

INS. CASE OWNER:

CC 3/ABE 190/2626/192039

LKK:  
IDAC:

Surveyor:

calm

DOI:

ASSIGNMENT

16/7/19

Date / Time:

16/7/19

Registered in Merimen:

Pre-assign / CCU / FTE

SGT 5875 X



Insured Vehicle No.:

Name of Insured:

chew cheng cheng Rebecca

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

16/7/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHB 2280P



INSRS:

WSP: lowo loyans

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHB 2280P : NA / MSC / 0014653 / 02 ; D.O.A. 33/2/19  
SGT 5875 X : X

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

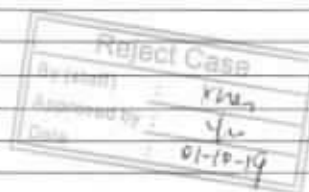
Others:

23.09.19 Email vsp to Request for video footage.

RED BOTH PARTY VIDEO SHOW THAT TP CHANGED LANE TO  
THE LEFT AND HIT BI VEH.

23.09.19 SEEK APPROVAL TO REJECT TP CLAIM, AVENUE APPROVED.

01.10.19 Email vsp to REJECT TP CLAIM.



PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

01 CHANGED LANE HIT TP.

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

400

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

COPY SENT



COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 16.07.2019

Time: 15:30:01

Page: 1

QBE - CP/P)  
LKK - kalvin

12 TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

305311733

REGN NO

SHB2280P

MILEAGE

0000000000

MAKE

TOYOTA

MODEL

PRIUS HYBRID(G4)

DATE OF REGN

22.06.2017

DATE/TIME IN

16.07.2019 12:30

ACCIDENT DATE

16.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2292-A	FRONT BUMPER	1	490.50	25.00	367.87	—	me
0002 04-01-0302-2871-G	FRONT BUMPER SIDE BRKT LH	1	77.00	25.00	57.75	X	me
0003 04-01-0302-2815-G	HEADLAMP LH	1	2,530.10	25.00	1,897.57	✓	me
0004 04-01-0302-4891-G	FOGLAMP LH	1	910.20	25.00	682.65	X	me
0005 04-01-0302-0574-G	FRONT FENDER LH	1	945.30	25.00	708.97	—	me
0006 04-01-0302-2297-G	FRT FENDER (HYBRID) LH	1	53.50	25.00	40.12	—	me

SUB-TOTAL : 3,754.93

## JOB NATURE

0000 20-05	Frt Fender ComfortDelgro LH	100.00	—	me
0001 PB	PANEL BEATING	<del>560.00</del>	200	
0002 SP	SPRAYPAINT CHARGE	<del>500.00</del>	400	
0003 17-01	CHECK ALL LIGHTING	<del>40.00</del>	X	me
0004 20-00	TUFF COAT ON AFFECTED PARTS.	<del>40.00</del>	20	

QBE-UPP 12 TS

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010070  
 ADDRESS: CITYCAB PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65551188

LKK kalvin

JOB NO : 305311733  
 REGN NO : SHB2280P  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(C  
 DATE OF REGN : 22.06.2017  
 DATE/TIME IN : 16.07.2019 12:30  
 ACCIDENT DATE : 16.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 1,240.00

TOTAL : 4,994.93

Limfs

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO

SURVEYOR NAME &amp; SIGNATURE

DATE :



Kalin (LKK)

11 16/7/19

2 Gs

P/P

Before Part p/h

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305311733

Date : 19/07/19

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHB2280P

Date of Accident : 16-Jul-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE INS --- SGT5875X

2. The finalized amount shall be:

(a) Spare Parts after List discount \$3,014.55

(b) Labour Charges \$720.00

**Total for Part-By-Part Repair Cost \$3,734.55**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : KALVIN

Date : 23/7/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	*****			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 16.07.2019

Time: 15:30:01

Page: 1

QBE - CP/P)  
LKK - kalvin

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

305311733

REGN NO

SHB2280P

MILEAGE

0000000000

MAKE

TOYOTA

MODEL

PRIUS HYBRID(G4)

DATE OF REGN

22.06.2017

DATE/TIME IN

16.07.2019 12:30

ACCIDENT DATE

16.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2292-A	FRONT BUMPER	1	490.50	25.00	367.87	✓
0002 04-01-0302-2871-G	FRONT BUMPER SIDE BRKT LH	1	77.00	25.00	57.75	?
0003 04-01-0302-2815-G	HEADLAMP LH	1	2,530.10	25.00	1,897.57	?
0004 04-01-0302-4891-G	FOGLAMP LH	1	910.20	25.00	682.65	?
0005 04-01-0302-0574-G	FRONT FENDER LH	1	945.30	25.00	708.97	✓
0006 04-01-0302-2297-G	FRT FENDER (HYBRID) LH	1	53.50	25.00	40.12	✓

SUB-TOTAL : 3,754.93

## JOB NATURE

0000 20-05	Frt Fender ComfortDelgro LH	100.00	✓
0001 PB	PANEL BEATING	<del>560.00</del> 200	
0002 SP	SPRAYPAINT CHARGE	<del>500.00</del> 400	
0003 17-01	CHECK ALL LIGHTING	<del>40.00</del> x	
0004 20-00	TUFF COAT ON AFFECTED PARTS.	<del>40.00</del> 20	

CQBE-UP/P 12 TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010070  
 ADDRESS : CITYCAB PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65551188

LKK - kalvin

JOB NO : 305311733  
 REGN NO : SHB2280P  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(C  
 DATE OF REGN : 22.06.2017  
 DATE/TIME IN : 16.07.2019 12:30  
 ACCIDENT DATE : 16.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 1,240.00

TOTAL : 4,994.93

Limfs

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :



K. Lim (LKK)

16/7/19 12:30

2 Ls

P/P

Before Part phl

COMFORTDELGRO

Date/Time: 16.07.2019 15:21 Page : 1

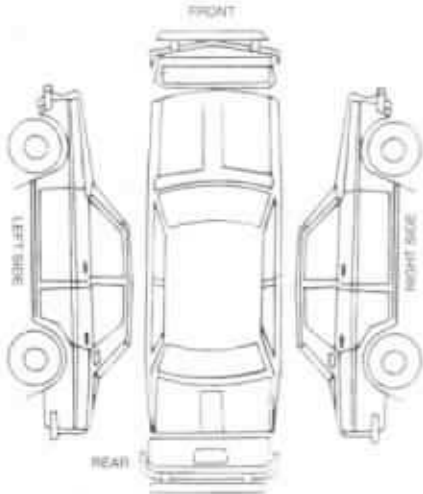
Team: ARC Repair TP(CFS0)1 JOB CARD Sales Order: JC NO: 305311733

OWNER CITYCAB PTE LTD 7010070 OWNER NO. 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188 (R) (P)	REGN NO. SHB2280P MAKE TOYOTA MODEL PRIUS HYBRID(G4) YR OF MANU 22.06.2017 CHASSIS CODE JTDKB3FU603559033	MILEAGE FUEL E 1/2 F DATE/TIME IN 16.07.2019 12:30 TARGET DATE COMPLETION DATE/TIME
--	--	---

Accident Date: 16.07.2019  
NATURE: 3P 16.07.19/C

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



KEYED & PASSED OUT BY:

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Signature Slip	Exit Pass
Vehicle No: SHB2280P	Vehicle No: SHB2280P
Signature/Date	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305311733  
REGN NO : SHB2280P  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 22.06.2017  
DATE/TIME IN : 16.07.2019 12:30  
ACCIDENT DATE : 16.07.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2292-A	FRONT BUMPER	1	490.50	25.00	367.87
0002 04-01-0302-2815-G	HEADLAMP LH	1	2,530.10	25.00	1,897.57
0003 04-01-0302-0574-G	FRONT FENDER LH	1	945.30	25.00	708.97
0004 04-01-0302-2297-G	FRT FENDER (HYBRID) LH	1	53.50	25.00	40.12

SUB-TOTAL : 3,014.53

JOB NATURE

0000 20-05	Frt Fender ComfortDelgro LH	100.00
0001 PB	PANEL BEATING	200.00
0002 SP	SPRAYPAINT CHARGE	400.00
0003 20-00	TUFF COAT ON AFFECTED PARTS.	20.00

SUB-TOTAL : 720.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305311733  
REGN NO : SHB2280P  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 22.06.2017  
DATE/TIME IN : 16.07.2019 12:30  
ACCIDENT DATE : 16.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,734.53

  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE : AUTHORIZED : YES / NO

## Asher Sng (LKKAUTO)

---

**From:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Sent:** Monday, 23 September 2019 11:40 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - VC012788) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher

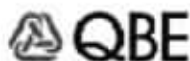
Thank you for your email.

Please proceed to reject TP claim.

Thank you.

---

**Janice Goh**  
Executive, Claims  
Claims | Asia  
1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6477 1243  
Website LinkedIn Twitter



---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Monday, 23 September 2019 11:10 AM  
**To:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Subject:** RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Dear Sir/Madam,

**ACCIDENT INVOLVING SGT 5875X (OI) & SHB 2280P (TP) ON 16/07/2019**

We refer to the above matter.

TP reported that in the process of filtering to the left OI filter to the right and collided with his vehicle.

OI reported that TP filter into his lane and collided into his vehicle.

Based on video provided by both party clearly show that third party filter into insured lane and collided into insured vehicle.

We are of the opinion that liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards.

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Sent:** Wednesday, 31 July 2019 12:15 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Hi Mei Kwan

We refer to your email dated 30.07.2019.

As requested, please refer to the attachment of our insured's GIA report.

Thank you.

---

**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Tuesday, 30 July 2019 12:10 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Subject:** FW: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Hi Team

FYI I am no longer handling motor claim.

My colleague, Ms Janice will review shortly.

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

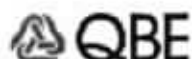
1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 30 July 2019 12:07 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2280P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----  
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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 1 October 2019 12:20 PM  
**To:** Catherine Koh Mui Gek  
**Cc:** William Tan Thoo Seng  
**Subject:** RE: Your Ref: CC19070401/SHB2280P/WT(st), ACCIDENT INVOLVING SHB 2280P AND SGT 5875X ON 16/07/2019  
**Attachments:** OI VIDEO.mp4; OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client changed lane to the left and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Sent:** Monday, 23 September 2019 10:26 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Subject:** Re: Your Ref: CC19070401/SHB2280P/WT(st), ACCIDENT INVOLVING SHB 2280P AND SGT 5875X ON 16/07/2019

Dear Asher

Attached video footage as requested. Kindly settle our PD claim as per BOLA S19.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Monday, 23 September 2019 9:34 AM

**To:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

**Cc:** William Tan Thoo Seng <williamtan@cdge.com.sg>

**Subject:** Your Ref: CC19070401/SHB2280P/WT(st), ACCIDENT INVOLVING SHB 2280P AND SGT 5875X ON 16/07/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Your Ref: CC19070401/SHB2280P/WT(st)

Our Ref: CC3/QBE19012626/K1ea3

Without Prejudice

Hi Sir,

We refer to the above matter.

**ACCIDENT INVOLVING SHB 2280P AND SGT 5875X ON 16/07/2019**

Enclosed herewith in this email is a copy of our Insured's accident report for your perusal.

We would like to request a copy of your client video footage.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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COMFORTDELGRO  
ENGINEERING

Our Ref : CC19070401/ SHB2280P /WT(st)

Date : 06-Aug-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701Mainline +65 8383 8280  
Facsimile +65 8280 9755

www.cdge.com.sg

Company Registration No: 199804001

Workshops

Braddell  
205 Braddell Road  
Singapore 579701Loyang  
59 Loyang Drive  
Singapore 508969Sin Ming  
383 Sin Ming Drive  
Singapore 575717Pandan  
45 Pandan Road  
Singapore 609286Ubi  
320 Ubi Road 3  
Singapore 408649Seroko  
24 Seroko Loop  
Singapore 758156Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791Yishun  
501 Yishun Industrial Park A  
Singapore 768732

## QBE INSURANCE (INT'L) LTD

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB2280P YOUR INSURED  
SGT5875X AND OTHER ON 16.07.19We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :  
SHB2280P which was involved in the captioned accident with your insured vehicle.The vehicle owner and the taxi driver concerned have requested and authorized us to assist  
them in presenting their claims against the party responsible for all applicable matters  
arising from the damage to the vehicle.As the accident was caused by the negligent act of your insured driving : SGT5875X  
we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,995.97
2	<u>3</u> days Loss of Rental @ <u>\$125.40</u> per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,379.66

## HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 240.00
Total Claims :		\$ 4,619.66

We enclose herewith the following documents to support the claims: -

a) Original repair bill and photocopied of photographs 4 pcs.b) LTA search slip/s of : 2 VEHICLESc) GIA / Police report/s of : SHB2280P

d) Letter of authority from owner / hirer / operator

( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance

( X ) Photocopy/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as  
soon as possible.Please note that it is a condition of any settlement reached that it shall be without prejudice  
to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1841 Email: williamtan@cdge.com.sg

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A member of

COMFORTDELGRO

SINGAPORE  
CHAMBER OF  
COMMERCE  
AND  
INDUSTRY

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHB2280P , SGT5875X** ON 16-Jul-19 08:30  
ALONG **YI CHU KANG RD TWDS HOUGANG NEAR TO GERALD DR**

I / We **TAN KIM TEO** (Hirer) NRIC No.: **SXXXX366F**

and/or (Relief) NRIC No.: **SXXXX366F**

Taxi Number **SHB2280P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Jul-2019**

Name of Hirer **TAN KIM TEO**  
Hirer NRIC **SXXXX366F**

Signature :



Address **173 LORONG 1 TOA PAYOH #09-1276  
310173**

Contact No. **96167176**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010056

QBE INSURANCE (INT'L)LTD

1 RAFFLES QUAY SOUTH TOWER #29-10  
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO  
SHB2280P

INV. NO/DATE  
91458198 30.07.2019

MAKE  
TOYOTA

JOB NO.  
305311733

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
22.06.2017

DATE/TIME IN  
16.07.2019 12:30

CHASSIS CODE  
JTDKB3FU603559033

Description : 3P 16.07.19/C

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	FRONT BUMPER	1	490.50	25.00	367.87
0002	04-01-0302-0574	FRONT FENDER LH	1	945.31	25.00	708.98
0003	04-01-0302-2297	FRT FENDER (HYBRID) LH	1	53.50	25.00	40.12
0004	04-01-0302-2815	HEADLAMP LH	1	2,530.11	25.00	1,897.58
SUB-TOTAL			:			3,014.55

### JOB NATURE

0001	20-05	Frt Fender ComfortDelgro LH	100.00	100.00
0002	PB	PANEL BEATING	200.00	200.00
0003	SP	SPRAYPAINT CHARGE	400.00	400.00
0004	20-00	TUFF COAT ON AFFECTED	20.00	20.00

I HEREBY CERTIFY THAT THE ABOVE DESCRIBED WORK HAS BEEN COMPLETED IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THE AGREEMENT AND THAT THE WORKMANSHIP IS SATISFACTORY AND THE VEHICLE IS IN A SOUND CONDITION.

COMFORTDELGRO ENGINEERING PTE LTD, 205 BRADDELL ROAD, SINGAPORE 579701, TEL: 6281 8280, FAX: 6280 8735, WWW.COMFORTDELGRO.COM.SG, IS THE COMPANY RESPONSIBLE FOR THE QUALITY OF THE WORKMANSHIP AND THE VEHICLE WILL BE IN A SOUND CONDITION WHEN DELIVERED TO THE CUSTOMER.

INTEREST ON THE PAYMENT WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF THE AMOUNT DUE TO THE COMPANY. THE COMPANY WILL NOT BE RESPONSIBLE FOR THE LOSS OR DAMAGE TO THE VEHICLE OR THE CONTENTS THEREOF DURING THE PERIOD OF STORAGE.

PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIPT AND SIGN THE COMPANY'S DELIVERY RECEIPT. IF THE COMPANY DOES NOT RECEIVE THE DELIVERY RECEIPT, THE COMPANY WILL TREAT THE VEHICLE AS LOST AND BE RESPONSIBLE FOR THE LOSS.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91458198	3,995.97	

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91458198	3,995.97	

Our Ref: CC19070401



Date: 23 July 2019

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/07/2019 @ 08:30 hrs  
ALONG YIO CHU KANG RD TWDS HOUGANG NEAR TO  
GERALD DR  
INVOLVING SGT5875X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2280P** (the "Taxi"). The Taxi was hired to **TAN KIM TEO IC NO S2005366F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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SFB 2280P

IDING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO							FROM	TO
93	160.8	1645	2300	12/07	Uy SP	287	286	46	267.3	1401	2003
94	450.6	0805	2155	13.7.2019	K. T. T. M. SP	287	285	76	329.9	3500	3200
16	222.4	4350	1300	13.6.7.19	WV V	287	277	46	170	1530	2155
71	254.5	1327	2740	14.07.19	WV V	288	281	36	340.2	0830	2155
53	282.4	3500	3350	15.7.2019	K. T. T. M.	288	283	75	239.1	4100	3200
35	181.4	4000	1.1500	15/7	Uy SP	288	285	88	210.3	1551	2322
98	263.0	3400	3300	16.7.2019	K. T. T. M.	288	279	91	203.5	4000	1330
98	200.3	3950	2000	16/7	Accident				In	1230	—
60	261.6	3500	3500	18/7	Repair			LY	Out	—	1100
19	158.5	4100	2000								
79	260.3	3500	1300								

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGT5875X	16 Jul 2019 / 08:30:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SUBMIT




**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE19012626/K1ea3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 15-10-2019	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGT 5875X	Veh. Inspected	SHB 2280P	
Policy No.	8-V0020019-MVA	Coverage (\$)	0.00	
Claim No.	VC012788	Excess (\$)	0.00	
Assign From		Assign Date	16/07/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU603559033	Colour	YELLOW	
Odometer	288791	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	DAVANTI	8 mm	
L/H Front Tyre	195/65 R15	DAVANTI	8 mm	
R/H Rear Tyre	195/65 R15	DAVANTI	8 mm	
L/H Rear Tyre	195/65 R15	DAVANTI	8 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	16/07/2019	Inspection Date	16/07/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 2280P**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	CRACKED	490.50	490.50
1	FRONT BUMPER SIDE BRKT LH	SERVICEABLE	77.00	-
1	HEADLAMP LH	CRACKED	2,530.10	2,530.10
1	FOGLAMP LH	SERVICEABLE	910.20	-
1	FRONT FENDER LH	BUCKLED	945.30	945.30
1	FRT FENDER (HYBRID) LH	NECESSARY	53.50	53.50
	LESS 25% DISCOUNT		-1,251.65	-1,004.85
			3,754.95	3,014.55
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRT FENDER COMFORTDELGRO LH (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING.		560.00	200.00
	SPRAYPAINT CHARGE.		500.00	400.00
	CHECK ALL LIGHTING.	NOT NECESSARY	40.00	-
	TUFF COAT ON AFFECTED PARTS.		40.00	20.00
			1,140.00	620.00
	<b>GRAND TOTAL</b>		<b>4,994.95</b>	<b>3,734.55</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>3,734.55</b>

Report Ref No. CC3/QBE19012626/K1ea3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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