

22/03/2012

ASS. REC. BY:

REF: CS3/AIG 19012614/Gef302

Special Instruction:

Survisor: GQ ASSIGNMENT (Office)From (Person): Chin Lee Ying of AIG Date/Time: 16/7/19

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMG 2209L Insured: SLX 34541Kat Workshop m/s D's Craftiti Concepts Pte Ltd Tel: 86087456of BLKC Kalki Bulkit Ave 6 #01-59 Kalki Bulkit Autobay S(417883)Policy No: 1800028722 Claim No: H146010588SG

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 11/7/19  
(Client's Record)

CA / REV / REP. / REV 24 HRS (WP) H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 17/7/19 3:17pm Person Contacted: Mr Dene Vehicle IN OUT

| Date/Time | Action/Instruction ( X ) Estimate   |
|-----------|-------------------------------------|
|           | <u>SMG 2209L X</u>                  |
|           | <u>SLX 34541K NBA/INC19012404/y</u> |
|           | <u>Dismantle: 11/7/2019</u>         |
|           | <u>After repair: 12/7/2019</u>      |
|           |                                     |
|           |                                     |
|           |                                     |

## ASSIGNMENT

From:

Date:

16/7

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMA 2209 L

at Workshop m/s

D's Garage

of Bkt C Kaki Bukit Ave 6 #01-59 Autobay

Insured:

Policy No.

Claims No.

Sum Insured:

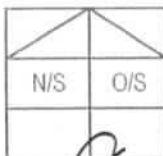
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SUG 2209 L

rr Regn:

Jul / 17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Merce C180

c.c.

1595

Colour:

silver

A/C:

Insured / Std / NI / NA

Sp. Reading

36707

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD 2050 402 R286781

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size:

F:

225 / 50 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

16-07-19

Survey held at

w/s

3230pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

2

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

180

Transportation:

S + RS. \$

Others:

Others:

Report Format:

DAR

Lump Sum / L&amp;L: \$

TOTAL

191

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned   | Adj Rpt | Adj Submitted | Ins Auth'ed | Status  |
|------|---|---------------|--|---------|---------------|-------------|---|
| Main | 18 Jul 2019<br><a href="#">Edit Reg</a> |               | 17 Jul 2019<br>00:00<br><a href="#">Edit Adj Rpt</a> |         |               |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference  | Claim Details          | Documents                  | Show All |         |             |              |            |       |
|---|--|------------------------|----------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>   |  |                        |                            |          |         |             |              |            |       |
| Insured:  | OH HAN BOON (HU HANWEN), ID: S8512238Z, Tel: +6596424320   |                        |                            |          |         |             |              |            |       |
| Main Claimant:  | NA   |                        |                            |          |         |             |              |            |       |
| Vehicle Reg. No.:   | SMG2209L   | Date of Loss:          | 11/07/2019 00:00 - :59     |          |         |             |              |            |       |
| Claim Type:   | TP / 4146010588SG  | Policy/Cover Note No.: | 1800028722 (Comprehensive) |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   | SLX3454K   | Policy No. (Claimant): |                            |          |         |             |              |            |       |
|   |  | Excess:                |                            |          |         |             |              |            |       |
| Repairer:   | Ds Graffiti Concepts Pte Ltd (HQ) 25 kaki bukit rd 4 #06-26 synergy @ kaki bukit sp 417800, 417800 Kaki Bukit - Tel:               |                        |                            |          |         |             |              |            |       |
| Handling Insurer:   | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com |                        |                            |          |         |             |              |            |       |
| Adjuster:   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/07/2019]                     |                        |                            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |  |                        |                            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (19/07/2019): Request To Upload TP GIA Report</li> <li>AIG_SG (18/07/2019): No Policy Found</li> </ul>                          |  |                        |                            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |  |                        |                            |          |         |             |              |            |       |
| Due Date  | Priority   | Type                   | Task Group                 | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |  |                        |                            |          |         |             |              |            |       |

**PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHIC...**

From: Chin, Lee-Ying  
To: assignments, Admin A  
Cc: Fong, Andy-SY  
Sent: 7/16/2019 10:07:14 AM  
Attachments:  DY.07.0067.2019 - Pre Repair Inspection.pdf

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Hi LKK,

Kindly assist to survey, vehicle in workshop.

Thanks.

Best Regards  
Lee Ying, Chin  
AIG  
Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Dorothy Dylegal [mailto:admin@dylegal.asia]  
**Sent:** Monday, July 15, 2019 2:24 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX3454K AND SMG2209L ON 11/07/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs,

1. We refer to your email of this instant.
2. Pursuant to the State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Fong Kok Heng (Automax Survey).
3. Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

|                |  |
|----------------|--|
| Workshop       | M/s D's Graffiti Concepts Pte Ltd  |
| Address        | Block C Kaki Bukit Avenue 6<br>#01-59 Kaki Bukit Autobay<br>Singapore 417883 |
| Contact Person | Mr Dave  |
| Contact No.    | 8608 3456  |

4. Thank you.

Regards,  
**Dorothy Chang**  
(Secretary to Mr David Yong)

**DY & Associates**  
83 Kim Yam Road  
#03-01  
Singapore 239378  
Tel: 6292 2388  
Fax: 6292 2088  
Email: [admin@dylegal.asia](mailto:admin@dylegal.asia)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

|                               |                                       |
|-------------------------------|---------------------------------------|
| Vehicle Owner Particulars     |                                       |
| Owner ID Type:                | Singapore NRIC                        |
| Owner ID:                     | 841B                                  |
| Vehicle Details               |                                       |
| Vehicle No.:                  | SMG2209L                              |
| Vehicle to be Exported:       | No                                    |
| Intended Deregistration Date: | 19 Jul 2019                           |
| Vehicle Make:                 | MERCEDES BENZ                         |
| Vehicle Model:                | C180 AVANTGARDE (R17 LED)             |
| Primary Colour:               | Grey                                  |
| Manufacturing Year:           | 2017                                  |
| Engine No.:                   | 27491030983619                        |
| Chassis No.:                  | WDD2050402R286781                     |
| Maximum Power Output:         | 115.0 kW (154 bhp)                    |
| Open Market Value:            | \$37,239.00                           |
| Original Registration Date:   | 17 Jul 2017                           |
| First Registration Date:      | 17 Jul 2017                           |
| Transfer Count:               | 1                                     |
| Actual ARF Paid:              | \$44,135.00                           |
| Intended PARF Rebate Details  |                                       |
| PARF Eligibility:             | Yes                                   |
| PARF Eligibility Expiry Date: | 16 Jul 2027                           |
| PARF Rebate Amount:           | \$33,101.00                           |
| Intended COE Rebate Details   |                                       |
| COE Expiry Date:              | 16 Jul 2027                           |
| COE Category:                 | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):            | 10                                    |
| QP Paid:                      | \$47,501.00                           |
| COE Rebate Amount:            | \$37,954.00                           |
| Total Rebate Amount:          | \$71,055.00                           |

The information contained herein is correct as at 19 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 11/07/2019 17:46 |
| Date Of Accident           | 11/07/2019 14:45 |
| Exact Location Of Accident | PIE TWDS CHANGI  |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SMG2209L             |
| Insured/Policyholder        |                      |
| Name Of Registered Owner    | LIM LIAN GUO GARY    |
| NRIC No                     | S8809841B            |
| Email Address               | SBC@HOTMAIL.SG       |
| Mobile Phone No             | (LOCAL) +65-84442254 |
| Alternative Phone No        | OFFICE-84442254      |

### Vehicle Particulars

|              |               |
|--------------|---------------|
| Manufacturer | MERCEDES-BENZ |
| Model        | C180          |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category PRIVATE CAR

### Insurance Company

|                           |  |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | COMPREHENSIVE                          |
| Fleet Policy              | NO                                     |
| Policy Number             | 5104965394                             |
| Cover Note Number         |  |

### Driver

|                      |                      |
|----------------------|----------------------|
| Name of Driver       | LIM LIAN GUO GARY    |
| NRIC No              | S8809841B            |
| Date Of Birth        | 23/03/1988           |
| Occupation           | INDOOR               |
| Date Of Driving Pass | 07/05/2010           |
| Driving Experience   | 9 YEARS AND 2 MONTHS |
| Gender               | MALE                 |
| Mobile Number        | (LOCAL) +65-84442254 |
| Fax Number           |                      |
| Contact Number       | OFFICE-84442254      |
| Email Address        | SBC@HOTMAIL.SG       |

|   |                                   |
|---|-----------------------------------|
| Address   | BLK 932 JURONG WEST ST 92 #09-185 |
| Postcode  | 64032                             |
| Was driver an employee of the Insured's Company     | NO                                |
| If No, Relationship of the Driver with the Insured  | OWNER                             |
| Vehicle Registration Number of Driver's Own Vehicle | -                                 |
| Insurance Company of Driver's Own Vehicle           | -                                 |

#### General Information of the Accident

|                    |                 |
|--------------------|-----------------|
| Type Of Accident   | CHAIN COLLISION |
| Weather Conditions | CLEAR           |
| Road Surface       | DRY             |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

FRONT VEHICLE JAM BRAKE. I BRAKE AND STOP IN TIME. SUDDENLY, VEHICLE B HIT ONTO MY VEHICLE REAR PORTION. I GOT DOWN FROM MY VEHICLE THEN I REALISED IT WAS A 3 CARS CHAIN COLLISION.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |             |
|-------------------------------------|-------------|
| Vehicle Registration Number         | SLX3454K    |
| Vehicle Make/Model/Colour           |             |
| Details Of Properties               | VEHICLE B   |
| Vehicle Category                    | PRIVATE CAR |
| Name of Driver                      |             |
| NRIC/Passport Number                |             |
| Contact Number                      |             |
| Address                             |             |
| Postcode                            |             |
| Insurance Company Name              |             |
| Nature Of Damage                    |             |
| No. Of Passenger (Including Driver) |             |

#### DETAILS OF OTHER VEHICLE PROPERTY 2

|                             |          |
|-----------------------------|----------|
| Vehicle Registration Number | SJY1138E |
|-----------------------------|----------|



Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

VEHICLE C

PRIVATE CAR

## Sketch Plan Pg. 1

SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

DESCRIPTION



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Front vehicle jam brake. I brake and stop in time. Suddenly vehicle B hit into my rear portion. I got down from my vehicle then I realized it was a 3 car chain collision.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Gary*  
Policyholder's Signature  
Date & Time.

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8809841B



Name  
LIM LIAN GUO, GARY  
(LIN LIANGUO)

林 联 国

Race  
CHINESE

Date of birth  
23-03-1988

Country/Place of birth  
SINGAPORE

Sex  
M

S8809841B



MIC No. S8809841B



Date of issue  
30-04-2018

Address

APT BLK 932 JURONG WEST STREET 92  
#08-185  
SINGAPORE 640932

5926509

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars=<3000kg wgt; =<7 passengers, exclusive of the driver; and other motor vehicles =<2500kg

PASS DATE

07 May 2010

NP 428A





### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                              | Ins Auth'ed | Status  |
| Main                     | 18 Jul 2019<br><a href="#">Edit Reg</a> |               | 16 Jul 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$0.00</b><br><a href="#">Edit Estimates</a> | <b>S\$0.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference   | Claim Details          | Documents  | Show All |         |             |              |            |       |
|--|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>  |   |                        |  |          |         |             |              |            |       |
| Insured:   | <b>OH HAN BOON (HU HANWEN)</b> , ID: S8512238Z, Tel: +6596424320  |                        |  |          |         |             |              |            |       |
| Main Claimant:   | <b>NA</b>   |                        |  |          |         |             |              |            |       |
| Vehicle Reg. No.:  | <b>SMG2209L</b>   | Date of Loss:          | 11/07/2019 00:00 - :59<br>[23 Months and 24 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:  | <b>TP / 4146010588SG</b>  | Policy/Cover Note No.: | 1800028722 (Comprehensive)   |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  | <b>SLX3454K</b>   | Policy No. (Claimant): |  |          |         |             |              |            |       |
|  |   | Excess:                |  |          |         |             |              |            |       |
| Repairer:  | <b>Ds Graffiti Concepts Pte Ltd (HQ)</b> 25 kaki bukit rd 4 #06-26 synergy @ kaki bukit sp 417800, 417800 Kaki Bukit - Tel:                       |                        |  |          |         |             |              |            |       |
| Handling Insurer:  | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com |                        |  |          |         |             |              |            |       |
| Adjuster:  | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 26/07/2019]</b>           |                        |  |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>   |   |                        |  |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (19/07/2019): <b>Request To Upload TP GIA Report</b></li> <li>AIG_SG (18/07/2019): <b>No Policy Found</b></li> </ul> |   |                        |  |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>                                     |   |                        |  |          |         |             |              |            |       |
| Due Date   | Priority  | Type                   | Task Group   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |   |                        |  |          |         |             |              |            |       |

## Claim Documents

**\*SMG2209L (4146010588SG)**  
**[SLX3454K]**















































**TP**

**NA**

**Jul 11 2019 12:00AM**  
**[OH HAN BOON (HU HANWEN)]**  
**Ds Graffiti Concepts Pte Ltd**

|                  |                 |                                   |               |  |                    |  |              |  |              |  |            |           |                                     |  |
|------------------|-----------------|-----------------------------------|---------------|--|--------------------|--|--------------|--|--------------|--|------------|-----------|-------------------------------------|--|
| Upload Documents |                 |                                   | Upload Photos |  | Compose New Letter |  | Upload Video |  | Upload Audio |  | View       |           | View In Browser                     |  |
| Photos/Images    |                 |                                   |               |  |                    |  |              |  |              |  | 3 per page |           | <input checked="" type="checkbox"/> |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |                    |  |              |  |              |  |            | Thumbnail | Print                               |  |
| 1                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 2                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 3                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 4                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 5                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 6                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 7                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 8                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 9                | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 10               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 11               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 12               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 13               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 14               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 15               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 16               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 17               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 18               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 19               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 20               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 21               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 22               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 23               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 24               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 25               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 26               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 27               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 28               | 24/07/19 17:29  | General View                      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 29               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 30               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 31               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 32               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 33               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 34               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 35               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 36               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 37               | 24/07/19 17:30  | Photographs of Damaged Parts      |               |  |                    |  |              |  |              |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |



| Photos/Images |                 |                                   | 3 per page   | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
| 38            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 39            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 40            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 41            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 42            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 43            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 44            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 45            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 46            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 47            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 48            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 49            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 50            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 51            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 52            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 53            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 54            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 55            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
| 56            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG   | <input checked="" type="checkbox"/> |
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| 69            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
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| 74            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 75            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 76            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 77            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 78            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 79            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 80            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
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| 82            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 83            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 84            | 24/07/19 17:30  | Photographs of Damaged Parts      |  Load JPG | <input checked="" type="checkbox"/> |
| 85            | 24/07/19 17:30  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |
| 86            | 24/07/19 17:30  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |
| 87            | 24/07/19 17:30  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |



| Photos/Images |                 |   | 3 per page |           | <input checked="" type="checkbox"/> |
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| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |            | Thumbnail | Print                               |
| 88            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 89            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 90            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 91            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 92            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 93            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| 94            | 24/07/19 17:30  | Photo After Spray                         |            | Load JPG  | <input checked="" type="checkbox"/> |
| Documentation |                 |   | 1 per page |           | <input checked="" type="checkbox"/> |
| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |            | Thumbnail | Print                               |
| 1             | 19/07/19 07:59  | OI GIA REPORT                             |            | Load PDF  |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                          |  |  | Reset | Save | Print |
|--|--|--|-------|------|-------|
| There are no document checklists configured. |  |  |       |      |       |

|  |
|--|
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b><br><div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>    |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19012614/GCF3E2

Date: 30/07/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800028722  
**Claimant Vehicle No :** SMG2209L **Insured Vehicle No :** SLX3454K  
 Date of Loss: 11/07/2019 Nature of Claim: TP Claim No: 4146010588SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG2209L**  
 Make & Model: MERCEDES-BENZ C180, 1.6 Avantgarde (R17 LED) (A) Engine No: 27491030983619  
 Reg. Date: 17/07/2017 (Man. Year: 2017) Chassis No: WDD2050402R286781  
 Colour: Silver Odometer: 36707 km  
 Engine Capacity: 1595 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (\$\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS            | Repairer's  | Adjuster's  | Difference  | Diff % |
|---------------------------|-------------|-------------|-------------|--------|
| Parts                     | 0.00        | 0.00        | 0.00        |        |
| Miscellaneous Items       | 0.00        | 0.00        | 0.00        |        |
| Labour                    | 0.00        | 0.00        | 0.00        |        |
| Paintwork Labour          | 0.00        | 0.00        | 0.00        |        |
| Towing                    | 0.00        | 0.00        | 0.00        |        |
| <b>Nett Amount (\$\$)</b> | <b>0.00</b> | <b>0.00</b> | <b>0.00</b> |        |

### INSPECTION

Date of Assignment: 16/07/2019  
 Date Inspected: 16/07/2019 Inspected At: Blk C Kaki Bukit Ave 6 #01-59 Kaki Bukit  
 Autobay S(417883)  
 Repairer : Ds Graffiti Concepts Pte Ltd (HQ)  
 Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

| No.               | Qty | Part No. | Particulars                | Condition | Repairer's | Amount |
|-------------------|-----|----------|----------------------------|-----------|------------|--------|
| 1                 | 1   |          | *REAR BUMPER               | Deformed  | 0.00 F     | *- F   |
| 2                 | 1   |          | *REAR BUMPER LOWER         | Cut       | 0.00 F     | *- F   |
| 3                 | 1   |          | *REAR BUMPER CLIPS         | Necessary | 0.00 F     | *- F   |
| 4                 | 1   |          | *REAR BUMPER BRACKET       | Cracked   | 0.00 F     | *- F   |
| 5                 | 2   |          | *REAR BUMPER SIDE RETAINER | Cracked   | 0.00 F     | *- F   |
| 6                 | 1   |          | *REAR BUMPER REINFORCEMENT | Bent      | 0.00 F     | *- F   |
| 7                 | 1   |          | *REAR BUMPER BEAM          | Cracked   | 0.00 F     | *- F   |
| 8                 | 1   |          | *REAR BUMPER GARNISH       | Cracked   | 0.00 F     | *- F   |
| 9                 | 1   |          | *REAR END PANEL BUZZER     | Damaged   | 0.00 F     | *- F   |
| Total Parts (S\$) |     |          |                            |           | 0.00       | 0.00   |

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

|   |
|---|
| Report was unsubmitted during this print-out. |
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< END OF ESTIMATES >