

INSURANCE

INS. CASE OWNER:

b.c

CC 4 ASM AXA1901

2632, K 9639

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

29/7/19

Date / Time:

17/7/19

Registered in Merimen:

Pre-assign / CCU / FTE

SML 15612



Insured Vehicle No.:

Tow Van MUA

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

12/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA) (YES / NO)

Claim No.:

SAM02051/127169

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

Smm 3192



INSRS:
WSP:
Tel:
Liability:
RMKS:

Lim Tan



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
25/07	01 INK, sent unit 2st letter.	
18/8	02 GIA Report in	
29/8	Email lot & liability clearance send TP	
29/8	Rec WSP to TP (pending WSP)	
30/8	TO check in Kenneth on supp. part amount (verified).	
30/8	TO seek mandate.	
30/8	Pending mandate approval. (approved).	
30/8	offer \$2468.44 (pending acceptance).	
30/8	Settle @ \$2468.44. DV send (pending DV)	
30/8	DV in (pending TP rental invoice).	
30/8	Rental inv in (the pass Admin to close).	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by:	Confirm with:
Repair Cost:	PIP	\$5	1921.16	13 days	Reduction: \$5501 - \$22
FINAL SETTLEMENT		Date/Time:	Confirm with:	Confirm by:	Confirm with:
Final Liability:	%	100	(Agreed / Assessed)	BOLA S/N No.:	27
Repair Cost:	(W/Est)	\$5	2060.99		
Loss of Rental (LOR):	\$5	400.00	(4 days)	\$100	
Loss of Use (LOU):	\$5	-	(5 days)		
Loss of Income (LOI):	\$5	-	(5 days)		
LOR only	<input checked="" type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>
GIA/LTA Search	\$5	7.45			
Medical:	\$5	-			
Disbursement:	\$5	-			
Legal Cost	\$5	-			
Total:	\$5	2468.44			
FINAL PAYMENT		Date/Time:	Confirm with:	Confirm by:	Confirm with:
Payee 1:	\$5	2468.44			
Payee 2: (Strike if N.A.)	\$5				
Payee 3: (Strike if N.A.)	\$5				

REF: ASM (AXA)

9

ASSIGNMENT

From:

Date:

29/7/19

Estimated Cost:

OD / IP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMM 319 J

at Workshop m/s Lim Tan Motor

of Blk 176 Sin Ming Drive #03-09

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

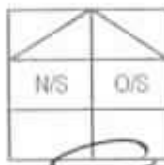
(Client's Record)

Make of Veh:

2.30pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

895k

IDA: Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res:

Yes or No

Lum Sum:

1.81

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

cup

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Smm 319 J

Yr Regn:

06 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Maker:

Honda A) Freed Wagon 1498

Colour:

M. P. White A/C: Insured / Std / NI / NA

Sp. Reading

1979

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GB7 1093057

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/50 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

12/7/19

D.O.I.

29/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P = H 926.16 (Red - \$550 / 22%)

Date/Time, File Pass in?



: Prel. Report

If



: Final Report

Date/Time, File Return in?

If

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Material (\$

Survey Fee:

Transportation:

S + RS. \$

Hike

Value

2019

Report Format:

Lump Sum / H.P. /

Kg



ESTIMATE TO REPAIR

VEHICLE NO. : SMM 319 J
 MAKE : HONDA
 MODEL : FREED HYBRID 1.5G AUTO
 YEAR : 2019
 CHASSIS NO : GB71093057

SURVEYOR NAME :
 DATE OF SURVEY : 29th July 2019
 TIME OF SURVEY :

DATE : 16-Jul-19
 DATE OF ACCIDENT : 12-Jul-19
 THIRD PARTY REF : SML 1561 Z / AXA

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate				\$ 1,100.00
1 pc	FREED Emblem				\$ 55.00
1 pc	HYBRID Emblem				\$ 75.20
1 pc	H Emblem				\$ 32.50
1 pc	Rear Windscreen Moulding				\$ 120.00
					\$ 1,382.70
	Less 20%				\$ 276.54
					\$ 1,106.16
1 tube	Rear Windscreen Sealant	S.Nett			\$ 40.00
	To putty and spray painting				\$ 500.00
	To transfer tailgate fittings				\$ 80.00
	To remove and refix rear windscreen glass				\$ 120.00
	To anti-rust				\$ 50.00
	Labour Charges				\$ 400.00
					2000
					Not with work
					Recovery B4 repair
					3 days
TG/RA-	Total				\$ 2,296.16

Lim Tan Motor Pte Ltd
 81k 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
 Tel: 65-64520893 Fax: 65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg
 Co.Reg No. 199307277D GST Reg No. M2-0019086-0
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1pc Tail gate sticker - \$150 / NEC

TP say that the amount, Kenneth give \$150 not \$120
 \$2446.16

SUPPLEMENTARY TO REPAIR

VEHICLE NO. : SMM 319 J
MAKE : HONDA
MODEL : FREED HYBRID 1.5G AUTO
YEAR : 2019
CHASSIS NO : GB71093057

SURVEYOR NAME :
DATE OF SURVEY :
TIME OF SURVEY :

DATE : 1-Aug-19
DATE OF ACCIDENT : 12-Jul-19
THIRD PARTY REF : SML 1561 Z / AXA

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate Sticker	S.Nett			\$ 180.00 150/ 180/
	Parts \$1382.70				
	-10% \$138.27				
	\$1244.43				
	SIN \$40.00				
	Supp SIN \$180.00				
	Labour \$630.00				
	PBP \$1956.16				
	1896.16				
	03 days				
TG/RA-	Total				\$ 180.00

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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ESTIMATE TO REPAIR

VEHICLE NO. : SMM 319 J
MAKE : HONDA
MODEL : FREED HYBRID 1.5G AUTO
YEAR : 2019
CHASSIS NO : GB71093057

SURVEYOR NAME :
DATE OF SURVEY : 29th July 2019
TIME OF SURVEY :

DATE : 16-Jul-19
DATE OF ACCIDENT : 12-Jul-19
THIRD PARTY REF : SML 1561 Z / AXA

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate				\$ 1,100.00
1 pc	FREED Emblem				\$ 55.00
1 pc	HYBRID Emblem				\$ 75.20
1 pc	H Emblem				\$ 32.50
1 pc	Rear Windscreen Moulding				\$ 120.00
					\$ 1,382.70
	Less 20%				\$ 276.54
					\$ 1,106.16
1 tube	Rear Windscreen Sealant	S.Nett			\$ 40.00
	To putty and spray painting				\$ 500.00
	To transfer tailgate fittings				\$ 80.00
	To remove and refix rear windscreen glass				\$ 120.00
	To anti-rust				\$ 50.00
	Labour Charges				\$ 400.00
					2000
					Not wither Repair 3 days
TG/RA-	Total				\$ 2,296.16

Lim Tan Motor Pte Ltd

Sik 176 Sin Ming Drive #03-08 Sin Ming Autocare Singapore 575721

Tel 65-64520893 Fax 65-64589127

Email: edmond@lTM.sg

Website: www.lTM.sg

Co Reg No. 199307277D

GST Reg No. M210019088-0-0117

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- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be recovered and is subject to final approval from insurance Company

Acknowledged by Repaire

Signature

Date

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 0978G

Vehicle Details

Vehicle No.: SMM319J
Vehicle to be Exported: Yes
Intended Deregistration Date: 12 Jul 2019
Vehicle Make: HONDA
Vehicle Model: FREED HYBRID 1.5G AUTO
Primary Colour: White
Manufacturing Year: 2019
Engine No.: LEB5632307
Chassis No.: GB71093057
Maximum Power Output: 101.0 kW (135 bhp)
Open Market Value: \$26,217.00
Original Registration Date: 14 Jun 2019
First Registration Date: 14 Jun 2019
Transfer Count: 0
Actual ARF Paid: \$18,704.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 13 Jun 2029
PARF Rebate Amount: \$14,028.00

Intended COE Rebate Details

COE Expiry Date: 13 Jun 2029
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$42,564.00
COE Rebate Amount: \$34,051.00
Total Rebate Amount: \$48,079.00

The information contained herein is correct as at 12 Jul 2019

OK



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/08/2019

Survey Details:

Date of loss	12-Jul-19
Date of appointment	17-Jul-19
Date of survey	29-Jul-19
Location of survey	LIM TAN MOTOR PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMM 319J
Make and Model	HONDA FREED
Date of registration	14/6/2019
Excess	
Market Value	\$95,000
Parf Rebate	\$42,875
Nett Loss	\$52,125

Repair details:

Initial Estimate	\$ 2,296.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,296.16
Check items (estimate)	\$ -
Labour	\$ 630.00
Total	\$ 1,926.16
Lump Sum(if applicable)	\$ -
Number of days for repair	3



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

03 RECOMMENDED REPAIR DAYS + 1PRS = 4 DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,060.99	W/GST
Loss of use	\$	-	
Loss of rental	\$	400.00	4days x \$100
Loss of income	\$	-	
LTA search fees	\$	7.45	
Others	\$	-	
Proposed Total	\$	2,468.44	



<MANDATE IA> - S9M01U51 {ACCIDENT INVOLVING SML 1561Z (OI) & SMM 319J (TP) ON 12/07/2019}

Type

Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2,468.44 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

Service Request Details

Claim

S9M01U5I

Reference

None 

Loss Date

July 12, 2019

Report Date

Jul 16, 2019 4:41:52 PM

Request Date

July 17, 2019

Due Date

July 24, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Richard

T: 9.18 a.m

V: Out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMM319J

MODEL

FREED HYBRID-1.5 G (A)

Service Address

...

Primary Contact/Insured

TAN LAI HUAT

BLK 320 TAMPINES STREET 33, #03-104, 520320, Singapore

THOMAS.TANLH@GMAIL.COM

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: richard@ltn.sg
Sent: Tuesday, 16 July, 2019 3:27 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Mandy; venus
Subject: RE: Survey Request - Our Client : SMM319J Your Insured : SML1561Z D.O.A : 12/07/2019
Attachments: GIA.PDF; ESTIMATE.pdf
Importance: High
Categories: Namrata

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SMM319J** to submit a claim against your insured, **SML1561Z** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩莎私人有限公司

COMPANY REGISTRATION NO: 199307277D(33) REGISTRATION NO: M2-0119089-0

MAIN OFFICE / WORKSHOP

SUX 179 SIN MANG DRIVE
SIN MANG AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0899 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating hours: Mon - Fri 9am - 6 pm

24hrs helpline: +65 64520893

BRANCH

BLK 19 SECTOR C #01-08/10/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2133 FAX: +65 6452 2138

Sat 9am - 5pm

WWW.LTM.SG



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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 July, 2019

TAN LAI HUAT
BLK 320 TAMPINES STREET 33, #03-104
Singapore 520320

Dear Sir,

OUR REF : CC4/ASM19012632/gb3
YOUR REF : SML 1561Z
ACCIDENT INVOLVING SML 1561Z & SMM 319J ON 12/07/2019 ALONG/AT
BRADDELL ROAD EXIT FROM CTE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (If any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to CeciliaChong@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,
Cecilia Chong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Sam eBorneo Motor

TAN LAI HUAT

Address

BLK 320 TAMPINES STREET 33, #03-104, 520320,
Singapore

Home Phone

Work Phone

Cell Phone

97905272 *24/11/19 2.29pm*

Email

THOMAS.TANLH@GMAIL.COM

or reported.

Close



TAN LAI HUAT

Address

BLK 320 TAMPINES STREET 33, #03-104, 520320,
Singapore

Home Phone

Work Phone

Cell Phone

97905272

Email

THOMAS.TANLH@GMAIL.COM

Close

« Re:<MANDATE IA> - S9M01U51 {ACCIDENT INVOLVING SML 1561Z (OI) & SMM 319J (TP) ON 12/07/2019}

Type

🔗 Question

Message

PLS PROCEED AS PROPOSED

Reply



Date: 27 AUG 2019

Your Ref: CC4/A/M19012632/Kgb3

Our ref: LTP072019/065 (SMM 319 J)

(WITHOUT PREJUDICE)

Attention To : MS CECILIA CHONG (From LKK Auto Consultants Pte Ltd)

Insurance Company : AXA INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SMM319J & SML1561Z ON 12.07.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV42657
<input checked="" type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 29-Jul-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (Inclusive of 7% GST)	\$ 2,060.99
2] Vehicle Rental	\$ 560.00
3] LTA Search Fee	\$ 7.45
Total	<u>\$ 2,628.44</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully
Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel: 65-64520893 Fax: 65-64569127 Email: edmund@ltm.sg Website: www.LTM.sg
Co.Reg No. 189307277D GST Reg No. M2-0019086-0

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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 25 July 2019 2:38 PM
To: Tan Thomas
Subject: <STANDARD NOTIFICATION LETTER> CC4/ASM19012632/gb3 *** ACCIDENT INVOLVING SML 1561Z & SMM 319J ON 12/07/2019 ***

25 JULY 2019

TAN LAI HUAT

Dear Sir/ Mdm

OUR REF : CC4/ASM19012632/gb3

YOUR REF : SML 1561Z

ACCIDENT INVOLVING SML 1561Z AND SMM 319J ALONG/AT BRADDEL ROAD ON 12/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **LIM TAN MOTOR PTE LTD** acting on behalf of the owner of SMM 319J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, MOHAMAD MAZLI BIN KASMURI ('the third party Claimant') of BLK 102 TANAH MERAH BESAR ROAD #04-26 SINGAPORE 488840 (Address) owner of SMM319J (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SMM319J that was damaged pursuant to the accident which occurred on 12-Jul-19 (date) along BRADDELL ROAD EXIT FFROM CTE (locate on) involving vehicle number SML1561Z (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 12th (day) of July (month) 2019 (year)

☞



Signed By ' the third party claimant '



Signed By ' the workshop '



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SML 1581Z	(Insd veh)	Model: HONDA FREED
	SMM 319J	(TP veh)	
Date of Accident/ Time:	12/07/2019 / 12:15		

Repair Estimate	: \$	2,649.49	
Final Repair Cost	: \$	2,080.99	(WGST)
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	400.00	* days at \$100.00 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,488.44	

Payee Name :	LIM TAN MOTOR PTE LTD		
Is Third Party Workshop GIA Registered?	[] YES	[x] NO	(Kindly indicate below)
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27	
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
 Name of Representative: Mandy Lim
 Date: 5th September 2019

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Richard Ang
 Date: 5th September 2019

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date:

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199302277D
GST Registration No.: M2-011908-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

MOHAMAD MAZLI BIN KASMURI
BLK 102 TANAH MERAH BESAR ROAD
#04-26, COMPASS GREEN
SINGAPORE 498840

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30M0/295

MILEAGE :
W.O NO. : SO42935
CAR NO. : SMM319J
MAKE : HONDA
MODEL : FREED HYBRID

TAX INVOICE

NO : INV42657
DATE : 26-08-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			1,926.16

SINGAPORE DOLLARS : TWO THOUSAND SIXTY AND NINETY NINE CENTS ONLY

REMARKS: D.O.A 12.07.2019
LKK REF : CC4/A\$M19012632/Kgb3

TOTAL QTY: 1.00

SUBTOTAL	1,926.16
DISCOUNT	0.00
TOTAL	1,926.16
GST 7 %	134.83
NET	2,060.99
Deposit	0.00
Balance	2,060.99



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Family Car Rental Pte Ltd

Blk 176, Sin Ming Drive #03-06, Sin Ming Autocare Singapore 575721
Tel: 65-64515120 Fax: 65-64531642
Company's Registration No. 200703924M

ATTN : ACCOUNT DEPARTMENT
TEL :
FAX :
A/C NO. : 30L0/002

Rental Agreement No. : 5810

NO : INV02339
DATE : 06-08-2019
TERMS :
PAGE : 1

ITEM NO.	DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1	SLN 6200 J TOYOTA AXIO FROM 29.07.2019 TO 02.08.2019 MPHAMAD MAZLI BIN KASMURI LTP072019/065 (SMM319J)	4	140.00		560.00

TOTAL QTY:

4

SUBTOTAL	560.00
TOTAL	560.00


AUTHORISED SIGNATURE(S)

RECEIVED BY

FAMILY CAR RENTAL PTE LTD

Blk 9 Sin Ming Walk #16-05 Singapore 575578
Tel : 6451 5120 Fax : 6453 1642

OFFICIAL RECEIPT NO: 2341


Received from Mohamad Mazli Bin Kasmuri

the sum of Dollars Five Hundred & Sixty Only.

Being payment of rental fee for SLN 6200J

Date 06.08.2019

\$ 560/-
Cash / Cheque No.


FAMILY CAR RENTAL PTE LTD



Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721

Tel: 65-64515120 Fax: 65-64531642

Company's Registration No. 200703924M

Rental Agreement No: 5810

HIRER'S NAME Mohamad Hazli Bin Kasimuri		VEHICLE NO SLN G200 J	
ADDRESS Blk 102 Tanah Merah Besan Road #04-26, Compass Green Singapore 498840		MAKE / MODEL Toyota Axio	
HOME : OFFICE : MOBILE 9840 5221	DATE OUT 29.07.2019	TIME OUT 2.15pm	DATE IN 02.08.2019
NATIONALITY Singapore	DRIVING EXPERIENCE 13 years	MILEAGE OUT	FUEL OUT
NRIC / PASSPORT NO S 710078 G	DATE OF BIRTH 14.01.71	MILEAGE IN	FUEL IN
DRIVING LICENCE NO S 710078 G	LICENCE BAR CODE NO 000358030	RENTAL CHARGERS	
LOCAL/INT'L TYPE / CLASS 2B, 2A, 1		4 DAY(S) @ S\$ 140.00	
LOCAL 3		WEEK(S) @ S\$	
		MONTH(S) @ S\$	
DRIVER'S NAME As Hirer's		TOTAL CHARGES 560.00	
ADDRESS		DEPOSIT (Cash/Cheque No.)	
HOME : OFFICE : MOBILE :	AMOUNT DUE		
NATIONALITY		EXTENSION	DATE / TIME
NRIC / PASSPORT NO	DATE OF BIRTH	DATE / TIME	
DRIVING LICENCE NO	LICENCE BAR CODE NO	AMOUNT DEPOSIT (REFUNDABLE)	
LOCAL/INT'L TYPE / CLASS	PAYMENT DETAILS		
REMARK *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENCE IN ORDER TO OPERATE THE VEHICLE.			

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE

NOTE:

1. HIRER IS SOLELY LIABLE FOR ALL TRAFFIC VIOLATIONS AND ALL PARKING FINES OR SURCHARGE DURING PERIOD OF HIRE.
2. DRIVING EXPERIENCE SHOULD BE OVER 02 YEARS AND AGE OVER 21 YEARS OLD.
3. PLEASE NOTIFY OUR OFFICE AS SOON AS POSSIBLE WHEN THIS VEHICLE IS INVOLVED IN ANY ACCIDENT.
4. HIRER IS LIABLE TO PAY FIRST S\$ 1000/- EXCESS FOR COLLISION / DAMAGE TO FIRST PARTY (ie FAMILY CAR RENTAL PTE LTD) VEHICLE AND ALSO FIRST S\$ 1500/- EXCESS FOR COLLISION / DAMAGE TO THIRD PARTY'S VEHICLE FOR EACH AND EVERY ACCIDENT / DAMAGE PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.

SPECIAL TERMS AND CONDITIONS *HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$ FOR FIRST PARTY AND \$ FOR THIRD PARTY'S COLLISION/DAMAGE IF DRIVER HAVE LESS THAN YEARS DRIVING EXPERIENCE; AND/OR AGE YEARS OLD AND BELOW; AND/OR YEARS OLD AND ABOVE.

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT MY/OUR DRIVING LICENCE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X 
SIGNATURE OF HIRER
(COMPANY CHOP IF APPLICABLE)
Date: **29.07.2019**

X 
SIGNATURE OF DRIVER
(IF DIFFERENT FROM HIRER)
Date:



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2019 / 10:33:27

Receipt Date/Time : 16 Jul 2019 / 10:33:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190716-000768

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SML1561Z

As at 12 Jul 2019/12:30:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SML1561Z

Enquiry Fee

20190716102949016929

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

		0.04
--	--	------

Total Amount Payable

		7.45
--	--	------

Paid By

xxxxxxxxxxxx7458

Credit Card:
Visa/MasterCard

		7.45
--	--	------

Total

		7.45
--	--	------

Cash Change

		0.00
--	--	------

Tendered Amount

		7.45
--	--	------

Excess Refundable Amount

		0.00
--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012632/Kgb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 17-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SML 1561Z	Veh. Inspected	SMM 319J
Policy No.	VPA/P2283144	Coverage (\$)	0.00
Claim No.	S9M01U5I	Excess (\$)	0.00
Assign From		Assign Date	17/07/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA FREED (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	GB71093057	Colour	METALLIC PEARL WHITE
Odometer	1979	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50Z R16	MICHELIN	9 mm
L/H Front Tyre	205/50Z R16	MICHELIN	9 mm
R/H Rear Tyre	205/50Z R16	MICHELIN	9 mm
L/H Rear Tyre	205/50Z R16	MICHELIN	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	12/07/2019	Inspection Date	29/07/2019
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMM 319J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE (CONSISTENT)	BENT	✓ 1,100.00	1,100.00
1	FREED EMBLEM (CONSISTENT)	NECESSARY	✓ 55.00	55.00
1	HYBRID EMBLEM (CONSISTENT)	NECESSARY	✓ 75.20	75.20
1	H EMBLEM (CONSISTENT)	NECESSARY	✓ 32.50	32.50
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	✓ 120.00	120.00
	LESS 20% DISCOUNT		-276.54	-276.54
			1,106.16	1,106.16
<u>SPECIAL NETT ITEMS</u>				
1	TUBE REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	✓ 40.00	40.00
1	TAILGATE STICKER (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	180.00	150.00
			✓ 220.00	190.00
<u>LABOUR</u>				
	TO PUTTY AND SPRAY PAINTING.		✓ 500.00	220.00
	TO TRANSFER TAILGATE FITTINGS.		✓ 80.00	60.00
	TO REMOVE AND REFIX REAR WINDSCREEN GLASS.		✓ 120.00	120.00
	TO ANTI-RUST.		✓ 50.00	30.00
	LABOUR CHARGES.		400.00	200.00
			✓ 1,150.00	630.00
GRAND TOTAL			2,476.16	1,926.16
RECOMMENDED COST OF REPAIRS				1,926.16

Report Ref No. CC4/ASM19012632/Kgb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01U59
Reference	CCA/ASM19012632/Kg3q2
Loss Date	12 July 2019
Report Date	14 Jul 2019 4:41:52 PM
Request Date	17 July 2019
Due Date	
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TPH)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5MM319J
Make	TPND HONGA
Model	FREED HYBRID-1.5 G (A)
Service Address	
...	
Primary Contact/Insured	

TAN LAI HUAT
BLK 320 TAMPINES STREET 33, #03-104, S20320, Singapore
THOMASTANLH@GMAIL.COM

Claim Handler
CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED



Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mirlinen	

Invoice FILE	Invoice TYPE	Surveyor / Assessor NAME	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019 EXPIRED
LPPInvoice1 (10).pdf				
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
MANDATE IA DD 31082019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
 TP-IA 319.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
 REPLY FROM WORKSHOP.png	Letters and Correspondence	Workshop	DHIWAR Namrata	17 July 2019
 TP PRI EMAIL FROM WORKSHOP WITH ESTIMATE & TP CIA .img	Letters and Correspondence	Third Party	DHIWAR Namrata	16 July 2019