

Adrian Merim

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. 296137573256
 Sum Insured: _____ Excess: 1600 19/7/19
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 145K
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SLR9942K Yr Regn: 2017, Sept.
 Type: M.Cas / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or
 Make: Audi A5 C.C. 1984

Colour: Black A/C: Insured / Std / Nil / NA
 Sp. Reading: 36037 T/Radio: Insured / Std / Nil / NA

Eng/No: _____
 C/No: WAUZZZFS1JA022067

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18
 R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>17/07/19</u>

Survey held at: Premises
 Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 ALG.

SLR 9942K - CC3 / LCR 18012174 / AWA 542 P.O.A - 06/10/2018

12/7/19 @ 3:30pm revert to Victor via Merim.

18/7/19 @ 4:47pm Victor informed PIR via Merim.

MV:

PV:

Nett:

19/7/19 @ 9:30am informed Troy PIR & excess 1600 by email.

23/3/20 Submit Prelim. report - The owner change to reporting only.

RECEIVED 24 MAR 2020

Date/Time, File Pass to?

Date/Time, File Return to?

1) 24/3/20 Merim

2)

3)

4)

5)

6)

2nd Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 19 July 2019 9:30 AM
To: Claims; SUR
Subject: RE: OD CLAIMS FOR VEHICLE SLR 9942 K

Dear TROY,

As instructed by our client, please proceed to repair the insured vehicle **SLR 9942K (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 16 July 2019 1:23 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR VEHICLE SLR 9942 K

Dear all,

Kindly assist to register this vehicle for your insured.

Please assist to arrange for the survey on tomorrow morning 10.15am@17/7/2019 at Ubi, owner waiting. Hereby attached with the GIA report for your reference. Will forward to you once the estimate repair is ready.

Thanks

Best Regards,

TROY Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 2099022/20V)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6758 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Jul 2019 13:01	Clim Veh Model Changed	(203948) AUDI A5 SPORTBACK 2.0 TFSI QUATTRO (A).	[] Merimen Administrator
2	16 Jul 2019 13:01	Clim Created	Reg No: SLR9942K, Acct Date: 2019/07/16, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119092903	[T] Merimen Administrator
3	17 Jul 2019 13:25	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] LEE SU THING
4	17 Jul 2019 13:25	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	17 Jul 2019 13:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	17 Jul 2019 13:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/26	[A] LEE SU THING
7	17 Jul 2019 13:25	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	17 Jul 2019 13:25	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	17 Jul 2019 13:25	Clim Veh Model Changed	(203948) -> (202377) AUDI A5 2.0 SPORTBACK QUATTRO (A).	[A] LEE SU THING
10	17 Jul 2019 13:26	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	17 Jul 2019 15:25	Adj Rpt Initiated		[A] SHIAU CHAN
12	17 Jul 2019 15:25	Insured Phone No Updated	[None] -> [+6597762981]	[A] SHIAU CHAN
13	17 Jul 2019 15:25	Clim Dtl Modified	JPI Reg. Date: -> 2017/09/02.	[A] SHIAU CHAN
14	17 Jul 2019 15:25	Clim Details Notified		[A] SHIAU CHAN
15	17 Jul 2019 15:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/26	[A] SHIAU CHAN
16	17 Jul 2019 15:29	Adj Mandate Request	Cur.Reg:4227.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	18 Jul 2019 15:22	Clim Registration Modified	Init.Est.:> 5,000 - 6,000, Excess: -> 1600.00, 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Yap, Weijoe
18	18 Jul 2019 15:22	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	18 Jul 2019 16:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/26. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	18 Jul 2019 16:47	Adj Mandate Set	Approved:3795.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2215758	17/07/2019 15:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR9942K		11.77

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 17 Jul 2019

Preliminary Advice

Vehicle No	: SLR9942K	Accident Date	: 16/07/2019
Make	: AUDI A5	Policy No.	:
Assignment Date	: 17/07/2019	Excess	: S\$0.00
Date of Inspection	: 17/07/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,393.00
Revised Amount	:S\$	3,795.00
Check Items (Estimated)	:S\$	432.00
Total	:S\$	4,227.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	73,219.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,781.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	783J
Vehicle Details	
Vehicle No.:	SLR9942K
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVK043404
Chassis No.:	WAUZZZF51JA022067
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,560.00
Original Registration Date:	02 Sep 2017
First Registration Date:	02 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$42,384.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Sep 2027
PARF Rebate Amount:	\$31,788.00
Intended COE Rebate Details	
COE Expiry Date:	01 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,000.00
COE Rebate Amount:	\$41,431.00
Total Rebate Amount:	\$73,219.00

The information contained herein is correct as at 17 Jul 2019

OK

MPA119092903-01 / Premium Automobiles Pte Ltd - UBI
 ENTRY DATE & TIME: 16/07/2019 12:37
 SUBMITTED BY: Tony Foong Chin Fong

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/07/2019 12:37
Date Of Accident	16/07/2019 09:20
Exact Location Of Accident	BEDOK RESERVOIR ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9942K
Insured/Policyholder	
Name Of Registered Owner	MICHAEL CHONG
NRIC No	SXXXX783J
Email Address	MCHONG7118@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97762981
Alternative Phone No	Office-97762981

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTBACK-2.0 TFSI QUATTRO (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KRISTINE SENGMAHY
NRIC No	SXXXX939C
Date Of Birth	24/09/1971
Occupation	INDOOR
Date Of Driving Pass	14/11/2006
Driving Experience	12 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81836015



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0010
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S46300200 / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA 119092903 Vehicle Registration No: SLR 99421c
Name (as shown in NRIC) : Kristine Sengmany NRIC/FIN/Passport No : S716099C
[*Vehicle Driver / Vehicle Owner] [*] Please delete as appropriate
Address : 778 Butek Reservoir Rd # B-24 Singapore (479254)
Contact (Tel) : 81856015 Mobile No. : -
Email Address : NA
Date of Accident : 16/7/2019 Time of Accident : 0930 am
Place of Accident : Butek Reservoir Road
Insurance Company : ACG

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

- Convert Report to Reporting Only

Kristine
Policyholder / Driver's Signature
Date:

Goh Jia Hao, Tay
Reporting Centre Personnel's Signature
Name: Goh Jia Hao, Tay
NRIC/FIN No: G8587792k
Date: 22/7/2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/07/2019 12:37
Date Of Accident	16/07/2019 09:20
Exact Location Of Accident	BEDOK RESERVOIR ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9942K
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Insured/Policyholder

Name Of Registered Owner	MICHAEL CHONG
NRIC No	S7170783J
Email Address	MCHONG7118@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97762981
Alternative Phone No	OFFICE-97762981

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTBACK-2.0 TFSI QUATTRO (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KRISTINE SENGMYN
NRIC No	S7164939C
Date Of Birth	24/09/1971
Occupation	INDOOR
Date Of Driving Pass	14/11/2006
Driving Experience	12 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81836015
Fax Number	
Contact Number	
Email Address	SENGMANYK@YAHOO.COM

Address	778 BEDOK RESERVOIR RD #15-24
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

COMING OUT FROM MY CONDO, WATERFRONT KEY, TURNING RIGHT TO BEDOK RESERVOIR RD. TAXI GOING STRAIGHT ON BEDOK RESERVOIR RD. SIDE COLLISION ONTO SIDE OF HIS TAXI

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SH6796E
Vehicle Make/Model/Colour	HYUNDAI I40
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TIANG LYE HOCK
NRIC/Passport Number	S1520690Z
Contact Number	90937189
Address	325 SEMBAWANG CRESENT #10-68
Postcode	750325
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Future
Driver's Signature
(If driver is not the policyholder)
Date & Time: 16/7/19
10:23 am


Reporting Centre Personnel's Signature
Name: Goh Shi Hao, Tacy
NRIC/IN No.: G958 7792K

Sketch Plan #2

SKETCH PLAN

A → SLR 9942 K
B → SH 6796 E



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Coming out from my Condo, Waterfront Key, turning right to Redok Reservoir Rd. Taxi going straight on Redok Reservoir Rd. Side collision onto the side of his taxi.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre
Name: Goh Shi Hao, Tany
NRIC/IN No: G 858 7992 K

Accident Photo



Accident Photo



Accident Photo



Accident Photo





Name of Policyholder : MICHEAL CHONG@CHONG CHUAN WEN
Period of Insurance : 02 Sep 2018 To 01 Sep 2019
Engine No. : CVK043404
Chassis No. : WAUZZZF51JA022067

Vehicle No. : SLR9942K
Policy No. : 1700059602-01
Endorsement No. :
Issued Date : 03 Aug 2018

Make/Model	AUDI A5 Sportback 2.0TFSI S Tronic (Design)		
Engine Capacity/Tonnage	1,984.00 CC	Sum Insured	Market Value
Driver Restriction	NA	Off Peak Car	No
		Insuring with COE/PARF	Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified use conditions.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Franchisor's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 198) and Section 15 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property (Damage - 10)

Windscreen : \$100

Named Driver and Excess (where applicable)

Michael Chong @Chong Chuan Wei - \$1600 (Own Damage)

† Aus Customer Service Center: Add 55 Ubi Road 1 Singapore 408594 038071271

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 3G Mobile App. Simply search and download "AIG 3G" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy in which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

FIVE — *Continued from page 1*

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0865/2019/TG
Date : 17-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Michael Chong
Address : 778 Bedok Reservoir Road
#15-24
Singapore 479254
Telephone : (HP)+65 97762981 (Owner)
(HP)+65 81836015 (Driver)
Type of Claim : Own Damage Claims
Policy No. : 1700059602-01
Vehicle No : **SLR 9942 K**
Model Code : Audi A5 SB 2.0 TFSI Quattro (A)
Model / Year : 2/9/2017
Engine No : CVK 043404
Chassis No : WAUZZZF51JA022067
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Jul-19
Place of Accident : Bedok Reservoir Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLR 9942 K

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To dimantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00	500
3	To respray front bumper and lhs front fender.	\$ 2,300.00	550
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: <u>\$ 5,772.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLR 9942 K**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>ok</i>	\$ 2,073.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 368.00	+
3	FRONT BUMPER SECURING STRIP <i>?</i>	\$ 32.00	?
4	FRONT BUMPER GRILLE - CENTER <i>new</i>	\$ 178.00	+
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 207.00	+
6	FRONT BUMPER SPOILER <i>new</i>	\$ 489.00	+
7	FRONT BUMPER GRILLE-LOWER CENTRE <i>new</i>	\$ 187.00	+
8	FRONT BUMPER AIR GUIDE - LH <i>new</i>	\$ 56.00	+
9	RADIATOR GRILLE <i>new</i>	\$ 2,131.00	+
10	ULTRA SOUND SENSOR SUPPORT - LH / RH	2 \$ 95.00	+
11	RADIATOR GRILLE COVER - UPPER	\$ 174.00	+
12	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 431.00	+
13	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	+
14	FRONT BUMPER CARRIER	\$ 733.00	+
15	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$ 33.00	+
16	FRONT BUMPER TOP COVER	\$ 116.00	+
17	CAUTION STICKER <i>new</i>	S/N \$ 13.00	+
18	AC STICKER	S/N \$ 7.00	+
19	FRONT BUMPER BRACKET FOR LOCK CARRIER <i>new</i>	\$ 125.00	+
20	FRONT BUMPER SUPPORT BRACKET - LH / RH <i>new</i>	2 \$ 51.00	+
SUB-TOTAL SPARE PARTS		\$ 7,612.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLR 9942 K**

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
21	FRONT PARKING AID SENSOR	\$	231.00	+
22	FRONT PARKING AID SENSOR SEAL RING	4 \$	12.00	+
23	FRONT FENDER - LH	\$	968.00	+
24	FRONT FENDER ATTACHMENT PARTS	\$	48.00	+
25	FRONT FENDER CLOSING ELEMENT - LH	\$	68.00	+
26	FRONT FENDER BRACKET - LH	\$	32.00	+
27	FRONT FENDER BRACE - LH	\$	107.00	+
28	FRONT FENDER DEFORMATION ELEMENT - LH	\$	45.00	+
29	POP RIVET	5 \$	15.00	X
30	FRONT WHEEL HOUSING LINER - LH	\$	256.00	+
31	FRONT WHEEL SPOILER	TBC		+
32	FRONT WHEEL SPOILER TRIM - LH	\$	32.00	+
33	STONE CHIP GUARD - LH	\$	46.00	+
34	FRONT FENDER TOP LEDGE COVER - LONG	S/N \$	32.00	+
35	FRONT FENDER TOP LEDGE COVER - SHORT	S/N \$	14.00	+
36	FRONT FENDER EMBLEM	S/N \$	145.00	+
37	FRONT HEADLIGHT - LH	\$	7,204.00	+
38	FRONT HEADLIGHT LIFT CYLINDER - LH	\$	181.00	+
39	FRONT HEADLIGHT BRACKET FOR LIFT CYLINDER - LH	\$	13.00	+
40	CORRUGATED PIPE	\$	78.00	+
SUB TOTAL SPARE PARTS		\$	9,527.00	

All charges are not inclusive of GST.

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Material List for Accident Vehicle Regn No. SLR 9942 K

S/N	Parts Description			Damaged Par S/Nett
41	RADIATOR AIR GUIDE - LH / RH <i>NP Nec</i>	2	\$	42.00 ✓
42	FRONT NO. PLATE <i>NP Nec</i>	S/N	\$	40.00 ✓
43	SUNDRIES ?		\$	400.00 ?
TOTAL SPARE PARTS			:	\$ 17,621.00
TOTAL LABOUR CHARGES				\$ 5,772.00
GRAND TOTAL				\$ 23,393.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian King
: 17/07/19.
:
:
:
:
: Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant