

PRE-REPAIR INSPECTION REQUEST – SBS6307C vs SLV2718S (OI) on D.O.A.: 15/07/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Sent: 7/17/2019 9:32:41 AM
Attachments:  [TP INS SEARCH VIA MERIMEN.PDF](#)  [SBS6307C CCTV.MP4](#)  [SBS6307C GIA REPORT.PDF](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.

Claim no : 8705899333SG003
Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]
Sent: Tuesday, July 16, 2019 5:22 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin; Rasul (LKKAuto); Admin A; admin-d@lkkauto.com
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2718S AND SBS6307C ON 15/07/2019
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Officers

Kindly appoint Rasul from LKK Auto to survey our vehicle.

Thank You

Best Regards
Lynn Ahmad (Ms)
Senior Executive, Claims

Office +65 6248 0987
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg
Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

Without Prejudice

Your Reference : SBS6307C
Our Reference : 8705899333SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

Sent: Tuesday, July 16, 2019 3:36 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Imran.Ishak@aig.com

Cc: Wu Tzu Ying; Subramanian Kasi

Subject: [EXTERNAL] PRI REQUEST FOR ACCIDENT INVOLVING SBS6307C & SLV2718S 15/07/2019 AT 17:10HRS ALONG JURONG EAST STREET 11

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **15/07/2019** at about **1710hrs** along **Jurong East Street 11** involving our bus, SBS6307C & your insured vehicle **SLV2718S**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged tomorrow 17/07/2019.

Survey Location : Tower Transit Singapore Pte Ltd

- **21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards
Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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