

ASS. REC. BY:

REF:

es/QBE19012671/Usf300

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Jimmy Toh of QBE Date/Time: 18/7/2017 @ 10:22am

Estimated Cost: Bill to:

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLV 3653M Insured: QBE 677GE

at Workshop m/s Euro Success Tel: 9020 9277

of 1 kaki Bukit Ave 6 # 02-03

Policy No: Claim No: V0014559

Sum Insured: Excess:

Make of Veh: D.O.A.
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:35 @ 18/7/19 Person Contacted: Ah huan Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLV 3653M-X
	QBE 677GE - C16/A14/70065622/Agg392 DOA: 20/3/2017
19/07/19	@ 16:54 pm revert pending parts prices from repairer to Jimmy Toh via email.

(08/11/13) wef
ASS. REC. BY: *MC/WS*

REF:

QBU

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / CP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: *SLV 3653M*
at Workshop m/s: *Euro Success*
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

Veh No: *SLV 3653M* Yr Regn: *8.09*
Type: *Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or *CA*
Make: *Toyota vellfire* c.c. *2362*
Colour: *silver* A/C: Insured / Std / NI / NA
Sp. Reading: *20460* T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: *ANM208019884*
Gen. Cond: *Good* / Fair / Poor / Burnt
Steering: *In order* / Jammed / Leaked / Burnt or
Brake: *In order* / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: *235/50R18*
R: _____

N/S	O/S

Remark: The veh had commenced its
repair at the time of inspection.
Bal. or Market Value: *78k*
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: *12* days Res.: Yes or No
Lum Sum: *20* % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS *L7AS P655*
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front *6* mm Rear *6* mm
R/Bal. *6* mm R/Bal. *6* mm
L/Bal. *6* mm L/Bal. *6* mm
D.O.A. *16/7/19* D.O.I. *18/7/19*
Survey held at _____
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
see until 30-4-2029 with 23348
8/8/19 1/5 @ 11.000 confid with AM hunt.
(£ 23,964.12 Red - 69%)

RECEIVED 1-9 AUG 2019

Date/Time, File, Pass to?
19/08/19
1) *typist*
Date/Time, File Return to?
2) _____

: Preli. Report
 : Final Report

Days Of Repair: *12*
Resurvey No. of Trip: *2*

Survey Fee:	<i>300</i>
Transportation:	
TOTAL	<i>300</i>

Add Fee: : Site Insp (\$ _____)) \$ + RS, \$
 : Interview (\$ _____)) Photos
 : Tech. Invs (\$ _____)) Others
 : Weekend (\$ _____))

Report Format :
Lump Sum / I.B.I. (\$) *11,000/- LIS*

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 960Z

Vehicle Details

Vehicle No.: SLV3653M
Vehicle to be Exported: No
Intended Deregistration Date: 18 Jul 2019
Vehicle Make: TOYOTA
Vehicle Model: VELLFIRE 2.4Z A
Primary Colour: Grey
Manufacturing Year: 2008
Engine No.: 2AZF205605
Chassis No.: ANH208019884
Maximum Power Output: 125.0 kW (167 bhp)
Open Market Value: \$40,024.00
Original Registration Date: 07 Aug 2009
First Registration Date: 07 Aug 2009
Transfer Count: 2
Actual ARF Paid: \$40,024.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 06 Aug 2019
PARF Rebate Amount: \$20,012.00

Intended COE Rebate Details

COE Expiry Date: 30 Apr 2029
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
PQP Paid: \$35,411.00
COE Rebate Amount: \$34,643.00
Total Rebate Amount: \$54,655.00

The information contained herein is correct as at 18 Jul 2019

OK

1 Singapore Dollar Tumbles Big - After This Big Announcement

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Direct Owner StarAd

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(CHENG YONG CREDIT ENTERPRISES)

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Sort by Date Posted

2 vehicles

vellfire

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
Search Selection	vellfire		Any	Any	> 10 year(s) old	Any	Any	
	Toyota	Toyota Vellfire 3.5A Z (COE till 09/2028)	\$82,800	\$8,990 /yr	05-Jan-2009	3,456 cc	55,000 km	
<p>\$8K Depre Only For This Monster, Road Tax Till Jan 2020, Hardly Utilized Unit As Owner Stationed Overseas, Comes With Nice Bidded Plate XXX 1991 X, Accident Free, Last Servicing Done With Replacement Of Alternator, AC Compressor, Brake Pads, Steering Rack(Com.</p> <p>Posted: 08-Jul-2019 Tags: 2009 Toyota Vellfire, 2009 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota</p>								
	Toyota	Toyota Vellfire 2.4A Z (COE till 11/2028)	\$79,800	\$8,520 /yr	26-Nov-2008	2,362 cc	98,000 km	
<p>COE Specialist With 100% Immediate Loan Approval! Additional 6 Months Warranty For You! Priced Lowest In The Market With All Wear And Tear Done Up! Definitely The Best Valued Unit In The Market With Upgraded Body Kits Tagged Along With Pearl White Paintwork!..</p> <p>Posted: 19-Jun-2019 Tags: 2008 Toyota Vellfire, 2008 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota</p>								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 19 July 2019 4:54 PM
To: 'Jenny Toh'
Cc: SUR; assignments
Subject: RE: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Dear Jenny,

Please be informed that we have inspected the vehicle SLV 3653M on 18/07/2019.

We are pending parts prices from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 18 July 2019 10:38 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Thursday, 18 July 2019 10:22 AM
To: assignments <assignments@lkkauto.com>
Subject: FW: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 18 July 2019 10:22 AM
To: assignments
Subject: FW: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Our ref: V0014559

Dear all

Kindly survey the third party claim.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Hui Ting <huiting@crossborderllc.com>
Sent: Thursday, 18 July 2019 10:12 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Corene <corene@crossborderllc.com>; Pam Cheong <pam@crossborderllc.com>
Subject: RE: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Jenny

1. We refer to your email dated 18 July 2019.
2. We are instructed that our client has confirmed Marcus from LKK Auto Consultants Pte Ltd as a single joint expert.

3. Please be informed that the said vehicle can be inspected at:

Venue: Euro Success Serv Pte Ltd
Address: 1 Kaki Bukit Avenue 6
#02-03 Autobay @ Kaki Bukit
Singapore 417883
Contact: Ah Huat @ 6742 6231 / 9828 9277

4. Please liaise with the above workshop.

Thank You.

Regards
Huiting
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 18 July 2019 9:37 AM
To: Hui Ting <huiting@crossbordersllc.com>
Cc: Corene <corene@crossbordersllc.com>; Pam Cheong <pam@crossbordersllc.com>
Subject: RE: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Our ref: V0014559

Dear Huiting

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regårds

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Hui Ting <huiting@crossbordersllc.com>

Sent: Thursday, 18 July 2019 9:23 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Corene <corene@crossbordersllc.com>; Pam Cheong <pam@crossbordersllc.com>

Subject: RE: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

We refer to our PRI Notice on 17 July 2019.

Kindly expedite on the matter.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Pam Cheong <pam@crossbordersllc.com>

Sent: Wednesday, 17 July 2019 10:32 AM

To: jenny.toh@qbe.com; joyce.foo@qbe.com

Cc: Corene <corene@crossbordersllc.com>; Hui Ting <huiting@crossbordersllc.com>

Subject: Re: Our client's vehicle no. SLV 3653M (EURO SUCCESS); Your insured's vehicle no. GBE 6776E - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 17 July 2019 for your kind attention.
2. Please reply email to corene@crossborderllc.com & huiting@crossborderllc.com & pam@crossborderllc.com.

Thank You.

Regards
Pam
TEL: 6438 1323 ext 2020

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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EURO SUCCESS SERV PTE. LTD

Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

TEL: 67426231

FAX: 67411019

H/P: 98289277 (AH HUAT)

Vehicle No: SLV3653M

Model: TOYOTA VELLFIRE

<u>QTY</u>	<u>List Items</u>	<u>Price \$</u>
1	TAILGATE	
1	TAILGATE LOWER GANISH	
1	TAILGATE LOWER GARNISH CHROME	
1	TAILGATE GLASS	
1	TAILGATE GLASS MOULDING	
1	TAILGATE TOP SPOILER	
1	TAILGATE THRID BRAKE LIGHT	
1	TAILGATE LOGO	
1	TAILGATE EMBLEM 'VELLFIRE'	
1	TAILGATE REFLECTOR-CTR	
2	TAILGATE REFLECTOR L-R @	
1	TAILGATE MOULDING	
1	TAILGATE OUTER PULL SWITCH	
2	TAILGATE LICENCE LAMPS @	
2	TAILGATE LICENCE LAMPS L-R @	
1	TAILGATE INNER LOCK	
1	TAILGATE INNER TOP TRIM-CTR	
2	TAILGATEINNER SIDE TRIMS L-R @	
1	TAILGATE INNER TRIM BOARD	
1	TAILGATE INNER PULL POCKET	
1	TAILGATE LOCK STRIKER	
1	TAILGATE INNER PULL SWITCH	
1	TAILGATE W/ STRIP	
2	TAILGATE DAMPERS L-R @	
2	TAILGATE HINGES L-R @	
2	TAILGATE SIDE STOPPERS L-R @	
2	TAILGATE SIDE STOPPERS STRIKERS L-R @	
2	TAILLAMPS L-R @	
2	TAILLAMP LOWER GARNISH @	
2	TAILLAMPS FILLER PANELS L-R @	
2	TAILLAMPS FILLER PANEL INNER L-R@	
4	TAILLAMPS SIDE CLIPS L-R @	
1	REAR BUMPER	
2	REAR BUMPER TOW COVER L-R @	
2	REAR BUMPER REFLECTOR L-R @	
2	REAR BUMPER SPONGE L-R @	
2	REAR BUMPER SIDE BRACKET L-R @	
2	REAR BUMPER SIDE RETAINERS L-R @	
10	REAR BUMPER CLIPS @	
1	REAR END PANEL	
1	REAR END INNER PANEL	
1	REAR END PANEL TRIM - TOP	

1	REAR END PANEL TRIM - LOWER	
10	REAR END PANEL TRIM CLIPS @	
1	REAR EXHAUST SILENCER	
2	REAR EXHAUST MOUNTING @	
1	REAR FLOOR BOARD	
1	REAR FLOOR BOARD LOWER GARNISH	
1	REAR FLOOR MAT	
1	REAR FLOOR PANEL	
2	REAR FENDER INNER TOP TRIMS L-R @	
2	REAR FENDER INNER TRIM BOARDS L-R @	
2	REAR FENDER AIR VENTS L-R @	
1	REAR SMART KEYLESS ANTENNA	
1	REAR AIR CON BLOWER ASSY	1892.60
1	FRONT DRIVER SAFETY BELTS	
1	FRONT DRIVER SEAT	
1	FRONT DRIVER SEAT BRACKET	

TOTAL
LESS 25%
TOTAL

Special Nett Items

1 SET	TAILGATE GLASS SEALANT
1 SET	TAILGATE GLASS FOAM TAPE
1 SET	REAR REVERSE SENSOR
1 SET	REAR FENDER 1/4 GLASS SEALANT
1 SET	FRONT DRIVER LEATHER SEAT ASSY
1	REAR REVERSE CAMERA
1	REAR PASSENGER LEATHER SEAT ASSY

Labour Charge

TO REMOVE, REFIX TAILGATE GLASS / FENDER 1/4 GLASS
TOWING CHARGES
TO CHECK REAR ELECTRICAL WIRING
TO REMOVE, REFIX REAR EXHAUST SYSTEM
TO REMOVE, REFIX REAR REVERSE SENSOR/ CAMERA
TO REMOVE, REFIX A/C BLOWER
TO RESPRAY UNDERCOATING
TO REMOVE, REFIX REAR INTERIOR TRIMS TO ASSIST REPAIR
TRANSFER AND REINSTALL TAILGATE ELECTRICAL/ MECHANISM TO NEW
TAILGATE
TO VACUUM, WAXING AND CLEAN INTERIOR
TO RESPRAY PAINTING AND ETC
PANEL BEATING, CUT, WELD REMOVE AND REPLACING ABOVE PARTS

ESTIMATE PARTS AND LABOUR GRAND TOTAL

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/07/2019 13:37
Date Of Accident	16/07/2019 17:10
Exact Location Of Accident	ALEXANDRA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV3653M
Insured/Policyholder	
Name Of Registered Owner	WONG HIN LOONG
NRIC No	S7804960Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92739397
Alternative Phone No	OFFICE-92739397

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE 2.4Z A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107072074 CLASSIC
Cover Note Number	

Driver

Name of Driver	WONG HIN LOONG
NRIC No	S7804960Z
Date Of Birth	11/02/1978
Occupation	OUTDOOR
Date Of Driving Pass	14/05/2003
Driving Experience	16 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92739397
Fax Number	
Contact Number	OFFICE-92739397
EEmail Address	NOEMAIL

Address	BLK 844 #10-606 WOODLANDS AVENUE 4
Postcode	730844
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE6776E
Vehicle Make/Model/Colour	MERCEDES BENZ / CITAN 109 CDI VAN EXTRA-LONG - 2 SEATERS
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LEE SEE SOON
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

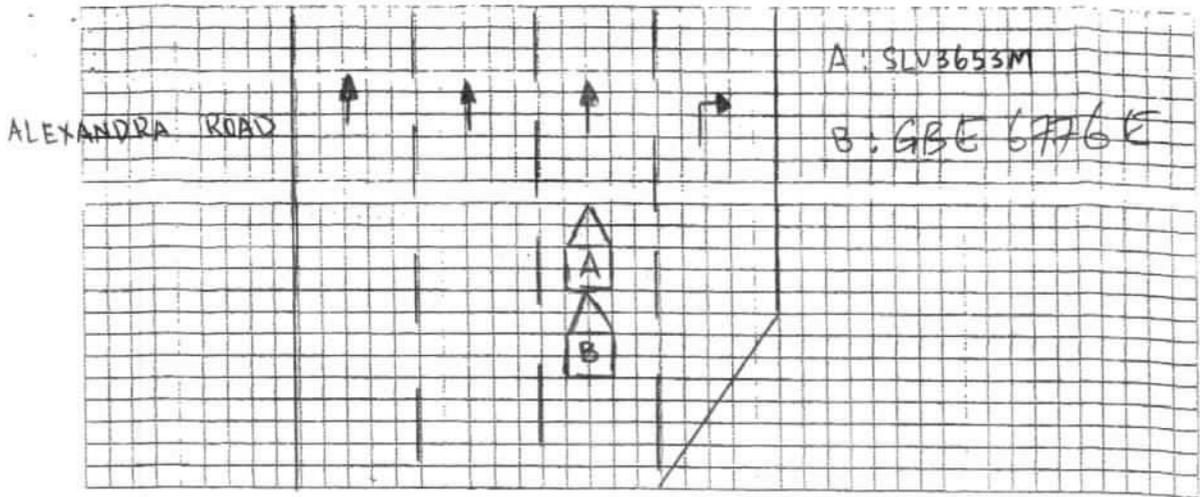
Policyholder's Signature
Date & Time: 17 JUL 2019

Driver's Signature
(if driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@singnet.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above stated date and time, I was traveling along
 Alexandra Road. I was traveling straight when suddenly vehicle B
 collided onto the rear of my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

17 JUL 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

IDAC KAKI BUKIT (VAC)
 23 Kaki Bukit Ave 4
 Singapore 415933
 Tel: 67416697 Fax: 67492305
 Email: vackb@singnet.com.sg
Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190717/7016

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/07/2019 15:43	Vide Report No.:	Station Diary No.:
--	------------------	--------------------

Informant's Particulars			
Name of Informant: WONG HIN LOONG		Address: APT BLK 844 WOODLANDS AVENUE 4 #10-606 SINGAPORE 730844	
ID Type / ID No.: NRIC NO / S7804960Z		Contact No.: Home/Office: Mobile: 92739397	
Nationality: SINGAPORE CITIZEN		Email: samwong008@outlook.com	
Sex: Male	Age: 41	Date of Birth: 11/02/1978	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: SHIPPING BUNKER SUPERINTENDANT		Driving Licence Information: Class: 3,4 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 16/07/2019 17:10	Type of Location: Straight Road
Location: ALEXANDRA ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 60 Km/h
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBE6776E	Car		MERCEDES	Black	Totally Damaged	1
SLV3653M	Car	TOYOTA	VELLFIRE 2.4Z A	Grey		0

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLV3653M	NTUC Income Insurance Co-Operative Limited	5107072074	01/02/2019	06/02/2020



Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	WONG HIN LOONG	ID No.	S7804960Z
Related Vehicle	SLV3653M (Car)	Contact No.	92739397
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3,4 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	16/07/2019
No. of Days granted Medical Leave	05	Degree of Injury	Serious

Brief Details.

ON THE ABOVE STATED DATE AND TIME , I WAS TRAVELING ALONG ALEXANDRA ROAD. I WAS TRAVELING STRAIGHT WHEN SUDDENLY VEHICLE B COLLIDED ONTO THE REAR OF MY VEHICLE.
AFTER THE ACCIDENT I ALIGHTED AND EXCHANGE PARTICULAR WITH THE DRIVER AND AFTER THAT I WENT OVER TO ANG MO KIO INTEMEDICAL 24 HR CLINIC AND SEEK MEDICAL ATTENTION .
I RECEIVE 5 DAYS MC FROM 17/07/2019 TO 21/07/2019.
I AM MAKING THIS REPORT FOR RECORD AND INSURANCES PURPOSES.



**SINGAPORE
POLICE FORCE**



T/20190717/7016

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3

Report No. T/20190717/7016

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPIB /
KOH CHEE SENG, KEVIN
Contact No.: 65472073

Authentication Stamp

NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
17/07/2019 15:43

Classification Of Case:

EURO SUCCESS SERV PTE. LTD
Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

TEL: 67426231 FAX: 67411019 H/P: 98289277 (AH HUAT)

Vehicle No: SLV3653M Model: TOYOTA VELLFIRE

Nif Authorized Dealer
18/7/19
take the Attorney
2/s \$11,000
12 Aug.

QTY	List Items	Price \$
1	TAILGATE <i>1622.10</i>	Body ID 1850.11
2	TAILGATE LAMPS L-R @458.7	CPE 917.40
1	TAILGATE NUMBER PLATE GARNISH ASSY <i>1055.10</i>	Buff/cra 1864.50
1	TAILGATE GLASS MOULDING <i>145.50</i>	rel 193.60
10	TAILGATE TOP SPOILER CLIP @7	11 70.00 X
1	TAILGATE THRID BRAKE LIGHT	11 230.60 X
1	TAILGATE LOGO	rel 67.10
1	TAILGATE EMBLEM 'VELLFIRE'	rel 75.70
1	TAILGATE MOULDING	NS 190.00 X
1	TAILGATE OUTER PULL SWITCH KEYLESS SENSOR	11 963.00 X
2	TAILGATE LICENCE LAMPS L-R @97.6	11 195.20 X
1	TAILGATE INNER LOCK	07/3M 509.00
1	TAILGATE INNER TOP TRIM-CTR	11 120.20 X
2	TAILGATE INNER SIDE TRIMS L-R @160	11 320.00 X
1	TAILGATE INNER TRIM BOARD	De/cra 637.40
1	TAILGATE INNER PULL POCKET	11 69.60 X
1	TAILGATE LOCK STRIKER	11 89.20 X
1	TAILGATE INNER PULL SWITCH	11 312.00 X
1	TAILGATE W/ STRIP	Tru 379.80
2	TAILGATE DAMPERS L-R @299	11 598.00 X
2	TAILGATE HINGES L-R @85	11 170.00 X
2	TAILGATE SIDE STOPPERS L-R @19.50	11 39.00 X
2	TAILGATE SIDE STOPPERS STRIKERS L-R @28	11 56.00 X
2	TAILLAMP LOWER GARNISH @ 189.8	N/S De 379.60 IPC
2	TAILLAMPS FILLER PANELS L-R @290	Bel 580.00
2	TAILLAMPS FILLER PANEL INNER L-R@250	11 500.00 X
4	TAILLAMPS SIDE CLIPS L-R @10	11 40.00 X
1	REAR BUMPER	D/S 989.70
2	REAR TAILLAMP L-R @524.4	CPE 1048.80
2	REAR BUMPER TOW COVER L-R @55 <i>35x2=70</i>	De/torn 110.00
2	REAR BUMPER REFLECTOR L-R @126	BRD 252.00
2	REAR BUMPER BRACKET L-R @240	Bel 480.00
2	REAR BUMPER SIDE RETAINERS L-R @195 <i>98.10</i>	N/S Bel 390.00 IPC
10	REAR BUMPER CLIPS @5	rel 50.00
2	REAR L-R END PILLAR INNER PANEL @425	NS 850.00 X
2	REAR L-R END PILLAR OUTER PANEL @490	Body OD 980.00
1	REAR END PANEL	Body OD 762.80
1	REAR END PANEL SWITCH	CPE 267.50
1	REAR END INNER PANEL	NS 495.50 X
1	REAR END PANEL TRIM - BOARD <i>245.60</i>	Tru 323.00
10	REAR END PANEL TRIM CLIPS @4.5	11 45.00 X
1	REAR EXHAUST SILENCER	11 958.60 X

11423.4

2	REAR EXHAUST MOUNTING @73.8	11	147.60	X
1	REAR FLOOR BOARD GARNISH	11	409.60	X
1	REAR FLOOR BOARD LOWER GARNISH	11	386.30	X
1	REAR FLOOR MAT	11	165.60	X
2	REAR FENDER INNER TRIM BOARDS L-R @993.1 766-10 ^{x2}	De/10/11	1986.20	1532.20
2	REAR FENDER AIR VENTS L-R @ 190.50	11	381.00	X
1	REAR SMART KEYLESS ANTENNA	11	963.00	X
1	REAR AIR CON BLOWER ASSY	11	1892.60	X
1	REAR SPARE TYRE PANEL	11	989.40	X
1	REAR SPARE TYRE BRACKET	Buy	320.50	
1	REAR SPARE TYRE	11	350.00	X
1	FRONT DRIVER SAFETY BELTS	11	793.50	X
1	FRONT DRIVER SEAT	11	1866.60	X
1	FRONT DRIVER SEAT BRACKET	11	1350.50	X
1	REAR EXHAUST BOX	Repl	596.52	X

TOTAL \$32,018.83
 LESS 25% \$8,004.71
 TOTAL \$24,014.12

13276.10
 252
 9957.07

Special Nett Items

1 SET	TAILGATE GLASS SEALANT	11	120.00	40
4 pcs	REAR REVERSE SENSOR @350 (original)	one/shd	1400.00	600
1 SET	REAR REVERSE WIRING HARNESS	11	450.00	X
1 SET	REAR FENDER 1/4 GLASS SEALANT	11	100.00	X
1	REAR REVERSE CAMERA	shd	400.00	300
1 SET	REAR PASSENGER LEATHER SEAT ASSY	11	2500.00	X

\$4,970.00

Labour Charge

TO REMOVE, REFIX TAILGATE GLASS / FENDER 1/4 GLASS	280.00	120
TOWING CHARGES	150.00	60
TO CHECK REAR ELECTRICAL WIRING	250.00	30
TO REMOVE, REFIX REAR EXHAUST SYSTEM	100.00	60
TO REMOVE, REFIX REAR REVERSE SENSOR/ CAMERA	100.00	50
TO REMOVE, REFIX A/C BLOWER AND TOP UP GAS	11 150.00	X
TO RESPRAY UNDERCOATING	450.00	100
TO REMOVE, REFIX REAR INTERIOR TRIMS TO ASSIST REPAIR	350.00	100
TRANSFER AND REINSTALL TAILGATE ELECTRICAL/ MECHANISM TO NEW TAILGATE		
TO VACUUM, WAXING AND CLEAN INTERIOR	11 150.00	X
TO RESPRAY PAINTING AND ETC	1500.00	1200
PANEL BEATING, CUT, WELD REMOVE AND REPLACING ABOVE PARTS	2500.00	1200

\$5,980.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL

\$34,964.12

13877.07
 11053.66

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CS/QBE19012671/Usf3e2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 19-08-2019	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBE 6776E	Veh. Inspected	SLV 3653M
Policy No.		Coverage (\$)	0.00
Claim No.	V0014559	Excess (\$)	0.00
Assign From	JENNY TOH	Assign Date	18/07/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA VELLFIRE (A)	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	ANH208019884	Colour	SILVER
Odometer	204680	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	16/07/2019	Inspection Date	18/07/2019
Survey held at	EURO SUCCESS SERVICES PTE. LTD 1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		12 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 3653M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE	BADLY DENTED	1,850.11	1,622.10
2	TAILGATE LAMPS L-R @\$458.7	CRACKED	917.40	917.40
1	TAILGATE NUMBER PLATE GARNISH ASSY	BENT / CRACKED	1,864.50	1,055.10
1	TAILGATE GLASS MOULDING	NECESSARY	193.60	145.50
10	TAILGATE TOP SPOILER CLIP @\$7.00	NOT NECESSARY	70.00	-
1	TAILGATE THIRD BRAKE LIGHT	NOT NECESSARY	230.60	-
1	TAILGATE LOGO	NECESSARY	67.10	67.10
1	TAILGATE EMBLEM 'VELLFIRE'	NECESSARY	75.70	75.70
1	TAILGATE MOULDING	NO SUCH PARTS	190.00	-
1	TAILGATE OUTER PULL SWITCH KEYLESS SENSOR	NOT NECESSARY	963.00	-
2	TAILGATE LICENCE LAMPS L-R @\$97.60	NOT NECESSARY	195.20	-
1	TAILGATE INNER LOCK	DENTED / JAMMED	509.00	509.00
1	TAILGATE INNER TOP TRIM - CTR	NOT NECESSARY	120.20	-
2	TAILGATE INNER SIDE TRIMS L-R @\$160.00	NOT NECESSARY	320.00	-
1	TAILGATE INNER TRIM BOARD	DEFORMED / CRACKED	637.40	637.40
1	TAILGATE INNER PULL POCKET	NOT NECESSARY	69.60	-
1	TAILGATE LOCK STRIKER	NOT NECESSARY	89.20	-
1	TAILGATE INNER PULL SWITCH	NOT NECESSARY	312.00	-
1	TAILGATE W/STRIP	TWISTED	379.80	379.80
2	TAILGATE DAMPERS L-R @\$299.00	NOT NECESSARY	598.00	-
2	TAILGATE HINGES L-R @\$85.00	NOT NECESSARY	170.00	-
2	TAILGATE SIDE STOPPERS L-R @\$19.50	NOT NECESSARY	39.00	-
2	TAILGATE SIDE STOPPERS STRIKERS L-R @\$28.00	NOT NECESSARY	56.00	-
2	TAILLAMP LOWER GARNISH @\$189.80	N/S DEFORMED	379.60	189.80
2	TAILLAMPS FILLER PANELS L-R @\$290.00	BENT	580.00	580.00
2	TAILLAMPS FILLER PANEL INNER L-R @\$250.00	TO REPAIR SEE LABOUR	500.00	-
4	TAILLAMPS SIDE CLIPS L-R @\$10.00	NOT NECESSARY	40.00	-
1	REAR BUMPER	DISTORTED	989.70	989.70
2	REAR TAILLAMP L-R @\$524.40	CRACKED	1,048.80	1,048.80

Report Ref No. CS/QBE19012671/Usf3e2



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Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR BUMPER TOW COVER L-R @\$55.00	DEFORMED / TORN	110.00	70.00
2	REAR BUMPER REFLECTOR L-R @\$126.00	BROKEN	252.00	252.00
2	REAR BUMPER BRACKET L-R @\$240.00	BENT	480.00	480.00
2	REAR BUMPER SIDE RETAINERS L-R @\$195.00	N/S BENT	390.00	98.10
10	REAR BUMPER CLIPS @\$5.00	NECESSARY	50.00	50.00
2	REAR L-R END PILLAR INNER PANEL @\$425.00	NO SUCH PARTS	850.00	-
2	REAR L-R END PILLAR OUTER PANEL @\$490.00	BADLY DENTED	980.00	980.00
1	REAR END PANEL	BADLY DENTED	762.80	762.80
1	REAR END PANEL SWITCH	DAMAGED	267.50	267.50
1	REAR END INNER PANEL	NO SUCH PARTS	495.50	-
1	REAR END PANEL TRIM - BOARD	TWISTED	323.00	245.60
10	REAR END PANEL TRIM CLIPS @\$4.50	NOT NECESSARY	45.00	-
1	REAR EXHAUST SILENCER	TO REPAIR SEE LABOUR	958.60	-
2	REAR EXHAUST MOUNTING @\$73.80	NOT NECESSARY	147.60	-
1	REAR FLOOR BOARD GARNISH	NOT NECESSARY	409.60	-
1	REAR FLOOR BOARD LOWER GARNISH	NOT NECESSARY	386.30	-
1	REAR FLOOR MAT	NOT NECESSARY	165.60	-
2	REAR FENDER INNER TRIM BOARDS L-R @\$993.10	DEFORMED / TORN	1,986.20	1,532.20
2	REAR FENDER AIR VENTS L-R @\$190.50	NOT NECESSARY	381.00	-
1	REAR SMART KEYLESS ANTENNA	NOT NECESSARY	963.00	-
1	REAR AIR CON BLOWER ASSY	NOT NECESSARY	1,892.60	-
1	REAR SPARE TYRE PANEL	TO REPAIR SEE LABOUR	989.40	-
1	REAR SPARE TYRE BRACKET	BENT	320.50	320.50
1	REAR SPARE TYRE	NOT NECESSARY	350.00	-
1	FRONT DRIVER SAFETY BELTS	NOT NECESSARY	793.50	-
1	FRONT DRIVER SEAT	NOT NECESSARY	1,866.60	-
1	FRONT DRIVER SEAT BRACKET	NOT NECESSARY	1,350.50	-
1	REAR EXHAUST BOX	REPEATED	596.52	-
	LESS 25% DISCOUNT		-8,004.71	-3,319.03
			24,014.12	9,957.07

Report Ref No. CS/QBE19012671/Usf3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
SPECIAL NETT ITEMS				
1	SET TAILGATE GLASS SEALANT (SN)	NECESSARY	120.00	40.00
4	REAR REVERSE SENSOR @\$350.00 (SN)	CRACKED / SHORTED	1,400.00	600.00
1	SET REAR REVERSE WIRING HARNESS (SN)	NOT NECESSARY	450.00	-
1	SET REAR FENDER 1/4 GLASS SEALANT (SN)	NOT NECESSARY	100.00	-
1	REAR REVERSE CAMERA (SN)	SHORTED	400.00	300.00
1	SET REAR PASSENGER LEATHER SEAT ASSY (SN)	NOT NECESSARY	2,500.00	-
			4,970.00	940.00
LABOUR				
TO REMOVE, REFIX TAILGATE GLASS.			280.00	120.00
TOWING CHARGES.			150.00	60.00
TO CHECK REAR ELECTRICAL WIRING.			250.00	30.00
TO REMOVE, REFIX REAR EXHAUST SYSTEM.			100.00	60.00
TO REMOVE, REFIX REAR REVERSE SENSOR / CAMERA.			100.00	50.00
TO REMOVE, REFIX A/C BLOWER AND TOP UP GAS.			150.00	-
TO RESPRAY UNDERCOATING.			450.00	100.00
TO REMOVE, REFIX REAR INTERIOR TRIMS TO ASSIST REPAIR.			350.00	100.00
TRANSFER AND REINSTALL TAILGATE ELECTRICAL / MECHANISM TO NEW TAILGATE.				
TO VACUUM, WAXING AND CLEAN INTERIOR.			150.00	-
TO RESPRAY PAINTING AND ETC.			1,500.00	1,200.00
PANEL BEATING, CUT, WELD REMOVE AND REPLACING ABOVE PARTS. INCLUSIVE OF THE REPAIR OF TAILLAMPS FILLER PANEL INNER L-R, REAR EXHAUST SILENCER AND REAR SPARE TYRE PANEL.			2,500.00	1,200.00
			-	-
			-	-
			-	-
			5,980.00	2,920.00
GRAND TOTAL			34,964.12	13,817.07
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				11,000.00

Report Ref No. CS/QBE19012671/Usf3e2



Report Ref No. CS/QBE19012671/Usf3e2

A handwritten signature in black ink, appearing to read 'Chua'.

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.