

ASS. REC. BY:

REF: CS/FCI 19012650/KV4302

Special Instruction:

CWS Supervisor: Kenneth ASSIGNMENT (Office)

From (Person): Eileen Lee of FCI Date/Time: 16/7/19

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLR 7558A Insured: SHIA 48382

at Workshop m/s Optima Workz Pte Ltd Tel: 64841552

of 9A Serangoon North Ave 5

Policy No: Claim No: D19004644MFSH

Sum Insured: Excess:

Make of Veh: D.O.A. 13/7/19
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 17/7/19 5:35pm Person Contacted: Sharon Tan Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLR 7558A X
	SHIA 48382 NS/INC18021937/KVbn2 DOA = 4/12/18
22/7/19	Email preli revised to FCI
2/8/19	@211pm Lily said vehicle will send in repair on Oct '19

REF: FC1

ASSIGNMENT

From

Date:

19.7.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLR 7558A

at Workshop m/s Optima Witez
of 9A Serangoon ROAD Ave 5

Insured:

Policy No:

Claims No:

Sum Insured:

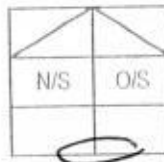
Excess:

(Client's Record)

Make of Veh:

200p.m owner waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

810K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

rup"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLR 7558A

Yr Regn:

08 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW

216D

C.C

Wagon 1496

Colour:

M. Gray

A/C: Insured / Std / NI / NA

Sp. Reading

33006

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA 2E320905H46376

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size: F:

R:

225/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

d

mm

Rear

R/Bal.

d

mm

L/Bal.

d

mm

L/Bal.

d

mm

D.O.A

13/7/19

D.O.I

19/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

26/9/19

11 Long

18002

email confirmed by email (Recd 27.9.19, 60%)

RECEIVED 27 SEP 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 27/9- typist

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

CWS

Lump Sum / I.B.I. (\$

1800p

Survey Fee:

Transportation

\$ + RS. \$

Photos

Others

TOTAL

135

50

50

14

249



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19004644MFSH

Our ref: CS/FCI19012650/Kvf3

Date : 22/7/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO.SLR 7558A

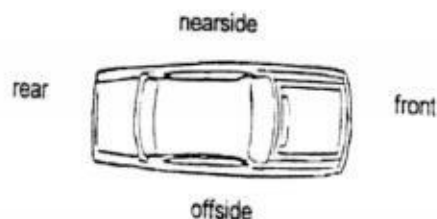
We thank for your instruction on 16/7/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/7/2019 at the premises of M/s OPTIMA WERKZ PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$4,521.31
Revised Estimate Amount	: S\$3,590.18
"Check" Items Amount	: S\$651.13
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	16-07-2019	Our Ref No. D19004644MFSH
Accident Date	13-07-2019	Claim Type. Third Party
Insured Vehicle	SHA4838Z	Third Party Vehicle. SLR7558A
Survey Location	9A SERANGOON NORTH AVENUE 5	
Contact Person.	SHARON TEN (MS.)	
Contact No.	64811522/ 0	Fax No. 64811011
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	OPTIMA WERKZ PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veh Out

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 22 July 2019 10:06 AM
To: 'CWS Motor Claims'
Cc: 'Eileen Lee'; SUR
Subject: RE: SURVEY ASSESSMENT - D19004644MFSH/1-SLR 7558A
Attachments: SLR 7558A PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLR 7558A
Date of survey: 19/7/2019
Number of days : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 17 July 2019 3:16 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Eileen Lee' <EileenLee@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19004644MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle is not in workshop and repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 17 July 2019 3:13 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee <EileenLee@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19004644MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Veron Chen (LKKAUTO)

From: sharon@ow.sg
Sent: Thursday, 26 September 2019 3:48 PM
To: Kenneth Kong (LKKAUTO)
Cc: SUR; angela.tan@ow.sg; lily.loi@ow.sg; haoling.chong@ow.sg; hockkong.ong@ow.sg
Subject: RE: FINALISE / TP CLAIMS - SLR7558A BMW 216D DOA: 13/07/2019
Attachments: 26092019152540.pdf

Dear Kenneth,

We accept repair cost at Lump Sum \$1,800.00.

Thank you.

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

OPTIMA//WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

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From: Sharon <sharon@ow.sg>
Sent: Thursday, September 26, 2019 11:04 AM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: angela.tan@ow.sg; Lily Loi OW <lily.loi@ow.sg>; haoling.chong@ow.sg; hockkong.ong@ow.sg
Subject: Re: FINALISE / TP CLAIMS - SLR7558A BMW 216D DOA: 13/07/2019

Dear Kenneth,

Sorry.....Should be Lump Sum repair.

S/P - \$2,740.18

L - \$850.00

Total- \$3,590.18 - 20%

Lump Sum - \$2,850.00 & 3 days

Please check & confirm.

Thank you.

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 26/09/2019 8:36 AM, Kenneth Kong (LKKAUTO) wrote:

Sharon, where is your B4 paint photos?

From: Sharon [<mailto:sharon@ow.sg>]

Sent: Wednesday, 25 September, 2019 10:10 AM

To: Kenneth Kong (LKKAUTO)

Cc: SUR; angela.tan@ow.sg; Lily Loi OW; haoling.chong@ow.sg; hockkong.ong@ow.sg

Subject: FINALISE / TP CLAIMS - SLR7558A BMW 216D DOA: 13/07/2019

Dear Kenneth,

Our calculation as per below:

S/P - \$2,740.18

L - \$850.00

Part by Part - \$3,590.18 & 3 days

Please check & confirm.

Enclosed the after paint photos for your reference.

Thank you.

--

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 5080F

Vehicle Details

Vehicle No.: SLR7558A
Vehicle to be Exported: Yes
Intended Deregistration Date: 15 Jul 2019
Vehicle Make: B.M.W.
Vehicle Model: 216D M SPORT GRAND TOURER
Primary Colour: Grey
Manufacturing Year: 2017
Engine No.: 36359967B37C15A
Chassis No.: WBA2E320905H46376
Maximum Power Output: 85.0 kW (113 bhp)
Open Market Value: \$46,299.00
Original Registration Date: 28 Aug 2017
First Registration Date: 28 Aug 2017
Transfer Count: 0
Actual ARF Paid: \$46,819.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 27 Aug 2027
PARF Rebate Amount: \$35,114.00

Intended COE Rebate Details

COE Expiry Date: 27 Aug 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$42,801.00
COE Rebate Amount: \$34,240.00
Total Rebate Amount: \$69,354.00

The information contained herein is correct as at 15 Jul 2019

OK

Date: 15.07.2019
 Vehicle No: SLR7558A
 Model: BMW 216D M SPORT - 2017
 Chassis: WBA2E320905H46376
 Reg.Year: 2017

Third Party Insurer: MS FIRST CAPITAL
 Third Party Veh No: SHA4838Z
 Date of Accident: 13.07.2019

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>1080 PF</i>		<i>Bul cm</i>	\$1,850.00
2	REAR BUMPER CLIP	12	\$7.80	<i>cm</i> \$93.60
3	REAR BUMPER REVERSE SENSOR			<i>cm</i> \$685.40
4	REAR BUMPER LOWER <i>315-20</i>			<i>cm</i> \$940.80
SUB TOTAL				\$3,569.80
LESS 5%				-\$178.49
PARTS TOTAL				\$3,391.31

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC

250
\$350.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC

480
\$600.00

TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC

\$60.00 ✓

TO CHECK WIRING & TO DIAGNOSIS REAR REVERSE SENSOR & ETC

60
\$120.00

LABOUR TOTAL \$1,130.00

ONG

TOTAL \$4,521.31

Not Authorized
Resurvey B4 paint

3 days

11/12/18 1800h

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Head office

6 Kung Chong Road Singapore 159143
 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Branch

9A Serangoon North Ave 5 Singapore 554500
 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Branch

551 Upper Thomson Road Singapore 574415
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223



Date: 15.07.2019
Vehicle No: SLR7558A
Model: BMW 216D M SPORT - 2017
Chassis: WBA2E320905H46376
Reg.Year: 2017

Third Party Insurer: MS FIRST CAPITAL
Third Party Veh No: SHA4838Z
Date of Accident: 13.07.2019

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER		Bucl cm	\$1,850.00
2	REAR BUMPER CLIP	12	\$7.80	\$93.60
3	REAR BUMPER REVERSE SENSOR			\$685.40
4	REAR BUMPER LOWER		cm	\$940.80
SUB TOTAL				\$3,569.80
LESS 5%				-\$178.49
PARTS TOTAL				\$3,391.31

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC

\$350.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC

\$600.00

TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC

\$60.00

TO CHECK WIRING & TO DIAGNOSIS REAR REVERSE SENSOR & ETC

\$120.00

LABOUR TOTAL \$1,130.00

ONG TOTAL \$4,521.31

P - \$2,740.18
L - \$800.00
P/P \$3,540.18

Not Notwithstanding
Resonance B4 paint
3 days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19012650/Kvf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 30-09-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 4838Z	Veh. Inspected	SLR 7558A	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19004644MFSH	Excess (\$)	0.00	
Assign From	EILEEN LEE	Assign Date	16/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	BMW 216D (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WBA2E320905H46376	Colour	METALLIC GREY	
Odometer	33066	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 R18	MICHELIN	8 mm	
L/H Front Tyre	225/45 R18	MICHELIN	8 mm	
R/H Rear Tyre	225/45 R18	MICHELIN	8 mm	
L/H Rear Tyre	225/45 R18	MICHELIN	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/07/2019	Inspection Date	19/07/2019	
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 7558A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	BUCKLED / CRACKED	1,850.00	1,080.97
12	REAR BUMPER CLIP @\$7.80	NECESSARY	93.60	93.60
1	REAR BUMPER REVERSE SENSOR	SERVICEABLE	685.40	-
1	REAR BUMPER LOWER	CRACKED	940.80	315.20
	LESS 5% DISCOUNT		-178.49	-74.49
			3,391.31	1,415.28
LABOUR				
	LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC.		350.00	250.00
	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.		600.00	480.00
	TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.		60.00	60.00
	TO CHECK WIRING & TO DIAGNOSIS REAR REVERSE SENSOR & ETC.		120.00	60.00
			1,130.00	850.00
GRAND TOTAL			4,521.31	2,265.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,800.00

Report Ref No. CS/FC119012650/Kvf3n2

KONG SENG CHEONG

Licensed Appraiser

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