

INS. CASE OWNER: LYNN | CC 4 ASM / AXA1901 2630, 102642/1 | LKK: 15/7/19
 IDAC: _____

Surveyor: KALVIN | DOI: ASSIGNMENT 15/7/19 | Date / Time: _____
 Registered in Merimen: _____

Pre-assign / CCU / FTE
 Insured Vehicle No.: STL A1A3K | Claim No.: 59M07434/157123
 Name of Insured: GNEE WAN YI | Policy No.: _____
 Insured Tel No.: _____ | HP: _____ | Make / Model: _____
 Excess Sec II :\$S _____ | D.O.A: 15/7/19 | Place of Accident: _____
 Is driver the owner? (YES / NO) | Nature of Accident: _____
 If NO, Driver Name / Age: _____ | OI GIA REPORT YES / NO : TP GIA REPORT YES / NO
 Driver Tel No.: _____ | (V/L: YES / NO) | Insured Liability: Final ? Yes / No

SHC MIAT → → → → →
 INSRs: WSP: WBE WJ | INSRs: _____ | INSRs: _____ | INSRs: _____
 Tel: _____ | Tel: _____ | Tel: _____ | Tel: _____
 Liability: _____ | Liability: _____ | Liability: _____ | Liability: _____
 RMKS: _____ | RMKS: _____ | RMKS: _____ | RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>25/7/19</u>	Non-Reporting Itr (1st)	
<u>31/7/19</u>	Non-Reporting Itr (2nd)	
<u>20/8/19</u>	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	<u>25/7/19</u>
	After call Itr to OI	
	Documentation Check List: Handler / Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days) Reduction: _____ % Email: _____ Call: _____

FINAL SETTLEMENT Date/Time: 24/8/19 Confirm with: William Email: _____ Call: _____

Final Liability: W (Agreed / Assessed) BOLA S/N No.: NIC
 Repair Cost: 4407 \$S 1436.56
 Loss of Rental (LOR): \$S 286.68 (25 days) 114.67
 Loss of Use (LOU): \$S 125.00 (15 x 2.5 days)
 Loss of Income (LOI): \$S _____ (5 x 2.5 days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIA/LTA Search \$S 2.49
 Medical: \$S _____
 Disbursement: \$S _____ (e.g. Tow/Independent)
 Legal Cost \$S _____
 Total: \$S 1850.77 Global Sum \$S: 1850.00
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: STP
 3) Survey fee: \$750.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email: _____ Call: _____

Payee 1: \$S 1850.00 Name 1: ComAutBelgro Engineering Pte Ltd
 Payee 2: (Strike if N.A.) \$S _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

Surveyor: Kelvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC 2119 T Yr Regn: 22 Dec 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / T / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 c.c. 1685

Colour: Blk A/C: Insured / Std / NI / NA

Sp. Reading: 208678 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLB 414 MH 4 100086

Gen. Cond: Good / Car / Poor / Burnt

Steering: In order / Car / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / Si/Rim / STD / Car / Rim or

Tyre Size: F: 205 / 60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxx

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 15/7/19 D.O.I. 17/7/19

Survey held at CPAE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$ 1342.58 cred \$ 830.96 / 3840
	AXA

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

_____ \$ + RS _____ \$

Photos _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: _____ (\$ _____)

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 2119T

DATE 16/7/2019 9:26

AKA

MAKE :

LKK-kalvin.

Cheng

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Detail</i>			\$ 553.00
	Rear Bumper Reinforcement <i>XSC</i>			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH) <i>XSC</i>		\$ 80.30	\$ 160.60
	Rear Bumper Clip 10 pcs <i>see</i>			\$ 22.00
	Rear Bumper Bracket <i>XSC</i>		\$ 35.60	\$ 71.20
	Rear Bumper Sponge <i>XSC</i>			\$ 103.50
	Rear Bumper Under Cover <i>ct</i>			\$ 228.00
	Rear Bumper Reflector Lamp (LH) <i>in</i>			\$ 30.60
	SUB TOTAL			\$ 1,597.30
	LESS 20%			\$ 319.46
	DISCOUNTED TOTAL			\$ 1,277.84
	Rear Bumper Rubber Mat <i>see sketched</i>			\$ 50.00 Nett
	Rear Bumper Reverse Sensor			\$ 135.70 Nett
				\$ 185.70
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 250.00 200
	Wiring Charge			\$ 30.00 30
	Remove/Refix Reverse Sensor			\$ 80.00 30
	<i>Towing Fee.</i>			\$ 60.00
	TOTAL LABOUR			\$ 710.00
	ESTIMATE TOTAL			\$ 2,173.54

Kalvin LKK
17/7/19 10:10L
2 Pgs
PIP
Before Paint phls

Info Car
 • To insure
 • To display
 • Parts prices
 • Third party
 • No illegal
 • Supplementary items
 is subject to final approval from insurance
 Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305311731
 REGN NO : SHC2119T
 MILEAGE : 000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 20.12.2017
 DATE/TIME IN : 15.07.2019 18:50
 ACCIDENT DATE : 15.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0002	04-01-0103-0851-G	I40VC REFLECTOR/REFLEX AS	1	30.60	20.00	24.48
0003	04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	228.00	20.00	182.40
0004	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0005	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	2.00-	50.00
0006	09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70	0.20	135.70

SUB-TOTAL : 852.58

JOB NATURE

0000	PB	PANEL BEATING	200.00
0001	SP	SPRAYPAINT CHARGE	200.00
0002	17-01	CHECK ALL LIGHTING	30.00
0003	23-01	TOWING FEE	60.00

SUB-TOTAL : 490.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305311731
REGN NO : SHC2119T
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 20.12.2017
DATE/TIME IN : 15.07.2019 18:50
ACCIDENT DATE : 15.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,342.58

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :



1905
1946
2102

Blk 27 Marine Crescent Ville #10-01 Singapore 440027 Co. Reg. No. S1152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpress towing.sg

CASH SALE/WORK ORDER

No. 167102

Date: 15/07/19

Messrs: Comfort

Vehicle No: SHL2119T Model No: Iyo

Time (day/night): _____ Contact No: 91067491

Location: 40 Tekong Blangah Rise

To: Comfort, Ly

Cash \$: 40 Others: Accident

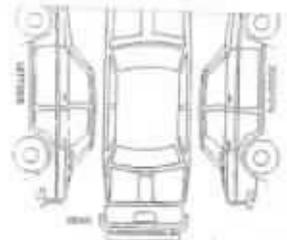
Authorised By: Jim Tow Truck Driver Name: Vimal 3663

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Fuel Level : F 1/4 1/2 3/4 E

Faulty
 Not tested



: Cracked X : Dented
/ : Scatched O : Missing

Signature of Customer

Job Attended

2. Tow Truck / Recovery Van : VRS QA GAO TZ YISHUN OTHERS
Name of Driver : Vimal
Vehicle No. : YN 3663
Time Dispatch : 1905
Time of Arrival : 1946
Time Completed : 2102

Cash Invoice Details (if applicable)

3. Cash Invoice No. :

Customer Acknowledgement

I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date

Time

Signature of Customer

WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

WORKSHOP COPY

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 2119T

DATE 16/7/2019 9:26

AKA

MAKE :

Lkk-kalvin.

Cheng

MODEL : HYUNDAI i40

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	Rear Bumper Reverse Sensor			\$ 135.70	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 350.00	
	Spray Painting Charge			\$ 250.00	200
	Wiring Charge			\$ 30.00	
	Remove/Refix Reverse Sensor			\$ 80.00	30
	<i>Towing Fee.</i>			\$ 60.00	
	TOTAL LABOUR			\$ 710.00	
	ESTIMATE TOTAL			\$ 2,173.54	

Kalvin LKK
17/7/19 1010h
2 Pgs
PIP
Before Paint photo



This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

◀ Service Request Details

Claim

S9M01U3U

Reference

None 

p. Choon

Loss Date

July 15, 2019

T. 4.50 p.m

Report Date

Jul 16, 2019 4:10:00 PM

V: 1h

E: ✓

Request Date

July 16, 2019

Due Date

July 23, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC2119T

MODEL

I40

Service Address

...

Primary Contact/Insured

GWEE WAN YI

BLOCK 264E COMPASSVALE BOW, #03-80, 548264, Singapore

97598519

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Chiang Liat Choon <chianglc@cdge.com.sg>
Sent: Tuesday, 16 July, 2019 3:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Fw: SHC2119T VS SJL9193K THIRD PARTY CLAIMS
Attachments: img-716145949-0001.pdf

Categories: Raghav

Dear Sir,

Attached herewith repair estimate & gia.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Tuesday, 16 July 2019 2:59 PM
To: Chiang Liat Choon
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



<TP - IA UPLOADED> - S9M01U3U [ACCIDENT INVOLVING SJL 9193K(OI) & SHC 2119T(TP) ON 15/07/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. We are pending for OI LOA. TP-IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party after we received OI LOA. Thank you. Hsiao Tong - 28 July 2019

Reply

Hsiao Tong (LKKAuto)

From: Wanyi Gwee <gweewanyi@hotmail.com>
Sent: Wednesday, 31 July 2019 12:52 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK BLANGAH RISE ON 15/07/2019
Attachments: LETTER OF AUTHORISATION_owner.docx

Hi Ms Chew,

Apologies for the delay. Please find attached the completed authorisation form.

Thank you.

Warmest Regards,
Wanyi

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, July 30, 2019 5:06 PM
To: gweewanyi@hotmail.com <gweewanyi@hotmail.com>
Subject: RE: ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK BLANGAH RISE ON 15/07/2019

Hi Ms Gwee,

We refer to our email dated 25/07/2019.

We would like to follow up on a copy of the letter of authorization.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 July 2019 1:51 PM

To: gweewanyi@hotmail.com

Subject: ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK BLANGAH RISE ON 15/07/2019

25 JULY 2019

Ms GWEE WAN YI

Dear Sir/ Mdm

OUR REF : CC4/ASM19012630/K1pb3 // S9M01U3U

YOUR REF : SJL9193K

ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK BLANGAH RISE ON 15/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 2119T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

To whom it may concern,

I, GWEE WAN YI (S9041974I) am the registered owner of the vehicle SJL 9193K.

The vehicle is insured by AXA Insurance Company.

I give my authorisation and consent for GWEE YEW SENG (S1435941I) to drive my vehicle on 15/07/2019.

If you have any questions concerning this matter, please contact me using the information provided below.

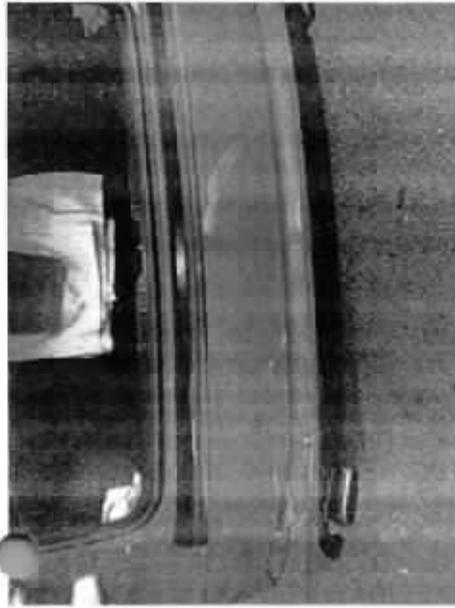
Owner Name: GWEE WAN YI

Owner NRIC: S9014974I

Owner Contact number: 8168 4438

Owner Signature:

A handwritten signature in black ink, appearing to read 'Gwee Wan Yi', written over a faint, illegible stamp or watermark.



Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 19 August 2019 8:39 AM
To: Hsiao Tong (LKKAuto); Catherine Koh Mui Gek
Subject: Re: Your Ref: T 0719/ SHC2119T/ WT(st) *Our Ref: CC4/ASM19012630/K1pb3 [ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ON 15/07/2019]

Without Prejudice.

Dear Hsiao Tong

We accept your global offer. Kindly forward your D.V..

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 17 August 2019 9:33:17 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Your Ref: T 0719/ SHC2119T/ WT(st) *Our Ref: CC4/ASM19012630/K1pb3 [ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ON 15/07/2019]

Your Ref: **T 0719/ SHC2119T/ WT(st)**
Our Ref: CC4/ASM19012630/K1pb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ON 15/07/2019

We refer to the above matter.

We propose settlement at a global sum of \$1,850.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

HT

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198204248R

Our Ref : T 0719/ SHC2119T /WT(st)

Your Ref :

Date : 23-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

WITHOUT PREJUDICE

Attn : Motor Claims Department

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 758732

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2119T YOUR INSURED SJL9193K AND OTHER _____ ON 15.07.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC2119T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJL9193K we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$	1,436.56	
2	<u>3.5</u> days Loss of Rental @	\$	<u>114.67</u> per day	\$	401.35
3	Survey Report Fees	(Surveyed by M/s LKK)	\$	-	
4	GIA / LTA Search Fees		\$	7.49	
5	GIA / Police Report Fees		\$	-	
6	Towing Fees		\$	-	
				Sub Total :	\$ 1,845.40

HIRER'S CLAIM

7	<u>3.5</u> days Loss of Income @	\$	<u>80.00</u> per days	\$	280.00
				Total Claims:	\$ 2,125.40

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of : SJL9193K
- c) GIA / Police report/s of : SHC2119T
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopie/s of Accident Scene Photo/s () Towing receipts
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 25 July 2019 1:51 PM
To: gweewanyi@hotmail.com
Subject: ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK
BLANGAH RISE ON 15/07/2019
Attachments: LETTER OF AUTHORISATION_owner.docx

25 JULY 2019

Ms GWEE WAN YI

Dear Sir/ Mdm

OUR REF : CC4/ASM19012630/K1pb3 // S9M01U3U

YOUR REF : SJL9193K

ACCIDENT INVOLVING SJL 9193K(AXA) AND SHC 2119T ALONG/AT TELOK BLANGAH RISE ON 15/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 2119T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- **Copy of the letter of authorization**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHC2119T , SJL9193K
T JUNCTION ALONG TELOK BLANAGH RISE

ON 15-Jul-19 18:50

I / We **KHONG YEW KWANG** (Hirer) NRIC No.: **SXXXX612H**and/or **SIM AIK KIN** (Relief) NRIC No.: **SXXXX887Z**Taxi Number **SHC2119T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **16-Jul-2019**Name of Hirer **KHONG YEW KWANG**
Hirer NRIC **SXXXX612H**

Signature :

Address **120A KIM TIAN PLACE #09-52**
161120Contact No. **96721256**Name of Relief **SIM AIK KIN**
Relief NRIC **SXXXX887Z**

Signature :

Address **24 BEO CRESCENT #05-07**
160024Contact No. **91067491**



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJL 9193K (Insd veh)	Model: HYUNDAI : I40
	SHC 2119T (TP veh)	
Date of Accident/ Time:	15/07/2019	

Repair Estimate	: S	2,389.89	
Final Repair Cost	: S		
Loss of Use	: S		days at S per day
Rental (if any)	: S		days at S per day
LTA / GIA Search Fee	: S		
Others:	: S		
	: S		
Final Settlement Sum (GLOBAL SUM) ✓	: S	1850.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD
 Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: NIL
	BOLA Liability: _____ (%)	Assessed Liability (*): 100 (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply		
Remarks:		

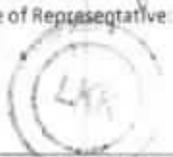
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p>Signature of workshop representative / Workshop stamp Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: 15/07/2019  AWK</p>	<p>Signature of Witness / Workshop stamp (if applicable) Name of Witness: CLAIMS DEPARTMENT Date: 15/07/2019 COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508993</p>
--	--

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date:

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY RKG. NO.: 199506048W
 Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
 SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
 SHC2119T

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 20.12.2017

CHASSIS CODE
 KMHL841UMHU100086

INV. NO/DATE
 91456380 22.07.2019

JOB NO.
 305311731

ODOMETER READING

DATE/TIME IN
 15.07.2019 18:50

Description : 3P 15.07.2019

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0103-0579	1	553.00	20.00	442.40
	140VC COVER ASSY-RR BUMPER#				
0002	04-01-0103-0851	1	30.60	20.00	24.48
	140VC PROTECTOR/REPT.PX ASSY-RR LH				
0003	04-01-0103-0738	1	228.00	20.00	182.40
	140VC COVER-RR BUMPER LWR#				
0004	04-01-0101-0111	10	2.20	20.00	17.60
	HYUNDAI BUMPER COVER CLIP REAR				
0005	04-01-0103-1150	1	50.00	0.00	50.00
	140VC PROTECTOR MAT				
0006	09-01-9999-0068	1	135.70	0.00	135.70
	HYUNDAI REVERSE SENSOR ASSY*				
SUB-TOTAL :					852.58

IN WHIST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR UNAUTHORIZED RELEASE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR THEFT OF THE TRANSPORTATION EQUIPMENT TO GOVERNMENT OR POLICE AND OTHERS AND THEFTS OF EQUIPMENT OR LOSS OF EQUIPMENT.

FACTORYS SHALL BE RESPONSIBLE FOR THE QUALITY OF THE EQUIPMENT AND SHALL WITHIN THE PERIOD OF THE DELIVERY AND SERVICE IN WRITING TO THE COMPANY OF ANY DEFECTS OCCURRING. THE DEFECTS WILL BE DEMAND TO HAVE BEEN ACCEPTED BY THE COMPANY.

INFORMATION ON THE PART NUMBER WILL BE CREATED ON A DAY TO DAY BASIS IN RESPECT OF ANY EQUIPMENT USE AND CORRECT TO THE COMPANY AND THE CUSTOMER AND NOT BE RESPONSIBLE FOR ANY DEFECTS OR DAMAGES TO THE EQUIPMENT OR LOSS OF EQUIPMENT.

PLEASE EXAMINE THE EQUIPMENT CAREFULLY UPON RECEIPT AND NOTIFY THE COMPANY OF ANY DEFECTS OR DAMAGES TO THE EQUIPMENT AND LOSS OF EQUIPMENT WITHIN THE PERIOD OF THE DELIVERY AND SERVICE IN WRITING TO THE COMPANY OF ANY DEFECTS OCCURRING. THE DEFECTS WILL BE DEMAND TO HAVE BEEN ACCEPTED BY THE COMPANY AND THE CUSTOMER.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91456380	1,436.56	

Our Ref: CT19070399

Date: 22 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/07/2019 @ 18:50 hrs
ALONG T JUNCTION ALONG TELOK BLANAGH RISE
INVOLVING SJL9193K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2119T** (the "Taxi"). The Taxi was hired to **KHONG YEW KWANG IC NO S0137612H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJL9193K	15 Jul 2019 / 18:50:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SMC 2119T



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012630/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:LYNN

Date : 03-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 9193K	Veh. Inspected	SHC 2119T
Policy No.	GA422659/1	Coverage (\$)	0.00
Claim No.	S9M01U3U	Excess (\$)	0.00
Assign From		Assign Date	17/07/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KMHLB41UMHU100086	Colour	BLUE
Odometer	208638	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	15/07/2019	Inspection Date	17/07/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2119T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	553.00	553.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	428.40	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$80.30 (CONSISTENT)	SERVICEABLE	160.60	-
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
2	REAR BUMPER BRACKET @\$35.60 (CONSISTENT)	SERVICEABLE	71.20	-
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	103.50	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	CUT	228.00	228.00
1	REAR BUMPER REFLECTOR LAMP (LH) (CONSISTENT)	CRACKED	30.60	30.60
	LESS 20% DISCOUNT		-319.46	-166.72
			1,277.84	666.88
SPECIAL NETT ITEMS				
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
			185.70	185.70
LABOUR				
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .		80.00	30.00
	TOWING FEE.		60.00	60.00
			770.00	490.00
GRAND TOTAL			2,233.54	1,342.58
RECOMMENDED COST OF REPAIRS				1,342.58

Report Ref No. CC4/ASM19012630/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim SYH01030
Reference CCA/ASM19012650/K3ab3q2
Loss Date 15 July 2019
Report Date 16 Jul 2019 4:10:00 PM
Request Date 16 July 2019
Due Date
Winner Name LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss Third Party Vehicle Damage
Services Pending verification - Direct Settlement

Actions

Next Step Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information

Incident Vehicle Registration # SHC2119T
Make TPVD HYUNDAI
Model I40
Service Address
 ...

Primary Contact/Insured

GWEE WAN YI
 BLOCK 264E COMPASSVALE BOW, #03-80,
 548264, Singapore
 97598519

Claim Handler

KHONG Lynn
 68804892
 Lynn.khong@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 LNK Inspection (H).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 LNK Adjustment 1a (A).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 OI LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 TP IA ad 280719.pdf	Forms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	28 July 2019
 LKX Recovery Photoc.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	28 July 2019
 LKX Survey Photoc.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	28 July 2019
 TP_ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	28 July 2019

