

22/03/2002

ASS. REC. BY:

REF: CS/GA/19012696/RIV.4301 Special Instruction:

Surveyor: Rasul ASSIGNMENT (Office)From (Person): Kelvynna . Ngian of GAI Date/Time: 17.7.19 3.58pm

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKP 218A Insured: GBD 6556Dat Workshop m/s Volkswagen Tel: 63057133of 247 Alexandra RoadPolicy No: _____ Claim No: C2MDMVL 000003689

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 1.7.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 17.7.19 3.58pm 19.7.2019

Person Contacted: _____

H.O.D. Endorsement: _____

Vehicle-IN/OUT

Date/Time Action/Instruction (✓) Estimate

SKP 218A X

GBD 6556D X

1/8/19

Final fig \$ 8550.40 confirmed by email (Ref 6000.17, 4190)

Chronic *RASH*

REF: GAI

054C

ASSIGNMENT

From: Date: 19.7.2019

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKP 218A

at Workshop m/s Volkswagen

of 247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

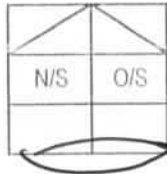
(Client's Record)

Make of Veh:

11:30am (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

rup"

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKP 218A Yr Regn: 2014 / Jun

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen SHARAN 2.0 C.C. 1984

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 69099 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WNW 2227NZE V034639

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 01/07/19

D.O.I. 19/07/19

Survey held at Volkswagen

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 01 AUG 2019

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

2) 1/8 - typist

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Report Format :

TP

Lump Sum / I.D.I. (\$)

8550.40

Survey Fee:

Transportation:

) \$ - RS, \$ SI

) Photos

) Others

)

TOTAL

490
490

Nivitha (LKK Auto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Wednesday, 17 July 2019 3:58 PM
To: Admin A; Admin-D (LKKAuto)
Subject: TP survey - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP218A & GBD6556D ON 16/07/2019 - Our ref: CLMOMVC000003689
Attachments: 1370_001.pdf; SKP218A- AIG VS GREAT AMERICAN DIRECT.pdf; GBD6556D (OI).PDF

Hi team

To conduct TP survey

Thanks
Kelvyna

From: Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Sent: Wednesday, July 17, 2019 9:13 AM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: [External] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP218A & GBD6556D ON 16/07/2019 - Our ref: CLMOMVC000003689

Dear Kelvyna,

We would like to appoint 5. LKK Auto Consultants

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



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Will not revert to OD
Got called, CSF will pass to my later.
Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 16/07/2019 10:14
AIG VS ?
Great American OUF

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/07/2019 09:35
Date Of Accident	01/07/2019 19:30
Exact Location Of Accident	ALONG HOLLAND ROAD TOWARDS CLEMENTI RAOD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP218A
Insured/Policyholder	
Name Of Registered Owner	CHONG LEIGH HSIANG
NRIC No	S7470054C
Email Address	LAZELEIGH@YAHOO.COM
Mobile Phone No	(LOCAL) +65-90408967
Alternative Phone No	OFFICE-90408967

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	CHONG LEIGH HSIANG
NRIC No	S7470054C
Date Of Birth	21/08/1974
Occupation	INDOOR
Date Of Driving Pass	25/02/1995
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90408967
Fax Number	
Contact Number	OFFICE-90408967
Email Address	LAZELEIGH@YAHOO.COM

Address	62 GREENLEAF VIEW
Postcode	279301
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NG KOK MING GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD6556D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MR ROSLI
NRIC/Passport Number	
Contact Number	68428581/CISCO ID 12744
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

16 July 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

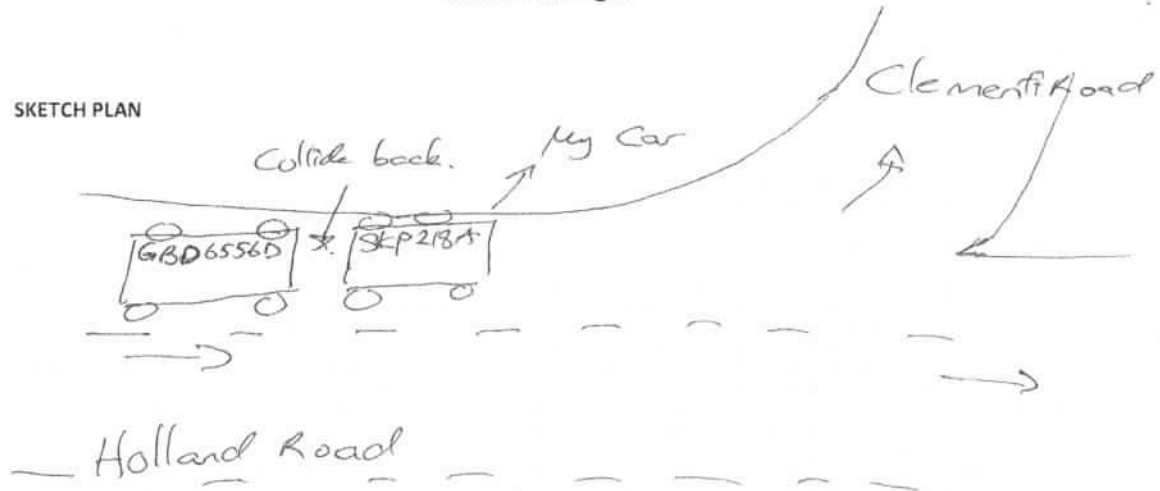
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1 July 2019 at about 1930hrs, I was driving along Holland Road towards Clementi Road. My vehicle registration is SKP 218A. I had to brake because there was heavy traffic in front. Vehicle GBD6556D, a Certis Creso van then collided with the back of my vehicle as he was not able to stop in time.

The damage of the my vehicle is on my rear bumper which is scratched. I exchanged particulars of the with van driver. He is Mr Rosli with Certis Creso ID of 12744. He gave me a Certis Creso contact number of 68428581

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

16 July 2019
0900hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Driving License



S'p 218 A

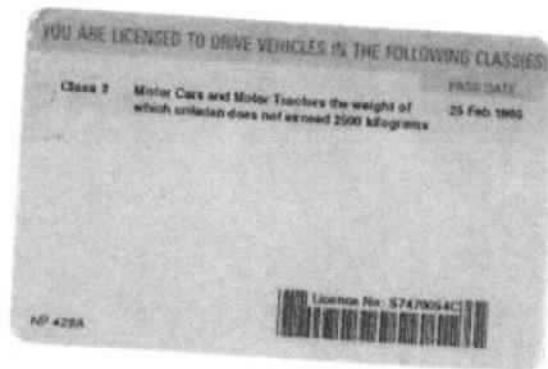
ATG.



904089167

Lazeleigh@yahoo.com

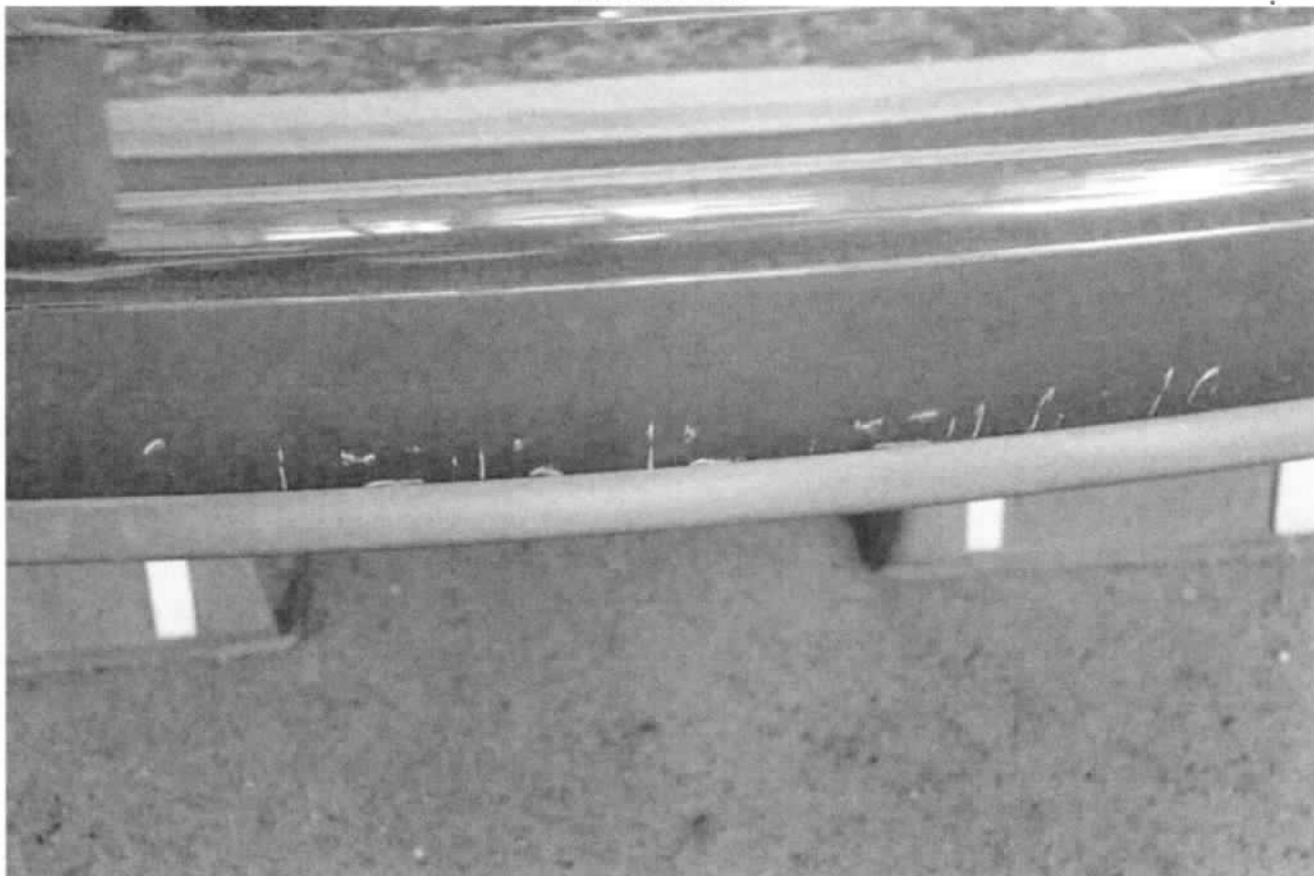
Accident Photo



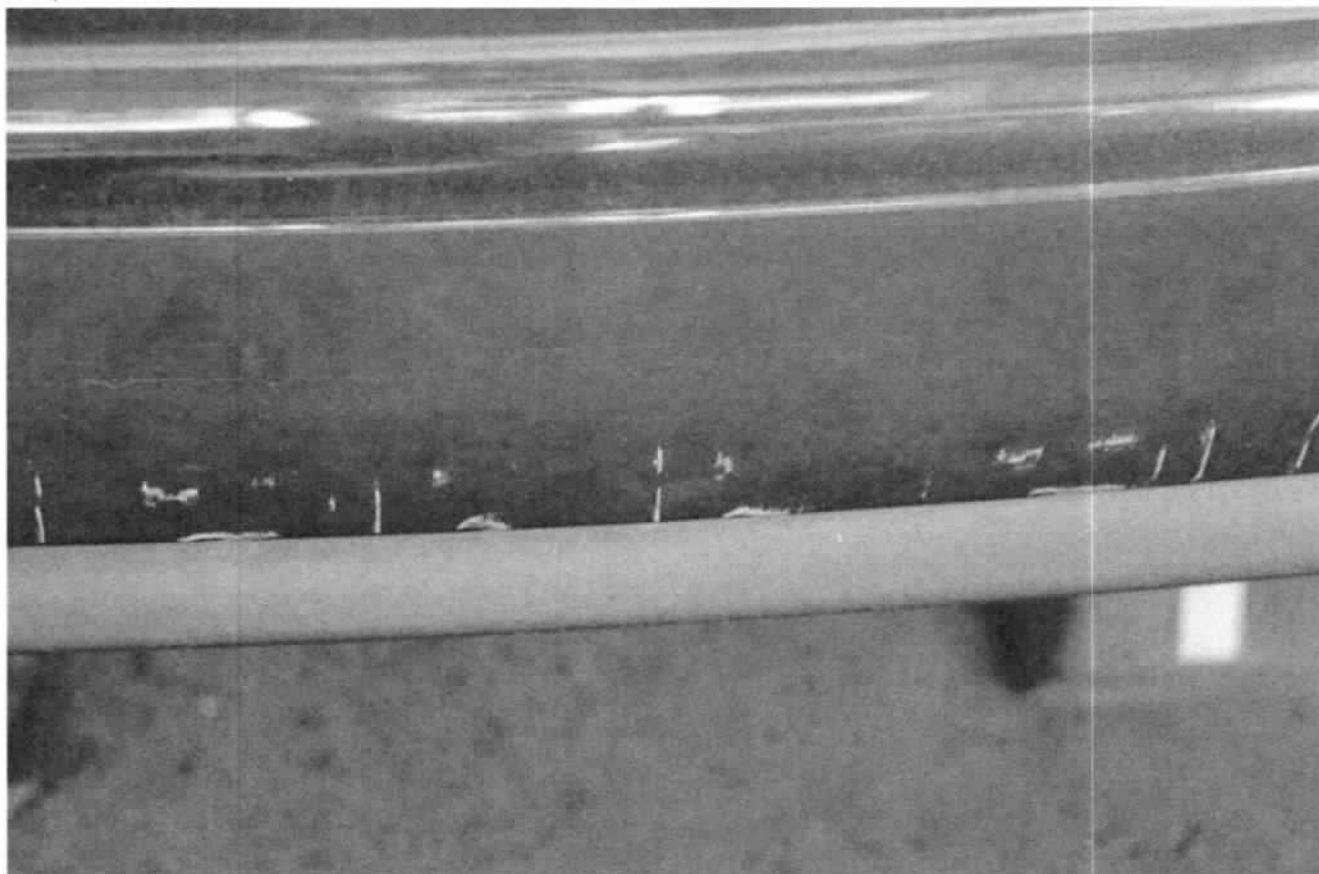
Accident Photo



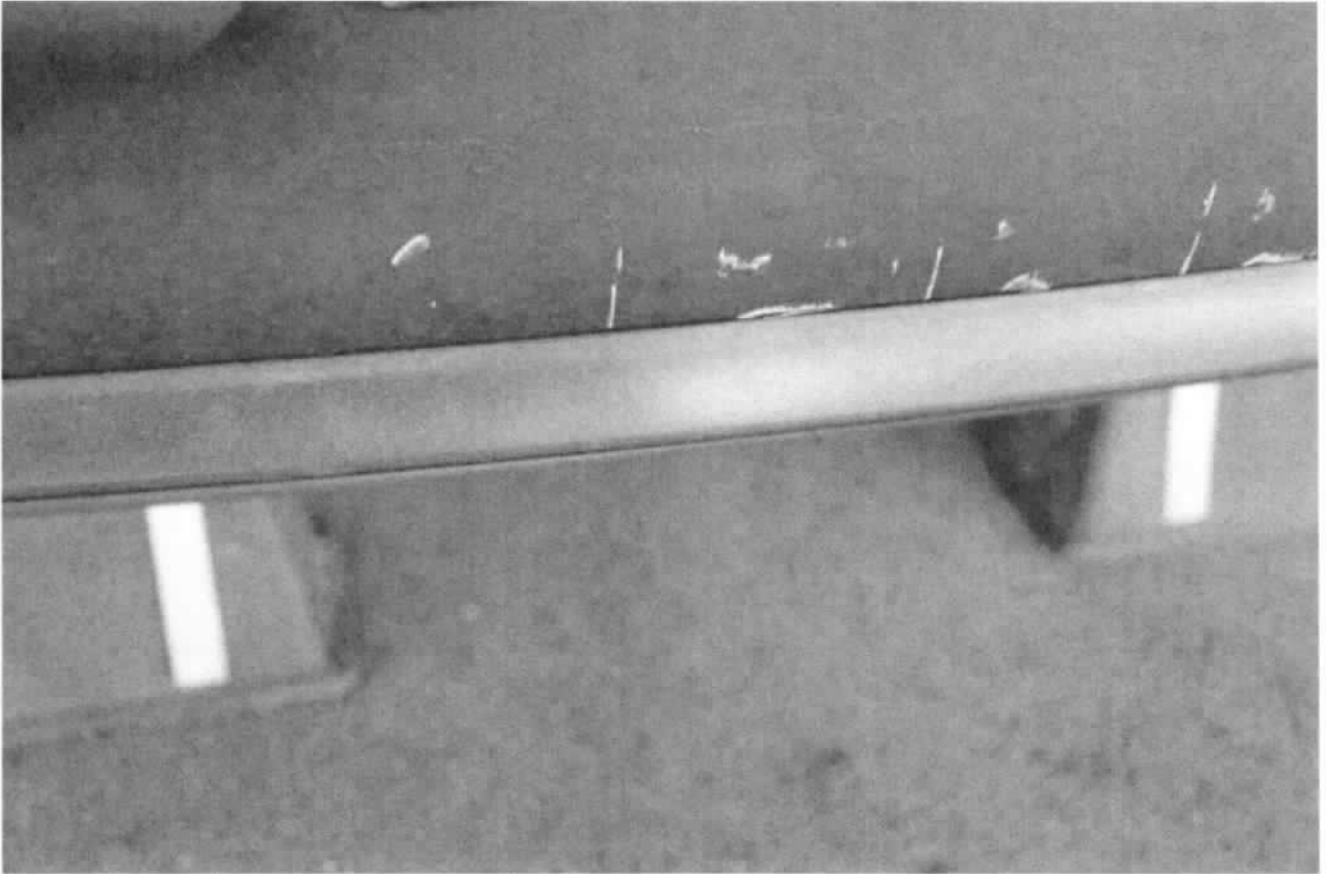
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page

1/2

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Mr
CHONG
LEIGH HSIANG
62 GREENLEAF VIEW
Singapore 279301

Document no.
Document date 19-07-2019
Customer no. 5211035396
Customer GST-ID T15FC0029B
Dealer 39999
Job order number 2019001348/ 1
Job order date 16-07-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SKP218A	7N14H3	10-06-2014	WVWZZZ7NZE034639	Sharan succ. HL 147 TSID6F	1,212

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Harness Repair and Short Circuit Check						
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,144.79	#1	1,144.79	1,224.93
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	252.03	#1	252.03	269.67
7N0807863	Attachment Strip	1	pcs.	178.03	#1	178.03	190.49
7N0807251A	Foam Insert	1	pcs.	126.41	#1	126.41	135.26
7N0807305A	Bumper Bracket	1	pcs.	754.12	#1	754.12	806.91
	(BUMPER REINFORCEMENT)						
7N0807375	Guide Piece	1	pcs.	76.72	#1	76.72	82.09
	(LHS)						
7N0919491	Sensor Bracket	2	pcs.	19.48	#1	38.96	41.69
7N0919491A	Sensor Bracket	2	pcs.	19.48	#1	38.96	41.69
7N0919491B GRU	Sensor Bracket Primed	1	pcs.	19.48	#1	19.48	20.84
7N0919492B GRU	Sensor Bracket Primed	1	pcs.	19.48	#1	19.48	20.84
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
7N0827025H	Rear Trunk Lid	1	pcs.	2,734.69	#1	2,734.69	2,926.12
7N0853687 739	Inscription Chrome	1	pcs.	83.72	#1	83.72	89.58
	(Sharan)						
7N0853675A GQF	Inscription Chrome/Red/Re	1	pcs.	70.02	#1	70.02	74.92
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	RE+REINSTALLED REAR WSCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOTLID PARTS	1	pcs.	840.00	#1	840.00	898.80

Quotation valid till 23-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	14,215.87	7%	1,048.31	14,975.87	16,024.18
Total	760.00	14,215.87		1,048.31	14,975.87	16,024.18

14,550.57

15,310.57

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page	2/2
Document no.	
Document date	19-07-2019
Customer no.	5211035396
Customer GST-ID	T15FC0029B
Dealer	39999
Job order number	2019001348/ 1
Job order date	16-07-2019
Service Advisor	PEARLYN CHEONG

Company	Customer Details:
GREAT	Mr
AMERICAN INSURANCE	CHONG
3 TEMASEK AVENUE	LEIGH HSIANG
#16-01 CENTENNIAL TOWER	62 GREENLEAF VIEW
Singapore 039190	Singapore 279301

License plate	Model code	First registration	VIN	Model	Mileage
SKP218A	7N14H3	10-06-2014	VWVZZZ7NZE034639	Sharan succ. HL 147 TSID6F	1,212

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

[Signature]
23/7/19
Resue
Hy 90010068
5 days
19/07/19 @ 1140
Resy before paint

Supplementary or Omitted List



VEHICLE NUMBER: **SKP218A**

MODEL **Sharan**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1	WHT007341	Rivetted Cap Nut <i>nee</i>	2	\$ 1.88		\$ 3.76
2	8D0853419D	RR NUMBER PLATE PACKING <i>nee</i>	1	\$ 27.03		\$ 27.03
3	7P6853630A ULM	Vw Sign Chrome Colored/BI <i>nee</i>	1	\$ 95.25		\$ 95.25
TOTAL:						\$126.04

Total Labour & Parts

\$126.04

Survey By

RAUSL

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/2

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Mr
CHONG
LEIGH HSIANG
62 GREENLEAF VIEW
Singapore 279301

Document no.
Document date 31-07-2019
Customer no. 5211035396
Customer GST-ID T15FC0029B
Dealer 39999
Job order number 2019001384/ 1
Job order date 19-07-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SKP218A	7N14H3	10-06-2014	WVWZZZ7NZE034639	Sharan succ. HL 147 TSID6F	69,114

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N0827025H	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Rear Trunk Lid	1	pcs.	2,734.69	#1	2,734.69	2,926.12
	XR-190719						
7N0853687 739	Inscription Chrome	1	pcs.	83.72	#1	83.72	89.58
	(Sharan)*XR-190719						
7N0853675A GQF	Inscription Chrome/Red/Re	1	pcs.	70.02	#1	70.02	74.92
	AO-190719						
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
WHT007341	Riveted Cap Nut	2	pcs.	1.88	#1	3.76	4.02
	XR-26/7/2019						
8D0853419D	Packing Adhesive	1	pcs.	27.03	#1	27.03	28.92
	RR NUMBER PLATE PACKING						
	XR-26/7/2019						
7P6853630A ULM	Vw Sign Chrome Colored/BI	1	pcs.	95.25	#1	95.25	101.92
	C/D-26/7/2019						
3CN945087	Additional Brake Light W/	1	pcs.	208.66	#1	208.66	223.27
	3RD BRAKE LIGHT XR-26/7/2019						
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	RE+REINSTALLED REAR WSCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOTLID PARTS	0.5	pcs.	840.00	#1	420.00	449.40
	GREAT AMERICAN DIRECT SETTLEMENT						
	DOA: 1.7.19 SURVEYOR: LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	8,070.40	7%	598.53	8,550.40	9,148.93
Total	480.00	8,070.40		598.53	8,550.40	9,148.93

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



ŠKODA



Commercial
Vehicles

Tax invoice

Preview

Page	2/2
Document no.	
Document date	31-07-2019
Customer no.	5211035396
Customer GST-ID	T15FC0029B
Dealer	39999
Job order number	2019001384/ 1
Job order date	19-07-2019
Service Advisor	PEARLYN CHEONG

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Mr
CHONG
LEIGH HSIANG
62 GREENLEAF VIEW
Singapore 279301

License plate	Model code	First registration	VIN	Model	Mileage
SKP218A	7N14H3	10-06-2014	WVWZZZ7NZE034639	Sharan succ. HL 147 TSID6F	69,114

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Supplementary or Omitted List



VEHICLE NUMBER: **SKP218A**

MODEL **Sharan**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1	WHT007341	Rivetted Cap Nut <i>see</i>	2	\$ 1.88		\$ 3.76 ✓
2	8D0853419D	RR NUMBER PLATE PACKING <i>see</i>	1	\$ 27.03		\$ 27.03 ✓
3	3CN945087	3RD BRAKE LIGHT <i>see</i>	1	\$ 208.66		\$ 208.66 ✓
4	7P6853630A ULM	Vw Sign Chrome Colored/BI <i>see</i>	1	\$ 95.25		\$ 95.25 ✓
TOTAL:						\$334.70

Total Labour & Parts

\$334.70

Survey By

RAUSL

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 1 August 2019 12:14 PM
To: Cheong Pearlyn (VGS - SG/Singapore); Rasul (LKKAuto); Admin A; SUR
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SKP218A - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirmed COR \$8550.40 before GST

Total: 5 working days

Kindly send Final invoice and all supporting documents directly to GREAT AMERICAN INSURANCE COMPANY

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Wednesday, 31 July 2019 5:43 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SKP218A - FINALISE

Dear Rasul,

Please confirmed

COR \$9148.93 after GST

Total 5 working days

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299

Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Internal




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI19012696/R1vf3e2		
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 05-08-2019		
		Code : GAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBD 6556D	Veh. Inspected	SKP 218A	
Policy No.		Coverage (\$)	0.00	
Claim No.	CLMOMVC000003689	Excess (\$)	0.00	
Assign From	KELVYNA NGIAN	Assign Date	17/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SHARAN 2.0	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WWWZZZ7NZE034639	Colour	BLUE	
Odometer	69099	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	MICHELIN	6 mm	
L/H Front Tyre	225/50 R17	MICHELIN	6 mm	
R/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
L/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/07/2019	Inspection Date	19/07/2019	
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKP 218A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER FOR BUMPER PRIMED (SN)	TO REPAIR SEE LABOUR	1,144.79	-
1	SPOILER SATIN BLACK (SN)	SERVICEABLE	252.03	-
1	ATTACHMENT STRIP (SN)	SERVICEABLE	178.03	-
1	FOAM INSERT (SN)	SERVICEABLE	126.41	-
1	BUMPER BRACKET (BUMPER REINFORCEMENT) (SN)	SERVICEABLE	754.12	-
1	GUIDE PIECE (LHS) (SN)	SERVICEABLE	76.72	-
2	SENSOR BRACKET (SN)	SERVICEABLE	38.96	-
2	SENSOR BRACKET (SN)	SERVICEABLE	38.96	-
1	SENSOR BRACKET PRIMED (SN)	SERVICEABLE	19.48	-
1	SENSOR BRACKET PRIMED (SN)	SERVICEABLE	19.48	-
1	BONDING AGENT FOR PLASTIC (SN)	SERVICEABLE	56.90	-
1	2K-PLASTIC ADHESIVE (SN)	SERVICEABLE	74.29	-
1	REAR TRUNK LID (SN)	BENT	2,734.69	2,734.69
1	INSCRIPTION CHROME (SHARAN) (SN)	NECESSARY	83.72	83.72
1	INSCRIPTION CHROME / RED / RE (SN)	NECESSARY	70.02	70.02
1	2K-GLASS GLUE APPLICATION (SN)	NECESSARY	123.02	123.02
1	PRIMER (SN)	NECESSARY	25.92	25.92
1	ACTIVATOR FOR PRECOATED W (SN)	NECESSARY	23.63	23.63
1	ADHESIVE REMOVER (SN)	NECESSARY	115.74	115.74
2	APPLICATOR (SN)	NECESSARY	18.96	18.96
2	RIVETTED CAP NUT (SN) (ADDITIONAL)	NECESSARY	3.76	3.76
1	RR NUMBER PLATE PACKING (SN) (ADDITIONAL)	NECESSARY	27.03	27.03
1	3RD BRAKE LIGHT (SN) (ADDITIONAL)	NECESSARY	208.66	208.66
1	VW SIGN CHROME COLORED / BI (SN) (ADDITIONAL)	NECESSARY	95.25	95.25
			6,310.57	3,530.40
LABOUR				
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	CHECK SHORT CIRCUIT / HARNESS REPAIR HARNESS REPAIR AND SHORT CIRCUIT CHECK.	NOT NECESSARY	280.00	-
	LABOUR. INCLUSIVE OF THE REPAIR OF COVER FOR BU		3,360.00	1,680.00

Report Ref No. CS/GAI19012696/R1vf3e2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING.		3,200.00	1,600.00
	RE+REINSTALLED REAR WSCREEN.		840.00	840.00
	TRANSFER BOOTLID PARTS.		840.00	420.00
			9,000.00	5,020.00
GRAND TOTAL			15,310.57	8,550.40
RECOMMENDED COST OF REPAIRS				8,550.40

Report Ref No. CS/GAI19012696/R1vf3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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