

22/03/2003

ASS. REC. BY:

REF:

CS/INC19012570/EF#302

Special Instruction:

Surveyor

Sheva

ASSIGNMENT (Office)

From (Person):

Hazalya

of

INC

Date/Time:

16.7.19

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PA 9599K

Insured:

YK 6341 Y

at Workshop m/s

Chown Asa

Tel:

69669995

of

44 Sungu Kadut street

Policy No:

Claim No:

MT 11052378-002

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7.7.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement:

Date/Time:

16.7.19 5.26pm

Person Contacted:

Paika

Vehicle

IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

PA 9599K NA/MSG15002358/n4

10/12/19

ASSIGNMENT

From:
 Date:
 Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No:
 at Workshop n/s:
 ol:
 Insured:
 Policy No:
 Claims No:
 Sum Insured:
 (Client's Record)
 Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: PA 9599K 22/5/13
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover
Truck / Trailer or
Make: Sunlong SLK6119 8849
Colour: White
Sp. Reading: 3666 71
Eng/No:
C/No: LJM / HCGE 9BAS02475
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Loaked / Burnt or
Brake: In order / Jammed / Loaked / Burnt or
Modi: Nil / S/Rim. / STD A/Rim or
Tyre Size: F: 11R22.5
R:
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SL
TOYO / YOKO or Firm 29
Front:
R/Bal. 6 - mm R/Bal. 6
L/Bal. 6 - mm L/Bal. 6
D.O.A. 7/7/19 D.O.I. 16/7/19
Survey held at Crown Asia Bus 0125PM
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop
The U/C / Chassis frame / Body Structure affected due

Date / Time / Action / Instruction

10/12/19 Finalize Confir \$4890, 5 days (fairly)

(Red 2370, 3370)

RECEIVED 11 DEC 2019

Date/Time, File Pass to: ☐ : Prel. Report

4) ☐ : Final Report

Date/Time, File Return to:

2) 11/12 - typist

Report Format:

Lump Sum / I.B. / (\$

TP
4800/2

Days Of Repair: 5

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation

) S + R: \$

) Photos

) Index

)

29/

Catherine Chong (LKK Auto)

From: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>
Sent: Wednesday, 17 July, 2019 4:18 PM
To: Admin-D (LKKAuto); assignments
Cc: Hazalysa Binte Ibrahim
Subject: FW: TP CASES FARMED OUT TO LKK ON 16/7/2019

Dear LKK,

Re-sent

Warmest Regards

Hazalysa Bte Ibrahim
Admin Assistant
Motor Department
www.income.com.sg



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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, 16 July 2019 10:41 AM
To: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 16/7/2019

Dear Sir/Madam,

Thank you for the assignment.

Best Regards

Celine Fong
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hazalysa Binte Ibrahim [mailto:hazalysa.ibrahim@income.com.sg]
Sent: Tuesday, 16 July 2019 9:39 AM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 16/7/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Chryllis Quah	MT/1052999-001	16/7/2019	YN4523L	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	Rachel Lai / 86667775	14:00-16:00	XE4682U	06/07/19	
2	Quek Swee Keng	MT/1053280-001	16/7/2019	SHA0649D	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	VADIVELAN MOHAN / 96891857		SMH8282D	12/07/19	
3	Cyndie Yong	MT/1053293-002	16/7/2019	SHC567X	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	VADIVELAN MOHAN / 96891857		GBE3067M	12/07/19	
4	Eric Tang	MT/1049207-002	16/7/2019	GBC1456Y	SIN SHENG ENGINEERING SERVICES	NO 8 TUAS AVENUE 18 (LEVEL 5) SINGAPORE 638892	Susan / 68639595		YP2865C	14/06/19	
5	Charlotte Chew	MT/1052378-002	16/7/2019	PA9599K	CROWN ASIA BUS BUILDER PTE LTD	44 SUNGEI KADUT STREET 1 SINGAPORE 729349	Faika / 6966 9995		YK6341Y	07/07/19	
6	Eric Tang	MT/1052385-002	16/7/2019	SKW3944E	HUA HONG PTE LTD	25D SUNGEI KADUT STREET 1 SINGAPORE 729332	Jerleen Tang / 6661 9688	10:00-12:00	SME7385M	07/07/19	
7	Muhammad Airwan	MT/1053422-002	16/7/2019	XE2401C	WOON MENG MOTOR PTE LTD	42 SUNGEI KADUT AVE SINGAPORE 739666	HENG SEW SOW / 63161131		XE3314P	13/07/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Motor Department
T +65 6430 7902
www.income.com.sg

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made different



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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3472Z
Vehicle Details	
Vehicle No.:	PA9599K
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jul 2019
Vehicle Make:	SUNLONG
Vehicle Model:	SLK6110
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	ISLE432022020270
Chassis No.:	LJM1HCGE9BAS02475
Maximum Power Output:	-
Open Market Value:	\$111,596.00
Original Registration Date:	22 May 2013
First Registration Date:	22 May 2013
Transfer Count:	1
Actual ARF Paid:	\$5,580.00

PARF Eligibility:	No
-------------------	----

PARF Eligibility Expiry Date: -

PARF Rebate Amount:	\$0.00
---------------------	--------

Intended COE Rebate Details

COE Expiry Date:	21 May 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$56,011.00
COE Rebate Amount:	\$21,546.00
Total Rebate Amount:	\$21,546.00

The information contained herein is correct as at 16 Jul 2019

OK

Annex A

Transaction ref 20170621144322652423

The owner and vehicle particulars for Vehicle No. PA9599K as at 21 Jun 2017 are as follows:

1. Name	: RUI FENG CHARTERED PTE LTD
2. Identification No. Type	: Company
3. Identification No.	: 200713472Z
4. Place Of Passport Issue	: -
5. Vehicle No.	: PA9599K
6. Previous Vehicle No.	: -
7. Effective Date of Ownership	: 21 Jun 2017
8. Original Registration Date	: 22 May 2013
9. First Registration Date	: 22 May 2013
10. Vehicle Type	: Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus
11. Vehicle Scheme	: Public Service Vehicle (Others)
12. Attachment 1	: Air-Conditioned
13. Attachment 2	: -
14. Attachment 3	: -
15. Vehicle Make	: SUNLONG
16. Vehicle Model	: SLK6110
17. Year of Manufacture	: 2011
18. Primary Colour	: White
19. Secondary Colour	: -
20. Passenger Capacity	: 49
21. Chassis/Trailer Chassis No.	: LJM1HCGE9BAS02475 / -
22. Propellant	: Diesel
23. Engine No./Motor No.	: ISLE432022020270 / -
24. Engine Capacity(cc)/Power Rating(kW)	: 8849 / -
25. Maximum Power Output(kW/bhp)	: - / -
26. Unladen Weight(kg)	: 12740

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5108850803-000017

Cover : Comprehensive

1. Index mark and Registration Number of Vehicle : **PA9599K**
Chassis Number : LIM1HCGE9BAS02475
2. Name of Policyholder : RUI FENG CHARTERED PTE LTD
3. Effective Date of Insurance : 17 Apr 2019
4. Expiry Date of Insurance : 16 Apr 2020
5. Persons or Classes of Persons entitled to drive*
 - (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use*
 - (a) Use for the carriage of passengers in connection with the Policyholder's business.
 - (b) Limited to carry 49 passengers

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

GEOGRAPHICAL LIMIT	: WITHIN THE REPUBLIC OF SINGAPORE ONLY
EXCESS (SECTION I)	: S\$3,000
EXCESS (SECTION II)	: S\$1,500
WINDSCREEN EXCESS	: S\$500
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: AUTOMOBILE TRADERS PTE. LTD.
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : S'PORE SCH&PTE HIRE BUS OWNS ASS (00000601247)

Date of Issue : 16 Apr 2019 07:33 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/07/2019 16:41
Date Of Accident	07/07/2019 07:45
Exact Location Of Accident	ALONG LOYANG AVE TWDS TPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PA9599K
Insured/Policyholder	
Name Of Registered Owner	RUI FENG CHARTERED PTE. LTD
Co Reg No	200713472Z
Email Address	RUIFENGCHARTERED@HOTMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-64670956

Vehicle Particulars

Manufacturer	SUNLONG
Model	SLK6110

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE

Fleet Policy	NO
Policy Number	5108850803-000017

Cover Note Number

Driver

Name of Driver	KANSAL AMIT
NRIC No	G5335053X
Date Of Birth	09/05/1985
Occupation	OUTDOOR
Date Of Driving Pass	11/06/2019
Driving Experience	0 YEAR AND 0 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-90701581

Fax Number

Contact Number

EMail Address

NOEMAIL

64670956 Faika

6, Sungei Kadut 6

Address NIL
 Postcode
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 3
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name CHOA CHU KANG NPC
 Police Station Address ROAD: 20 CHOA CHU KANG ST 52 #01-02 , POSTCODE: 689286 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER POLICE REPORT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YK6341Y
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage



No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLV7865S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)

Date & Time:

[Signature] *Jeckan*
Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

Accident Sketch Plan Pg. 1

SKETCH PLAN

PA 9599K

B- YK 63411C

C- SLV7865 S

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 7/7/2019 0745

Accident Location : Lojary me tuds TPK

As per police report

☐ Reporting Only ☐ Own Damage ☐ Third Party ☒ Claim at other workshop (OD/TP)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*** IMPORTANT NOTE:**
You had been advised by the workshop that in the event that you wish to claim against your own policy (Own Damage Claim), there is a **FOURTEEN (14) days** clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____



**SINGAPORE
POLICE FORCE**



T/20190707/2034

1 of 3

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

Report No. T/20190707/2034

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 07/07/2019 11:27	Vide Report No.: G/20190707/0090	Station Diary No.: 52
--	-------------------------------------	--------------------------

Informant's Particulars			
Name of Informant: KANSAL AMIT		Address: APT BLK 63 KALLANG BAHRU #01-423 KALLANG BAHRU VILLE SINGAPORE 330063	
ID Type / ID No.: FIN NO / G5335053X		Contact No.: Home/Office: Mobile: 90701581	
Nationality: INDIAN		Email:	
Sex: Male	Age: 34	Date of Birth: 09/05/1985	Type of Informant: Driver
Race: Indian		Language:	Institution / School Name:
Occupation: Bus driver		Driving Licence Information: Class: 3,4 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 07/07/2019 07:45	Type of Location: X-Junction
Location: Along Road 1 Traveling Toward Road 2 LOYANG AVENUE PASIR RIS DRIVE 1 Traffic Light				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
F1334679T	Rubbish Truck				Seriously Damaged	0
PA9599K	Bus/Coach/Mi nibus				Seriously Damaged	0
SLV7865S	Car				Seriously Damaged	0



**SINGAPORE
POLICE FORCE**



T/20190707/2034

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

2 of 3

Report No. T/20190707/2034

CONTINUATION OF REPORT

Brief Details.

On 07/07/2019 at about 0750hrs, I was driving along Loyang ave towards Pasir Ris Drive 1. While approaching a traffic light, a vehicle, SLV 7865S, Muhammad Firdaus Bin Noor Kim S8606763C, 96374584, came to a stop at the traffic light as the traffic light turns red. I was driving PA9599K and subsequently came to a stop behind the car in front of me. A Rubbish truck, YK6341Y, Wang Kok Hong, F1334679T, 98946361, was unable to stop in time and bang onto the rear of my bus and the force pushed my vehicle forward causing me to hit onto the car in front.

Muhd Firdaus subsequently called for Police assistance and Police and Ambulance came to scene shortly and we all exchange our particulars after we spoke to the Traffic Police officer. Muhd Firdaus was later conveyed by ambulance as he claim that he had injured.

I have a In car video footage of what happen and I already informed my company regarding the accident and they will be making a copy of the in car video footage.



**SINGAPORE
POLICE FORCE**



T/20190707/2034

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

3 of 3

Report No. T/20190707/2034

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

<p>Signature Of Officer Recording The Report: Singapore Police Force Sgt ZOH DING FENG</p> <p>Signature Of Interpreter: Not applicable</p>	<p>Signature Of Informant: </p> <p>Date/Time: 07/07/2019 11:27</p>
<p>Officer In-Charge Of Case: TP / GIT / Staff Sgt QHAIRIL BIN ZULKEFLEE Contact No.: 65476187</p>	<p>Classification Of Case:</p>

Authentication Stamp
NP168



CROWN ASIA BUS BUILDER PTE LTD

44 SUNGEI KADUT AVE, Singapore 729667
Tel : +65 6469 3319 Fax : +65 6469 4319
Email : crownasia@hotmail.sg
Company Reg No: 201023449R

NTUC INCOME INSURANCE CO-OPERATIVE LTD
Income Centre 75,
Bras Basah Road,
Singapore 189557

[Signature]
13 JULY 2019

Steve (LKK)
8322 8813

WML *Pr/nd* *16/7/19*
5 days
L/S
Ry AL SM

Attn : Motor claims dept

Dear Sir/Madam,

THIRD PARTY CLAIM – REPAIR ESTIMATE FOR PA9599K

Traffic accident involving PA9599K and YK6341Y at traffic light along road 1 traveling road 2 Loyang Avenue on 07/07/2019

Vehicle owner : RUI FENG CHARTERED PTE LTD
Vehicle No. : PC3722A
Model : SUNLONG SLK6110
Date of Damaged : 07/07/2019

We append below the estimate repair cost for PA9599K: -

Part required:-

1 pc	Rear central bumper	<i>/ OR</i>	\$ 1000.00
1 pc	Front central bumper	<i>/ OR</i>	\$ 500.00
1 pc	Rear engine mounting	<i>X NN</i>	\$ 400.00
1 pc	Rear engine idle pulley	<i>/ OR</i>	\$ 250.00
1 pc	Rear engine fan belt	<i>/ TA</i>	\$ 300.00
1 pc	Rear taillamp panel	<i>/ (A/K) OR</i>	\$ 150.00
1 pc	Rear taillamp right side	<i>/ CRA</i>	\$ 900.00
1 pc	Rear cross member	<i>/ ON</i>	\$ 1000.00
1 pc	Rear corner bumper left side	<i>/ OR</i>	\$ 300.00
			\$ 4,800.00
	Less 10% trade discount		\$ 480.00
			\$ 4,320.00

4400
- 10%
3960

Special Nett item:-

1 pc	Rear sticker, '60 KM/H'	<i>/ PK</i>	\$ 10.00
1 pc	Rear number plate	<i>/ ON</i>	\$ 40.00

50

Labour charges:-

To knock and all necessary part including changing of all damaged part.

To putty and spray and painting on front and rear bumper,
rear left taillamp panel, rear right inspection lid cover,

\$ 2,800.00

\$ 7,170.00

2000

Please arrange for your surveyor to survey the vehicle at 44 Sungei Kadut Ave, S729667. Kindly contact Mr Faika, 6966 9995 to arrange for the surveyor.

Yours faithfully

P-3960
N-50
L-2000
6010
L/S-4808
=4800

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Steve Chen (LKK Auto)

From: claims@crownasia.com.sg
Sent: Tuesday, December 10, 2019 10:58 AM
To: Steve Chen (LKK Auto)
Cc: Veron Chen (LKKAuto); faika@crownasia.com.sg
Subject: RE: PA 9599K-DOA: 7/7/2019

Dear Steve,

We accept the offer and please proceed.

Thanks and Best Regards,

Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6467 0956 (ext. 112) Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: 9 December, 2019 7:28 PM
To: claims@crownasia.com.sg; faika@crownasia.com.sg
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: PA 9599K-DOA: 7/7/2019

Dear Faika,

Our finalize is \$4800 (L/S, before GST). 5 repair days.

Kindly confirm

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: Friday, December 06, 2019 1:46 PM
To: Steve Chen (LKK Auto)
Cc: faika@crownasia.com.sg
Subject: RE: PA 9599K-DOA: 7/7/2019

Veron Chen (LKKAuto)

From: claims@crownasia.com.sg
Sent: Monday, 14 October 2019 5:35 PM
To: Steve Chen (LKK Auto); faika@crownasia.com.sg
Cc: Veron Chen (LKKAuto)
Subject: RE: PA 9599K-DOA: 7/7/2019

Dear Steve,

Next week the part will arrive our workshop.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: 14 October, 2019 5:33 PM
To: claims@crownasia.com.sg; faika@crownasia.com.sg
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: PA 9599K-DOA: 7/7/2019

Dear Faika,

Kindly follow up. What status of the Bus.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]
Sent: Friday, September 13, 2019 3:50 PM
To: Veron Chen (LKKAuto)
Cc: Steve Chen (LKK Auto); faika@crownasia.com.sg
Subject: RE: PA 9599K-DOA: 7/7/2019

Dear Veron,

The bus still under repair due to waiting some part items from supplier. The engine idle pulley still waiting from China supplier. I will update u once we received.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 13 September, 2019 3:06 PM
To: faika <faika@crownasia.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: FW: PA 9599K-DOA: 7/7/2019

Dear Faika,

Can finalize?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 August 2019 5:06 PM
To: faika <faika@crownasia.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: FW: PA 9599K-DOA: 7/7/2019

Dear Faika,

Can finalize?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: faika <faika@crownasia.com.sg>
Sent: Wednesday, 31 July 2019 4:26 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; crownasia@hotmail.sg; SUR <sur@lkkauto.com>
Subject: RE: PA 9599K-DOA: 7/7/2019

Dear Veron,

4 Please refer to attached, the bus still under repair due to waiting some part items from supplier.

Thanks,
Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6467 0956 (ext. 112) Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: 31 July, 2019 2:51 PM

To: crownasia@hotmail.sg; SUR <sur@lkkauto.com>

Subject: PA 9599K-DOA: 7/7/2019

Dear Faika,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: faika <faika@crownasia.com.sg>
Sent: Wednesday, 31 July 2019 4:26 PM
To: Veron Chen (LKKAuto); crownasia@hotmail.sg; SUR
Subject: RE: PA 9599K-DOA: 7/7/2019
Attachments: RE: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Dear Veron,

Please refer to attached, the bus still under repair due to waiting some part items from supplier.

Thanks,
Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: faika@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: 31 July, 2019 2:51 PM
To: crownasia@hotmail.sg; SUR <sur@lkkauto.com>
Subject: PA 9599K-DOA: 7/7/2019

Dear Faika,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Tuesday, 23 July 2019 11:11 AM
To: faika
Subject: RE: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Dear Faika,

I arrange to come afternoon.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: faika [<mailto:faika@crownasia.com.sg>]
Sent: Tuesday, July 23, 2019 9:51 AM
To: Steve Chen (LKK Auto)
Subject: RE: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Dear Steve,

Accident part already dismantle, the engine part also need to probability has been engine damage. Can u come for take photo and our foreman will explain further to u.

Thanks and Best Regards,

Faika



CROWN Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: faika [<mailto:faika@crownasia.com.sg>]
Sent: 17 July, 2019 11:08 AM
To: 'Steve Chen (LKK Auto)' <SteveChen@lkkauto.com>
Subject: RE: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Dear Steve,

Well noted.

Thanks and Best Regards,



Faika

Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]

Sent: 17 July, 2019 11:05 AM

To: faika <faika@crownasia.com.sg>

Subject: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Hi Faika,

I will come today after lunch estimate 2 pm

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: faika [<mailto:faika@crownasia.com.sg>]

Sent: Wednesday, July 17, 2019 10:53 AM

To: Steve Chen (LKK Auto)

Subject: FW: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

From: faika [<mailto:faika@crownasia.com.sg>]

Sent: 17 July, 2019 10:48 AM

To: 'stevechen@IKKauto.com' <stevechen@IKKauto.com>

Subject: Traffic accident involving PA9599K and YK6314Y on 07/07/2019 at along road 1 traveling toward road 2 traffic light Loyang Avenue

Dear Steve,

I would like to invite u come to our workshop today, the vehicle PA9599K those part has been dismantled. Unable to reach your tel no., 8322 8813 its correct?

Thanks and Best Regards,

Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19012570/Evf3e2

73 BRAS BASAH ROAD

Date: 19-12-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN : CHARLOTTE CHEW

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YK 6341Y	Veh. Inspected	PA 9599K
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1052378-002	Excess (\$)	0.00
Assign From	HAZALYSA	Assign Date	16/07/2019

2. Vehicle Particulars & Condition

Make & Model	SUNLONG SLK6110	c.c	8849
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	LJM1HCGE9BAS02475	Colour	WHITE
Odometer	366671 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	11 R22.5	FIRENZA	6 mm
L/H Front Tyre	11 R22.5	FIRENZA	6 mm
R/H Rear Tyre	11 R22.5	FIRENZA	6 mm
L/H Rear Tyre	11 R22.5	FIRENZA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	07/07/2019	Inspect Date / Time	16/07/2019 (01:25 PM)
Survey held at	CROWN ASIA BUS BUILDER PTE LTD NO. 44 SUNGEI KADUT STREET 1 SINGAPORE 729349		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 9599K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR CENTRAL BUMPER	BROKEN	1,000.00	1,000.00
1	FRONT CENTRAL BUMPER	BROKEN	500.00	500.00
1	REAR ENGINE MOUNTING	NOT NECESSARY	400.00	-
1	REAR ENGINE IDLE PULLEY	BROKEN	250.00	250.00
1	REAR ENGINE FAN BELT	TORN	300.00	300.00
1	REAR TAILLAMP PANEL	BROKEN	150.00	150.00
1	REAR TAILLAMP RIGHT SIDE	CRACKED	900.00	900.00
1	REAR CROSS MEMBER	DENTED	1,000.00	1,000.00
1	REAR CORNER BUMPER LEFT SIDE	BROKEN	300.00	300.00
	LESS 10% DISCOUNT		-480.00	-440.00
			4,320.00	3,960.00
SPECIAL NETT ITEMS				
1	REAR STICKER, '60-KM/H' (SN)	NECESSARY	10.00	10.00
1	REAR NUMBER PLATE (SN)	DENTED	40.00	40.00
			50.00	50.00
LABOUR				
	TO KNOCK AND ALL NECESSARY PART INCLUDING CHANGING OF ALL DAMAGED PART.		2,800.00	2,000.00
	TO PUTTY AND SPRAY AND PAINTING ON FRONT AND REAR BUMPER, REAR LEFT TAILLAMP PANEL, REAR RIGHT INSPECTION LID COVER.			
			2,800.00	2,000.00
GRAND TOTAL			7,170.00	6,010.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				4,800.00

Report Ref No. CS/INC19012570/Evf3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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