

Vehicle

Sten

REF:

NTUC NS/INC 19012583/EA4302

ASSIGNMENT

From
Estimated Cost
QD/TP/WS/TP RES/OD RES/EVA/INV/MV
To Inspect Vehicle No:
at Workshop no:
at
Insured AY 4532L
Policy No 0085486005-15 (01/04/2019-31/03/2020)
Claims No MT/1052883-002
Sum Insured:
(Client's Record)
Make of Veh:

Date:

Veh No SHC 4391J
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Toyota Prius
Colour Maroon
Sp. Reading 738900
Eng/No:
CiNo: JTOKN364X05742334
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Locked / Burnt or
Broke: Inorder / Jammed / Locked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/65R15
R:
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Falken

Yt Regn. 16/5/14

cc 1798

A/C Insured / Std / N
T/Ratln: Insured / Std / N

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: days Res.: Yes or No
Lump Sum: % 3 Val.: Yes or No

Front
R/Bal. 5 mm
L/Bal. 5 mm
D.O.A. 10/7/19
Survey held at SMRT
Rear
R/Bal. 5
L/Bal. 5
D.O.A. 12/7/19

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Des. of Damages: Frl / Rear / O/S / N/S / UIC / Rooftop or
Rear RH
The UIC / Chassis frame / Body Structure affected due to co

Date / Time Action / Instruction

SHC 4391J - CC3/ATA 15006547 / RI=9352 DOA - 15/04/15 AY4532L
AY 4532L - X
07/19/2040

29/7/19 Finalize Confir \$1900, 4 days (Poh Sun) Cred: 9992-10; 84%

RECEIVED 01 AUG 2019

Date/Time, File Pass to:
1) 1/8 typist
Date/Time, File Return to:

☐ : Prel. Report
☒ : Final Report

Days Of Repair: 4
Resurvey No. of Trip: 1

Report Format: TP
Lump Sum / I.B.E.: 1900

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech Invs (\$)
☐ : Weekend (\$)

Survey Fee:
Transportation
S + R: \$
Photos
Index
160
160

Denise Tay (LKKAUTO)

From: MTCL@income.com.sg
Sent: Thursday, 1 August 2019 12:26 PM
To: Denise Tay (LKKAUTO)
Subject: FW: REQUEST CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia
Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers



From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 1 August 2019 11:43 AM
To: MTCL@income.com.sg; mtreg <mtreg@income.com.sg>
Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date : 1/8/2019

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1035311-002	SMRT	SHB 774U	SJL 3750S	8/3/2019	23:45	8,684.80	2100
2	MT/1053235-002	SMRT	SHC 4247T	SKB 2998S	11/7/2019	18:10	9,963.14	2750
3	MT/1052883-002	SMRT	SHC 4391J	AY 4532L	10/7/2019	20:05	11,892.10	1900

Denise Tay (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 30 July 2019 8:26 AM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team
Subject: RE: SHC4391J

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: Monday, 29 July 2019 7:25 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: SHC4391J

Dear Poh Suan,

We confirm the finalize \$1900 (L/S, before GST). 4 repair days.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Monday, July 29, 2019 11:21 AM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team
Subject: SHC4391J

Hi Steve,

Attached herewith the repair estimate of SHC 4391J having Case No: TAX/07/19/2040.

There is no change to the approved amount of \$1,900 @ 4 working days under lump sum repair

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="10/07/2019 09:40"/>							
Vehicle No.(For Motor)	<input type="text" value="AY4532L"/>	Certificate Number	<input type="text"/>							
<input type="button" value="Search"/>										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	0085486005-15		TUIN KIAN PENG	S68799611	GMC	Third Party	AY4532L	AY4532L	01/04/2019	31/03/2020
<input type="button" value="Continue"/>										

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/07/2019 08:09
Date Of Accident	10/07/2019 20:05
Exact Location Of Accident	CTE TOWARDS SLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4391J
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-80000000
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	LIM BOO YONG
NRIC No	S1270725H
Date Of Birth	06/05/1957
Occupation	OUTDOOR
Date Of Driving Pass	03/11/1976
Driving Experience	42 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG CTE TOWARDS SLE IN LANE 2. FRONT VEHICLES WERE SLOWING DOWN AND I FOLLOWED SUIT. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI. A MOTORCYCLE AY4532L HAD COLLIDED ONTO THE REAR OF MY TAXI

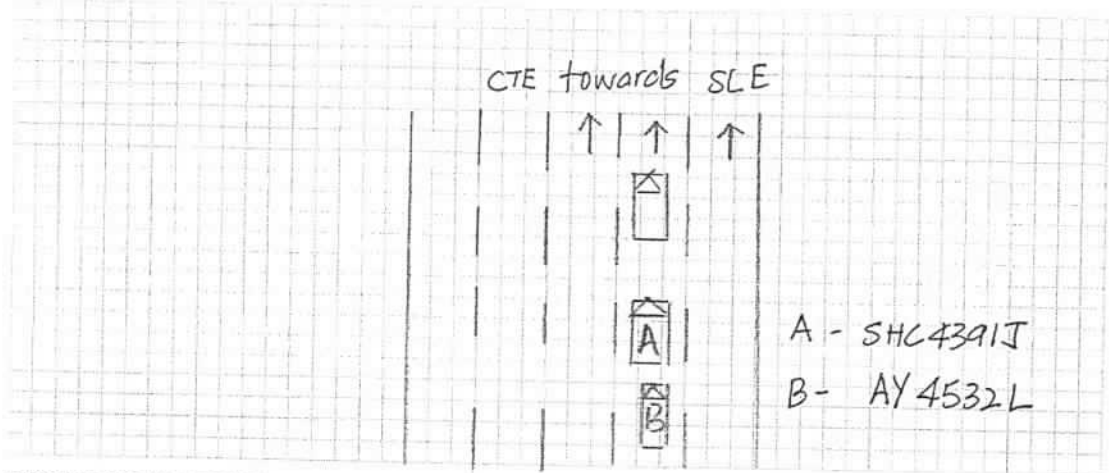
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	AY4532L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	TUIN KIAN PENG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature Bayer 11/7/19
(If driver is not the policyholder)
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature _____
 Date & Time: _____

 11/7/19
 Driver's Signature _____
 (If driver is not the policyholder)
 Date & Time: _____

 11/7/2019
 Reporting Centre Personnel's Signature _____
 Name: _____
 NRIC/FIN No.: _____

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4391J
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR5910259
Chassis No.:	JTDKN36UX05742334
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	16 May 2014
First Registration Date:	16 May 2014
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 May 2022
PARF Rebate Amount:	\$5,857.00
Intended COE Rebate Details	
COE Expiry Date:	15 May 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$60,414.00
COE Rebate Amount:	\$21,365.00
Total Rebate Amount:	\$27,222.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 Jul 2019

OK

Case Details

Case Reference Number : TAX/07/19/2040

Company Type : SMRT Taxis Pte Ltd

Insurance Company Name : NTU Income Insurance Co-operative Ltd

Type of Repair : Accident Repair

Estimation ID : EST-7651-ID

Accident Date and Time : 10/07/2019 12:05 PM

Vehicle Registration Number : SHC4391J

Assigned By : Taxi Claims Manager Team

Vehicle Age(In Months) : 62

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	✓ / 00
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	✓ / MC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	✓ / BR
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	✓ / MC
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Givr	✗ / MM
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ / BR

Total Spare Part Cost 6,402.15

Surveyor Total 1,323.27

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ DR
One Time Key In	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			EXHAUST HEAT SHIELD, REAR	1	107.40	107.40	25.00	80.55	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			EXHAUST TAIL PIPE	1	656.20	656.20	25.00	492.15	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			TAILGATE ASSY	1	1,007.90	1,007.90	25.00	755.92	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	1	0	Repair	✗ R
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			FLOOR PANEL RR/RH	1	209.90	209.90	25.00	157.43	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			BOARD ASSY, RR RH	1	379.20	379.20	25.00	284.40	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			SPACER, RR FLOOR	1	130.60	130.60	25.00	97.95	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			PANEL ASSY, DECK RH	1	307.00	307.00	25.00	230.25	Replace	1	0	Repair	✗ R
One Time Key In	Main			FLOOR PANEL RR/RH	1	209.90	209.90	25.00	157.43	Replace	1	0	Repair	✗ R
One Time Key In	Main			BATTERY	1	278.00	278.00	10.00	250.20	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			BATTERY CLAMP	1	16.10	16.10	25.00	12.08	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			BATTERY TRAY	1	42.80	42.80	25.00	32.10	Replace	0	0	Not Givr	✗ N/A
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	1	23.02	Replace	✓ DR
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	1	502.02	Replace	✓ CUT

Total Spare Part Cost 6,402.15

Surveyor Total 1,323.27

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	X R
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	X M/M
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	X M/M
One Time Key In	Main			FENDER LINER RR/RH	1	141.30	141.30	25.00	105.98	Replace	0	0	Not Give	X M/M
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Not Give	X M/M
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Give	X M/M

Total Spare Part Cost 6,402.15

Surveyor Total 1,323.27

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 5,121.72

Final Sur Total 1,058.62

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY REAR PANEL	180.00	100	
3	Main	TO RESPRAY TAIL GATE	378.00	0	
4	Main	TO RESPRAY REAR FLOOR SIDE PANEL RH	180.00	50	
5	Main	TO RESPRAY BATTERY PANEL	180.00	0	
6	Main	TO RESPRAY BUMPER BEAM	180.00	0	
7	Main	TO RESPRAY REAR FENDER RH	378.00	200	
Total:			1,854.00	550.00	11814.00

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
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			recommendation(\$)	Adjustment(\$)
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 ✓
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20 ✓
3	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20 ✓
4	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0
5	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	20 ✓
6	Main	TO REMOVE AND REFIT WIRE HARDESS	200.00	20 ✓
7	Main	TO REPLACE SUNDRY PARTS	100.00	20 ✓
8	Main	TO WASH AND VACUUM	60.00	0
Total:			900.00	120.00

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	5,121.72	1,058.62
Total Labour Cost	845.00	400.00
Total Spray Painting	1,854.00	550.00
Other	900.00	120.00
Overall Total	8,720.72	2,128.62
Lump Sum Repair Option		✓
Lump Sum Total	8,700.00	2,150.00
Surveyor Approved Amount		2,150.00
No of Repair Days*	6	4
Remarks	-	L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com
Surveyor Name		STEVE CHEN
Signature		

Survey Date

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed **12/07/2019**
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

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Section A - Accident Details

Registration Number	SHC4391J
Case Reference Number	TAX/07/19/2040
Registration Date	16/5/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LIM BOO YONG
Type of Accident	Head to Rear
Accident Date and Time	10/7/2019 8:05 PM
Accident Reported Date and Time	11/7/2019 8:22 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102363
Special Instruction to ARC, if any	TP
Prepared Date and Time	11/7/2019 2:03 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,854.00	\$550.00
Total Spare Part Cost	\$6,402.15	\$1,323.28
Total Other Cost	\$900.00	(\$373.28)
TOTAL COST	\$10,001.15	\$1,900.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	STEVE CHEN (LKK) / NTUC
ARC / Surveyor Sign Off Date	12/07/2019 4:33 PM	12/07/2019 2:21 PM
Signature		
Remarks	L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63685592
Estimator Telephone Number: 68602623
Accident Reporting Number: 68652672

Date Generated : 26/07/2019

User ID : PehSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1907-0443	Invoice Number	
Quotation Date	25.07.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$100.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY REAR FLOOR SIDE PANEL RH	\$180.00	\$50.00
TO RESPRAY BATTERY PANEL	\$180.00	\$0.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,854.00	\$550.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$120.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$20.00
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$493.27)
Total Other Costs	\$900.00	(\$373.27)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Not Given
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Not Given

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
90 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63655592
Estimator Telephone Number: 88662823
Accident Reporting Number: 68662672

Date Generated: 29/07/2019

User ID: PehSuan

		SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace	✓
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓
	76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X
	76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given	X
	52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given	X
	52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓
	52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓
	58308-47011	UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Not Given	X
	58327-47020	EXHAUST HEAT SHIELD, REAR	0.00	\$107.40	0.00	\$0.00	Replace	Not Given	X
	17430-37380	EXHAUST TAIL PIPE	0.00	\$656.20	0.00	\$0.00	Replace	Not Given	X
	67005-47241	TAILGATE ASY	0.00	\$1,007.90	0.00	\$0.00	Replace	Not Given	X
	75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X
	58307-47060	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair	✓
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X
	58302-47030	FLOOR PANEL RR/RH	0.00	\$209.90	0.00	\$0.00	Replace	Not Given	X
	58490-47140B0	BOARD ASSY, RR RH	0.00	\$379.20	0.00	\$0.00	Replace	Not Given	X
	58427-47040	SPACER, RR FLOOR	0.00	\$130.60	0.00	\$0.00	Replace	Not Given	X
	64730-47031B2	PANEL ASSY, DECK RH	1.00	\$307.00	100.00	\$0.00	Replace	Repair	✓
	58302-47030	FLOOR PANEL RR/RH	1.00	\$209.90	100.00	\$0.00	Replace	Repair	✓
		BATTERY	0.00	\$278.00	0.00	\$0.00	Replace	Not Given	✓
	74481-47050	BATTERY CLAMP	0.00	\$16.10	0.00	\$0.00	Replace	Not Given	X
	74440-47030	BATTERY TRAY	0.00	\$42.80	0.00	\$0.00	Replace	Not Given	X
	52562-47010	TAIL LAMP BRACKET, RH	1.00	\$30.70	25.00	\$23.03	Replace	Replace	✓
	81551-47180	TAIL LAMP RH	1.00	\$557.80	10.00	\$502.02	Replace	Replace	✓
	61604-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair	✓
		SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X
	65637-47021	FENDER LINER RR/RH	0.00	\$141.30	0.00	\$0.00	Replace	Not Given	X
	52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given	X
	52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given	X
Total				\$8,140.91		\$1,323.28			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1323.28
+ 400.00
+ 670.00

2393.28
- 20%

1914.62

4/5 \$1900/-



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19012588/Etf3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 05-08-2019	
Code: INC4				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	AY 4532L	Veh. Inspected	SHC 4391J	
Policy No.	0085486005-15	Coverage (\$)	0.00	
Claim No.	MT/1052883-002	Excess (\$)	0.00	
Assign From		Assign Date	12/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36UX05742334	Colour	MAROON	
Odometer	738000	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/07/2019	Inspection Date	12/07/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 52983356E GST Reg. No. 20-0405911-H



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4391J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER REAR (DISC 25%)	DENTED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER SIDE RETAINER RR/LH (DISC 25%)	BROKEN	94.80	71.10
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	BROKEN	94.80	71.10
1	TAIL LAMP BRACKET, RH (DISC 25%)	BROKEN	30.70	23.03
1	TAIL LAMP RH (DISC 10%)	CUT	557.80	502.02
1	SENSOR REVERSE (SN)	BROKEN	180.00	180.00
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	BUMPER REINFORCEMENT	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	139.60	-
1	ANTENNA, ELECTRICAL LOWER REAR	NOT NECESSARY	157.40	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
1	BUMPER LIP REAR	NOT NECESSARY	228.90	-
1	BUMPER SEAL, RR RH	NOT NECESSARY	65.70	-
1	UNDER COVER SUBASSY, RR FLOOR	NOT NECESSARY	514.50	-
1	EXHAUST HEAT SHIELD, REAR	NOT NECESSARY	107.40	-
1	EXHAUST TAIL PIPE	NOT NECESSARY	656.20	-
1	TAILGATE ASY	NOT NECESSARY	1,007.90	-
1	NAME PLATE (HYBRID)	NOT NECESSARY	51.90	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	FLOOR PANEL RR/RH	NOT NECESSARY	209.90	-
1	BOARD ASSY, RR RH	NOT NECESSARY	379.20	-
1	SPACER, RR FLOOR	NOT NECESSARY	130.60	-
1	BATTERY	NOT NECESSARY	278.00	-
1	BATTERY CLAMP	NOT NECESSARY	16.10	-
1	BATTERY TRAY	NOT NECESSARY	42.80	-
1	SMRT LOGO	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	FENDER LINER RR/RH	NOT NECESSARY	141.30	-

Report Ref No. NS/INC19012588/Etf3e2

**National Assessment Centre Services**

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LAMP BRACKET, LH	NOT NECESSARY	30.70	-
1	BUMPER SEAL, RR LH	NOT NECESSARY	88.90	-
1	END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	PANEL ASSY, DECK RH	TO REPAIR SEE LABOUR	307.00	-
1	FLOOR PANEL RR/RH	TO REPAIR SEE LABOUR	209.90	-
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	-
			8,215.40	1,323.28
	LABOUR			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF END PANEL, PANEL ASSY, DECK RH, FLOOR PANEL RR/RH AND FENDER RR/RH.		845.00	400.00
	SPRAY PAINT.		1,854.00	550.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	NOT NECESSARY	120.00	-
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	20.00
	TO REMOVE AND REFIT WIRE HARDESS.		200.00	20.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,599.00	1,070.00
GRAND TOTAL			11,814.40	2,393.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,900.00

Report Ref No. NS/INC19012588/Etf3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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