

INS. CASE OWNER:

Clara Zi

cc 4, fmo 190 12629, U mas

LKK:
IDAC:

Surveyor:

q/s

DOI:

ASSIGNMENT

12/1/19

Date / Time:

P

16/1/19

Registered in Merimen:

12/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMG 43525

Claim No.:

Name of Insured:

Lim Jia He

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

15/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLZ 2534 J



INSRS:

WSP:

Focus Auto.

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLZ 2534 J - X, SMG 43525 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27.

If NO or B 28, Ass. Lia :

Repair Cost:

SS

7490.00

Loss of Rental (BOR):

SS

700.00

(7 days)

x \$100

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

36.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

8221.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

8221.00

Name 1:

Focus Auto He Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

13/1/19

13/1/19

13/1/19

13/1/19

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

CA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Veh No:

Yr Regn:

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front:

Rear:

R/Bal:

L/Bal:

D.O.A.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time

Action / Instruction

18/7/19 1/5 @ 7000 continued with MR way

(Red # 5561. w/ 400)

Data/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Data/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

) 3 + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883
TEL: 6886 9097 FAX: 6841 9095 Email: focus.autoprtchd@yahoo.com.sg
GST:200712509E RCB NO:201004495R

not authorized
17/7/18
the 1st Attorney
4/5 \$7000
Sdy.

M/S : FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
SINGAPORE 038986
TEL: 6727 5721
ATTN: Motor Claim Department
Your Ref No: SLZ2534J
Claim Type: Third Party
Accident Date: 15/07/2019
TP Veh Reg No: SMG4352S

Estimate No: EST0000959
Date: 17 Jul 2019
Policy No: 5100439320-01
Veh Reg No: SLZ2534J
Make/Model: TOYOTA WISH 1.8
Chassis No: JTDGG20W70J008701
Engine No: 2ZR0A50042
Reg. Date: 27/04/2018

Estimate Repair Cost for Vehicle No :SLZ2534J

PAGE:1/2

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 Rear Boot <i>Body</i>	1,455.90	1 PC	1,455.90	✓
2 Rear Boot Lock <i>m</i>	491.60	1 PC	491.60	✓
3 Rear Boot Lock Catch <i>11</i>	35.20	1 PC	35.20	X
4 Rear Boot Rubber <i>10.11</i>	381.60	1 PC	381.60	✓
5 Rear Boot Emblem <i>new</i>	39.60	1 PC	39.60	✓
6 Rear Boot Centre Moulding <i>Body/CNA</i>	295.70	1 PC	295.70	✓
7 Rear Boot Centre Logo <i>new</i>	65.60	1 PC	65.60	✓
8 Rear Boot Centre Moulding Clipse <i>11</i>	12.90	2 PCS	25.80	X
9 Rear Boot Reflector <i>CNA</i>	312.60	2 PCS	625.20	✓
10 Rear Boot Inner Board <i>10.11 485.10</i>	651.90	1 PC	651.90	✓
11 Rear Boot Inner Pull Garnish <i>11</i>	40.20	1 PC	40.20	X
12 Rear Boot Shock Absorber <i>11</i>	361.70	2 PCS	723.40	X
13 Rear Boot Top Hinge <i>11</i>	46.20	2 PCS	92.40	X
14 Rear Windscreen Seal <i>new</i>	56.20	1 PC	56.20	✓
15 Rear Tail Lamp <i>CNA 512.30 x 2 = 1024.60</i>	651.90	2 PCS	1,303.80	✓
16 Rear Tail Lamp Clipse <i>11</i>	5.50	2 PCS	11.00	X
17 Rear Fender Inner Side Garnish <i>new/10.11 645.10 x 2 = 1290.20</i>	816.90	2 PCS	1,633.80	✓
18 Rear Floor Panel <i>new</i>	659.60	1 PC	659.60	X
19 Rear Compartment Top Cover Board <i>new/10.11</i>	581.60	1 PC	581.60	✓
20 Rear Compartment Top Cover Board Support <i>11</i>	281.60	1 PC	281.60	X
21 Rear End Panel <i>inner lower Body</i>	198.20	1 PC	198.20	✓
22 Rear End Panel Outer <i>Body</i>	555.90	1 PC	555.90	✓
23 Rear End Panel Top Garnish <i>11</i>	255.60	1 PC	255.60	✓

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Estimate Repair Cost for Vehicle No :SLZ2534J

PAGE:2/2

Description	U/Price	Quantity	Price SS	Amount SS
24 Rear Bumper <i>Dis</i>	655.90	1 PC	655.90	
25 Rear Bumper Side Retainer <i>11</i>	85.90	2 PCS	171.80	
26 Rear Bumper Bracket <i>11</i>	95.60	2 PCS	191.20	
27 Rear Bumper Lower Clips <i>ru</i>	5.50	4 PCS	22.00	
28 Rear Smart Sensor <i>ru</i>	156.20	1 PC	156.20	
29 Rear Bumper Dust Cover <i>11</i>	98.20	2 PCS	196.40	
			11,854.90	
	Less 25%		2,963.73	8,891.20
Special Net				
30 Rear Number Plate <i>sent</i>	50.00	1 PC	50.00	40
31 Rear Bumper Sensor <i>short</i>	300.00	1 PC	300.00	200
			350.00	350.00
Labour				
32 Panel Beating	1,800.00	1	1,800.00	800
33 Check Wiring	60.00	1	60.00	30
34 Rust Proofing	60.00	1	60.00	
35 To Remove & Refit Rear Windscreen	160.00	1	160.00	120
36 To Remove & Replace Bumper Sensor	80.00	1	80.00	50
37 To Remove & Refit Rear Seat And Up-holestery	160.00	1	160.00	80
38 Spray Painting	1,000.00	1	1,000.00	900
			3,320.00	3,320.00
Total			SS 12,561.20	

TOTAL: SINGAPORE DOLLAR TWELVE THOUSAND FIVE HUNDRED SIXTY ONE AND CENTS TWENTY ONLY

Let's Auto Care Insurance Agency
111, 113, 115, 117, 119, 121, 123, 125, 127, 129, 131, 133, 135, 137, 139, 141, 143, 145, 147, 149, 151, 153, 155, 157, 159, 161, 163, 165, 167, 169, 171, 173, 175, 177, 179, 181, 183, 185, 187, 189, 191, 193, 195, 197, 199, 201, 203, 205, 207, 209, 211, 213, 215, 217, 219, 221, 223, 225, 227, 229, 231, 233, 235, 237, 239, 241, 243, 245, 247, 249, 251, 253, 255, 257, 259, 261, 263, 265, 267, 269, 271, 273, 275, 277, 279, 281, 283, 285, 287, 289, 291, 293, 295, 297, 299, 301, 303, 305, 307, 309, 311, 313, 315, 317, 319, 321, 323, 325, 327, 329, 331, 333, 335, 337, 339, 341, 343, 345, 347, 349, 351, 353, 355, 357, 359, 361, 363, 365, 367, 369, 371, 373, 375, 377, 379, 381, 383, 385, 387, 389, 391, 393, 395, 397, 399, 401, 403, 405, 407, 409, 411, 413, 415, 417, 419, 421, 423, 425, 427, 429, 431, 433, 435, 437, 439, 441, 443, 445, 447, 449, 451, 453, 455, 457, 459, 461, 463, 465, 467, 469, 471, 473, 475, 477, 479, 481, 483, 485, 487, 489, 491, 493, 495, 497, 499, 501, 503, 505, 507, 509, 511, 513, 515, 517, 519, 521, 523, 525, 527, 529, 531, 533, 535, 537, 539, 541, 543, 545, 547, 549, 551, 553, 555, 557, 559, 561, 563, 565, 567, 569, 571, 573, 575, 577, 579, 581, 583, 585, 587, 589, 591, 593, 595, 597, 599, 601, 603, 605, 607, 609, 611, 613, 615, 617, 619, 621, 623, 625, 627, 629, 631, 633, 635, 637, 639, 641, 643, 645, 647, 649, 651, 653, 655, 657, 659, 661, 663, 665, 667, 669, 671, 673, 675, 677, 679, 681, 683, 685, 687, 689, 691, 693, 695, 697, 699, 701, 703, 705, 707, 709, 711, 713, 715, 717, 719, 721, 723, 725, 727, 729, 731, 733, 735, 737, 739, 741, 743, 745, 747, 749, 751, 753, 755, 757, 759, 761, 763, 765, 767, 769, 771, 773, 775, 777, 779, 781, 783, 785, 787, 789, 791, 793, 795, 797, 799, 801, 803, 805, 807, 809, 811, 813, 815, 817, 819, 821, 823, 825, 827, 829, 831, 833, 835, 837, 839, 841, 843, 845, 847, 849, 851, 853, 855, 857, 859, 861, 863, 865, 867, 869, 871, 873, 875, 877, 879, 881, 883, 885, 887, 889, 891, 893, 895, 897, 899, 901, 903, 905, 907, 909, 911, 913, 915, 917, 919, 921, 923, 925, 927, 929, 931, 933, 935, 937, 939, 941, 943, 945, 947, 949, 951, 953, 955, 957, 959, 961, 963, 965, 967, 969, 971, 973, 975, 977, 979, 981, 983, 985, 987, 989, 991, 993, 995, 997, 999, 1001, 1003, 1005, 1007, 1009, 1011, 1013, 1015, 1017, 1019, 1021, 1023, 1025, 1027, 1029, 1031, 1033, 1035, 1037, 1039, 1041, 1043, 1045, 1047, 1049, 1051, 1053, 1055, 1057, 1059, 1061, 1063, 1065, 1067, 1069, 1071, 1073, 1075, 1077, 1079, 1081, 1083, 1085, 1087, 1089, 1091, 1093, 1095, 1097, 1099, 1101, 1103, 1105, 1107, 1109, 1111, 1113, 1115, 1117, 1119, 1121, 1123, 1125, 1127, 1129, 1131, 1133, 1135, 1137, 1139, 1141, 1143, 1145, 1147, 1149, 1151, 1153, 1155, 1157, 1159, 1161, 1163, 1165, 1167, 1169, 1171, 1173, 1175, 1177, 1179, 1181, 1183, 1185, 1187, 1189, 1191, 1193, 1195, 1197, 1199, 1201, 1203, 1205, 1207, 1209, 1211, 1213, 1215, 1217, 1219, 1221, 1223, 1225, 1227, 1229, 1231, 1233, 1235, 1237, 1239, 1241, 1243, 1245, 1247, 1249, 1251, 1253, 1255, 1257, 1259, 1261, 1263, 1265, 1267, 1269, 1271, 1273, 1275, 1277, 1279, 1281, 1283, 1285, 1287, 1289, 1291, 1293, 1295, 1297, 1299, 1301, 1303, 1305, 1307, 1309, 1311, 1313, 1315, 1317, 1319, 1321, 1323, 1325, 1327, 1329, 1331, 1333, 1335, 1337, 1339, 1341, 1343, 1345, 1347, 1349, 1351, 1353, 1355, 1357, 1359, 1361, 1363, 1365, 1367, 1369, 1371, 1373, 1375, 1377, 1379, 1381, 1383, 1385, 1387, 1389, 1391, 1393, 1395, 1397, 1399, 1401, 1403, 1405, 1407, 1409, 1411, 1413, 1415, 1417, 1419, 1421, 1423, 1425, 1427, 1429, 1431, 1433, 1435, 1437, 1439, 1441, 1443, 1445, 1447, 1449, 1451, 1453, 1455, 1457, 1459, 1461, 1463, 1465, 1467, 1469, 1471, 1473, 1475, 1477, 1479, 1481, 1483, 1485, 1487, 1489, 1491, 1493, 1495, 1497, 1499, 1501, 1503, 1505, 1507, 1509, 1511, 1513, 1515, 1517, 1519, 1521, 1523, 1525, 1527, 1529, 1531, 1533, 1535, 1537, 1539, 1541, 1543, 1545, 1547, 1549, 1551, 1553, 1555, 1557, 1559, 1561, 1563, 1565, 1567, 1569, 1571, 1573, 1575, 1577, 1579, 1581, 1583, 1585, 1587, 1589, 1591, 1593, 1595, 1597, 1599, 1601, 1603, 1605, 1607, 1609, 1611, 1613, 1615, 1617, 1619, 1621, 1623, 1625, 1627, 1629, 1631, 1633, 1635, 1637, 1639, 1641, 1643, 1645, 1647, 1649, 1651, 1653, 1655, 1657, 1659, 1661, 1663, 1665, 1667, 1669, 1671, 1673, 1675, 1677, 1679, 1681, 1683, 1685, 1687, 1689, 1691, 1693, 1695, 1697, 1699, 1701, 1703, 1705, 1707, 1709, 1711, 1713, 1715, 1717, 1719, 1721, 1723, 1725, 1727, 1729, 1731, 1733, 1735, 1737, 1739, 1741, 1743, 1745, 1747, 1749, 1751, 1753, 1755, 1757, 1759, 1761, 1763, 1765, 1767, 1769, 1771, 1773, 1775, 1777, 1779, 1781, 1783, 1785, 1787, 1789, 1791, 1793, 1795, 1797, 1799, 1801, 1803, 1805, 1807, 1809, 1811, 1813, 1815, 1817, 1819, 1821, 1823, 1825, 1827, 1829, 1831, 1833, 1835, 1837, 1839, 1841, 1843, 1845, 1847, 1849, 1851, 1853, 1855, 1857, 1859, 1861, 1863, 1865, 1867, 1869, 1871, 1873, 1875, 1877, 1879, 1881, 1883, 1885, 1887, 1889, 1891, 1893, 1895, 1897, 1899, 1901, 1903, 1905, 1907, 1909, 1911, 1913, 1915, 1917, 1919, 1921, 1923, 1925, 1927, 1929, 1931, 1933, 1935, 1937, 1939, 1941, 1943, 1945, 1947, 1949, 1951, 1953, 1955, 1957, 1959, 1961, 1963, 1965, 1967, 1969, 1971, 1973, 1975, 1977, 1979, 1981, 1983, 1985, 1987, 1989, 1991, 1993, 1995, 1997, 1999, 2001, 2003, 2005, 2007, 2009, 2011, 2013, 2015, 2017, 2019, 2021, 2023, 2025, 2027, 2029, 2031, 2033, 2035, 2037, 2039, 2041, 2043, 2045, 2047, 2049, 2051, 2053, 2055, 2057, 2059, 2061, 2063, 2065, 2067, 2069, 2071, 2073, 2075, 2077, 2079, 2081, 2083, 2085, 2087, 2089, 2091, 2093, 2095, 2097, 2099, 2101, 2103, 2105, 2107, 2109, 2111, 2113, 2115, 2117, 2119, 2121, 2123, 2125, 2127, 2129, 2131, 2133, 2135, 2137, 2139, 2141, 2143, 2145, 2147, 2149, 2151, 2153, 2155, 2157, 2159, 2161, 2163, 2165, 2167, 2169, 2171, 2173, 2175, 2177, 2179, 2181, 2183, 2185, 2187, 2189, 2191, 2193, 2195, 2197, 2199, 2201, 2203, 2205, 2207, 2209, 2211, 2213, 2215, 2217, 2219, 2221, 2223, 2225, 2227, 2229, 2231, 2233, 2235, 2237, 2239, 2241, 2243, 2245, 2247, 2249, 2251, 2253, 2255, 2257, 2259, 2261, 2263, 2265, 2267, 2269, 2271, 2273, 2275, 2277, 2279, 2281, 2283, 2285, 2287, 2289, 2291, 2293, 2295, 2297, 2299, 2301, 2303, 2305, 2307, 2309, 2311, 2313, 2315, 2317, 2319, 2321, 2323, 2325, 2327, 2329, 2331, 2333, 2335, 2337, 2339, 2341, 2343, 2345, 2347, 2349, 2351, 2353, 2355, 2357, 2359, 2361, 2363, 2365, 2367, 2369, 2371, 2373, 2375, 2377, 2379, 2381, 2383, 2385, 2387, 2389, 2391, 2393, 2395, 2397, 2399, 2401, 2403, 2405, 2407, 2409, 2411, 2413, 2415, 2417, 2419, 2421, 2423, 2425, 2427, 2429, 2431, 2433, 2435, 2437, 2439, 2441, 2443, 2445, 2447, 2449, 2451, 2453, 2455, 2457, 2459, 2461, 2463, 2465, 2467, 2469, 2471, 2473, 2475, 2477, 2479, 2481, 2483, 2485, 2487, 2489, 2491, 2493, 2495, 2497, 2499, 2501, 2503, 2505, 2507, 2509, 2511, 2513, 2515, 2517, 2519, 2521, 2523, 2525, 2527, 2529, 2531, 2533, 2535, 2537, 2539, 2541, 2543, 2545, 2547, 2549, 2551, 2553, 2555, 2557, 2559, 2561, 2563, 2565, 2567, 2569, 2571, 2573, 2575, 2577, 2579, 2581, 2583, 2585, 2587, 2589, 2591, 2593, 2595, 2597, 2599, 2601, 2603, 2605, 2607, 2609, 2611, 2613, 2615, 2617, 2619, 2621, 2623, 2625, 2627, 2629, 2631, 2633, 2635, 2637, 2639, 2641, 2643, 2645, 2647, 2649, 2651, 2653, 2655, 2657, 2659, 2661, 2663, 2665, 2667, 2669, 2671, 2673, 2675, 2677, 2679, 2681, 2683, 2685, 2687, 2689, 2691, 2693, 2695, 2697, 2699, 2701, 2703, 2705, 2707, 2709, 2711, 2713, 2715, 2717, 2719, 2721, 2723, 2725, 2727, 2729, 2731, 2733, 2735, 2737, 2739, 2741, 2743, 2745, 2747, 2749, 2751, 2753, 2755, 2757, 2759, 2761, 2763, 2765, 2767, 2769, 2771, 2773, 2775, 2777, 2779, 2781, 2783, 2785, 2787, 2789, 2791, 2793, 2795, 2797, 2799, 2801, 2803, 2805, 2807, 2809, 2811, 2813, 2815, 2817, 2819, 2821, 2823, 2825, 2827, 2829, 2831, 2833, 2835, 2837, 2839, 2841, 2843, 2845, 2847, 2849, 2851, 2853, 2855, 2857, 2859, 2861, 2863, 2865, 2867, 2869, 2871, 2873, 2875, 2877, 2879, 2881, 2883, 2885, 2887, 2889, 2891, 2893, 2895, 2897, 2899, 2901, 2903, 2905, 2907, 2909, 2911, 2913, 2915, 2917, 2919, 2921, 2923, 2925, 2927, 2929, 2931, 2933, 2935, 2937, 2939, 2941, 2943, 2945, 2947, 2949, 2951, 2953, 2955, 2957, 2959, 2961, 2963, 2965, 2967, 2969, 2971, 2973, 2975, 2977, 2979, 2981, 2983, 2985, 2987, 2989, 2991, 2993, 2995, 2997, 2999, 3001, 3003, 3005, 3007, 3009, 3011, 3013, 3015, 3017, 3019, 3021, 3023, 3025, 3027, 3029, 3031, 3033, 3035, 3037, 3039, 3041, 3043, 3045, 3047, 3049, 3051, 3053, 3055, 3057, 3059, 3061, 3063, 3065, 3067, 3069, 3071, 3073, 3075, 3077, 3079, 3081, 3083, 3085, 3087, 3089, 3091, 3093, 3095, 3097, 3099, 3101, 3103, 3105, 3107, 3109, 3111, 3113, 3115, 3117, 3119, 3121, 3123, 3125, 3127, 3129, 3131, 3133, 3135, 3137, 3139, 3141, 3143, 3145, 3147, 3149, 3151, 3153, 3155, 3157, 3159, 3161, 3163, 3165, 3167, 3169, 3171, 3173, 3175, 3177, 3179, 3181, 3183, 3185, 3187, 3189, 3191, 3193, 3195, 3197, 3199, 3201, 3203, 3205, 3207, 3209, 3211, 3213, 3215, 3217, 3219, 3221, 3223, 3225, 3227, 3229, 3231, 3233, 3235, 3237, 3239, 3241, 3243, 3245, 3247, 3249, 3251, 3253, 3255, 3257, 3259, 3261, 3263, 3265, 3267, 3269, 3271, 3273, 3275, 3277, 3279, 3281, 3283, 3285, 3287, 3289, 3291, 3293, 3295, 3297, 3299, 3301, 3303, 3305, 3307, 3309, 3311, 3313, 3315, 3317, 3319, 3321, 3323, 3325, 3327, 3329, 3331, 3333, 3335, 3337, 3339, 3341, 3343, 3345, 3347, 3349, 3351, 3353, 3355, 3357, 3359, 3361, 3363, 3365, 3367, 3369, 3371, 3373, 3375, 3377, 3379, 3381, 3383, 3385, 3387, 3389, 3391, 3393, 3395, 3397, 3399, 3401, 3403, 3405, 3407, 3409, 3411, 3413, 3415, 3417, 3419, 3421, 3423, 3425, 3427, 3429, 3431, 3433, 3435, 3437, 3439, 3441, 3443, 3445, 3447, 3449, 3451, 3453, 3455, 3457, 3459, 3461, 3463, 3465, 3467, 3469, 3471, 3473, 3475, 3477, 3479, 3481, 3483, 3485, 3487, 3489, 3491, 3493, 3495, 3497, 3499, 3501, 3503, 3505, 3507, 3509, 3511, 3513, 3515, 3517, 3519, 3521, 3523, 3525, 3527, 3529, 3531, 3533, 3535, 3537, 3539, 3541, 3543, 3545, 3547, 3549, 3551, 3553, 3555, 3557, 3559, 3561, 3563, 3565, 3567, 3569, 3571, 3573, 3575, 3577, 3579, 3581, 3583, 3585, 3587, 3589, 3591, 3593, 3595, 3597, 3599, 3601, 3603, 3605, 3607, 3609, 3611, 3613, 3615, 3617, 3619, 3621, 3623, 3625, 3627, 3629, 3631, 3633, 3635, 3637, 3639, 3641, 3643, 3645, 3647, 3649, 3651, 3653, 3655, 3657, 3659, 3661, 3663, 3665, 3667, 3669, 3671, 3673, 3675, 3677, 3679, 3681, 3683, 3685, 3687, 3689, 3691, 3693, 3695, 3697, 3699, 3701, 3703, 3705, 3707, 3709, 3711, 3713, 3715, 3717, 3719, 3721, 3723, 3725, 3727, 3729, 3731,

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 18 Jul 2019

Preliminary Advice

Insured Vehicle No	: SMG4352S	Accident Date	: 15/07/2019
TP Vehicle No	: SLZ2534J	Assignment Date	: 17/07/2019
Make	: TOYOTA WISH	Est. Duration of Repair	: 5 days
Date of Inspection	: 17/7/2019		
Inspection At	: Focus Auto Pte Ltd (HQ) 1 Kaki Bukit Ave 6, #02-48/50 Autobay Singapore 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,561.20
Revised Amount	:S\$	7,000.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,000.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:

Company

Owner ID:

430G

Vehicle Details

Vehicle No.:

SLZ2534J

Vehicle to be Exported:

No

Intended Deregistration Date:

17 Jul 2019

Vehicle Make:

TOYOTA

Vehicle Model:

WISH 1.8 CVT

Primary Colour:

Silver

Manufacturing Year:

2017

Engine No.:

2ZR0A50042

Chassis No.:

JTDGG20W70J008701

Maximum Power Output:

105.0 kW (140 bhp)

Open Market Value:

\$19,955.00

Original Registration Date:

27 Apr 2018

First Registration Date:

27 Apr 2018

Transfer Count:

1

Actual ARF Paid:

\$19,955.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

26 Apr 2028

PARF Rebate Amount:

\$14,966.00

Intended COE Rebate Details

COE Expiry Date:

26 Apr 2028

COE Category:

E - Open - all except motorcycle

COE Period(Years):

10

QP Paid:

\$39,000.00

COE Rebate Amount:

\$34,222.00

Total Rebate Amount:**\$49,188.00**

The information contained herein is correct as at 17 Jul 2019

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	wish		Any	Any	2018	Any	Any	Any	Available
	Toyota	Wish 1.8A	\$96,500	\$10,050 /yr	23-Feb-2018	1,798 cc	-	MPV	Available
Elegant MPV, Agent Unit. Serviced By Agent In Sep 2018, Accident Free, Agent Warranty Till Feb 2023, Low Maintenance Cost, Drive Aw... Prime Motor & Leasing Posted: 16-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$97,500	\$9,800 /yr	20-Jun-2018	1,798 cc	80 km	MPV	Available
Elegant Toyota MPV, Like New, 80Km Done Only, With Warranty, Low Maintenance Cost, Very Well Maintained, Easy Financing, Flexible... Prime Motor & Leasing Posted: 14-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$91,800	\$9,590 /yr	25-Jan-2018	1,798 cc	21,500 km	MPV	Available
1 Owner. Low Mileage. Cheapest In The Market. From Borneo Motor. Loan / Trade-in Available. Consignment Unit. Please Call Or Text F... Viking Motor Pte Ltd Posted: 13-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$93,800	\$9,720 /yr	01-Mar-2018	1,798 cc	-	MPV	Available
Flexible Loan Available. Don't Miss It! Well Maintained By Ex Owner. Reliable 7 Seater Or Extra Boot Space For You And Your Family. Tra... Pure Motors Pte Ltd Posted: 12-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A (OPC)	\$79,900	\$8,200 /yr	24-Jan-2018	1,798 cc	7,800 km	MPV	Available
It's Hard To Come By An Immaculate Condition, Proven Successful Selling Model That Is No Longer In Production. It Is Even Harder To... Posted: 11-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$96,500	\$9,850 /yr	27-Apr-2018	1,798 cc	80 km	MPV	Available
Elegant Blue MPV, Like New, Low Maintenance Cost, With Warranty, Easy Financing, Flexible In House Loan Available. Prime Motor & Leasing Posted: 09-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$98,000	\$10,030 /yr	25-Apr-2018	1,798 cc	-	MPV	Available
Elegant Blue MPV, Like Brand New, Flexible In House Loan Packages Available, With Warranty, Low Maintenance Cost, Easy Financing, F... Prime Motor & Leasing Posted: 06-Jul-2019 Tags: 2018 Toyota Wish, 2018 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota									
	Toyota	Wish 1.8A	\$95,000	\$9,620 /yr	16-May-2018	1,798 cc	1,242 km	MPV	Available
Elegant MPV, Agent Unit., Low Maintenance Cost, Drive Away With Minimum Down Payment, Flexible In-house Loan Packages Available...									

Compare

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Tuesday, 16 July 2019 5:16 PM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: clara.li@fwd.com; motorclaims.sg@fwd.com
Subject: ACCIDENT INVOLVING SLZ 2534 J & SMG 4352 G ON 15/07/2019
Attachments: SLZ2534J TP E-FILE REPORT.zip

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

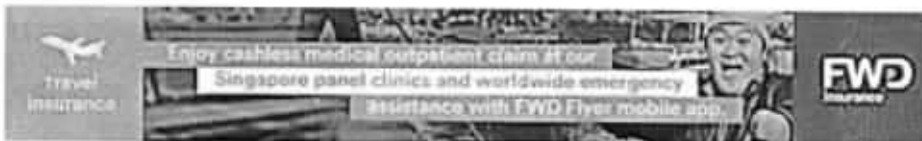


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: claims@focusauto.com.sg [mailto:claims@focusauto.com.sg]

Sent: Tuesday, July 16, 2019 3:58 PM

To: Motor Claims SG - SG Common

Subject: ACCIDENT INVOLVING SLZ 2534 J & SMG 4352 G ON 15/07/2019

Veh In- Marcus

Dear Officer-In-Charge,

Good day,

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below. We are instructed by our client to notify you of a road traffic accident on 15/07/2019 at about 1845 hours along Clementi Ave 6 involving our client's SLZ 2534 J and SMG 4352 G driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this

notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

--

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 6481 9095
Office Hours : Mon ~ Sat, 0900 ~ 1800

ATTENTION:

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Jul 2019 16:00	Cim Dtl Modified	Claimant's Name: -> TW PREMIUM AUTOMOBILE PTE LTD. Claimant's ID: -> 20132043 OG.	[A] HOW MEI KWAN
2	17 Jul 2019 16:00	Cim Veh Model Changed	(204435) TOYOTA WISH 1.8 CVT (A).	[A] HOW MEI KWAN
3	17 Jul 2019 16:00	Cim Created	Reg No: SLZ2534. Acct Date: 2019/07/15. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Focus Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Jul 2019 16:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
5	17 Jul 2019 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/26	[A] HOW MEI KWAN
6	17 Jul 2019 16:00	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Jul 2019 16:00	Label Added	(20005):Direct Settlement.	[A] HOW MEI KWAN
8	17 Jul 2019 16:00	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	17 Jul 2019 16:08	Cim Registration Modified	Pol No:->PNPV2019-00002099.	[I] Venessa Chan
10	18 Jul 2019 14:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/26	[A] HOW MEI KWAN
11	04 Oct 2019 14:18	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
12	04 Oct 2019 14:18	Cim Dtl Modified	JPJ Reg. Date: -> 2018/04/27.	[A] Elaine Kuan Hwa Meen
13	04 Oct 2019 14:18	Cim Details Notified		[A] Elaine Kuan Hwa Meen
14	01 Nov 2019 12:41	Adj Mandate Request	Cur.Req:8221.00:LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$7,490.00 + (b) LOR: \$700.00 (7days x \$100) + (c) DISBURSEMENT: \$31.00 Total: a+b+c = \$8,221.00 *VEH MODEL: Toyota Wish (1798cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2215868	17 Jul 2019 16:09:04	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SLZ2534J	LIM JIA HE	xx.xx
2217027	18 Jul 2019 14:08:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ2534J	SMG4352S	11.77

Print Received Message

This mail is associated with :

***SLZ2534J (1201900020686)**
[SMG4352S]
TP
TW PREMIUM AUTOMOBILE PTE LTD
Jul 15 2019 6:00PM
[Lim Jia He]
Focus Auto Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 04/11/2019 09:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8221.00) - SLZ2534J - Claim Handler: Clara Li Zi Rong

Approved:8221.00.

Hsiao Tong (LKKAUTO)

From: claims@focusauto.com.sg
Sent: Friday, 6 December 2019 3:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: YOUR REF : SMG 4352 S OUR REF : SLZ 2534 J DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS - ACCEPTANCE

Dear Hsiao Tong

We are pleased to inform you that your offer is accepted.

Kindly forward the Discharge Voucher.

Thank you

Best Regards

Jenny Koh

On 2019-12-05 14:52, Hsiao Tong (LKKAUTO) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,490.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 31.00
Total	\$ 8,221.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@focusauto.com.sg <claims@focusauto.com.sg>
Sent: Thursday, 14 November 2019 3:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: YOUR REF : SMG 4352 S OUR REF : SLZ 2534 J DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS - NEGOTIATION

Dear Hsiao Tong

As we are a GST registered company, we would like to counter propose \$8,600 (all in).

Appreciate your kind assistance and consideration.

Thank you

Best Regards

Jenny Koh

On 2019-11-14 11:41, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$8,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 November 2019 12:34 PM
To: claims@focusauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref : SMG 4352 S Our ref : SLZ 2534 J_DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS - RE-SEND LOD

Without Prejudice

Hi Jenny,

Received with thanks.

We will seek mandate from FWD and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@focusauto.com.sg <claims@focusauto.com.sg>

Sent: Friday, 1 November 2019 9:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your ref : SMG 4352 S Our ref : SLZ 2534 J_DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS - RE-SEND LOD

Dear Hsiao Tong

As per requested, kindly refer to the attached for your reference and necessary action.

Please advise whether to send out the original documents to the Insurance and office in charge.

Thank you

Best Regards

Jenny Koh

On 2019-11-01 08:39, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Hi,

Kindly assist to re-send the attachment.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>
Sent: Thursday, 19 September 2019 4:43 PM
To: claims@focusauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: RESEND - Your ref : SMG 4352 S Our ref : SLZ 2534 J_DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/FWD19012629/Upa3

Thank you.

Best Regards,

Suwanna Te-Uttarung | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@focusauto.com.sg <claims@focusauto.com.sg>

Sent: Thursday, 19 September 2019 4:06 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RESEND - Your ref : SMG 4352 S Our ref : SLZ 2534 J_DOA : 15/07/19 ALONG CLEMENTI AVENUE 6 @ 1845HRS

Dear Vivian

Kindly refer to the above mentioned and advise on the status.

Appreciate your assistance and prompt reply.

Thank you

On 2019-08-16 14:46, claims@focusauto.com.sg wrote:

Dear Vivian

Kindly refer to the following and advise on the status.

The original documents were send to you on 31 July 2019.

Thank you

Best Regards

Jenny Koh

On 2019-07-31 11:30, Focus Auto Pte Ltd wrote:

Dear Vivian Lau,

BY MAIL / EMAIL

Kindly refer to the attached LOD, Repair Claim & Relevant Document.

Our client's claim breakdown as follow:

1. Cost of repair(\$7000 + 7% GST)	\$	7,490.00
2. Loss of Rental (8 days× \$200)	\$	1,600.00
3. Incidentals	\$	29.00
4. GIA	\$	2.00
5. Incidentals	\$	88.00

Total Amount:	\$	9,209.00
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Please revert with an offer asap.

Thank you.

Brandon

Thank you.

Best regards,

Brandon

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

—
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Jul 2019 Edit Reg		16 Jul 2019 00:00 Edit Adj Rpt	S\$7,000.00 Edit Estimates	S\$7,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Lim Jia He, ID: S89207803								
Main Claimant:	TW PREMIUM AUTOMOBILE PTE LTD, Co. Reg. No.: 201320430G								
Vehicle Reg. No.:	SLZ2534J	Date of Loss:	15/07/2019 18:00 - :59 [14 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900020686	Policy/Cover Note No.:	PNPV2019-00002099 (Comprehensive) Coverage: 15/01/2019 - 14/01/2020						
Vehicle Reg. No. (Insured):	SMG43525	Policy No. (Claimant):	5100439320-01						
		Excess:							
Repairer:	Focus Auto Pte Ltd (HQ) 1 Kaki Bukit Ave 6, #02-48/50 Autobay, 417883 Kaki Bukit - Tel: 68869097								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 26/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (04/11/2019): Alert - Adj Mandate Approved (S\$8221.00) - SLZ2534J - Claim Handler: Clara Li Zi...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ2534J (1201900020686)
[SMG4352S]
TP
TW PREMIUM AUTOMOBILE PTE LTD
Jul 15 2019 6:00PM
[Lim Jia He]
Focus Auto Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/07/19 14:08	Adjuster Immediate Advice		Load HTML	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/11/19 12:36	Chassis Number		Load JPG	☒
2	01/11/19 12:36	General View		Load JPG	☒
3	01/11/19 12:36	Odometer Reading		Load JPG	☒
4	01/11/19 12:36	General View		Load JPG	☒
5	01/11/19 12:36	General View		Load JPG	☒
6	01/11/19 12:36	General View		Load JPG	☒
7	01/11/19 12:36	General View		Load JPG	☒
8	01/11/19 12:36	General View		Load JPG	☒
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Letters/Correspondences			1 per page	☒
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Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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94	01/11/19 12:37	Reinspection Photo		☒
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113	01/11/19 12:37	Reinspection Photo		☒
114	01/11/19 12:37	Reinspection Photo		☒
115	01/11/19 12:37	Photo After Spray		☒
116	01/11/19 12:37	Photo After Spray		☒
117	01/11/19 12:37	Photo After Spray		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 16:01	TP GIA REPORT		
2	17/07/19 16:01	ACKNOWLEDGEMENT EMAIL TO FWD DD 17.07.2019		
3	17/07/19 17:06	EMAIL - FWD TO OI DD 17.07.2019		
4	22/07/19 11:56	TP ESTIMATE-MARKED		
5	01/11/19 12:39	LOD		
6	01/11/19 12:39	Workshop Invoice		
7	01/11/19 12:39	Rental Agreement		
8	16/12/19 10:49	AUTHORISATION TO ACT FORM		
9	16/12/19 10:49	Release Voucher		
10	16/12/19 10:49	GIA SEARCH		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	17/07/19 16:10	SMG4352S OI GIA		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMG4352S (Insd veh)	Model:	TOYOTA WISH 1.8 CVT (A)
	SLZ2534J (TP veh)		
Date of Accident:	15/07/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	13,440.45
Final Repair Cost	:	\$	7,490.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	700.00 7 days
LTA / GIA Search Fee	:	\$	31.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	8,221.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Focus Auto Pte Ltd	:	\$ 8,221.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19012629/UPA3Q2

Date: 16/12/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00002099
Claimant
Vehicle No : SLZ2534J **Insured Vehicle No :** SMG4352S
Date of Loss: 15/07/2019 **Nature of Claim:** TP **Claim No:** 1201900020686

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLZ2534J**
 Make & Model: TOYOTA WISH, 1.8 CVT (A) Engine No: 2ZR0A50042
 Reg. Date: 27/04/2018 (Man. Year: 2017) Chassis No: JTDGG20W70J008701
 Colour: Silver Odometer: 71955 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
 Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,241.17	6,717.52	2,523.65	27.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,320.00	2,040.00	1,280.00	38.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,561.17	8,757.52	3,803.65	30.28
Approved Total (Overridden) (S\$)		7,000.00		
(S\$)	12,561.17	7,000.00	5,561.17	44.27
+ GST 7.00/7.00% (S\$)	879.28	490.00	389.28	44.27
Nett Amount (S\$)	13,440.45	7,490.00	5,950.45	44.27
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		31.00		
Nett Liability (S\$)		8,221.00		

INSPECTION

Date of Assignment: 16/07/2019
 Date Inspected: 17/07/2019 Inspected At: Focus Auto Pte Ltd (HQ)
 1 Kaki Bukit Ave 6, #02-48/50 Autobay
 Singapore 417883
 Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLZ2534J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT	Badly Dented	1,455.90 FL	*1,455.90 FL
2	1		*REAR BOOT LOCK	Dented	491.60 FL	*491.60 FL
3	1		*REAR BOOT LOCK CATCH	Not Necessary	35.20 FL	*- FL
4	1		*REAR BOOT RUBBER	Torn	381.60 FL	*381.60 FL
5	1		*REAR BOOT EMBLEM	Necessary	39.60 FL	*39.60 FL
6	1		*REAR BOOT CENTRE MOULDING	Bent / Cracked	295.70 FL	*295.70 FL
7	1		*REAR BOOT CENTRE LOGO	Necessary	65.60 FL	*65.60 FL
8	2		*REAR BOOT CENTRE MOULDING CLIPSE	Not Necessary	25.80 FL	*- FL
9	2		*REAR BOOT REFLECTOR	Cracked	625.20 FL	*625.20 FL
10	1		*REAR BOOT INNER BOARD	Torn	651.90 FL	*485.10 FL
11	1		*REAR BOOT INNER PULL GARNISH	Not Necessary	40.20 FL	*- FL
12	2		*REAR BOOT SHOCK ABSORBER	Not Necessary	723.40 FL	*- FL
13	2		*REAR BOOT TOP HINGE	Not Necessary	92.40 FL	*- FL
14	1		*REAR WINDSCREEN SEAL	Necessary	56.20 FL	*56.20 FL
15	2		*REAR TAIL LAMP	Cracked	1,303.80 FL	*1,024.60 FL
16	2		*REAR TAIL LAMP CLIPSE	Not Necessary	11.00 FL	*- FL
17	2		*REAR FENDER INNER SIDE GARNISH	Deformed / Torn	1,633.80 FL	*1,290.20 FL
18	1		*REAR FLOOR PANEL	Repair	659.60 FL	*- FL
19	1		*REAR COMPARTMENT TOP COVER BOARD	Dented / Warped	581.60 FL	*581.60 FL
20	1		*REAR COMPARTMENT TOP COVER BOARD SUPPORT	Not Necessary	281.60 FL	*- FL
21	1		*REAR END PANEL LOWER	Badly Dented	198.20 FL	*198.20 FL
22	1		*REAR END PANEL OUTER	Badly Dented	555.90 FL	*555.90 FL
23	1		*REAR END PANEL TOP GARNISH	Twisted	255.60 FL	*255.60 FL
24	1		*REAR BUMPER	Distorted	655.90 FL	*655.90 FL
25	2		*REAR BUMPER SIDE RETAINER	Not Necessary	171.80 FL	*- FL
26	2		*REAR BUMPER BRACKET	Not Necessary	191.20 FL	*- FL
27	4		*REAR BUMPER LOWER CLIPSE	Necessary	22.00 FL	*22.00 FL
28	1		*REAR SMART SENSOR	Cracked	156.20 FL	*156.20 FL
29	2		*REAR BUMPER DUST COVER	Not Necessary	196.40 FL	*- FL
30	1		*REAR NUMBER PLATE	Bent	50.00 FS	*40.00 FS
31	1		*REAR BUMPER SENSOR	Shorted	300.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	12,204.90	8,876.70
- List Item Discount on L Items 25.00/25.00% (S\$)	2,963.73	2,159.18
Total Parts (S\$)	9,241.17	6,717.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,800.00	800.00
2	CHECK WIRING	New	60.00	30.00
3	RUST PROOFING	New	60.00	60.00
4	TO REMOVE & REFIT REAR WINDSCREEN	New	160.00	120.00
5	TO REMOVE & REPLACE BUMPER SENSOR	New	80.00	50.00
6	TO REMOVE & REFIT REAR SEAT AND UP -HOLSTERY	New	160.00	80.00
7	SPRAY PAINTING	New	1,000.00	900.00
Gross Labour Cost (S\$)			3,320.00	2,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >