

Vic (LKKAuto)

From: Sharon Ten <sharon@ow.sg>
Sent: Tuesday, 21 April, 2020 5:16 PM
To: Vic (LKKAuto)
Cc: Admin A; Lily Loi; Adeline Lim; Jasper Chua (LKK Auto)
Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: CC6/AIG19012698/Khb3
Attachments: 21042020170900.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your process payment.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 21 April 2020 5:05 PM

To: Sharon Ten <sharon@ow.sg>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: CC6/AIG19012698/Khb3

Without Prejudice

Dear Sharon,

Please find attached DV as requested.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made

solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Tuesday, 21 April, 2020 4:58 PM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi; Adeline Lim

Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: CC6/AIG19012698/Khb3

Without Prejudice

Dear Vic,

We accept your offer at \$9,145.00. Please send DV.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 10 January 2020 6:52 PM

To: Sharon Ten <sharon@ow.sg>

Cc: Admin A <admin-a@lkkauto.com>; Angela Tan <angela.tan@ow.sg>; Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: CC6/AIG19012698/Khb3

Without Prejudice

Dear Sharon,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability, we had further reviewed the matter and in the view that both parties are **equally liable** due to conflicting version. As such, we have our principal's mandate and we propose a global sum of **\$9,145.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for our principal to process the payment.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: sharon@ow.sg [<mailto:sharon@ow.sg>]

Sent: Thursday, 7 November, 2019 6:00 PM

To: Vic (LKKAuto)

Cc: Admin A; 'angela.tan'; 'Lily Loi OW'; adeline@ow.sg

Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: CC6/AIG19012698/Khb3

Without Prejudice

Dear Vic,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Sharon <sharon@ow.sg>

Sent: Saturday, September 7, 2019 12:06 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; angela.tan@ow.sg

Cc: Lily.loi@ow.sg; adeline@ow.sg; Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>

Subject: Re: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref:

CC6/AIG19012698/Khb3

Without Prejudice

Dear Vic,

Any update from your principal?

Kindly let us have your offer to close the case.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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On 16-Aug-19 10:21 AM, Sharon wrote:

Without Prejudice

Dear Vic,

Our client don't have video footage.

Based on the scene photos, our client already in front of your insured so my client has the right of way.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 10-Aug-19 3:58 PM, Vic (LKKAUTO) wrote:

WITHOUT PREJUDICE

Dear Angela,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAUTO)

Sent: Thursday, 1 August, 2019 9:51 AM

To: angela.tan@ow.sg

Cc: Lily.loi@ow.sg; 'Sharon Ten'; adeline@ow.sg; Admin A; Vic (LKKAUTO)

Subject: FW: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: to be advise

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG19012698/Khb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: angela.tan@ow.sg <angela.tan@ow.sg>

Sent: Wednesday, 31 July 2019 10:39 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Lily.loi@ow.sg; 'Sharon Ten' <sharon@ow.sg>; adeline@ow.sg

Subject: RE: LOD - ACCIDENT INVOLVING SKJ11K & S9105CD ON 07/07/2019 // Our ref: TP#864 // Your ref: to be advise

Our Ref : SKJ11K / TP#864

Your Ref : S9105CD

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$17,387.50
- Loss of Use	S\$1,500.00 (S\$300.00 x 5 Days)
- GIA / LTA Search Fees	S\$2.00

Grand Total **S\$18,889.50**

=====

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Angela Tan (Ms.)

Motor Claims Assistant

T: +65 6481 1522 | F: 6481 1011

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