

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 15 August 2019 3:03 PM
To: Neo Jie Si; SUR
Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS
(Our veh: SJA29U) -OD VEHICLE SKS 29M

Dear Jie Si,

According to repairer, the vehicle is still under repairing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>
Sent: Thursday, 15 August 2019 2:52 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U) -OD VEHICLE SKS 29M

Dear Veron,

Please submit your final survey report if ready.

Thank you.

Best regards,
(Ms)Neo Jie Si
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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neojiesi@msfirstcapital.com.sg

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From: Neo Jie Si

Sent: Monday, July 29, 2019 11:01 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U) -OD VEHICLE SKS 29M

Dear Veron,

We refer to your preliminary advice dated 19 July 2019.

Please proceed to authorize repair up to \$108,403.50/- as advised.

Thank you.

Best regards,

(Ms)Neo Jie Si

Motor Claims Dept.

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, July 19, 2019 4:37 PM

To: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U) -OD VEHICLE SKS 29M

Dear Jie Si,

Enclosed preliminary revised of vehicle SKS 29M

Date of survey: 18/7/2019

Number of days : 12 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

Sent: Friday, 19 July 2019 3:33 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Veron,

Attached our new motor survey assignment sheet (OD) for your record purposes only.

Thank you.

Best regards,

(Ms)Neo Jie Si

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Friday, July 19, 2019 2:52 PM

To: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Ms Neo,

Thank you for the email.

Dear Veron,

Please assist. Your Ref: CS/FCI19012579/T1vf3

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

Sent: Friday, 19 July 2019 2:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Celine,

Please refer to attached email from workshop.

SKS29M (insured with us) has reverted to claim OD instead.

There is no OD excess.

Please let us have your prelim advice on quantum before authorizing repair.

Thank you.

Best regards,

(Ms)Neo Jie Si

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Tuesday, July 16, 2019 5:20 PM

To: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Jie Si

Please call me for this case.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

Sent: Tuesday, 16 July 2019 4:40 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Celine,

We would like to request Bryan to attend to this matter personally.

Thank you.

Best regards,

(Ms)Neo Jie Si

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, July 16, 2019 4:03 PM

To: Rosliza Bte AB Rahman <Rosliza@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

Subject: RE: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rosliza Bte AB Rahman [<mailto:Rosliza@msfirstcapital.com.sg>]

Sent: Tuesday, 16 July 2019 3:38 PM

To: assignments <assignments@lkkauto.com>

Cc: Claims Dept <claims@premiumauto.com.sg>; Neo Jie Si <Neojiesi@msfirstcapital.com.sg>

Subject: LKK AUTO CONSULTANTS - TPD Survey Request / Our Ref: D19/4634M/PTE/JS (Our veh: SJA29U)

Dear SIRS

TPD SURVEY REQUEST (FOR SKS29M)

Our Ref: D19/4634M/PTE/JS

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to Surveyor@msfirstcapital.com.sg within the next 14 days.

Thank You

Regards
Rosliza AR
Support Staff

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | TEL 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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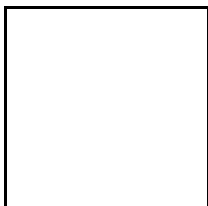
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