526.27 + 2.)Loss of Rental (4days x \$118.77): \$475.08 + 3). Loss of Income**(4days x \$82.19): \$328.76 + 4.) LTA/GIA Search Fee: \$ 7.00 = TOTAL: \$ 3,337.11. **For LOI, third party had submitted a copy of Notice of Assessment for year 2018. For your further mandate / instruction please. Hsiao Tong - 30 Aug 2019

Reply



<TP - Mandate IA> - S9M01UBL [ACCIDENT INVOLVING SLR 1200X(OI) & SHB 5389R(TP) ON 17/07/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, offer is acceptable, but loss of income maintain \$50 per day X 4 days. Tks

Reply



<TP - Mandate IA> - S9M01UBL [ACCIDENT INVOLVING SLR 1200X(OI) & SHB 5389R(TP) ON 17/07/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, pls propose \$3330 (global) all in. Tks

Reply

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 4 September 2019 4:33 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Dear Hsiao Tong,

Purely for the sake of an amicable settlement, we agreed to accept your offer of \$3,300.00. Please let us have your DV and ATA. Thanks for your great help.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 04/09/2019 12:17
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Without Prejudice

Dear Lee Gek,

We refer to the above matter and our tele-conversation yesterday.

For an amicable settlement, we have our principal instruction to improve our offer at a global sum of \$3,300.00(all-in).

Please confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 2 September 2019 11:16 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Subject: RE: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair	\$ 2,526.27
2. Loss of Rental (4days x \$118.77)	\$ 475.08
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/GIA Search Fee	\$ 7.00
Total	\$ 3,208.35

Kindly re-consider.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Monday, 26 August 2019 9:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Dear Hsiao Tong,

Our hirer is not agreeable to accept \$50.00 per day for his loss of income since he has provided his income tax proof.

Please note that benchmark (as attached) stated clearly that if **income tax returns showed more than \$60 to \$80 per day, rates can be increased.**

We attach our hirer's Notice of Assessment for year 2018 for your perusal.

We are only prepared to accept \$3,337.11 (LOI at \$82.19 per day). If your principal is not agreeable to settle as proposed, our hirer will pursue his claim accordingly.

Please review the matter so as to save costs.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 20/08/2019 12:33

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: LOD Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,526.27
2. Loss of Rental (4days x \$118.77)	\$ 475.08
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/GIA Search Fee	\$ 7.00
Total	\$ 3,208.35

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 15 August 2019 3:16 PM
To: LeeGek@smrt.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: LOD Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19012701/Epb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]
Sent: Thursday, 15 August 2019 11:19 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured) Our Ref: TAX/07/19/2062/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2526.27
Loss of Rental	\$593.85 (5 days x \$118.77)
Loss of Income**	\$410.95 (5 day x \$82.19)
LTA Search Fee	\$7.00
Total	\$3538.07

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization & Notice of Assessment

We have notified AXA of PRS on 18/7/2019 at 9.30am and our taxi was surveyed on 18/7/2019 at 2.48pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

**** our hirer engaged his own lawyer to claim for his injury only. He has 2 days of medical leave.**

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 15 August 2019 11:19 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 17/7/2019 involving SHB 5389R & SLR 1200X (AXA's insured)
Our Ref: TAX/07/19/2062/lg
Attachments: TAX 07 19 2062.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2526.27
Loss of Rental	\$593.85 (5 days x \$118.77)
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We have notified AXA of PRS on 18/7/2019 at 9.30am and our taxi was surveyed on 18/7/2019 at 2.48pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

**** our hirer engaged his own lawyer to claim for his injury only. He has 2 days of medical leave.**

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





26 July, 2019

TEE SHY HAUR
BLK 45 SIMS DRIVE
#06-178
SINGAPORE 380045

Dear Sir/ Mdm

OUR REF : CC4/ASM19012701/Epb3 // S9M01UBL
YOUR REF : SLR 1200X
ACCIDENT INVOLVING SLR 1200X AND SHB 5389R ALONG/AT LORONG 29
GEYLANG ROAD ON 17/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHB 5389R against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.


To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Chew Hsiao Tong(LKK Handler) 6742 3197 or chewht@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

cc AXA INSURANCE PTE LTD

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5389R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 5389R** that was damaged pursuant to the accident which occurred on **17/07/2019** (date) along **LORONG 29 GEYLANG TOWARDS SIMS AVE** (location) involving vehicle no/s **SLR 1200X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Sept (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 17/7/2019

Our Ref. No.:

Letter of Authorisation

I, Name: Toh Kim Hua (NRIC No.: S7128199Z) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number Taxi No: SHB5389A hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and Third party vehicle no: SLR1200X happened on 17-7-2019 at 10:35 Am along Place: Lor 29 Geylang (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Toh Kim Hua Signature: [Signature]
NRIC No.: S7128199Z
Tel No.: 9232 6999
Address: Blk 211 Hougang ST 21#1-305
Spore 530211



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLR 1200X	(Insd veh)	Model: TOYOTA PRIUS TAXI-1.8 (A)
	30-HE 5389P	(TP veh)	
Date of Accident/ Time:	17/07/2019		

Repair Estimate	: \$	6,812.70	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	3,300.00	
Payee Name : SMRT TAXIS PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: <u>27</u>
	BOLA Liability: <u>100</u> (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Tan Lee Gek</u> Date: <u>- 6 SEP 2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Aua Mayyee</u> Date: <u>- 6 SEP 2019</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date:	

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190800127
Date : 06.08.2019
Vehicle No. : SHB5389R
Your Ref No. : TAX/07/19/2062
Our Ref No. : 24102440
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.93
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00)	\$ 27.87	\$ 83.63
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	1.00	\$ 85.20	(25.00)	\$ 21.30	\$ 63.90
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(25.00)	\$ 1.65	\$ 4.95
LENS & BODY ASSY , RR BUMPER , LH	1.00	\$ 486.80	(10.00)	\$ 48.68	\$ 438.12
REAR BUMPER GROMMET SCREW	2.00	\$ 2.20	(25.00)	\$ 1.10	\$ 3.30
COVER, REAR FLOOR UNDER , LH	1.00	\$ 234.30	(25.00)	\$ 58.57	\$ 175.73
CLIP , FLOOR UNDER COVER , NO.1	6.00	\$ 2.60	(25.00)	\$ 3.90	\$ 11.70
END PANEL SUBASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
LINER, REAR FENDER , LH	0.00	\$ 135.80	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190800127
Date : 06.08.2019
Vehicle No. : SHB5389R
Your Ref No. : TAX/07/19/2062
Our Ref No. : 24102440
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Sub-Total						\$ 1756.27
Labour						
TO REPAIR LEFT REAR PORTION	1.00	\$ 300.00	0.00	\$	0.00	\$ 300.00
Others						
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 80.00	0.00	\$	0.00	\$ 80.00
TO RESPRAY REAR FENDER LH	1.00	\$ 150.00	0.00	\$	0.00	\$ 150.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 2,526.27

Remark :

Make/Model : PRIUS4
Accident Date : 17.07.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/19/2062

From: SMRT Taxis Pte Ltd

Date: 22/07/2019

**ACCIDENT INVOLVING SHB5389R AND SLR1200X ON 17/7/2019
9:35 AM ALONG LORONG 29 GEYLANG TOWARDS SIMS AVENUE.**

This is to confirm that the daily rental rate for SHB5389R is \$118.77 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.



Yours sincerely
SMRT TAXIS PTE LTD

for Manager



Laid Up Report

Accident Start Date : 01/07/2019
Accident End Date : 26/07/2019

Date Generated : 26/07/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX07/19/2002	SHB5369R	SMART Taxi Pte Ltd	TOYOTA	PRUISA	24102440	17/07/2019 11:14 AM	22/07/2019 11:29 AM

TAX/07/19/2002

Enquire Transaction History

Enquire Transaction History

Log Date/Time:	18 Jul 2019 / 06:29:10	Transaction Amount:	\$7.48
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLR1200X	Business Transaction Reference No.:	20190719062910633835
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	17 Jul 2019 09:35:00		
Insurance Company:	AXA INSURANCE PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Tax Reference No : SX00X199Z
Year of Assessment : 2019
Income Tax
Date : 27 Mar 2019

NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE
AUTHORITY
OF SINGAPORE

55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR TOH KIM HUA
211 HOUGANG ST 21
#01-305
SINGAPORE 530211



4576-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	30,000.00		30,000.00
TOTAL INCOME	30,000.00		30,000.00
ASSESSABLE INCOME			30,000.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		3,042.00	
TOTAL PERSONAL RELIEFS			13,542.00
CHARGEABLE INCOME			16,458.00
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 03 Mar 2019.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012701/Epb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 26-09-2019



ATTN:WINNIE

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 1200X	Veh. Inspected	SHB 5389R
Policy No.	GA444926	Coverage (\$)	0.00
Claim No.	S9M01UBL	Excess (\$)	0.00
Assign From		Assign Date	18/07/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU003575504	Colour	MAROON
Odometer	181507	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	5 mm
L/H Front Tyre	195/65 R15	WEST LAKE	5 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	5 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	17/07/2019	Inspection Date	18/07/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5389R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER ,RR BUMPER ASSY (DISC 25%) (CONSISTENT)	CRUSHED	423.90	317.93
10	CLIPS PIECE ,FRT & RR BUMPER @\$1.50 (DISC 25%) (CONSISTENT)	NECESSARY	15.00	11.25
2	PAD ,RR BUMPER ,RH & LH ,1 @\$3.80 (DISC 25%) (CONSISTENT)	NECESSARY	7.60	5.70
2	PAD ,RR BUMPER ,RH & LH ,2 @\$3.80 (DISC 25%) (CONSISTENT)	NECESSARY	7.60	5.70
2	PAD ,RR BUMPER ,RH & LH ,3 @\$3.80 (DISC 25%) (CONSISTENT)	NECESSARY	7.60	5.70
1	FILLER ,RR BUMPER ,LH (DISC 25%) (CONSISTENT)	CRUSHED	119.90	89.93
1	RETAINER ,RR BUMPER ,LH (DISC 25%) (CONSISTENT)	BROKEN	111.50	83.63
1	SEAL ,RR BUMPER ,LH (DISC 25%) (CONSISTENT)	CRUSHED	85.20	63.90
1	GUARD ,RR BUMPER ,LOWER (DISC 25%) (CONSISTENT)	CRUSHED	558.30	418.73
3	APD ,RR BUMPER ,CTR @\$2.20 (DISC 25%) (CONSISTENT)	NECESSARY	6.60	4.95
2	REAR BUMPER GROMMET SCREW @\$2.20 (DISC 25%) (CONSISTENT)	NECESSARY	4.40	3.30
1	COVER ,REAR FLOOR UNDER ,LH (DISC 25%) (CONSISTENT)	CRUSHED	234.30	175.73
6	CLIP ,FLOOR UNDER COVER ,NO.1 @\$2.60 (DISC 25%) (CONSISTENT)	NECESSARY	15.60	11.70
1	LENS & BODY ASSY ,RR BUMPER ,LH (DISC 10%) (CONSISTENT)	CUT	486.80	438.12
2	PIXEL STICKER @\$60.00 (SN) (CONSISTENT)	NECESSARY	120.00	120.00
2	SEAL ,RR BUMPER ARM ,RH & LH (CONSISTENT)	NOT NECESSARY	11.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	318.80	-
1	SENSOR REVERSE (CONSISTENT)	NOT NECESSARY	180.00	-
2	STOPPER ,RR BUMPER RH & LH (CONSISTENT)	NOT NECESSARY	4.30	-
1	COVER ,GUARD RR BUMPER LOWER (CONSISTENT)	NOT NECESSARY	14.80	-
1	END PANEL SUBASSY ,BODY LOWER BACK (CONSISTENT)	NOT NECESSARY	629.80	-
1	SEALANT SIKAFLEX (CONSISTENT)	NOT NECESSARY	37.00	-
1	LENS & BODY ,REAR COMBINATION LAMP ,LH (CONSISTENT)	NOT NECESSARY	438.10	-
1	LINER ,REAR FENDER ,LH (CONSISTENT)	NOT NECESSARY	135.80	-

Report Ref No. CC4/ASM19012701/Epb3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	PANEL SUB-ASSY ,FENDER REAR LH (CONSISTENT)	TO REPAIR SEE LABOUR	824.80	-
			4,798.70	1,756.27
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY ,FENDER REAR LH .		676.00	300.00
	SPRAY PAINT.		1,098.00	430.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			2,014.00	770.00
GRAND TOTAL			6,812.70	2,526.27
RECOMMENDED COST OF REPAIRS				2,526.27

Report Ref No. CC4/ASM19012701/Epb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SPM011UBIL

Reference

CCA/ASM19012701/E40342

Loss Date

17 July 2019

Report Date

18 Jul 2019 9:36:00 AM

Request Date

18 July 2019

Due Date

Vendor Name

L&K AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

5HBS369R

Make

TPVD TOYOTA

Model

PRILUS TAXI-1.8 (A)

Service Address

Primary Contact/Insured

TEE SHY HAUJ (ZHENG SHIHAO)
BLK 45 SIMS DRIVE, #06-178 SIMS VISTA, 380045, Singapore
91387586

Claim Handler

HO Winnie
656804833
winnie.hoy@axa.com.sg

Actions

Next Step

Wait for: Approve invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type			Document SubType			
<div>Upload Documents</div>						
NAME		TYPE	SUB-TYPE	AUTHOR		DATE UPLOADED
L&K Invoice 1 (3).pdf		Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)		30 September 2019

NAME RENTAL RECEIPT.pdf	Forms / Claim Documents	SUB-TYPE Others	MARK AUTO CONSULTANTS PTE LTD (TP)	DATE 30 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
INCOME TAX.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
Rental Rate & Mileage.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2019
NQA for year 2018.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
TP_ESTIMATE_MARKED_FINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP-Mandate IA dd 120819.pdf	Forms / Claim Documents	Assessment	LIXK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
 LIXK Survey Photos.pdf	Reports & Statement	Others	LIXK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 SCENE PHOTOS FROM OI.pdf	Evidence	Photos	LIXK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 TP-IA S389.pdf	Reports & Statement	Others	LIXK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
 GIA REPORT OF SLR1200X (INSOL).PDF	Reports & Statement	GIA Report	KADRI Muteen	18 July 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PH).png	Letters and Correspondence	Workshop	KADRI Muteen	18 July 2019
 GIA REPORT OF 94H5389R (TP).PDF	Reports & Statement	GIA Report	KADRI Muteen	18 July 2019