

ASS. REC. BY:

REF:

C3/MSG19012577/AG98307

Special Instruction:

Survivor: AdrianASSIGNMENT (Office)From (Person): Crystal Lee

of

MSIADate/Time: 16/7/2019

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CSTo Inspect Vehicle No: SMK 7912KInsured: 8KN3238Hat Workshop m/s BW WorkshopTel: 97318883. Justinof 30 Ubi Rd HPolicy No: 28751875 mcyClaim No: 600083

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 13/7/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 15/7Person Contacted: JustinVehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SMK 7912K x 8KN3238H x
17/7/19 @ 3:40pm	Informed Monica Chung, we are pending estimate from repairer
31/10/19 @ 11:20am	Revised to Monica Chung via Merimen.
	Final try @ 7203.40, 7 days (Red @ 1070, 13%.)

merimen

Surveillance

REF:

MSG

### ASSIGNMENT

From:

Date:

17/7/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMK 7912K

at Workshop m/s BW Workshop.

of 30 Ubi Rd 4.

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMK 7912K . Yr Regn: 2019 April.

Type: M.Cycle / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Shuttle.

C.C

1496.

Colour

Black.

A/C:

Insured / Std / NI / NA

Sp. Reading

7259.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

GK8200 2025

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

17/07/19.

Survey held at

BW.

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP MS16.

RECEIVED 31 OCT 2019

Date/Time, File Pass to?

1) 31/10 10:00

Date/Time, File Return to?

2)

☐

: Preli. Report

☐

: Final Report

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) S + RS, SI

) Photos

) Others

)

TOTAL

150

11

161

Report Format :

hard-TP

Lump Sum / I.B.I: (\$

7203.40

## Nivitha (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 16 July 2019 4:32 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned

### Accident involving SMK7912K & SKN3238H (MSIG) Along Clemenceau Ave Twds Chin Swee Rd On 13/07/2019.

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Tuesday, 16 July, 2019 4:10 PM  
**To:** [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)  
**Cc:** Monica Chung <[Monica\\_Chung@sg.msig-asia.com](mailto:Monica_Chung@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Subject:** RE: Accident involving SMK7912K & SKN3238H (MSIG) Along Clemenceau Ave Twds Chin Swee Rd On 13/07/2019.

Hi Justin,

We refer to your email dated 15/07/2019.

We will proceed to assign MSIG In-house surveyor via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you.

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)>

**Sent:** Monday, 15 July 2019 4:55 PM

**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Cc:** Derek Low <[derek@bw.com.sg](mailto:derek@bw.com.sg)>

**Subject:** Accident involving SMK 7912 K & SKN 3238 H Along Clemenceau Ave Twds Chin Swee Rd On 13/07/2019.

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All,

Kindly assist in the liability clearance for the above-mentioned case.

We herein attached the GIA Report & Estimate for direct settlement for your perusal.

**The vehicle is in our workshop.**

Kindly let us know who should we looking for arranging a survey.

Kindly assist.

Thank you.

Best regards,  
Justin Ee  
Workshop Executive

BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 / Direct Line : 6692 0139 /  
Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)

**ARC & Nominee Workshop Of :**

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**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Jul 2019 10:22		17 Jul 2019 11:10 Assign				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:		MARINA BAY SANDS PTE LTD, Co. Reg. No.: 200507292R							
Main Claimant:		RAYNER WONG DEHUA, ID: S9309900A							
Vehicle Reg. No.:		SMK7912K	Date of Loss:	13/07/2019 00:00 - :59 [2 Months and 19 Days From LTA Reg Date (Man Yr)]					
Claim Type:		TP	Policy/Cover Note No.:	28751875MCY Coverage: 01/06/2019 - 31/05/2020					
Vehicle Reg. No. (Insured):		SKN3238H	Policy No. (Claimant):						
Repairer:		Bm Workshop Services Pte Ltd (HQ) 30 Ubi Road 4, 408615 Ubi - Tel:							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 18/07/2019]							
Driver/Custodian (Insured):		KALAI MOHGAN MUNIANDY (), NRIC: G7315451R Email:							
Adj Asg. Remarks:		on WP. VEHICLE IN. (Manual Assign). Liab: 100%. Contact: Justin @ 6692 0139 / 9731 8883. Manual assigned to LKK via email on 16/07/19.							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 31 Oct 2019

**Preliminary Advice**

Insured Vehicle No	: SKN3238H	Accident Date	: 13/07/2019
TP Vehicle No	: SMK7912K	Assignment Date	: 17/07/2019
Make	: HONDA SHUTTLE	Est. Duration of Repair	: 7.00
Date of Inspection	: 17/07/2019		
Inspection At	: BM WORKSHOP SERVICES PTE LTD (HQ) 30 UBI ROAD 4 SINGAPORE 408615		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,273.40
Revised Amount	:S\$	7,203.40
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,203.40

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## Shiau Chan (LKKAuto)

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 17 July 2019 3:40 PM  
**To:** do-not-reply@merimen.com  
**Cc:** SUR  
**Subject:** TP VEHICLE SMK 7912K

This mail is associated with :  
**\*SMK7912K**  
**[SKN3238H]**  
TP  
RAYNER WONG DEHUA  
Jul 13 2019 12:00AM  
[MARINA BAY SANDS PTE LTD]  
Bm Workshop Services Pte Ltd

Dear Monica,

Please be informed that we have inspected the vehicle SMK 7912K on 17/07/2019.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9900A
Vehicle Details	
Vehicle No.:	SMK7912K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	15 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G CVT
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	L15B6002399
Chassis No.:	GK82002025
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$20,374.00
Original Registration Date:	24 Apr 2019
First Registration Date:	24 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$10,524.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Apr 2029
PARF Rebate Amount:	\$7,893.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,689.00
COE Rebate Amount:	\$20,551.00
Total Rebate Amount:	\$28,444.00

The information contained herein is correct as at 15 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/07/2019 15:19
Date Of Accident	13/07/2019 21:30
Exact Location Of Accident	ALONG CLEMENCEAU AVE TWDS CHIN SWEE RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK7912K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	RAYNER WONG DEHUA
NRIC No	S9309900A
Email Address	RAYNERWONG@HOTMAIL.SG
Mobile Phone No	(LOCAL) +65-97563909
Alternative Phone No	OFFICE-97563909

### Vehicle Particulars

Manufacturer	HONDA
Model	SHUTTLE 1.5G CVT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD19V05879/VPC/R00
Cover Note Number	

### Driver

Name of Driver	RAYNER WONG DEHUA
NRIC No	S9309900A
Date Of Birth	22/03/1993
Occupation	INDOOR
Date Of Driving Pass	03/11/2011
Driving Experience	7 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97563909
Fax Number	
Contact Number	OFFICE-97563909
EMail Address	RAYNERWONG@HOTMAIL.SG

Address	BLK 681A JURONG WEST CENTRAL 1 #16-92
Postcode	641681
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : STEPHANIE NAH YUN YUAN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

KINDLY REFER TO SKETCH PLAN. THANKS.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKN3238H
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KALAI MOHGAN MUNIANDY
NRIC/Passport Number	G7315451R
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	



No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

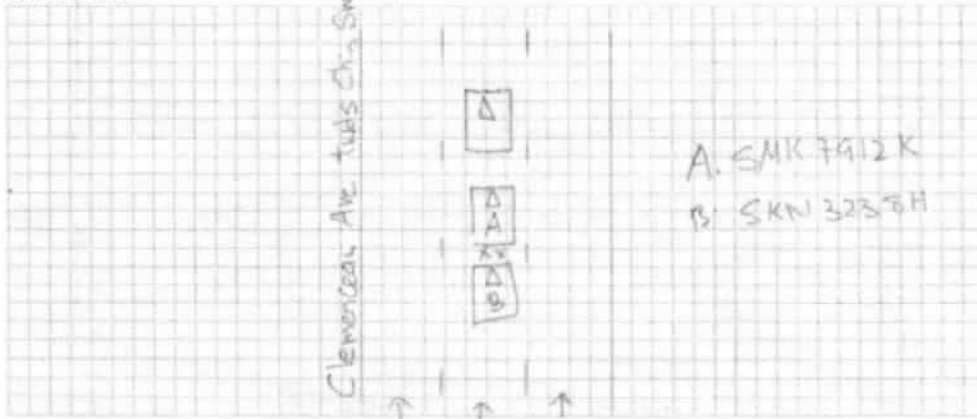
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.: 825013107



# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident occurs at ~~road~~ clemenceau ave towards chin Swee road.

A chain of vehicle in front of my vehicle suddenly brake, I was able to re-act in time coming to a full stop without colliding with the vehicle in front, however the vehicle on my rear fail keep a safe distance and fail to brake in time causing a collision on my rear.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 07/10/2019

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Jua-Fe  
NRIC/FIN No.: P20010104

**BW WORKSHOP SERVICES PTE LTD**

30 UBI ROAD 4

Singapore 408615

6289 8800

workshop\_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E

**ESTIMATES****ADDRESS**

MSIG INSURANCE  
(SINGAPORE) PTE LTD  
MSIG INSURANCE  
(SINGAPORE) PTE LTD

Xiao Chen

84384642

Justin

**ESTIMATES NO. 1098****DATE 15/07/2019****VIN NUMBER**

SMK7912K / GK82002025

**MAKE & MODEL**

HONDA SHUTTLE 1.5G CVT

**MILEAGE**

-

ACTIVITY	QTY	RATE	AMOUNT
REAR TAILGATE @ \$1,195.00 Distorted.	1	956.00	956.00 ✓
REAR TAILGATE CENTER GARNISH @ \$410.00 crinkled	1	328.00	328.00 ✓
REAR TAILGATE LAMP - LH @ \$398.00 crinkled.	1	318.40	318.40 ✓
REAR TAILGATE INNER GARNISH @ \$340.00 new	1	272.00	272.00 +
REAR TAILGATE INNER POCKET GARNISH @ new \$35.00	1	28.00	28.00 +
REAR FENDER LAMP - LH @ \$560.00 cut	1	448.00	448.00 ✓
REAR BUMPER @ \$1,170.00 Distorted	1	936.00	936.00 ✓
REAR BUMPER SIDE RETAINER - LH & RH @ new \$35.00	2	28.00	56.00 ✓
REAR BUMPER SIDE COVER - LH @ \$55.00 delcd.	1	44.00	44.00 ✓
REAR BUMPER REFLECTOR - LH @ \$65.00 crinkled	1	52.00	52.00 ✓
REAR BUMPER TOWING CAP @ \$25.00 new	1	20.00	20.00 +
REAR END PANEL - CENTER @ \$570.00 Distorted	1	456.00	456.00 ✓
REAR END PANEL - SIDE - LH @ \$120.00 2 Reps	1	96.00	96.00 X
WEATHERSHIP @ \$170.00 cut	1	136.00	136.00 ✓
REAR END PANEL TOP GARNISH @ \$190.00 delcd	1	152.00	152.00 ✓
REAR END PANEL CARGO BOX @ \$270.00 deformed	1	216.00	216.00 ✓
REAR CARGO COMPARTMENT - LH @ \$280.00 new	1	224.00	224.00 X
REAR FENDER INNER GARNISH - LH @ \$490.00 delcd	1	392.00	392.00 ✓
LOCK @ \$160.00 damaged	1	128.00	128.00 ✓

Subtotal: 5,258.40

NETS &amp; Cash only.

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7

ACTIVITY	QTY	RATE	AMOUNT
TAILGATE LOGO "SHUTTLE" - S/N <i>3 new</i>	1	65.00	65.00 ✓
TAILGATE LOGO "HONDA" - S/N	1	60.00	60.00 ✓
REAR REVERSER SENSOR - S/N <i>Damaged</i>	1	180.00	180.00 ✓
REAR BUMPER CLIPS - S/N <i>new</i>	10	2.50	25.00 ✓
REAR WINDSCREEN MOULDING - S/N <i>3 new</i>	1	85.00	85.00 ✓
WINDSCREEN SEALANT - S/N	1	60.00	60.00 ✓
<i>Rear Number c/w holder. Checked</i>		<i>50 ✓</i>	

Subtotal: 475.00

TO REMOVE, CUT OUT DAMAGES PARTS, PANEL BEATING, WELDING ALIGH, REFIT AND TO RENEW AFFECTED PARTS.	6	200.00	1,200.00 <i>800</i>
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	5	180.00	900.00 <i>800</i>
TO TRANSFER TAILGATE FITTINGS.	1	80.00	80.00 ✓
TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.	1	120.00	120.00 ✓
TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATIONS.	1	80.00	80.00 <i>30</i>
TO REMOVE AND REFIT REAR BUMPER REVERSE SENSOR.	1	80.00	80.00 <i>50</i>
TO PUTTY UNDERSEALING.	1	80.00	80.00 ✓

Subtotal: 2,540.00

\*\* PARTS - \$6,573.00 - 20% = \$5,258.40 \*\*

SUBTOTAL 8,273.40  
GST TOTAL 0.00  
TOTAL

**SGD 8,273.40**

Accepted By

Accepted Date

*3/10/19*  
*Adrian Li*  
*P/P 7/07/19.*  
*07 Days.*

*total 7203.40*  
*(P/P)*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

NETS & Cash only. Acknowledged by Repairer

Signature:

Our Bank Details:- Date:

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7












































## ...CLAIM SUBFOLDER...(Pending for Survey Report)




















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jul 2019 10:22		17 Jul 2019 11:10 <a href="#">Edit Adj Rpt</a>	<b>S\$7,203.40</b> <a href="#">Edit Estimates</a>	<b>S\$7,203.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	MARINA BAY SANDS PTE LTD, Co. Reg. No.: 200507292R								
Main Claimant:	RAYNER WONG DEHUA, ID: S9309900A								
Vehicle Reg. No.:	SMK7912K	Date of Loss:	13/07/2019 21:00 - :59 [2 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 600083	Policy/Cover Note No.:	28751875 (Comprehensive) Coverage: 01/06/2019 - 31/05/2020						
Vehicle Reg. No. (Insured):	SKN3238H	Policy No. (Claimant):							
		Excess:							
Repairer:	Bm Workshop Services Pte Ltd (HQ) 30 Ubi Road 4, 408615 Ubi - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 16/08/2019]								
Driver/Customer (Insured):	KALAI MOHGAN MUNIANDY (), NRIC: G7315451R Email:								
Adj Asg. Remarks:	on WP. VEHICLE IN. (Manual Assign). Liab: 100%. Contact: Justin @ 6692 0139 / 9731 8883. Manual assigned to LKK via email on 16/07/19.								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMK7912K (600083)  
[SKN3238H]  
TP  
RAYNER WONG DEHUA  
Jul 13 2019 9:00PM  
[MARINA BAY SANDS PTE LTD]  
Bm Workshop Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Assessment Reports									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print			
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Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print			
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2	17/07/19 10:27	Email - PRI	 Load PDF	
3	17/07/19 10:28	Estimate	 Load PDF	
4	17/07/19 10:42	Acknowledge PRI	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	17/07/19 11:07	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012577/AGQF3E2

Date: 08/11/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28751875

Claimant Vehicle No : SMK7912K

Insured Vehicle No : SKN3238H

Date of Loss: 13/07/2019

Nature of Claim: TP

Claim No: 600083

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMK7912K

Make &amp; Model: HONDA SHUTTLE, 1.5 G CVT (A)

Engine No: L15B6002399

Reg. Date: 24/04/2019 (Man. Year: 2018)

Chassis No: GK82002025

Colour: Black

Odometer: 7259 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,783.40	5,143.40	640.00	11.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,540.00	2,060.00	480.00	18.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>8,323.40</b>	<b>7,203.40</b>	<b>1,120.00</b>	<b>13.46</b>

## INSPECTION

Date of Assignment: 17/07/2019

Date Inspected: 17/07/2019 Inspected At:

Bm Workshop Services Pte Ltd (HQ)  
30 Ubi Road 4  
Singapore 408615

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 08 Nov 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G CVT (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMK7912K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Distorted	1,195.00 FL	*1,195.00 FL
2	1		*REAR TAILGATE CENTER GARNISH	Cracked	410.00 FL	*410.00 FL
3	1		*REAR TAILGATE LAMP - LH	Cracked	398.00 FL	*398.00 FL
4	1		*REAR TAILGATE INNER GARNISH	Not Necessary	340.00 FL	*- FL
5	1		*REAR TAILGATE INNER POCKET GARNISH	Not Necessary	35.00 FL	*- FL
6	1		*REAR FENDER LAMP - LH	Cut	560.00 FL	*560.00 FL
7	1		*REAR BUMPER	Distorted	1,170.00 FL	*1,170.00 FL
8	2		*REAR BUMPER SIDE RETAINER - LH & RH	Necessary	70.00 FL	*70.00 FL
9	1		*REAR BUMPER SIDE COVER - LH	Deformed	55.00 FL	*55.00 FL
10	1		*REAR BUMPER REFLECTOR - LH	Cracked	65.00 FL	*65.00 FL
11	1		*REAR BUMPER TOWING CAP	Not Necessary	25.00 FL	*- FL
12	1		*REAR END PANEL - CENTER	Distorted	570.00 FL	*570.00 FL
13	1		*REAR END PANEL - SIDE - LH	Repair	120.00 FL	*- FL
14	1		*WEATHERSHIP	Cut	170.00 FL	*170.00 FL
15	1		*REAR END PANEL TOP GARNISH	Deformed	190.00 FL	*190.00 FL
16	1		*REAR END PANEL CARGO BOX	Deformed	270.00 FL	*270.00 FL
17	1		*REAR CARGO COMPARTMENT - LH	Not Necessary	280.00 FL	*- FL
18	1		*REAR FENDER INNER GARNISH - LH	Deformed	490.00 FL	*490.00 FL
19	1		*LOCK	Damaged	160.00 FL	*160.00 FL
20	1		*TAILGATE LOGO SHUTTLE	Necessary	65.00 FS	*65.00 FS
21	1		*TAILGATE LOGO HONDA	Necessary	60.00 FS	*60.00 FS
22	1		*REAR REVERSE SENSOR	Damaged	180.00 FS	*180.00 FS
23	10		*REAR BUMPER CLIPS	Necessary	25.00 FS	*25.00 FS
24	1		*REAR WINDSCREEN MOULDING	Necessary	85.00 FS	*85.00 FS
25	1		*WINDSCREEN SEALANT	Necessary	60.00 FS	*60.00 FS
26	1		*REAR NUMBER C/W HOLDER	Cracked	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,098.00</b>	<b>6,298.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,314.60</b>	<b>1,154.60</b>
<b>Total Parts (\$\$)</b>	<b>5,783.40</b>	<b>5,143.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, CUT OUT DAMAGES PARTS, PANEL BEATING, WELDING ALIGN, REFIT AND TO RENEW AFFECTED PARTS.	New	1,200.00	900.00
2	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	New	900.00	800.00
3	TO TRANSFER TAILGATE FITTINGS.	New	80.00	80.00
4	TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.	New	120.00	120.00
5	TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATIONS.	New	80.00	30.00
6	TO REMOVE AND REFIT REAR BUMPER REVERSE SENSOR.	New	80.00	50.00
7	TO PUTTY UNDERSEALING.	New	80.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,540.00</b>	<b>2,060.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >