

REF: AIG CC3/ AIG 19012592/ Arf3N2

merimen

ASSIGNMENT

From

Date: 16-7-2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SME 2529Z

at Workshop m/s Premium Automobile

of 55 ubi road 1

Insured:

Policy No. 1800112071

Claims No:

Sum Insured: Excess: 1600

(Client's Record)

Make of Veh: 200m owner working

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 135K.

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SME 2529Z.

Yr Regn: 2018 8pt

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4

c.c 1984

Colour: Black.

A/C: Insured / Std / NI / NA

Sp. Reading: 10122.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ2F48JA232172

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm

R/Bal: 06 mm

L/Bal: 06 mm

L/Bal: 06 mm

D.O.A: 28/6/19

D.O.I: 16/07/19

Survey held at Premium

Des. of Damages: Fnt / Rear / O/S / (N/S) / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SME 2529Z-X

RECEIVED 18 DEC 2019

17/7/19 Revert via merimen

18/7/19 Recd approved \$9259 from Victor by merimen

18/7/19 Informed Troy c/A ex \$1600 by email

4/11/19 Final fig \$ 8290.64 (Red 4993.36, 3819 confirmed by email)

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair: 9

1)

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time: File Return to?

2) 18/12 - typist

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Report Format: merimen

Lump Sum / L.B.I. (\$) 8290.64

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

200

11

211

View Received Message

This mail is associated with :

***SME2529Z (0490210916SG)**
OD
Jun 28 2019 11:20PM
[WONG MENG CHU]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/11/2019 14:22 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8290.64) - SME2529Z - Claim Handler: Chan, Yoke Shi

Approved:8290.64:

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan, Bennie-WZ

Date: 17 Jul 2019

Preliminary Advice

Vehicle No	: SME2529Z	Accident Date	: 28/06/2019
Make	: AUDI A4	Policy No.	: 1800112071
Assignment Date	: 17/07/2019	Excess	: S\$0.00
Date of Inspection	: 16/07/2019	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,274.00
Revised Amount	:S\$	9,259.00
Check Items (Estimated)	:S\$	871.00
Total	:S\$	10,130.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	57,922.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,078.00

Remarks

☒ (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☐ () Other comments :

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Yoke Shi

Date: 23 Oct 2019

Preliminary Advice

Vehicle No	: SME2529Z	Accident Date	: 28/06/2019
Make	: AUDI A4	Policy No.	: 1800112071
Assignment Date	: 17/07/2019	Excess	: S\$1,600.00
Date of Inspection	: 16/07/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,274.00
Revised Amount	:S\$	8,290.64
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,290.64

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	57,922.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,078.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 18 July 2019 5:10 PM
To: Claims; SUR
Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SME 2529Z (Excess S1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 18 July 2019 3:49 PM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Koh, Victor-CK <Victor-CK.Koh@aig.com>
Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear TRoy,

Pending approval from AIG.

Dear Victor,

Kindly assist on approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 18 July 2019 3:44 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear Veron,

Any update ?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 209902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 July 2019 1:30 PM

To: 'Veron Chen (LKKAuto)'; 'Admin-D (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear Veron,

Hereby attached with the interview/undertaking form for your information.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 209902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 17 July 2019 12:36 PM

To: Claims; Admin-D (LKKAuto); SUR

Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear TRoy,

Please provide interview form and undertaking letter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 16 July 2019 4:51 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear all,

Survey was just done with Adrian on this afternoon. Herein attached with the estimate with marking for your reference. Kindly advise for the approval and how much of the excess of this case.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 9 July 2019 11:00 AM

To: 'Admin-D (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: OD CLAIMS FOR VEHICLE SME 2529Z, DOA: 28/06/2019

Dear all,

Kindly assist to register this vehicle as mentioned. Hereby attached with the GIA report and the undertaking/interview form for your information. Will attach with the estimate repair once our side have complete it.

Please arrange for the survey on 16/07/2019, Tuesday@2pm, owner waiting.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SME2529Z (0490210916SG)**

OD

Jun 28 2019 11:20PM

[WONG MENG CHU]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/07/2019 16:42 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9259.00) - SME2529Z - Claim Handler: Chan, Yoke Shi

Approved:9259.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 4 November 2019 4:22 PM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;
SUR
Subject: RE: FINAL REVISION - - SME2529Z - OD AIG - SURVEYED 16 JUL 19

Dear Mr Boo,

Confirm repair cost of \$8290.64 before excess \$1600 and GST @ 9 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Friday, 18 October 2019 2:22 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - - SME2529Z - OD AIG - SURVEYED 16 JUL 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$8290.64 @ 9 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0707J
Vehicle Details	
Vehicle No.:	SME2529Z
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK068323
Chassis No.:	WAUZZZF48JA232172
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,432.00
Original Registration Date:	24 Sep 2018
First Registration Date:	24 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$38,805.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Sep 2028
PARF Rebate Amount:	\$29,103.00
Intended COE Rebate Details	
COE Expiry Date:	23 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,307.00
COE Rebate Amount:	\$28,819.00
Total Rebate Amount:	\$57,922.00

The information contained herein is correct as at 09 Jul 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG MENG CHU
Period of Insurance : 24 Sep 2018 To 23 Sep 2020
Engine No. : CVK068323
Chassis No. : WAUZZZF48JA232172

Vehicle No. : SME2529Z
Policy No. : 1800112071
Endorsement No. :
Issued Date : 09 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG MENG CHU - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408669 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third-Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125251

PREMIUM LEASING -LES
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Cheng Ghee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident.
- Emergency breakdown service.
- Towing service (accident or non-accident related).
- Advice on Motor Claims procedures.
- Medical Referral Assistance.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whi/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/07/2019 08:32
Date Of Accident	28/06/2019 23:20
Exact Location Of Accident	SINGAPORE TURF CLUB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME2529Z
Insured/Policyholder	
Name Of Registered Owner	WONG MENG CHU
NRIC No	S2600707J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96985363
Alternative Phone No	OTHERS-96985363

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800112071
Cover Note Number	

Driver

Name of Driver	WONG CHIN FUI
NRIC No	S9070188F
Date Of Birth	08/12/1990
Occupation	INDOOR
Date Of Driving Pass	16/02/2011
Driving Experience	8 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90239020
Fax Number	
Contact Number	OTHERS-90239020
EMail Address	JONAS.CHINFUI@GMAIL.COM

Address	BLK 35 MARSILING DRIVE #12-401
Postcode	730035
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

2320HRS AT SINGAPORE TURF CLUB CARPARK, ON 28/6/2019. ACCIDENTALLY SIDESWIPE THE WALL WHILE EXITING OUT OF THE LOT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

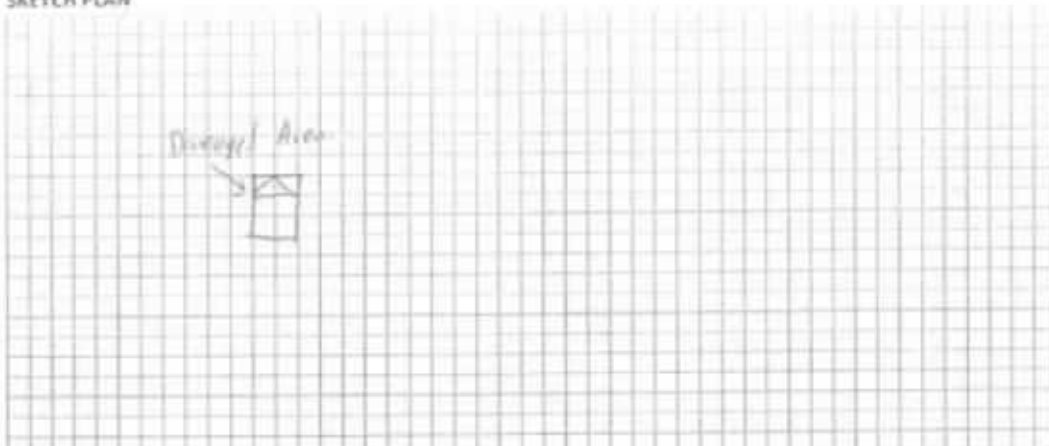
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Toy Fan
NRC/YN No: 6-054101



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

~~At 23:20~~ 2320hrs at Singapore Turf Club carpark, A0128/0119.
 accidentally sideswipe the wall while exiting
 out of the lot.

DECLARATION

I/We declare the foregoing particulars are true in every respect

chp
 Policyholder's Signature
 Date & Time:

[Signature]
 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:



[Signature]
 Reporting Centre Personnel's Signature
 Name: *Ken Goh*
 NRIC/ID No: *61204611978*

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-15

MOTOR ACCIDENT INTERVIEW FORM

NAME : Wong Chin Fui
VEHICLE NUMBER : SME 25292
DATE/ TIME OF ACCIDENT : 28/06/19 2320hrs.
PLACE OF ACCIDENT : Singapore Turf Club car park.
THIRD PARTY VEHICLE (IF ANY) :

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

HOME. ~~WA~~ Was heading home after work.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

NO. No alcohol was drank that day.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Sideswipe at the wall. No damages to other vehicle.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO. No one was injured.

Chil
NAME: Wong Chin Fui

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Wong Chin Fui, (NRIC No: S9070188F), hereby confirm that the Singapore Accident Statement lodged by me on 08/07/19 at 1800 hours pertaining to the accident involving motor car Reg. No: SME 25292, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : [Signature]
Name of Insured / Driver : Wong Chin Fui
Nric No. : S9070188F
Date : 8/July/19

Signature : [Signature]
Name of Policyholder : Wong Meng ~~Chun~~ Chu
Nric No. : S2600707J
Date : 8/July/19



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0854/2019/KS
Date	:	16-Jul-19

Vehicle NOT IN workshop. Kindly arrange survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mrs Wong Meng Chu
Address	:	Blk 206S Marsiling Drive #02-304 Singapore 730206
Telephone	:	HP +65 96985363
Type of Claim	:	Own Damage Claims
Policy No.	:	1800112071
Vehicle No	:	SME 2529 Z
Model Code	:	Audi A4 Sedan 2.0 TFSI 8W
Model / Year	:	Sep-18
Engine No	:	CVK 068323
Chassis No	:	WAUZZZF48JA232172
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jun-19
Place of Accident	:	Singapore Turf Club Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 2529 Z

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlgihts, horns, outside temeperature sensor, headlight washer assy.	S/N \$ 360.00	✓
2	To remove and transfer lhs front door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00	✓
3	To dismantle front bumper, renew lhs front fender, lhs front door and wing mirror assy. Inspect lhs a-pillar. Repair lhs sill panel. Reinstall all front bumper and all parts removed.	\$ 3,500.00	2000 ✓
4	To respray lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel. To carry out stone chip treatment	\$ 3,000.00	1800 ✓ 550 x 3 = 1650 Wing Mirror : 150 1800.
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ <u>7,332.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2529 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER LH <i>Distorted</i>	S 700.00	✓ 559.60
2	FRONT FENDER ATTACHMENT PARTS LH <i>Not New</i>	S 183.00	? X
3	FRONT FENDER CLOSING ELEMENT LH <i>Not New</i>	S 45.00	? X
4	FRONT FENDER BRACE LH <i>Not New</i>	S 32.00	x
5	FRONT FENDER STONE CHIP GUARD LH <i>Not New</i>	S 46.00	✓ 36.64
6	FRONT WHEEL SPOILER LH <i>Not New</i>	S 66.00	x
7	FRONT FENDER FLEDGE COVER - LH SHORT <i>Not New</i>	S 21.00	✓ 16.16
8	FRONT FENDER FLEDGE COVER - LH LONG <i>Not New</i>	S 28.00	✓ 22.34
9	FRONT DOOR LH <i>Distorted</i>	S 2,152.00	✓ 1731.60
10	FRONT DOOR OUTER SEAL LH <i>Not New</i>	S 185.00	✓ 147.60
11	BONDING AGENT <i>Not New</i>	S 45.00	? X
12	FRONT DOOR ATTACHMENT PARTS <i>Not New</i>	S 489.00	? X
13	FRONT DOOR CATCH LH <i>Not New</i>	S 96.00	x
14	FRONT WING MIRROR MOUNTING LH <i>Not New</i>	S 999.00	✓ 799.20
15	FRONT WING MIRROR CAP LH <i>Not New</i>	S 220.00	✓ 175.60
16	TURN SIGNAL INDICATOR <i>Not New</i>	S 96.00	✓ x
17	POWER WINDOW REGULATOR LH <i>Not New</i>	S 250.00	x
18	SILL PANEL TRIM STRIP LH <i>Not New</i>	S 109.00	✓ ? X
19	STONECHIP <i>Not New</i>	S/N S 180.00	✓ 180
TOTAL SPARE PARTS		:	\$ 5,942.00
TOTAL LABOUR CHARGES		:	\$ 7,332.00
GRAND TOTAL		:	\$ 13,274.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Ling

Surveyed Date

: 16/07/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 07 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0854/2019/KS
Date	:	16-Jul-19

Vehicle NOT IN workshop. Kindly arrange survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

We took 9 days exclude 1 Sunday

jb - 18 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Wong Meng Chu
Address	:	Blk 206 Marsiling Drive #02-304 Singapore 730206
Telephone	:	HP +65 96985363
Type of Claim	:	Own Damage Claims
Policy No.	:	1800112071
Vehicle No	:	SME 2529 Z
Model Code	:	Audi A4 Sedan 2.0 TFSI 8W
Model / Year	:	Sep-19
Engine No	:	CVK 068323
Chassis No	:	WAUZZZF48JA232172
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jun-19
Place of Accident	:	Singapore Turf Club Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 2529 Z

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove and transfer lhs front door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 280.00	\$ 280.00
3	To dismantle front bumper, renew lhs front fender, lhs front door and wing mirror assy. Inspect lhs a-pillar. Repair lhs sill panel. Reinstall all front bumper and all parts removed.		\$ 3,500.00	\$ 2,000.00
4	To respray lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel. To carry out stone chip treatment		\$ 3,000.00	\$ 1,800.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,332.00</u>	<u>\$ 4,632.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2529 Z

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT FENDER LH	\$ 700.00	\$ 559.60
2	FRONT FENDER ATTACHMENT PARTS LH	\$ 183.00	
3	FRONT FENDER CLOSING ELEMENT LH	\$ 45.00	
4	FRONT FENDER BRACE LH	\$ 32.00	
5	FRONT FENDER STONE CHIP GUARD LH	\$ 46.00	\$ 36.64
6	FRONT WHEEL SPOILER LH	\$ 66.00	
7	FRONT FENDER FLEDGE COVER - LH SHORT	\$ 21.00	\$ 16.16
8	FRONT FENDER FLEDGE COVER - LH LONG	\$ 28.00	\$ 22.24
9	FRONT DOOR LH	\$ 2,152.00	\$ 1,721.60
10	FRONT DOOR OUTER SEAL LH	\$ 185.00	\$ 147.60
11	BONDING AGENT	\$ 45.00	
12	FRONT DOOR ATTACHMENT PARTS	\$ 489.00	
13	FRONT DOOR CATCH LH	\$ 96.00	
14	FRONT WING MIRROR MOUNTING LH	\$ 999.00	\$ 799.20
15	FRONT WING MIRROR CAP LH	\$ 220.00	\$ 175.60
16	TURN SIGNAL INDICATOR	\$ 96.00	
17	POWER WINDOW REGULATOR LH	\$ 250.00	
18	SILL PANEL TRIM STRIP LH	\$ 109.00	
19	STONECHIP	S/N \$ 180.00	\$ 180.00
TOTAL SPARE PARTS		\$ 5,942.00	\$ 3,658.64
TOTAL LABOUR CHARGES		\$ 7,332.00	\$ 4,632.00
GRAND TOTAL		\$ 13,274.00	\$ 8,290.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SME 2529 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0854/2019/NH

12 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SME 2529 Z, Audi A4 SEDAN 2.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 2529 Z**, claimant, **Ms. Wong Meng Chu**, please find the related document per attached.

1. A copy of the Original invoice no. 85014585 – S\$ 7,158.98.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SME 2529 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:25

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014585 Date: 09/12/2019 Order: SME2529Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SME2529Z (V 39524)	Regn Date: 24/09/2018	Mileage: 12697	WIP No.: 59832
Model: A4 SEDAN 2.0 TFSI 8WZADG (NAV,	Chassis: WAUZZZF48JA232172	Engine: CVK 068323	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT FENDER, LHS FRONT DOOR AND WING MIRROR ASSY. TO REMOVE AND REINSTALL FRONT BUMPER. INSPECT LHS A PILLAR. REPAIR LHS SILL PANEL. REINSTALL ALL PARTS REMOVED	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT FENDER, LHS FRONT DOOR, LHS SILL PANEL AND LHS WING MIRROR COVER. TO CARRY OUT STONE CHIP TREATMENT	1800.00	1.00	1,800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY STONE CHIP	180.00	1.00	180.00
X	A8W0821105A	FENDER	Less 020%	1.00	699.50
X	A8W0831051D	DOOR	Less 020%	1.00	2152.00
X	A8W0837911A	SEAL	Less 020%	1.00	184.50
X	A8W0823745	COVER	Less 020%	1.00	20.20
X	A8W0820581C	COVER	Less 020%	1.00	27.80
X	A8W0853823B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A8W0857527 GRU	CAP	Less 020%	1.00	219.50
X	A8W2857409A 9B9	(A) (SK) MOUNTING 19/7	Less 020%	1.00	999.00

Parts 3,478.64
Labour 0.00
Sublet 4,812.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,690.64

7% GST 468.34

Grand Total 7,158.98



9/12

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SME 2529 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0854/2019/TG
20 August 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 2.0 TFSI 8W
Vehicle Chassis No. : WAUZZZF48JA232172
Vehicle Regn No. : SME 2529 S
Vehicle Mileage : 11707 KM
Vehicle Owner : Ms. Wong Meng Chu
Certificate No : 1800112071
Own Damage Excess : \$1712.00 (Inclusive GST)
Accident Date : 28 June 2019
Place : Singapore Turf Club Carpark
Repair Cost : S\$ 7158.98
WIP No. : 59832
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

chp
1645 hrs
22/8/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jul 2019		17 Jul 2019 12:12 Edit Adj Rpt	\$8,290.64 Edit Estimates	\$8,290.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured: WONG MENG CHU , ID: S2600707J, Tel: +6596985363									
Vehicle Reg. No.: SME2529Z		Date of Loss: 28/06/2019 23:00 - :59 [9 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 0490210916SG		Policy/Cover Note No.: 1800112071 (Comprehensive)							
		Excess: \$1,600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/07/2019]									
Driver/Custodian: WONG CHIN FUI (28 / Male) , NRIC: S9070188F, Tel: +6590239020 Email: JONAS.CHINFUI@GMAIL.COM									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (04/11/2019): Alert - Adj Mandate Approved (\$8290.64) - SME2529Z - Claim Handler: Chan, Yoke ... AIG_SG (18/07/2019): Alert - Adj Mandate Approved (\$9259.00) - SME2529Z - Claim Handler: Chan, Yoke ... AIG_SG (18/07/2019): SME2529Z / OD / 28/06/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME2529Z (0490210916SG)**
OD
Jun 28 2019 11:20PM
[WONG MENG CHU]
Premium Automobiles Pte Ltd

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Assessment Reports

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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 12:42	Adjuster Immediate Advice	Load HTM	
2	23/10/19 11:11	Adjuster Immediate Advice	Load HTM	

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 13:39	General View	Load JPG	
2	17/07/19 13:39	General View	Load JPG	
3	17/07/19 13:39	General View	Load JPG	
4	17/07/19 13:39	General View	Load JPG	
5	17/07/19 13:39	General View	Load JPG	
6	17/07/19 13:39	General View	Load JPG	
7	17/07/19 13:39	General View	Load JPG	
8	17/07/19 13:39	General View	Load JPG	
9	17/07/19 13:39	General View	Load JPG	
10	17/07/19 13:39	General View	Load JPG	
11	17/07/19 13:39	General View	Load JPG	
12	17/07/19 13:39	General View	Load JPG	
13	17/07/19 13:39	General View	Load JPG	
14	17/07/19 13:39	General View	Load JPG	
15	17/07/19 13:39	General View	Load JPG	
16	17/07/19 13:39	General View	Load JPG	
17	22/10/19 17:26	Reinspection Photo	Load JPG	
18	22/10/19 17:26	Reinspection Photo	Load JPG	
19	22/10/19 17:26	Reinspection Photo	Load JPG	
20	22/10/19 17:26	Reinspection Photo	Load JPG	
21	22/10/19 17:26	Reinspection Photo	Load JPG	
22	22/10/19 17:26	Reinspection Photo	Load JPG	
23	22/10/19 17:26	Reinspection Photo	Load JPG	
24	22/10/19 17:26	Reinspection Photo	Load JPG	
25	22/10/19 17:26	Reinspection Photo	Load JPG	
26	22/10/19 17:26	Reinspection Photo	Load JPG	
27	22/10/19 17:26	Reinspection Photo	Load JPG	
28	22/10/19 17:26	Reinspection Photo	Load JPG	

Documentation

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 12:30	Singapore Accident Statement	Load PDF	
2	17/07/19 12:30	Certificate of Insurance	Load PDF	
3	17/07/19 12:30	Insured's NRIC	Load PDF	
4	17/07/19 12:31	Driver's Driving License	Load PDF	
5	17/07/19 12:31	MARK ESTIMATE	Load PDF	
6	17/07/19 13:42	UNDERTAKING LETTER AND INTERVIEW FORM	Load PDF	
7	23/10/19 11:07	SURVEYOR'S MARKING	Load PDF	
8	26/12/19 14:37	WORKSHOP INVOICE	Load PDF	
9	26/12/19 14:37	DISCHARGE VOUCHER	Load PDF	

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Documents Checklist

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19012592/AVF3N2

Date: 26/12/2019

REFERENCE

Insured/Claimant: WONG MENG CHU Policy No: 1800112071
Date of Loss: 28/06/2019 Nature of Claim: OD Claim No: 0490210916SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME2529Z
Make & Model: AUDI A4, 2.0 MU TFSI (8E) (A) Engine No: CVK068323
Reg. Date: 24/09/2018 (Man. Year: 2018) Chassis No: WAUZZZF48JA232172
Colour: Black Odometer: 10122 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$135,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,942.00	3,658.64	2,283.36	38.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,332.00	4,632.00	2,700.00	36.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,274.00	8,290.64	4,983.36	37.54
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	11,674.00	6,690.64	4,983.36	42.69
+ GST 7.00/7.00% (S\$)	817.18	468.34	348.84	42.69
Nett Amount (S\$)	12,491.18	7,158.98	5,332.20	42.69

INSPECTION

Date of Assignment: 17/07/2019
Date Inspected: 16/07/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Distorted	700.00 FS	*559.60 FS
2	1		*FRONT FENDER ATTACHMENT PARTS LH	Not Necessary	183.00 FS	*- FS
3	1		*FRONT FENDER CLOSING ELEMENT LH	Not Necessary	45.00 FS	*- FS
4	1		*FRONT FENDER BRACE LH	Not Necessary	32.00 FS	*- FS
5	1		*FRONT FENDER STONE CHIP GUARD LH	Necessary	46.00 FS	*36.64 FS
6	1		*FRONT WHEEL SPOILER LH	Not Necessary	66.00 FS	*- FS
7	1		*FRONT FENDER FLEDGE COVER-LH SHORT	Necessary	21.00 FS	*16.16 FS
8	1		*FRONT FENDER FLEDGE COVER-LH LONG	Necessary	28.00 FS	*22.24 FS
9	1		*FRONT DOOR LH	Distorted	2,152.00 FS	*1,721.60 FS
10	1		*FRONT DOOR OUTER SEAL LH	Necessary	185.00 FS	*147.60 FS
11	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
12	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	489.00 FS	*- FS
13	1		*FRONT DOOR CATCH LH	Not Necessary	96.00 FS	*- FS
14	1		*FRONT WING MIRROR MOULDING LH	Cut	999.00 FS	*799.20 FS
15	1		*FRONT WING MIRROR CAP LH	Cut	220.00 FS	*175.60 FS
16	1		*TURN SIGNAL INDICATOR	Not Necessary	96.00 FS	*- FS
17	1		*POWER WINDOW REGULATOR LH	Not Necessary	250.00 FS	*- FS
18	1		*SILL PANEL TRIM STRIP LH	Not Necessary	109.00 FS	*- FS
19	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
Total Parts (S\$)					5,942.00	3,658.64

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER LHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
3	TO DISMANTLE FRONT BUMPER,RENEW LHS FRONT FENDER,LHS FRONT DOOR AND WING MIRROR ASSY.INSPECT LHS A-PILLAR,REPAIR LHS SILL PANEL.REINSTALL ALL FRONT BUMPER AND ALL PARTS REMOVED	New	3,500.00	2,000.00
4	TO RESPRAY LHS FRONT FENDER,LHS FRONT DOOR,LHS WING MIRROR COVER AND LHS SILL PANEL.TO CARRY OUT STONE CHIP TREATMENT	New	3,000.00	1,800.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			7,332.00	4,632.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >