

ASS. REC. BY:

REF: CS/MSG/19012566/Rlgf30

Special Instruction:

Surveyor: ASSIGNMENT (Office)

Meriman

From (Person): Jocelyn Ng Shin Ban of MSG Date/Time: 16.7.19 14.19 p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SPT 1692U Insured: _____

at Workshop m/s Volkswagen Tel: _____

of 247 Alexandra Road

Policy No: 29115051 Claim No: 599651

Sum Insured: _____ Excess: \$1500.00

Make of Veh: _____ D.O.A. 11.7.19
(Client's Record)

CA **REV** REP. / REV 24 HRS H.O.D. Endorsement: _____

Date/Time: 16.7.19 2.40p.m Person Contacted: Edmund Vehicle: **IN** / OUT

| Date/Time | Action/Instruction (✓) Estimate |
|-------------------|---|
| | SPT 1692U - CS/1118003523/Rlgf30 D.O.A - 20/07/2019 |
| 17/7/19 @ 1.23pm | visit to Jocelyn Ng via Meriman. |
| 17/7/19 @ 5.45pm | Jocelyn Ng informed via via Meriman. |
| 18/7/19 @ 9.17am | informed Edmund O/A to Ex: \$1500 by email. |
| 01/8/19 @ 9.47am | 2nd visit to Jocelyn Ng via Meriman. (supplementary). |
| 01/8/19 @ 11.03am | Jocelyn Ng informed O/A on supplementary via Meriman. |

Arrived *Roman*

REF: MSIG CS/MSG19012566/R19f302

4578

ASSIGNMENT

From: _____ Date: **17.7.19**

Estimated Cost: **(OD) TP / WS / TP RES / OD RES / EVA / INV / MV**

To Inspect Vehicle No: **SPT 1692 U**

at Workshop m/s: **Volkswagen**

of: **247 Alexandra Rd**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: **\$1500+**

(Client's Record)

Make of Veh: **10.004-m Owner warranty**

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: **112K**

IDAC Accident Report: _____ Consistent? : Yes or No

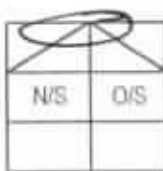
GIA / PR. Secn: _____ Consistent? : Yes or No

Est. Repairs: **5** days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / **(REV)** REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: **SFT 16924** Yr Regn: **2018 / DR**

Type: **(M) Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: **Volkswagen Passat BE 1.8** c.c. **1798**

Colour: **Grey** A/C: Insured / Std / NI / NA

Sp. Reading: **10284** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **WVWZZZ3C2KE034871**

Gen. Cond: Good **(Faj)** / Poor / Burnt

Steering: **(border)** / Jammed / Leaked / Burnt or

Brake: **(border)** / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **215/55R17**
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU **(PIR)** / SUMI / TOYO / YOKO or

| Front | Rear |
|------------------------|------------------------|
| R/Bal: 6 mm | R/Bal: 6 mm |
| L/Bal: 6 mm | L/Bal: 6 mm |
| D.O.I. 11/07/19 | D.O.I. 17/07/19 |

Survey held at: **Volkswagen**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-----------------------------|---|
| 31/7/19 @ 3.54pm | Panel Analysed from fig 07519.77, 5 days. (Red @ 5534.57, 61%) |
| RECEIVED 01 AUG 2019 | |

Date/Time, File Pass to? : Preli. Report : Final Report

1) **01/8 August**

Date/Time, File Return Is? _____

2) _____

Days Of Repair: **5**

Resurvey No. of Trip: **1**

Survey Fee: **150**

Transportation: _____

5 + RS. _____

Photos: _____

Others: **11**

TOTAL: **161**

Add Fee: Site Inap (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)

Report Format: **NER-D1**

Lump Sum / I.B.I: (\$) **3519.77**

...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 15 Jul 2019 | | 16 Jul 2019 14:19 Assign | | | | New Assignment Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|----------------------------------|--|------------------------|---|----------------------|-------------------|-----------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | [Created by insurer] | | | | | |
| Insured: | NG KEE CHONG, ID: S2507457B, Tel: +6598009629, Email: ngkc66@gmail.com | | | | | | | | |
| Vehicle Reg. No.: | SFT1692U | Date of Loss: | 11/07/2019 19:00 - :59 [6 Months and 14 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | OD / 599651 | Policy/Cover Note No.: | 29115051 (Comprehensive) Coverage: 27/12/2018 - 26/12/2019 | | | | | | |
| | | Excess: | S\$1,500.00 | | | | | | |
| Repairer: | Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288 | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/07/2019] | | | | | | | | |
| Driver/Custodian: | NG KEE CHONG (52 / Male), NRIC: S2507457B, Tel: +6598009629 Email: ngkc66@gmail.com | | | | | | | | |
| Adj Asg. Remarks: | Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | | | View All | Compose Case Mail | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS | | | | View All | Search Tasks | Create New Task | Complete | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Shiau Chan (LKKAuto)

From: Rasul (LKKAuto)
Sent: Wednesday, 31 July 2019 3:59 PM
To: Ong Germaine (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Mei (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); SUR
Subject: RE: FINALISATION SFT1692U

Hi Germaine,

Finalised amount confirmed as per attached

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Ong Germaine (VGS - SG/Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Tuesday, 30 July, 2019 4:53 PM

To: Rasul (LKKAuto)

Cc: SUR; Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Mei (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)

Subject: FINALISATION SFT1692U

Dear Rasul

Please see attached finalisation

COR :As per attached

5 working days

Please revert

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|----------------------|------------------------------------|--|-------------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 15 Jul 2019 11:40 | Cim Veh Model Changed | (205792) VOLKSWAGEN PASSAT CC 1.8 T 3572J7 (A). | [I] Sam Tan |
| 2 | 15 Jul 2019 11:40 | Cim Created | Reg No: SFT1692U. Policy No: 29115051. Acct Date: 2019/07/11. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS: MVGS19090893 | [I] Sam Tan |
| 3 | 15 Jul 2019 15:51 | Cim Registration Modified | Excess: -> 1500.00. | [I] Jocelyn Ng Shin Bun |
| 4 | 15 Jul 2019 15:51 | Cim Veh Model Changed | (205792) -> (204324) VOLKSWAGEN PASSAT B8 1.8 TFSI (A). | [I] Jocelyn Ng Shin Bun |
| 5 | 15 Jul 2019 15:55 | Notification Status Changed | Ins.Status => Incoming Claim | [I] Jocelyn Ng Shin Bun |
| 6 | 15 Jul 2019 15:55 | Cim Registration Modified | SetI.Type:3->0, Rep:1137->200076, Claim Type:SC->OD. | [I] Jocelyn Ng Shin Bun |
| 7 | 15 Jul 2019 15:56 | Adj Co Assigned | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c | [I] Jocelyn Ng Shin Bun |
| 8 | 15 Jul 2019 15:56 | Adj Next Rpt Changed | Next Rpt:Im, Advice.Due Date:2019/07/16 | [I] Jocelyn Ng Shin Bun |
| 9 | 15 Jul 2019 15:56 | Adj Mandate Set | Approved:25000.00.Reinsp:Adj decides. | [I] Jocelyn Ng Shin Bun |
| 10 | 15 Jul 2019 16:43 | Assignment 1st Accessed | | [A] Crystal Lee |
| 11 | 16 Jul 2019 14:18 | Adj Assignment Cancelled | Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. IHS unable to attend. (AM - Classrm Technical Trg, PM - Claims Sharing). | [I] Crystal Lee |
| 12 | 16 Jul 2019 14:18 | Adj Est Details Deleted | Deleting Est Details For Cancelling Adjuster Assignment | [I] Crystal Lee |
| 13 | 16 Jul 2019 14:19 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. | [I] Crystal Lee |
| 14 | 16 Jul 2019 14:19 | Adj Next Rpt Changed | Next Rpt:Im, Advice.Due Date:2019/07/17 | [I] Crystal Lee |
| 15 | 16 Jul 2019 14:19 | Adj Mandate Set | Approved:25000.00.Reinsp:Adj decides. | [I] Crystal Lee |
| 16 | 16 Jul 2019 14:20 | Assignment 1st Accessed | | [A] LEE SU THING |
| 17 | 16 Jul 2019 17:57 | Adj Adjuster Assigned | [None] -> MOHD RASUL | [A] LEE SU THING |
| 18 | 17 Jul 2019 13:20 | Adj Rpt Initiated | | [A] SHIAU CHAN |
| 19 | 17 Jul 2019 13:22 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/08/15 | [A] SHIAU CHAN |
| 20 | 17 Jul 2019 13:22 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/08/15 | [A] SHIAU CHAN |
| 21 | 17 Jul 2019 13:23 | Adj Mandate Request | Cur.Req:5443.80:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR. | [A] SHIAU CHAN |

 **AUDIT TRAIL**

| No. | On | Audit | Remarks | By |
|-----|----------------------|---------------------------------|---|------------------------------|
| 22 | 17 Jul 2019 17:45 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/08/15. Mandate Remarks: a if c | Jocelyn Ng Shin Bun |
| 23 | 17 Jul 2019 17:45 | Adj Mandate Set | Approved:3691.85:a if c | Jocelyn Ng Shin Bun |
| 24 | 01 Aug 2019 09:46 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/08/15 | [A] SHIAU CHAN |
| 25 | 01 Aug 2019 09:47 | Adj Mandate Request | Cur,Req:5711.08:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROV E ON SUPPLEMENTARY. | [A] SHIAU CHAN |
| 26 | 01 Aug 2019 11:03 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/08/15. Mandate Remarks: a if c | Jocelyn Ng Shin Bun |
| 27 | 01 Aug 2019 11:03 | Adj Mandate Set | Approved:3959.13:a if c | Jocelyn Ng Shin Bun |

Date From



Date To



Audit Type

None

Go

ACTIVITY

[16/07/2019 14:17] Crystal Lee:

Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. IHS unable to attend. (17/07/19: AM - Classrm Technical Trg, PM - Claims Sharing).

[15/07/2019 16:45] Crystal Lee:

Edmund informed survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|---------------------|----------|--------------------------------------|---|----------|--------|--------|
| 2212416 | 15/07/2019 15:55 | Motor | MSIG Insurance (Singapore) Pte. Ltd. | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | SFT1692U | 599651 | xx.xx |
| 2215442 | 17/07/2019 13:20 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SFT1692U | | 11.77 |

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 01 Aug 2019

Preliminary Advice

| | | | |
|--------------------|---|-------------------------|---------------|
| Vehicle No | : SFT1692U | Accident Date | : 11/07/2019 |
| Make | : VOLKSWAGEN PASSAT B8 | Policy No. | : 29115051 |
| Assignment Date | : 16/07/2019 | Excess | : S\$1,500.00 |
| Date of Inspection | : 17/07/2019 | Est. Duration of Repair | : 5.00 |
| Inspection At | : VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| | | | |
|-----------------------------|------|----------|---|
| Repairer's Estimate (Gross) | :S\$ | 9,054.34 | (ESTIMATE \$8,787.06 + SUPPLEMENTARY \$267.28) |
| Revised Amount | :S\$ | 3,959.13 | (INCLUSIVE OF SUPPLEMENTARY) |
| Check Items (Estimated) | :S\$ | 1,751.95 | |
| Total | :S\$ | 5,711.08 | |
| Lump Sum Repair | :S\$ | | |

Total Loss Consideration

| | | |
|--------------------|------|------------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 112,000.00 |
| COE / PARF Rebate | :S\$ | 57,622.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 54,378.00 |

Remarks

- (X) The vehicle is economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 18 July 2019 9:17 AM
To: Goh, Edmund (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); meiy.wong@vw.com.sg
Cc: SUR
Subject: OD VEHICLE SFT 1692U (DOA: 11/07/2019)

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SFT 1692U (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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| 23 | 17 Jul 2019 17:45 | Adj Mandate Set | Approved:3691.85:a if c | [1] Jocelyn Ng Shin Bun |

Date From



Date To



Audit Type None

Go

ACTIVITY

[16/07/2019 14:17] Crystal Lee:
Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. IHS unable to attend. (17/07/19: AM - Classrm Technical Trg, PM - Claims Sharing).

[15/07/2019 16:45] Crystal Lee:
Edmund informed survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop.

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| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
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| 2215442 | 17/07/2019 13:20 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SFT1692U | | 11.77 |

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 17 Jul 2019

Preliminary Advice

| | | | |
|--------------------|---|-------------------------|---------------|
| Vehicle No | : SFT1692U | Accident Date | : 11/07/2019 |
| Make | : VOLKSWAGEN PASSAT B8 | Policy No. | : 29115051 |
| Assignment Date | : 16/07/2019 | Excess | : S\$1,500.00 |
| Date of Inspection | : 17/07/2019 | Est. Duration of Repair | : 5.00 |
| Inspection At | : VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 8,787.06 |
| Revised Amount | :S\$ | 3,691.85 |
| Check Items (Estimated) | :S\$ | 1,751.95 |
| Total | :S\$ | 5,443.80 |

Lump Sum Repair :S\$

Total Loss Consideration

| | | |
|--------------------|------|------------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 112,000.00 |
| COE / PARF Rebate | :S\$ | 57,622.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 54,378.00 |

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------|--|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 457B |
| Vehicle Details | |
| Vehicle No.: | SFT1692U |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 17 Jul 2019 |
| Vehicle Make: | VOLKSWAGEN |
| Vehicle Model: | PASSAT B8 1.8 TFSI AT SR NAV 17W 3G24JZ |
| Primary Colour: | Grey |
| Manufacturing Year: | 2018 |
| Engine No.: | CJS299308 |
| Chassis No.: | WVWZZZ3CZKE034871 |
| Maximum Power Output: | 132.0 kW (177 bhp) |
| Open Market Value: | \$32,629.00 |
| Original Registration Date: | 27 Dec 2018 |
| First Registration Date: | 27 Dec 2018 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$37,681.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 26 Dec 2028 |
| PARF Rebate Amount: | \$28,260.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 26 Dec 2028 |
| COE Category: | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years): | 10 |
| QP Paid: | \$31,101.00 |
| COE Rebate Amount: | \$29,362.00 |
| Total Rebate Amount: | \$57,622.00 |

The information contained herein is correct as at 17 Jul 2019

OK

MSIF
WINNER
OO
OUT.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT | |
|--|--|
| Date Of Report | 12/07/2019 08:58 |
| Date Of Accident | 11/07/2019 19:50 |
| Exact Location Of Accident | PIE TOWARDS BKE |
| Country/State of Loss | SINGAPORE |
| DETAILS OF OWN VEHICLE | |
| Vehicle Registration Number | SFT1692U |
| Insured/Policyholder | |
| Name Of Registered Owner | NG KEE CHONG |
| NRIC No | S2507457B |
| Email Address | NGKC66@GMAIL.COM |
| Mobile Phone No | (LOCAL) +65-98009629 |
| Alternative Phone No | OFFICE-98009629 |
| Vehicle Particulars | |
| Manufacturer | VOLKSWAGEN |
| Model | PASSAT COMFORTLINE 1.8 L TSI 132KW DSG |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES |
| If No, Please state action to be taken | |
| Vehicle Category | PRIVATE CAR |
| Insurance Company | |
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | A29115051 AVW |
| Cover Note Number | |
| Driver | |
| Name of Driver | NG KEE CHONG |
| NRIC No | S2507457B |
| Date Of Birth | 26/07/1966 |
| Occupation | INDOOR |
| Date Of Driving Pass | 01/10/1996 |
| Driving Experience | 22 YEARS AND 9 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-98009629 |
| Fax Number | |
| Contact Number | OFFICE-98009629 |
| Email Address | NGKC66@GMAIL.COM |

| | |
|---|-----------------------------------|
| Address | 336 BUKIT BATOK STREET 32 #04-303 |
| Postcode | 650336 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|------------------|
| Vehicle Registration Number | |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | GOODS VEHICLE |
| Name of Driver | RANGASAMY DINESH |
| NRIC/Passport Number | G1617119R |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |


SKETCH PLAN


IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

hit the lorry back while travelling on lrg PIE at around 1952 hrs. The traffic was slow moving with around 30 km/h.

Didn't notice the lorry stop and knocked the lorry back.

lorry driver : Ranganam, Dinash
FIN: GT617119R

Date : 11 07 2019
PIE toward BKE, ~~near SKE~~

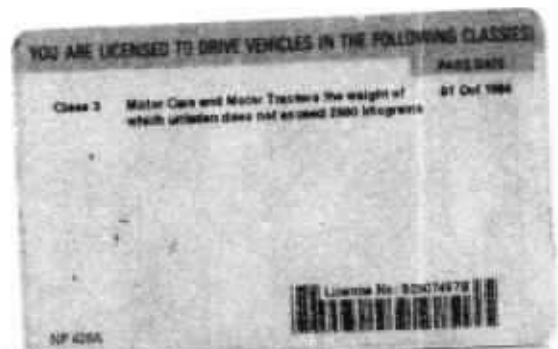
DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time: 12/07/09 2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SICK Centre 2, Singapore 068807
 Tel: +65 6827 7888, Fax: +65 6827 7800
 Co. Reg. No. 200412212G, CST Reg. No. 20-0412212G


Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

| | |
|--|---|
| Form M.X.1 (Individual Ownership) | VW DRIVEEASY Comprehensive |
| Certificate No. A 29115053 AVW | Excess : SGD1,500 Windscreen Excess : SGD100 |
| 1. Index Mark and Registration Number of Vehicle SPT1592U | |
| 2. Name of Policyholder Ng Kee Chong | |
| 3. Effective Date of the Commencement of Insurance for the purposes of the Act 27/12/2018 | |
| 4. Date of Expiry of Insurance 26/12/2019 | |
| 5. Persons or Classes of Persons entitled to drive* | |
| Ng Kee Chong Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. | |
| * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. | |
| 6. Limitations as to use* | |
| Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade. | |
| * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings. | |
| PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE. | |
| This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189). | |

(WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No.: M200985052



SUV: 17/07/19, NNO, 247, ✓

Quotation

Non binding - Preview

Mr
NG
KEE CHONG
336 BUKIT BATOK STREET 32
#04-303
Singapore 650336

LKK Auto Consultant (before notify the Repairer of the following):

- To resurvey before/after survey painting
- To display damaged areas/areas to be repaired
- Parts prices are subject to confirmation
- Third party survey is not a substitute for LKK's
- No illegal modifications allowed
- Supplementary items may be required and is subject to final approval from LKK's Customer

Acknowledged by Repairer

Signature:

Date:

Page 1/1
Document no.
Document date 12-07-2019
Customer no. 5211042040
Customer GST-ID
Dealer 39999
Job order number 2019001305/ 1
Job order date 12-07-2019
Service Advisor PEARLYN CHEONG

| License plate | Model code | First registration | VIN | Model | Mileage |
|---------------|------------|--------------------|-------------------|--|---------|
| SFT1692U | 3G24JZ | 27-12-2018 | VWVZZZ3CZKE034871 | Passat Comfortline 1.8 TSi 132kW DSG | 121 |

| Position no | Description | Quantity | Unit | Unit price excl. GST | Tax code | Total amount excl. GST | Total amount incl. GST |
|----------------|--------------------------------------|----------|------|----------------------|----------|------------------------|------------------------|
| | Diagnostic and Programming | 1 | pcs | 380.00 | #1 | 380.00 | 385.20 |
| | Check Short Circuit / Harness Repair | 1 | pcs | 200.00 | #1 | 200.00 | 214.00 |
| 3G0807217K GRU | Cover For Bumper Primed repair | 1 | pcs | 1,393.26 | #1 | 1,393.26 | 1,490.79 |
| 3G0807109AB | Impact Beam | 1 | pcs | 543.47 | #1 | 543.47 | 581.51 |
| 3G0807889 | Guide Piece | 1 | pcs | 80.18 | #1 | 80.18 | 85.79 |
| 3G0807251 | Foam Insert | 1 | pcs | 100.21 | #1 | 100.21 | 107.22 |
| 3G0807049 | Guide Piece | 1 | pcs | 37.33 | #1 | 37.33 | 39.94 |
| 3G0807050 | Guide Piece | 1 | pcs | 37.33 | #1 | 37.33 | 39.94 |
| 3G0807177 | Guide Piece | 1 | pcs | 24.80 | #1 | 24.80 | 26.54 |
| | (bumper retainer lhs) | | | | | | |
| 3G0807178 | Guide Piece | 1 | pcs | 24.80 | #1 | 24.80 | 26.54 |
| 3G0853651A BKZ | Radiator Grille Satin Bla | 1 | pcs | 532.80 | #1 | 532.80 | 570.10 |
| 3G0998493 | 1 Set Sensor Brackets | 1 | pcs | 39.84 | #1 | 39.84 | 42.63 |
| D 822150A1 | Bonding Agent For Plastic | 1 | pcs | 56.90 | #1 | 56.90 | 60.88 |
| D 180KU2A1 | 2k-Plastic Adhesive | 1 | pcs | 74.29 | #1 | 74.29 | 79.49 |
| 3G0823031C | Hood | 1 | pcs | 1,381.85 | #1 | 1,381.85 | 1,478.58 |
| | LABOUR | 4 | pcs | 475.00 | #1 | 950.00 | 2,033.00 |
| | Spray Painting | 4 | pcs | 500.00 | #1 | 2,000.00 | 2,140.00 |

Quotation valid till 19-07-2019

| Tax Code | Labour | Material | GST % | GST | Total amount excl. GST | Total amount incl. GST |
|--------------|---------------|-----------------|-------|---------------|------------------------|------------------------|
| #1 | 560.00 | 8,227.06 | 7% | 615.09 | 8,787.06 | 9,402.15 |
| Total | 560.00 | 8,227.06 | | 615.09 | 8,787.06 | 9,402.15 |

Handwritten signature: PEARLYN CHEONG
19/7/19
Hp 90010066
5 days
17/07/19 @ 1000

3001.90

Customer

Service Advisor

VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)

EXCESS: 1500

REPAIR
Resuy before print

Supplementary or Omitted List



VEHICLE NUMBER: **SFT1692U**
 MODEL **PASSET COMFORTLINE**

CLAIMS DETAILS

| | LABOUR DESCRIPTION | AMOUNT | | |
|--------------|------------------------|--------|----------|----------------|
| | | Qty | Unit | Amount |
| 1 | NUMBER PLATE <i>bt</i> | 1 | \$ 80.00 | \$ 80.00 |
| Total | | | | \$80.00 |

| No. | Item No. | Description | Qty | Unit Price | Discount | Amount |
|---------------|----------------|---------------------------------------|-----|------------|----------|-----------------|
| 1 | 3G0807287 9B9 | License Plate Bracket Sat <i>sk</i> | 1 | \$ 100.21 | | \$ 100.21 |
| 2 | N 0385491 | Rivet <i>av</i> | 6 | 0.53 | | \$ 3.18 |
| 3 | 3G0853601B DPJ | Vw Sign Black/Bright Chrome <i>sc</i> | 1 | \$83.89 | | \$83.89 |
| TOTAL: | | | | | | \$187.28 |

72.15
2.29
60.40

Total Labour & Parts

\$1,029.23

Survey By

LIM SAY HOON

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
NG
KEE CHONG
336 BUKIT BATOK STREET 32
#04-303
Singapore 650336

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

30-07-2019
5211001211
200412212G
39999
2019001369/ 1
18-07-2019
PEARLYN CHEONG

| | | | | | |
|---------------|------------|--------------------|-------------------|--|---------|
| License plate | Model code | First registration | VIN | Model | Mileage |
| SFT1692U | 3G24JZ | 27-12-2018 | WVWZZZ3CZKE034871 | Passat Comfortline 1.8 TSI 132kW DSG | 10,784 |

| Position no. | Description | Quantity | Unit | Unit price excl. GST | Tax code | Total amount excl. GST | Total amount incl. GST |
|----------------|---|----------|------|-------------------------|-----------|---------------------------|---------------------------|
| 3G0823031C | Diagnostic and Programming | 1 | pcs. | 360.00 ✓ | #1 | 360.00 | 385.20 |
| | Hood | 1 | pcs. | 1,381.85 ✓ | #1 | 994.93 | 1,064.58 |
| 3G0807287 9B9 | CD-190719 License Plate Bracket Sat (S) | 1 | pcs. | 100.21 | 28.00% #1 | 72.15 ✓ | 77.20 |
| N 0385491 | XR-24/7/2019 Rivet (S) | 6 | pcs. | 0.53 | 28.00% #1 | 2.29 ✓ | 2.45 |
| 3G0853601B DPJ | XR-24/7/2019 Vw Sign Black/Bright Chro (S) | 1 | pcs. | 83.89 | 28.00% #1 | 60.40 ✓ | 64.63 |
| | XR-26/7/2019 LABOUR | 2 | pcs. | 475.00 | #1 | 950.00 ✓ | 1,016.50 |
| | Spray Painting | 2 | pcs. | 500.00 | #1 | 1,000.00 ✓ | 1,070.00 |
| | NUMBER PLATE (S) | 1 | pcs. | 80.00 | #1 | 80.00 ✓ | 85.60 |
| | Insurance Excess OD CLAIM DOA: 11/07/19 SURVEY BY RASUL EXCESS \$1500 | 1 | pcs. | -1,500.00 | #1 | -1,500.00 | -1,605.00 |

| Tax Code | Labour | Material | Material Discount | GST % | GST | Total Discount | Total amount excl. GST | Total amount incl. GST |
|--------------|---------------|-----------------|-------------------|-------|---------------|----------------|---------------------------|---------------------------|
| #1 | 360.00 | 1,659.77 | 439.36 | 7% | 141.38 | 439.36 | 2,019.77 | 2,161.15 |
| Total | 360.00 | 1,659.77 | 439.36 | | 141.38 | 439.36 | 2,019.77 | 2,161.15 |

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200965052



Tax invoice

Preview

| | |
|------------------|----------------|
| Page | 2/2 |
| Document no. | |
| Document date | 30-07-2019 |
| Customer no. | 5211001211 |
| Customer GST-ID | 200412212G |
| Dealer | 39999 |
| Job order number | 2019001369/ 1 |
| Job order date | 18-07-2019 |
| Service Advisor | PEARLYN CHEONG |

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
NG
KEE CHONG
336 BUKIT BATOK STREET 32
#04-303
Singapore 650336

| | | | | | |
|---------------|------------|--------------------|-------------------|--|---------|
| License plate | Model code | First registration | VIN | Model | Mileage |
| SFT1692U | 3G24JZ | 27-12-2018 | WVWZZZ3CZKE034871 | Passat Comfortline 1.8 TSI 132kW DSG | 10,784 |

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 15 Jul 2019 | | 16 Jul 2019 14:19 Edit Adj Rpt | S\$3,519.77 Edit Estimates | S\$3,519.77 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|

| CLAIM SUBFOLDER DETAILS | | [Created by insurer] |
|-------------------------|--|---|
| Insured: | NG KEE CHONG, ID: S2507457B, Tel: +6598009629, Email: ngkc66@gmail.com | |
| Vehicle Reg. No.: | SFT1692U | Date of Loss: 11/07/2019 19:00 - :59 [6 Months and 14 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | OD / 599651 | Policy/Cover Note No.: 29115051 (Comprehensive) Coverage: 27/12/2018 - 26/12/2019 |
| | | Excess: S\$1,500.00 |
| Repairer: | Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288 | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun] | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/08/2019] | |
| Driver/Custodian: | NG KEE CHONG (52 / Male), NRIC: S2507457B, Tel: +6598009629 Email: ngkc66@gmail.com | |
| Adj Asg. Remarks: | Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. | |
























| ASSOCIATED MAIL RECEIVED | View All | Compose Case Mail |
|--|--------------------------|-----------------------------------|
| <ul style="list-style-type: none"> • MSIG_SG (01/08/2019): Alert - Adj Mandate Approved (S\$3959.13) - SFT1692U - Claim Handler: Jocelyn Ng ... • MSIG_SG (17/07/2019): Alert - Adj Mandate Approved (S\$3691.85) - SFT1692U - Claim Handler: Jocelyn Ng ... | | |

| ALL ASSOCIATED TASKS | | View All | Search Tasks | Create New Task | Complete | | | | |
|----------------------|----------|--------------------------|------------------------------|---------------------------------|--------------------------|-------------|--------------|------------|-------|
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SFT1692U (599651)
OD
Jul 11 2019 7:00PM
[NG KEE CHONG]
Volkswagen Centre Singapore

| Upload Documents Upload Photos Compose New Letter | | | View | View in Browser <input type="button" value="v"/> |
|---|-----------------|-----------------------------------|---|--|
| Assessment Reports | | | 1 per page <input type="button" value="v"/> | <input checked="" type="checkbox"/> |
| No | Finalized On | Volkswagen Centre Singapore (HQ) | | Thumbnail Print |
| 1 | 12/07/19 09:25 | Accident Statement | | Load HTM <input type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail Print |
| 1 | 17/07/19 13:22 | Adjuster Immediate Advice | | Load HTM <input type="checkbox"/> |
| 2 | 01/08/19 09:46 | Adjuster Immediate Advice | | Load HTM <input type="checkbox"/> |
| Photos/Images | | | 3 per page <input type="button" value="v"/> | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail Print |
| 1 | 01/08/19 09:39 | Odometer Reading | | Load JPG <input checked="" type="checkbox"/> |
| 2 | 01/08/19 09:39 | Chassis Number | | Load JPG <input checked="" type="checkbox"/> |
| 3 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 4 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 5 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 6 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 7 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 8 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 9 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 10 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 11 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 12 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 13 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 14 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 15 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 16 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 17 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 18 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 19 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 20 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 21 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 22 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 23 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 24 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 25 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 26 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 27 | 01/08/19 09:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 28 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 29 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 30 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 31 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 32 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 33 | 01/08/19 09:40 | Reinspection Photo | | Load JPG <input type="checkbox"/> |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|-----------------|--|--|-------------------------------------|
| No | Finalized On | Volkswagen Centre Singapore (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 34 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 35 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 46 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 47 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 01/08/19 09:40 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 15/07/19 15:48 | Transfer Fee Details |  Load PDF | |
| 2 | 15/07/19 15:48 | PARF COE |  Load PDF | |
| 3 | 15/07/19 15:50 | Email from VW(Edmund) - To arrange survey |  Load PDF | |
| 4 | 15/07/19 15:50 | Estimate Repair Cost |  Load PDF | |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor) | Thumbnail | Print |
| 1 | 15/07/19 16:44 | Email - Survey Appt 17/07/19 |  Load PDF | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 17/07/19 13:17 | ESTIMATE |  Load PDF | |
| 2 | 01/08/19 09:38 | SUPPLEMENTARY LIST |  Load PDF | |

Linked Accident Report Documents

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|----------------------------------|--|-------------------------------------|
| No | Finalized On | Volkswagen Centre Singapore (HQ) | Thumbnail | Print |
| 1 | 12/07/19 09:25 | Accident Statement |  Load HTM | |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | Volkswagen Centre Singapore (HQ) | Thumbnail | Print |
| 1 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 12/07/19 09:23 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | Volkswagen Centre Singapore (HQ) | Thumbnail | Print |
| 1 | 12/07/19 09:25 | Sketch Plan |  Load TIF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|---------------------|-------|------|-------|
|---------------------|-------|------|-------|

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19012566/R1QF3E2

Date: 05/08/2019

REFERENCE

| | | | |
|-------------------|--------------|------------------|------------------|
| Insured/Claimant: | NG KEE CHONG | Policy No: | 29115051 |
| Date of Loss: | 11/07/2019 | Nature of Claim: | OD |
| | | | Claim No: 599651 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------------|-------------|-------------------|
| Reg No: | SFT1692U | Engine No: | CJS299308 |
| Make & Model: | VOLKSWAGEN PASSAT B8, 1.8 TFSI (A) | Chassis No: | WVWZZZ3CZKE034871 |
| Reg. Date: | 27/12/2018 (Man. Year: 2018) | Odometer: | 10284 km |
| Colour: | Grey | | |
| Engine Capacity: | 1798 cc | | |
| Market Value/New Car Price: | S\$112,000.00 | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|--------------|------------------|--------------|
| Front Tyre Size: | 215/55 R17 | Rear Tyre Size: | 215/55 R17 |
| Front Left Side: | Pirelli 6 mm | Rear Left Side: | Pirelli 6 mm |
| Front Right Side: | Pirelli 6 mm | Rear Right Side: | Pirelli 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 4,541.90 | 1,209.77 | 3,332.13 | 73.36 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 4,460.00 | 2,310.00 | 2,150.00 | 48.21 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 9,001.90 | 3,519.77 | 5,482.13 | 60.90 |
| - Excess (S\$) | 1,500.00 | 1,500.00 | 0.00 | 0.00 |
| (S\$) | 7,501.90 | 2,019.77 | 5,482.13 | 73.08 |
| + GST 7.00/7.00% (S\$) | 525.13 | 141.38 | 383.75 | 73.08 |
| Nett Amount (S\$) | 8,027.03 | 2,161.15 | 5,865.88 | 73.08 |

INSPECTION

| | | |
|-----------------------------|--------------------------|---|
| Date of Assignment: | 16/07/2019 | |
| Date Inspected: | 17/07/2019 Inspected At: | Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934 |
| Estimated Period of Repair: | 5.0 days | |

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | |
|---|---|
| Reference | |
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 05 Aug 2019) |
| Parts: 143 | VOLKSWAGEN PASSAT B8 1.8 TFSI (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: (Unsubmitted, no print-code for SFT1692U) | |
| Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|--------------------------|-----|----------|------------------------------------|---------------|-----------------|-----------------|
| 1 | 1 | | *COVER FOR BUMPER PRIMED | Repair | 1,393.26 FS | *-FS |
| 2 | 1 | | *IMPACT BEAM | Not Necessary | 543.47 FS | *-FS |
| 3 | 1 | | *GUIDE PIECE | Not Necessary | 80.18 FS | *-FS |
| 4 | 1 | | *FOAM INSERT | Not Necessary | 100.21 FS | *-FS |
| 5 | 1 | | *GUIDE PIECE | Not Necessary | 37.33 FS | *-FS |
| 6 | 1 | | *GUIDE PIECE | Not Necessary | 37.33 FS | *-FS |
| 7 | 1 | | *GUIDE PIECE (BUMPER RETAINER LHS) | Not Necessary | 24.80 FS | *-FS |
| 8 | 1 | | *GUIDE PIECE | Not Necessary | 24.80 FS | *-FS |
| 9 | 1 | | *RADIATOR GRILLE SATIN BLA | Not Necessary | 532.80 FS | *-FS |
| 10 | 1 | | *SET SENSOR BRACKETS | Not Necessary | 39.84 FS | *-FS |
| 11 | 1 | | *BONDING AGENT FOR PLASTIC | Not Necessary | 56.90 FS | *-FS |
| 12 | 1 | | *2K-PLASTIC ADHESIVE | Not Necessary | 74.29 FS | *-FS |
| 13 | 1 | | *HOOD | Bent | 1,381.85 FS | *994.93 FS |
| 14 | 1 | | *LICENSE PLATE BRACKET SAT | Scratched | 72.15 FS | *72.15 FS |
| 15 | 1 | | *RIVET (8PCS) | Necessary | 2.29 FS | *2.29 FS |
| 16 | 1 | | *VW SIGN BLACK / BRIGHT CHRO | Scratched | 60.40 FS | *60.40 FS |
| 17 | 1 | | *NUMBER PLATE | Bent | 80.00 FS | *80.00 FS |
| Total Parts (S\$) | | | | | 4,541.90 | 1,209.77 |

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|--------------------------------------|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | DIAGNOSTIC AND PROGRAMMING | New | 360.00 | 360.00 |
| 2 | CHECK SHORT CIRCUIT / HARNESS REPAIR | New | 200.00 | 0.00 |
| 3 | LABOUR | New | 1,900.00 | 950.00 |
| 4 | SPRAY PAINTING | New | 2,000.00 | 1,000.00 |
| Gross Labour Cost (S\$) | | | 4,460.00 | 2,310.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >