

Asher Sng (LKKAUTO)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Monday, 23 September 2019 11:40 AM
To: Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - VC012788) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Thank you for your email.

Please proceed to reject TP claim.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 23 September 2019 11:10 AM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Dear Sir/Madam,

ACCIDENT INVOLVING SGT 5875X (OI) & SHB 2280P (TP) ON 16/07/2019

We refer to the above matter.

TP reported that in the process of filtering to the left OI filter to the right and collided with his vehicle.

OI reported that TP filter into his lane and collided into his vehicle.

Based on video provided by both party clearly show that third party filter into insured lane and collided into insured vehicle.

We are of the opinion that liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Wednesday, 31 July 2019 12:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Hi Mei Kwan

We refer to your email dated 30.07.2019.

As requested, please refer to the attachment of our insured's GIA report.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

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From: Joyce Foo <joyce.foo@qbe.com>

Sent: Tuesday, 30 July 2019 12:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Janice Goh Siew Geok <janice.goh@qbe.com>

Subject: FW: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

Hi Team

FYI I am no longer handling motor claim.

My colleague, Ms Janice will review shortly.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 30 July 2019 12:07 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGT5875X (OI : QBE - TBA) and SHB2280P (TP : LKK REF - CC3/QBE19012626/K1ea3) on 16/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2280P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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