

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 17 July, 2019 11:52 AM
To: 'Jeannie Cheng'
Cc: SUR; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin A
Subject: RE: PRS IRO SMH4978G | OI : SLD5435H | DOA: 12/07/2019| ERGO REF: SLD5435H/PX/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]
Sent: Wednesday, 17 July 2019 10:59 AM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: FW: PRS IRO SMH4978G | OI : SLD5435H | DOA: 12/07/2019| ERGO REF: SLD5435H/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, July 17, 2019 10:56 AM
To: 'Jennifer Pang'
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Jeannie Cheng
Subject: RE: PRS IRO SMH4978G | OI : SLD5435H | DOA: 12/07/2019| ERGO REF: SLD5435H/PX/jc

WITHOUT PREJUDICE

Dear Sir,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Tuesday, July 16, 2019 4:23 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Pre-Repair Inspection

Dear Phoebe Jay Xie,

Kindly arrange LKK Auto Consultants Pte Ltd to survey our client's vehicle SMH4978G soonest possible.

Thank You

Regards,
Quan De Motor Trading

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, July 16, 2019, 4:04 PM, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Data Classification: Confidential, C3

Dear Jennifer,

Please choose from our list of surveyors for PRS.

Thank you

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associates

Warmest Regards,

Phoebe Jay Xie

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: [+65 6829 9191](tel:+6568299191)

phoebe.xie@ergo.com.sg

From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]

Sent: Monday, 15 July, 2019 3:00 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Pre-Repair Inspection

Hi All,

Accident on 12/07/2019 involving vehicles SMH4978G & SLD5435H along Raffles City B2 carpark

Kindly arrange for pre-repair inspection for vehicle SMH4978G soonest possible.

Thank you.

Quan De Motor Trading

1 Kaki Bukit Avenue 6

#01-67 Autobay (417883)

Contact: Ms. Jennifer (HP: [96709191](tel:96709191))

Regards,

Quan De Motor Trading

Jennifer



This email has been checked for viruses by AVG antivirus software.
www.avg.com