

Surveyor:

MARCUS

ASSIGNMENT (Office)

Insured (Person):

NEO JS

of

FC1

Date/Time:

16.7.19 3.38pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFG 29K

Insured:

SJA 29U

at Workshop in/s

Fastech Auto PL

Tel:

67 458520

of

1 Raki Bukit Ave 6 #01-46 / 48 / 50

Policy No:

Claim No:

D19004686 mvpc

Sum Insured:

Excess:

NIL

Make of Veh:

D.O.A.

15.7.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

map

H.O.D. Endorsement:

Date/Time:

17.7.19 4.23p.m

Person Contacted:

NANCY

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFG 29K NA/FCI19012530/114
	SJA 29U CS/FCI19012579/4443
18/7/19	Informed fcs pending workshop est by email
18/7/19	Rec email from Jie Si convert to od claims
19/7/19	Revert to Jie Si by email

ASS REC. BY: MCV/LS

REF:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: S7 G 29K  
at Workshop m/s PL  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No. \_\_\_\_\_  
Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.  
Bal. or Market Value: 6.5  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 8 days Res.: Yes or No  
Lum Sum: 20 % 3 Val.: Yes or No  
CA / REV / REP. / 24 HRS LTA 45499  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
Vehicle: IN / OUT

Veh No: S7G29K Yr Regn: 7/2/12  
Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Print Mover /  
Truck / Trailer or CA1  
Make: Toyota Alphard Moonroof 2362  
Colour: White A/C: Insured / Std / NI / NA  
Sp. Reading: 48464 T/Radio: Insured / Std / NI / NA  
Eng/No: JTEGD 21H808199590  
C/No: \_\_\_\_\_  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or ok  
Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
Mod: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
Tyre Size: F: 245/45ZR20  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or \_\_\_\_\_  
Front: 6 mm Rear: 6 mm  
R/Bal: 6 mm L/Bal: 6 mm  
D.O.A. 15/7/19 D.O.I. 17/7/19  
Survey held at \_\_\_\_\_  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction 24.5.7.19  
Rep 16 net 4 19501  
compar 2372  
19/7/19 Recd authorise repair from Jie Si by email  
19/7/19 Informed Nancy CIA ex Nil by email  
29/7/19 Confirmed L/S \$15,000 incl ALH. (Red 25,271.70, 6370)

RECEIVED 30 JUL 2019

Date/Time, File Pass to? ☐ : Prel. Report  
☐ : Final Report

Days Of Repair: 8  
Resurvey No. of Trip: 3

Survey Fee:  
Transportation:

30x15=450
170+450
50
90+90+50
272
1092

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)  
☐ : Interview (\$ \_\_\_\_\_)  
☐ : Tech. Invs (\$ \_\_\_\_\_)  
☐ : Weekend (\$ \_\_\_\_\_)

Report Format: CWS  
Lump Sum / I.B.I. (\$) 15,000/2

TOTAL

## Veron Chen (LKKAUTO)

---

**From:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>  
**Sent:** Friday, 19 July 2019 3:36 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-OD VEHICLE SFG 29K  
**Attachments:** MSA - SFG29K (OD).pdf

Dear Veron,

Further to our email below, attached the new motor survey assignment sheet for your record purposes only.

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP



**Change of email address**  
[neojiesi@msfirstcapital.com.sg](mailto:neojiesi@msfirstcapital.com.sg)

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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---

**From:** Neo Jie Si  
**Sent:** Friday, July 19, 2019 2:45 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-OD VEHICLE SFG 29K

Dear Veron,

Please proceed to authorize repair not exceeding the Nett Value, i.e. S\$19,501.00.

There is no OD excess.

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, July 19, 2019 10:45 AM  
**To:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-OD VEHICLE SFG 29K

Dear Jie Si,

Enclosed preliminary revised of vehicle SFG 29K  
Date of survey: 17/7/2019  
Number of days : 8 days

**Repairer able to repair Not Exceeding the Nett Value.**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>  
**Sent:** Thursday, 18 July 2019 2:53 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-TP VEHICLE SFG 29K

Dear Veron,

Please be informed of the contents in our email (attached).

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Thursday, July 18, 2019 11:07 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Cc:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>; Rosliza Bte AB Rahman <[Rosliza@msfirstcapital.com.sg](mailto:Rosliza@msfirstcapital.com.sg)>

**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-TP VEHICLE SFG 29K

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SFG 29K on 17/7/2019.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rosliza Bte AB Rahman [<mailto:Rosliza@msfirstcapital.com.sg>]

**Sent:** Tuesday, 16 July, 2019 3:38 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Neo Jie Si <

**Subject:** LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST ( FOR SKS29M )

Our Ref: D19/4634M/PTE/JS

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) within the next 14 days.

Thank You

Regards

Rosliza AR

Support Staff

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | TEL 6507 3848 | Fax No. : 6507 3849 | Company  
Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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---

**MOTOR SURVEY ASSIGNMENT**

<b>Date</b>	19/07/2019	<b>Our Ref No.</b>	D19004686MVPC
<b>Accident Date</b>	15-07-2019	<b>Claim Type</b>	Own Damage
<b>Insured Vehicle</b>	SFG29K	<b>Third Party Vehicle</b>	SFG29K
<b>Survey Location</b>	FASTECH AUTO PL please call workshop	<b>Contact Person</b>	nancy lam
<b>Contact No.</b>	67465405	<b>Fax No.</b>	67458520

**Survey Type** Revert for instructions

<b>Appointed Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	
<b>Contact Person</b>		<b>Fax No.</b> 68416315
<b>Contact Number</b>	62563561	

**EXCESS APPLICATION FOR OWN DAMAGE CLAIM**  
**ADDITIONAL \$500.00 FOR INSURED VEHICLE INSTALLED WITH CNG TANKER**

Basic	Y/I Driver	Total
\$0	\$0	\$0

**Cc : Workshop** FASTECH AUTO PL

**Attention** nancy lam

**Officer Incharge** NEOJS

**IMPORTANT NOTE**

Kindly submit the survey report by **email only** to [surveyor@first-insurance.com.sg](mailto:surveyor@first-insurance.com.sg) within 14 days for survey assignment and 7 days for re-inspection.

**This is a computer generated letter, no signature required.**

# First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C

GST Reg. No. M2-0001676-9

## MOTOR SURVEY ASSIGNMENT

Date	16/07/2019	Our Ref No.	D19004634MVPC
Accident Date	15-07-2019	Claim Type	Third Party
Insured Vehicle	SJA29U	Third Party Vehicle	SFG29K
Survey Location	FASTECH AUTO PL PLEASE CALL WORKSHOP	Contact Person	NANCY LAM
Contact No.	67465405	Fax No.	67458520

Survey Type Without Prejudice

Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD		
Contact Person		Fax No.	68416315
Contact Number	62563561		

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

EMAIL - NO ESTS

Cc : Workshop FASTECH AUTO PL

Attention NANCY LAM

Officer Incharge NEOJS

*Veh In - Marcus*

## IMPORTANT NOTE

Kindly submit the survey report by email only to [surveyor@first-insurance.com.sg](mailto:surveyor@first-insurance.com.sg) within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.



**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 19 July 2019 3:05 PM  
**To:** nancy.lam@fastechauto.com.sg; SUR  
**Subject:** SFG 29K-DOA: 15/7/2019 (FIRST CAPITAL OD)

Dear Nancy,

As instructed by our client , please proceed to repair the **insured vehicle SFG 29K (Excess NIL)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAUTO)

---

**From:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>  
**Sent:** Friday, 19 July 2019 2:45 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS  
( Our veh: SJA29U)-OD VEHICLE SFG 29K  
**Attachments:** PRELI ADVISED.pdf

Dear Veron,

Please proceed to authorize repair not exceeding the Nett Value, i.e. S\$19,501.00.

There is no OD excess.

Thank you.

**Best regards,**  
**(Ms)Neo Jie Si**  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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**Sent:** Friday, July 19, 2019 10:45 AM  
**To:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-OD VEHICLE SFG 29K

Dear Jie Si,

Enclosed preliminary revised of vehicle SFG 29K

Date of survey: 17/7/2019

Number of days : 8 days

**Repairer able to repair Not Exceeding the Nett Value.**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

**Sent:** Thursday, 18 July 2019 2:53 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-TP VEHICLE SFG 29K

Dear Veron,

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Motor Claims Dept.

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**Sent:** Thursday, July 18, 2019 11:07 AM

**To:** SUR <sur@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

**Cc:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Rosliza Bte AB Rahman <Rosliza@msfirstcapital.com.sg>

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**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Neo Jie Si <

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Thank You

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Dear Jie Si,

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Date of survey: 17/7/2019  
Number of days : 8 days

**Repairer able to repair Not Exceeding the Nett Value.**

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, July 18, 2019 11:07 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Cc:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>; Rosliza Bte AB Rahman <[Rosliza@msfirstcapital.com.sg](mailto:Rosliza@msfirstcapital.com.sg)>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-TP VEHICLE SFG 29K

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**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rosliza Bte AB Rahman [<mailto:Rosliza@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 16 July, 2019 3:38 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Neo Jie Si <  
**Subject:** LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST ( FOR SKS29M )

Our Ref: D19/4634M/PTE/JS

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) within the next 14 days.

Thank You

Regards

Rosliza AR

Support Staff

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | TEL 6507 3848 | Fax No. : 6507 3849 | Company

Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

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---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19004634MVPC

Our ref: CS/FCI19012642/Uvf3

DATE: 19/7/2019

The Motor Claims Department  
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO. SFG 29K**

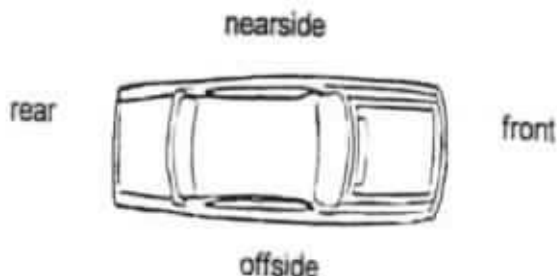
We thank for your instruction on 16/7/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on vehicle on 17/7/2019 at the premises of M/s FASTECH AUTO PTE LTD

Workshop Estimate Amount	: S\$40,271.70
Revised Estimate Amount	: S\$21,740.44
"Check" Items Amount	: S\$2,751.86
Total	: S\$24,492.30
Market Value	: S\$65,000.00
LTA Reimbursement Value	: S\$45,499.00
Nett Value	: S\$19,501.00

**Description of Damage:**

The vehicle sustained damages at the o/s front portion and n/s front poriton. The undercarriage and chassis frame affected due to collision.



**Comments/Present Status:**

Damages Consistent

Repairer able to repair Not exceeding the Nett Value

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser



## Veron Chen (LKKAUTO)

---

**From:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>  
**Sent:** Thursday, 18 July 2019 2:53 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS  
( Our veh: SJA29U)-TP VEHICLE SFG 29K  
**Attachments:** FW: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS  
( Our veh: SJA29U)

Dear Veron,

Please be informed of the contents in our email (attached).

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP



Change of email address  
[neojiesi@msfirstcapital.com.sg](mailto:neojiesi@msfirstcapital.com.sg)

Personal Data Protection Act 2012 ("PDPA"):  
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---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, July 18, 2019 11:07 AM  
**To:** SUR <sur@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Cc:** Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Rosliza Bte AB Rahman <Rosliza@msfirstcapital.com.sg>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)-TP VEHICLE SFG 29K

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SFG 29K on 17/7/2019.

We are pending estimate from repairer.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Tuesday, 16 July, 2019 3:38 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Neo Jie Si <

**Subject:** LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST ( FOR SKS29M )

Our Ref: D19/4634M/PTE/JS

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) within the next 14 days.

Thank You

Regards

Rosliza AR

Support Staff

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## Veron Chen (LKKAuto)

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**Sent:** Thursday, 18 July 2019 2:38 PM  
**To:** assignments  
**Subject:** FW: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)  
**Attachments:** SFG29K\_15072019(NEW).pdf

Dear Sirs,

Please take note of workshop's email below.

SFG29K (insured with us) will revert to claim own policy.

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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---

**From:** Jason Fastech Auto <jason@fastechauto.com.sg>  
**Sent:** Wednesday, July 17, 2019 5:40 PM  
**To:** Rosliza Bte AB Rahman <Rosliza@msfirstcapital.com.sg>; Neo Jie Si <Neojiesi@msfirstcapital.com.sg>  
**Cc:** 'Nancy Lam' <nancy.lam@fastechauto.com.sg>  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear Sir and Madam,

Client will like to claim under his own policy ( Own Damage).

Kindly inform the surveyor.

Thank you.

Best Regards

Jason Tang  
Kim Chwee Auto Pte Ltd

1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechno.com.sg](mailto:jason@fastechno.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

---

**From:** Rosliza Bte AB Rahman [<mailto:Rosliza@msfirstcapital.com.sg>]  
**Sent:** Tuesday, July 16, 2019 5:28 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Nancy Lam <[nancy.lam@fastechno.com.sg](mailto:nancy.lam@fastechno.com.sg)>; Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>  
**Subject:** LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST ( FOR SFG29K )

Our Ref: D19/4634M/PTE/JS

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) within the next 14 days.

Thank You

Regards

Rosliza AR

Support Staff

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## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 18 July 2019 11:07 AM  
**To:** SUR; 'CWS Motor Claims'  
**Cc:** Neojiesi@msfirstcapital.com.sg; Rosliza@msfirstcapital.com.sg  
**Subject:** RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS  
( Our veh: SJA29U)-TP VEHICLE SFG 29K

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SFG 29K on 17/7/2019.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Tuesday, 16 July, 2019 3:38 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Neo Jie Si <  
**Subject:** LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS ( Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST ( FOR SKS29M )

Our Ref: D19/4634M/PTE/JS

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Please find attached the necessary documents for survey.

Kindly forward us your report by email only to [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) within the next 14 days.

Thank You

Regards

Rosliza AR

Support Staff

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 > Back to OneMotoring**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	942F

**Vehicle Details**

Vehicle No.:	SFG29K
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ALPHARD MOONROOF CVT
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	2AZH810618
Chassis No.:	JTEGD21H808199590
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$47,807.00
Original Registration Date:	07 Feb 2012
First Registration Date:	07 Feb 2012
Transfer Count:	0
Actual ARF Paid:	\$47,807.00 23903

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Feb 2022
PARF Rebate Amount:	\$28,684.00

**Intended COE Rebate Details**

COE Expiry Date:	06 Feb 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$65,801.00
COE Rebate Amount:	\$16,815.00
<b>Total Rebate Amount:</b>	<b>\$45,499.00</b>

The information contained herein is correct as at 17 Jul 2019

OK

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Alphard

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Depreciation

2011

Vehicle Type

Submit

Advanced Search

Home > Used Cars > Direct Owners > Toyota Alphard 2.4A

Toyota Alphard 2.4A

Overview

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Insurance

Accessories

Similar

Research

Photos

Map

DIRECT OWNER







100% FREE PAPERWORK SUPPORT FOR BOTH BUYER & SELLER



Preferred Parking Area

Price Chart

Price

\$53,333

Depreciation

\$16,840 /yr

View models with similar depre

Reg Date

27-May-2011

(1yr 10mths 9days COE left)

Mileage

75,000 km (9.2k /yr)

Manufactured

2011

Road Tax

\$1,638 /yr

Transmission

Auto

Dereg Value

\$35,739 as of today (change)

OMV

\$44,006

COE

\$62,010

ARF

\$44,006

Engine Cap

2,362 cc

Power

125.0 kW (167 bhp)

Curb Weight

1,920 kg

No. of Owners

2

Type of Vehicle

MPV

Features

Agent DVD With Monitor At 2nd Row. Air Con At 2nd/3rd Row. Come With 2 Sets Of Keys. Electric Front Seats. Road Tax Till End November. True Luxury. View specs of the Toyota Alphard (2009-2015)

Accessories

No Sticky Dashboard. Nice Paintwork. Leathers Very Clean. Rims No Sketches. Engine Very Clean.

Description

Last Agent Service 72500km. Welcome Dealers And Car Rental Company Can Rent Out To Earn Big Money. Loan Paid. Very Neat And Clean Interior. High Body Value.

Category

PARF Car, Direct Owner Sale, Low Mileage Car

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



Car Valuation - Free

Find out the market value of your existing car for free. Get started

Posted on: 16-Jul-2019 | Last Updated on: 16-Jul-2019

Upfront Payment

> more Financial info

Transfer Fee

\$25

Click on the point to view the vehicle

Shortlist

Compare

Add note

Report Error

More Actions

Seller Information

Contact Person(s)

Mr Hang

Contact No.

96589777

Enquiry

 Contact Seller

ESSENTIAL TRANSACTION FORMS



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/07/2019 14:08
Date Of Accident	15/07/2019 08:50
Exact Location Of Accident	31 TOH HEIGHTS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SFG29K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LEONG KAI FATT
NRIC No	S1102942F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90120029
Alternative Phone No	OFFICE-90120029
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	ALPHARD
Exact Purpose for which vehicle was being used at time of accident	PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D-19092706MVPC
Cover Note Number	-
<b>Driver</b>	
Name of Driver	LEONG JIAQUAN BENJAMIN
NRIC No	S8509274Z
Date Of Birth	21/03/1985
Occupation	INDOOR
Date Of Driving Pass	01/04/2004
Driving Experience	15 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90120029
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	31 TOH HEIGHTS
Postcode	507838
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH DRIVER
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA29U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2



Vehicle Registration Number	SKS29M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

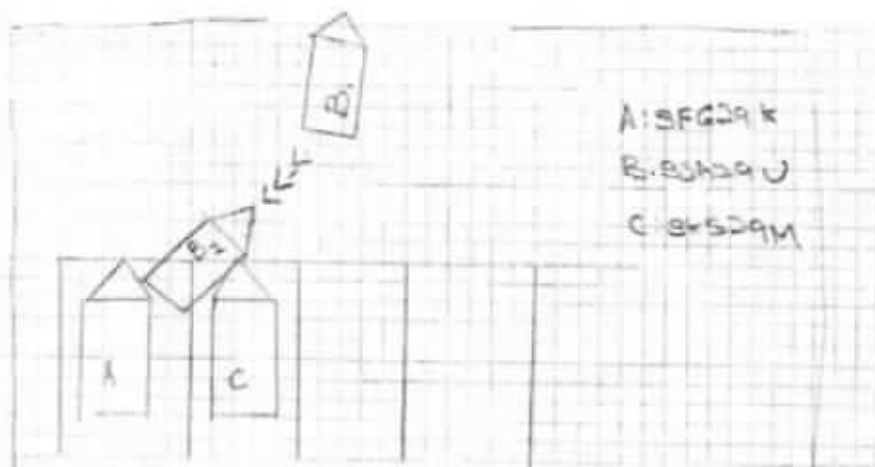
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
IRIC/RN No.:

# Accident Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 5/07/19 at about 2:42am my vehicle was  
 parked at 31 Bb Heights. Vehicle B hit my  
 vehicle.

## DECLARATION

(We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/ID No.:

## SINGAPORE ACCIDENT STATEMENT

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/07/2019 14:08
Date Of Accident	15/07/2019 08:50
Exact Location Of Accident	31 TOH HEIGHTS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SFG28K
Insured/Policyholder	
Name Of Registered Owner	LEONG KAI FATT
NRIC No	S1102942F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90120029
Alternative Phone No	OFFICE-90120029
Vehicle Particulars	
Manufacturer	TOYOTA
Model	ALPHARD
Exact Purpose for which vehicle was being used at time of accident	PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D-19092706MVPC
Cover Note Number	-
Driver	
Name of Driver	LEONG JIAQUAN BENJAMIN
NRIC No	S8509274Z
Date Of Birth	21/03/1985
Occupation	INDOOR
Date Of Driving Pass	01/04/2004
Driving Experience	15 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90120029
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	31 TOH HEIGHTS
Postcode	507838
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH DRIVER
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA29U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKS29M

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



### SKETCH PLAN

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reimburse policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

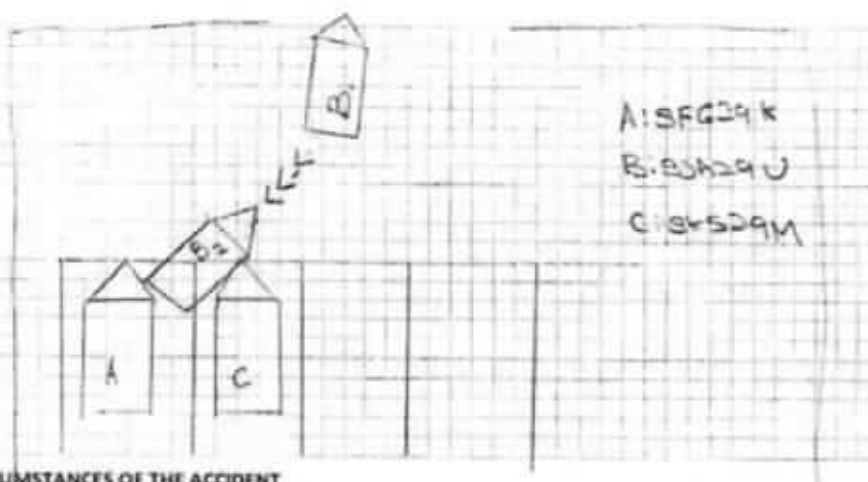
(e) the information so collected under (d) above may be shared / disclosed:

- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies at reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

Reporting Centre Personnel's Signature:  
Name: \_\_\_\_\_  
IDRIC/PIN No.: \_\_\_\_\_

### Accident Sketch Plan

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 5/07/19 at approx 8:48am. My vehicle was  
 damaged at 31 Tob Heights. Vehicle B hit my  
 vehicle.

## DECLARATION

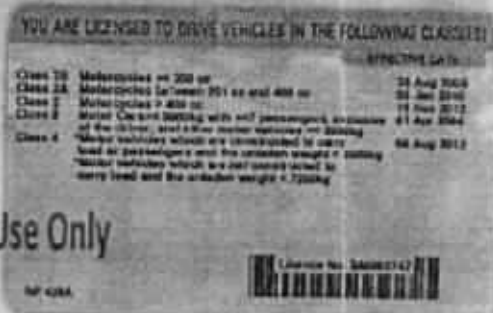
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/PIR No.:

## For LKK/NAC Use Only



Accident Photo



Accident Photo



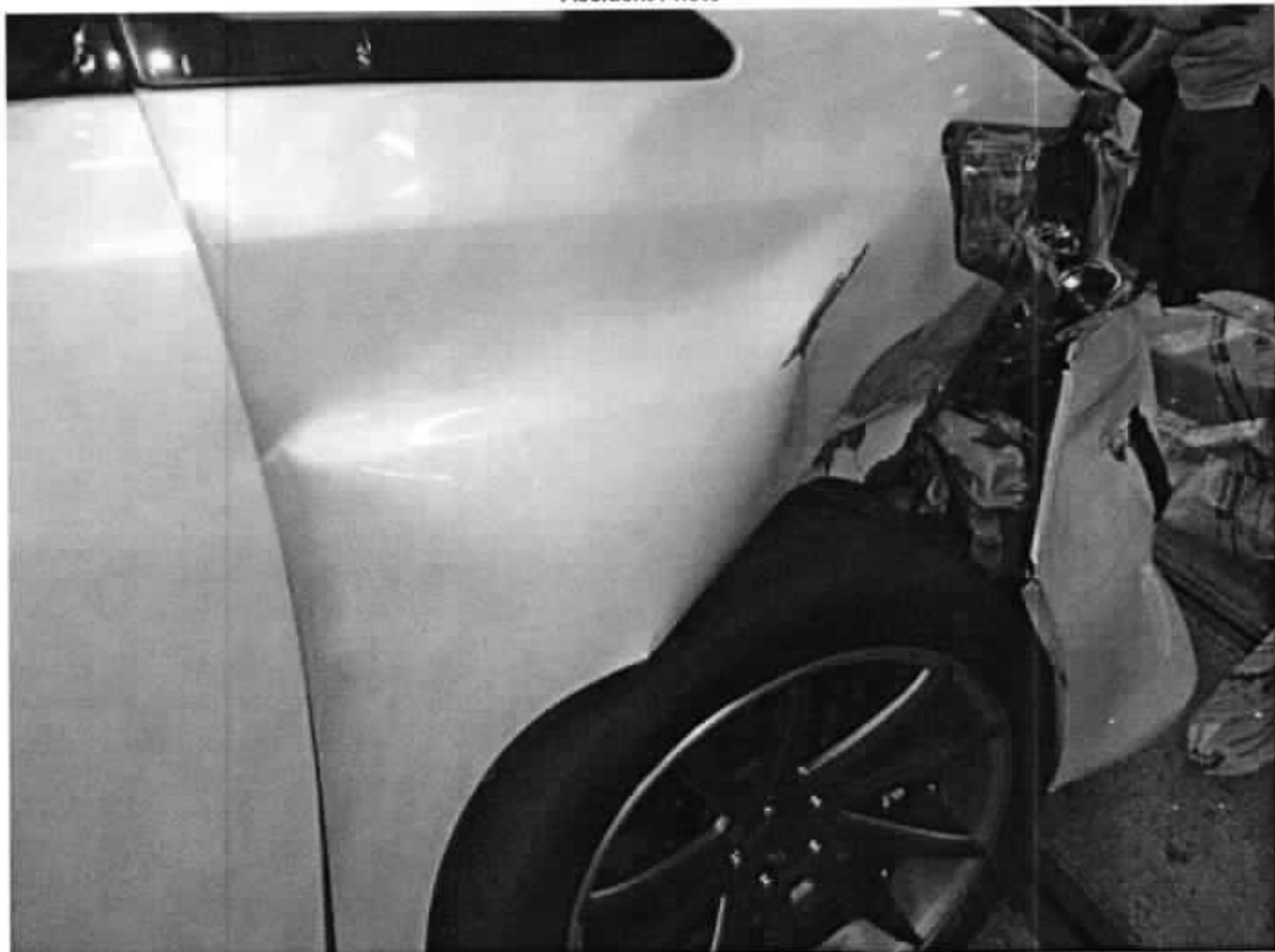
Accident Photo



Accident Photo

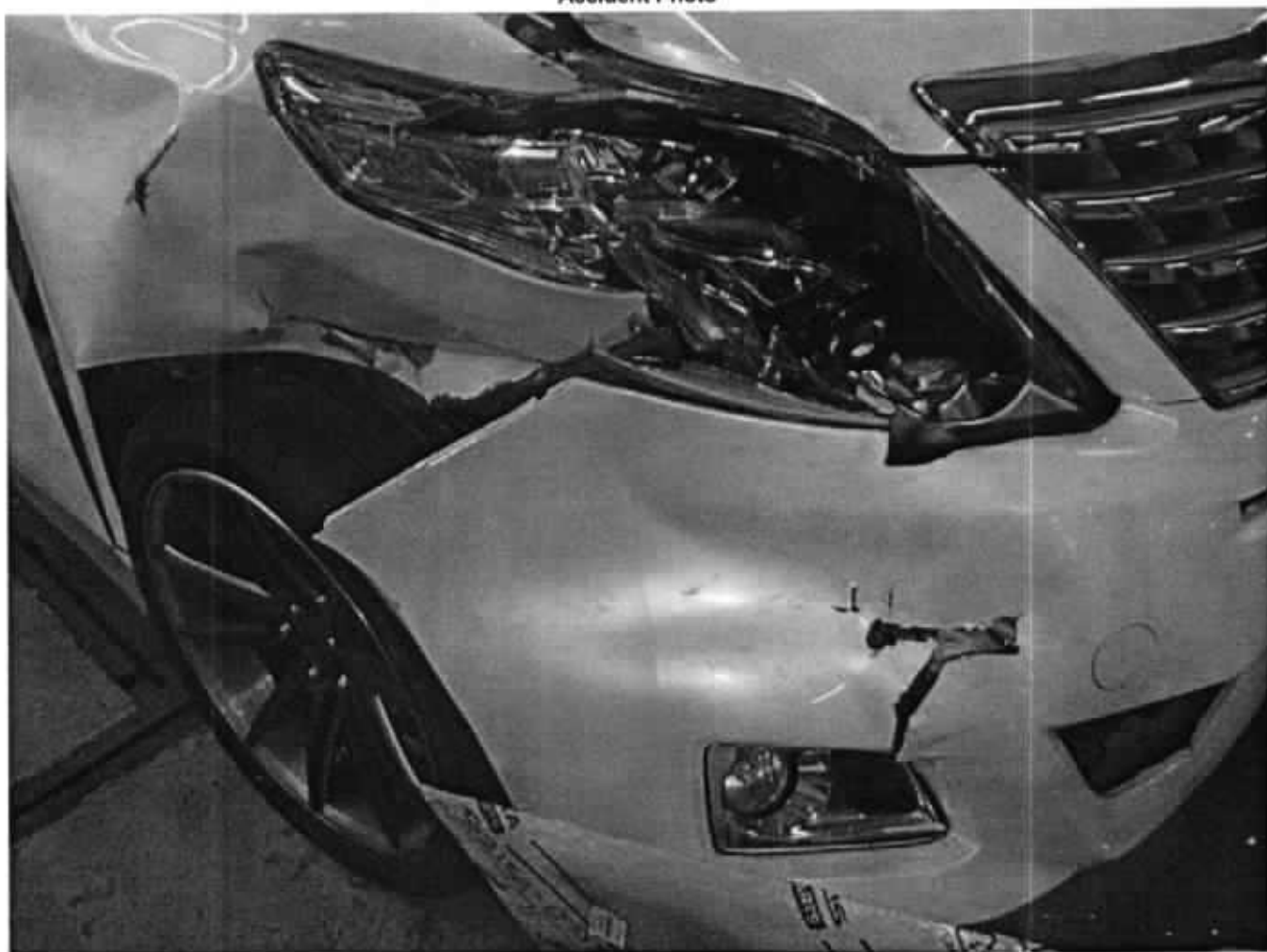


Accident Photo

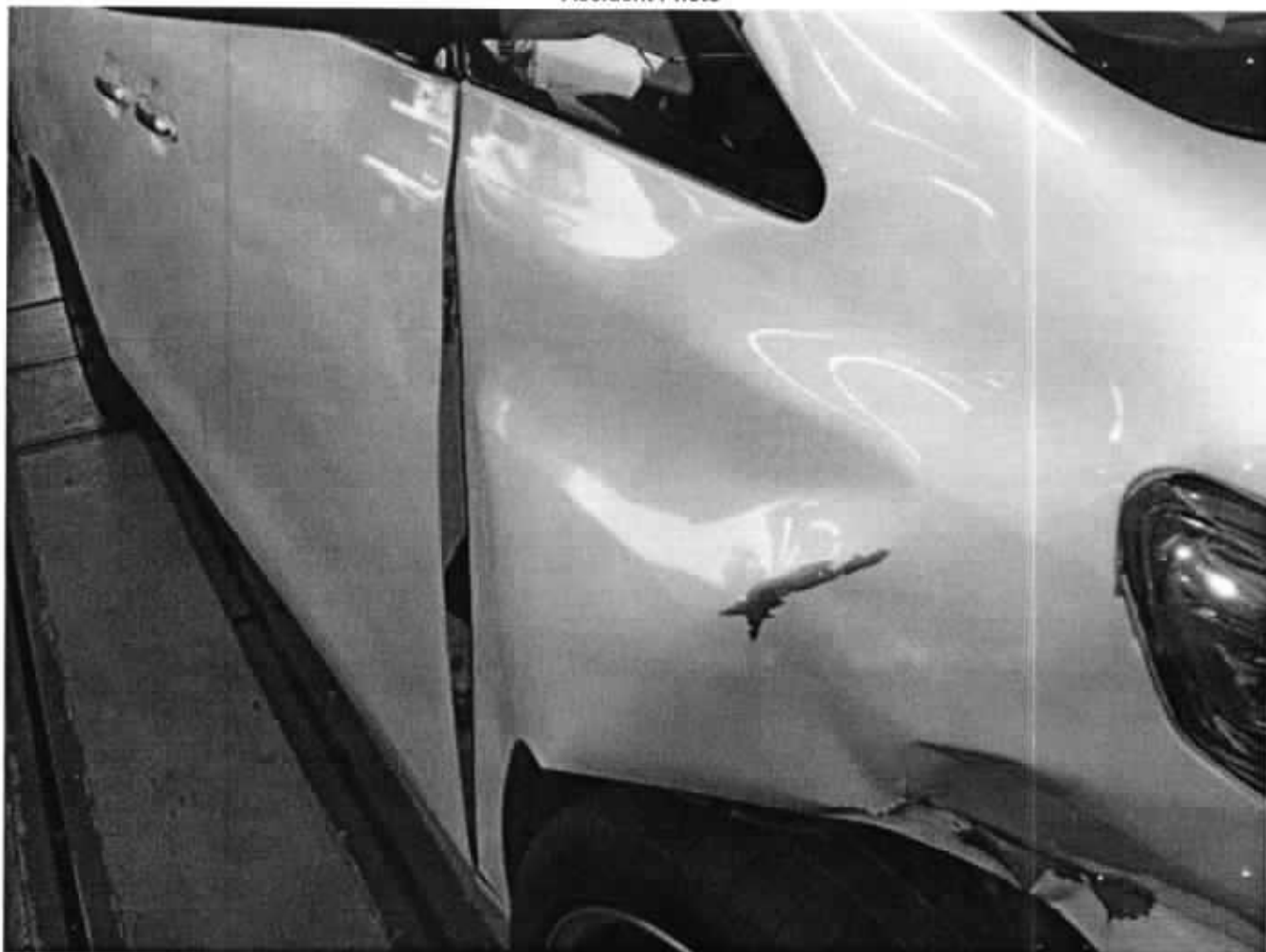




Accident Photo



Accident Photo



Accident Photo



Accident Photo



# Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
 5 Raffles Quay #12-00 Singapore 048580  
 Tel (65) 6334 0010 Fax (65) 6334 0090  
 Operating Hours: Monday to Friday, 09:00 - 17:00  
 UEN: S60500206 / GST Reg. No.: M000017198

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MA119092973 Vehicle Registration No: SFG 29K  
 Name (as shown on NRIC): Leong Kai Fatt NRIC/FIN/Passport No: E1102942F  
 (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
 Address: 31 Toh Heights Singapore: 507851  
 Contact (Tel): \_\_\_\_\_ Mobile No.: 90120029  
 Email Address: \_\_\_\_\_  
 Date of Accident: 15/7/19 Time of Accident: 08:50  
 Place of Accident: 31 Toh Heights  
 Insurance Company: First Capital

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Please Third party claim into own Damages  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

[Signature]  
 Policyholder / Driver's Signature  
 Date: \_\_\_\_\_

[Signature]  
 Reporting Centre Personnel's Signature  
 Name: \_\_\_\_\_  
 NRIC/FIN No.: \_\_\_\_\_  
 Date: 17/7/19

00000000000000000000

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379-R

Estimate : 21248

Date : 17.07.2019

Vehicle Num : SFG 29K

Make/Model : TOYOTA ALPHARD

Chassis/Engine no :

Accident Date : 15.07.2019

Claim No : 0719-21248

Policy No : Amount S\$

not Admitted  
d/s 15,000  
17/7/19  
2 excess nil?  
the ph...  
8/2/19

Qty Particular

List Item :

2 pc Front parking sensor outer cover @ 42.50

1 pc Radiator top bracket

1 pc Fuse box housing

1 pc Front bonnet

1 pc Front bonnet chrome moulding

2 pc Front bonnet hinge @ 85.40

1 pc Front bonnet lock

1 pc Front brace panel

1 pc Front grille

1 pc Front logo

1 pc Front bumper

2 pc Front parking sensor @ 441.50

1 pc Front bumper reinforcement

1 pc Front bumper sponge

2 pc Front bumper side retainer @ 47.20

1 pc Front bumper air grille

2 pc Front fog lamp @ 348.00

2 pc Front fog lamp cover @ 161.50

2 pc Front fog lamp cover chrome rim @ 135.00

2 pc Headlamp @ 3865.40

2 pc Headlamp side garnish @ 76.20

1 pc Aircon condenser

1 pc Aircon fan cowling

1 pc Aircon fan motor

1 pc Aircon fan blade

1 pc Aircon compressor

1 pc Radiator fan cowling

1 pc Radiator fan blade

1 pc Radiator fan motor

1 pc Front number plate garnish

1 pc Front support panel

1 pc Front support panel top cover

1 pc Front bumper centre retainer

1 pc Aircon liquid pipe

1 pc Aircon suction pipe

1 pc Aircon discharge pipe

S o/s cre 83.00 12c

\$ 11 82.10 X

\$ cre 468.30 ✓

\$ suc 1,642.00 ✓

\$ cre 522.00 ✓

\$ sub/cre 170.80 ✓

\$ 11 140.20 ✓

\$ 11 86.40 X

\$ cre 1,421.20 ✓

\$ 11 128.10 X

\$ 7.5 1,675.70 ✓

\$ o/s cre 883.00 12c

\$ sub 694.70 ✓

\$ 7.5 142.50 ✓

\$ cre 94.40 ✓

\$ 11 168.30 ✓

\$ cre 696.00 ✓

\$ cre 323.00 ✓

\$ 11 270.00 X

cre/\$ 520 7,730.80 ✓

\$ 11 152.40 X

\$ 11 1,648.70 X

\$ 11 266.80 X

\$ 11 388.50 X

\$ 11 169.50 X

\$ sub/cre 1,945.80 ✓

\$ 11 266.80 X

\$ 11 169.50 X

\$ 11 388.50 X

\$ 11 128.20 X

\$ sub/cre 748.00 ✓

\$ 7.5 141.20 ✓

\$ 25 86.50 X

\$ 11 287.30 X

\$ 11 386.30 X

\$ 11 394.50 X

\$ 24,991.00

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379-R

Estimate : 21248

Date : 17.07.2019

Vehicle Num : SFG 29K

Make/Model : TOYOTA ALPHARD

Chassis/Engine no :

Accident Date : 15.07.2019

Claim No : 0719-21248

Reference :

Policy No :

Qty	Particular	Amount S\$
	B/F	\$ 24,991.00

## List Item :

2 pc	Front fender@1085.90	1085.90 x 2 = 2170.20	\$ Dis	2,171.80	✓
2 pc	Front fender inner shield @184.90		\$ Tor	369.80	✓
1 pc	Wiper washer tank motor		\$ Wpe	129.65	✓
2 pc	Wiper washer tank @249.60		\$ Dis	499.20	✓
1 pc	Wiper washer tank neck		\$ SW	65.90	✓
1 pc	Front air duct		\$ air	89.70	✓
1 pc	Air resonator box		\$ air	195.65	✓
1 pc	Front shock absorber N/S		\$ SW	523.60	✓
1 pc	Front knuckle arm N/S	165.00	\$ SW	785.50	✓
1 pc	Front wheel bearing N/S	350.10	\$ SW	695.50	✓
1 pc	Front wheel bearing hub N/S	545.10	\$ SW	689.60	✓
1 pc	Front lower arm N/S	225.10	\$ SW	689.60	✓
1 pc	Front wiper grille		\$ SW	549.90	✓
1 pc	Front wiper grille inner garnish		\$ Dis	391.20	✓
1 pc	Front door wing mirror LH		\$ SW	1,389.20	✓
1 pc	Front door wing mirror cover LH	1350.10	\$	68.80	✓
List item total :			\$	34,295.60	
Discount 25 % :			\$	8,573.90	
			\$	25,721.70	

## Nett Item :

2 pc	Front sport rim@2500	N/S Bent 17 inch 6505.00	\$	5,000.00	650
2 pc	Front tyre@1200		\$ SW	2,400.00	✓
1 set	Front grille clip		\$ SW	50.00	30
1 set	Front bumper clip		\$ SW	80.00	50
Nett Total :			\$	7,530.00	

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379-R

Estimate : 21248

Date : 17.07.2019

Vehicle Num : SFG 29K

Make/Model : TOYOTA ALPHARD

Chassis/Engine no :

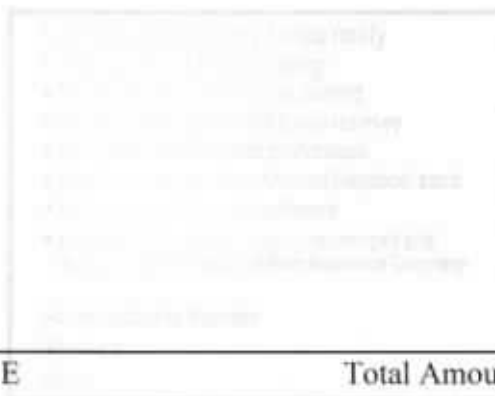
Accident Date : 15.07.2019

Claim No : 0719-21248

Reference :

Policy No :

Qty	Particular	Amount S\$
<u>Labour charge :</u>		
	To check wiring	\$ 30 220.00
	Towing charge	\$ 100 X 100.00
	To remove and refix radiator	\$ 11 X 120.00
	To remove and refix front under carriage,suspension etc.	\$ 150 650.00
	Check wheel alignment	\$ 60 80.00
	To remove and refix parking sensor	\$ 40 150.00
	To apply rust under coating	\$ 121 X 250.00
	Remove and refix aircon condensor & refill gas	\$ 100 150.00
	To remove and replace spare part and panel beating	\$ 1400 2,800.00
	To spray paint effected portion	\$ 1200 2,500.00
	Labour charge total :	\$ 7,020.00



E & O . E Total Amount : \$ 40,271.70



SFG 29K

Toyota Alphard

2012 model

CINO: STEGD21H 808/99590

---

Bonnet	<u>\$ 925</u>
Bonnet outer chrome	<u>\$ 325</u>
front grille	<u>\$ 698</u>
front bumper	<u>\$ 895.10</u>
front bumper reinforcement	<u>\$ 489.60</u>
headlamp LH	<u>\$ 2200</u>
Air con compressor	<u>\$ 3726</u>
front fender LH	<u>\$ 1085.10</u>
front door view mirror assy	<u>\$ 1350.10</u>
front knuckle arm LH	<u>\$ 165</u>
front lower arm LH	<u>\$ 704.80</u>
front shock absorber LH	<u>\$ 430</u>
front Disc rotor LH	<u>\$ 474.70</u>
fuse box	<u>\$ 826.50</u>




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19012642/Uvf3e2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 13-08-2019		
		Code : FCI2		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected	SFG 29K	
Policy No.	D-19092706MVPC	Coverage (\$)	0.00	
Claim No.	D19004686MVPC	Excess (\$)	0.00	
Assign From	NEO JS	Assign Date	16/07/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA ALPHARD MOONROOF (A)	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	JTEGD21H808199590	Colour	WHITE	
Odometer	48464	Steering	AFFECTED	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/45Z R20	PIRELLI	6 mm	
L/H Front Tyre	245/45Z R20	PIRELLI	6 mm	
R/H Rear Tyre	245/45Z R20	PIRELLI	6 mm	
L/H Rear Tyre	245/45Z R20	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT AND N/S FRONT PORTION. THE UNDERCARRIAGE AND CHASSIS FRAME AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	15/07/2019	Inspection Date	17/07/2019	
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. A) THE MARKET VALUE IS S\$65,000.00 (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFG 29K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
2	FRONT PARKING SENSOR OUTER COVER @\$42.50	O/S CRACKED	83.00	42.50
1	RADIATOR TOP BRAKET	NOT NECESSARY	82.10	-
1	FUSE BOX HOUSING	CRACKED	468.30	468.30
1	FRONT BONNET	BUCKLED	1,642.00	925.00
1	FRONT BONNET CHROME MOULDING	CRACKED	522.00	325.00
2	FRONT BONNET HINGE @\$85.40	BENT / CRACKED	170.80	170.80
1	FRONT BONNET LOCK	TWISTED	140.20	140.20
1	FRONT BRACE PANEL	NOT NECESSARY	86.40	-
1	FRONT GRILLE	CRACKED	1,421.20	698.00
1	FRONT LOGO	NOT NECESSARY	128.10	-
1	FRONT BUMPER	DISTORTED	1,675.70	895.10
2	FRONT PARKING SENSOR @\$441.50	O/S CRACKED	883.00	315.00
1	FRONT BUMPER REINFORCEMENT	BENT	694.70	489.60
1	FRONT BUMPER SPONGE	TORN	142.50	142.50
2	FRONT BUMPER SIDE RETAINER @\$47.20	CRACKED	94.40	94.40
1	FRONT BUMPER AIR GRILLE	TWISTED	168.30	168.30
2	FRONT FOG LAMP @\$348.00	CRACKED	696.00	696.00
2	FRONT FOG LAMP COVER @\$161.50	CRACKED	323.00	323.00
2	FRONT FOG LAMP COVER CHROME RIM @\$135.00	NOT NECESSARY	270.00	-
2	HEADLAMP @\$3865.40	CRACKED / BROKEN	7,730.80	3,970.20
2	HEADLAMP SIDE GARNISH @\$76.20	NOT NECESSARY	152.40	-
1	AIRCON CONDENSER	NOT NECESSARY	1,648.70	-
1	AIRCON FAN COWLING	NOT NECESSARY	266.80	-
1	AIRCON FAN MOTOR	NOT NECESSARY	388.50	-
1	AIRCON FAN BLADE	NOT NECESSARY	169.50	-
1	AIRCON COMPRESSOR	DENTED / BENT	1,945.80	1,945.80
1	RADIATOR FAN COWLING	NOT NECESSARY	266.80	-
1	RADIATOR FAN BLADE	NOT NECESSARY	169.50	-
1	RADIATOR FAN MOTOR	NOT NECESSARY	388.50	-
1	FRONT NUMBER PLATE GARNISH	NOT NECESSARY	128.20	-

Report Ref No. CS/FCI19012642/Uvf3e2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT SUPPORT PANEL	BENT / TWISTED	748.00	748.00
1	FRONT SUPPORT PANEL TOP COVER	DISTORTED	141.20	141.20
1	FRONT BUMPER CENTRE RETAINER	NO SUCH PARTS	86.50	-
1	AIRCON LIQUID PIPE	NOT NECESSARY	287.30	-
1	AIRCON SUCTION PIPE	NOT NECESSARY	386.30	-
1	AIRCON DISCHARGE PIPE	NOT NECESSARY	394.50	-
2	FRONT FENDER @\$1085.90	DISTORTED	2,171.80	2,170.20
2	FRONT FENDER INNER SHIELD @\$184.90	TORN	369.80	369.80
1	WIPER WASHER TANK MOTOR	DAMAGED	129.65	129.65
2	WIPER WASHER TANK @\$249.60	DISTORTED	499.20	499.20
1	WIPER WASHER TANK NECK	BROKEN	65.90	65.90
1	FRONT AIR DUCT	NOT NECESSARY	89.70	-
1	AIR RESONATOR BOX	NOT NECESSARY	195.65	-
1	FRONT SHOCK ABSORBER N/S	SERVICEABLE	523.60	-
1	FRONT KNUCKLE ARM N/S	BENT	785.50	565.00
1	FRONT WHEEL BEARING N/S	DAMAGED	695.50	350.10
1	FRONT WHEEL BEARING HUB N/S	DAMAGED	689.60	545.10
1	FRONT LOWER ARM N/S	TWISTED	689.60	689.60
1	FRONT WIPER GRILLE	CUT	549.90	425.10
1	FRONT WIPER GRILLE INNER GARNISH	DISTORTED	391.20	391.20
1	FRONT DOOR WING MIRROR LH }	CRACKED	1,389.20	1,350.10
1	FRONT DOOR WING MIRROR COVER LH }		68.80	-
	LESS 25% DISCOUNT		-8,573.90	-5,062.46
			25,721.70	15,187.39
	<b><u>SPECIAL NETT ITEMS</u></b>			
2	FRONT SPORT RIM @\$2500.00 (SN)	N/S BENT	5,000.00	650.00
2	FRONT TYRE @\$1200.00 (SN)	SERVICEABLE	2,400.00	-
1	SET FRONT GRILLE CLIP (SN)	NECESSARY	50.00	30.00
1	SET FRONT BUMPER CLIP (SN)	NECESSARY	80.00	50.00
			7,530.00	730.00
	<b><u>LABOUR</u></b>			
	TO CHECK WIRING.		220.00	30.00

Report Ref No. CS/FCI19012642/Uvf3e2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOWING CHARGE.	NOT NECESSARY	100.00	-
	TO REMOVE AND REFIX RADIATOR.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIX FRONT UNDER CARRIAGE, SUSPENSION ETC.		650.00	150.00
	CHECK WHEEL ALIGNMENT.		80.00	60.00
	TO REMOVE AND REFIX PARKING SENSOR.		150.00	40.00
	TO APPLY RUST UNDER COATING.	NOT INSURED	250.00	-
	REMOVE AND REFIX AIRCON CONDENSOR & REFILL GAS.		150.00	100.00
	TO REMOVE AND REPLACE SPARE PART AND PANEL BEATING.		2,800.00	1,400.00
	TO SPRAY PAINT EFFECTED PORTION.		2,500.00	1,200.00
			7,020.00	2,980.00
<b>GRAND TOTAL</b>			<b>40,271.70</b>	<b>18,897.39</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>15,000.00</b>

Report Ref No. CS/FCI19012642/Uvf3e2

**CHUA KANG SENG**

Licensed Appraiser

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