

Accident Photo



Accident Photo



Quotation

Non binding - Preview

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
PEERDEMAN
GUIDO HARM
661B JURONG WEST STREET 64
#12-424
Singapore 642661

Page 1/1
Document no
Document date 11-07-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019001233/ 1
Job order date 08-07-2019
Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SGZ213H	AD13PY	26-07-2018	WVGZZZ5NZJW436146	Tiguan 1.4actCLBMTFR 110TSID6F	16,790

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
5NA807217H GRU	Cover For Bumper Primed	1	pcs.	1,076.60	#1	1,076.60	1,151.96
5NA807049A	Guide Piece (BUMPER GUIDE LH)	1	pcs.	19.18	#1	19.18	20.52
5NA805903 9B9	Spoiler Satin Black	1	pcs.	216.81	#1	216.81	231.99
5NA821105	Fender (LHF)	1	pcs.	571.20	#1	571.20	611.18
5NA805911AB	Wheelhouse Liner	1	pcs.	90.55	#1	90.55	96.89
5NA821135B	Cross Support (LHF FENDER SUPPORT)	1	pcs.	36.27	#1	36.27	38.81
5NA854731E 9B9	Wheel Cover Satin Black	1	pcs.	148.69	#1	148.69	159.10
5NC941113D	Led Headlight	1	pcs.	1,805.67	#1	1,805.67	1,932.07
	LABOUR	4	pcs.	475.00	#1	1,900.00	2,033.00
	Spray Painting	5	pcs.	500.00	#1	2,500.00	2,675.00

Quotation valid till 15-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	8,364.97	7%	624.75	8,924.97	9,549.72
Total	560.00	8,364.97		624.75	8,924.97	9,549.72

Customer

Service Advisor

LRK Auto Consultants hence notify

VISIT OUR WEBSITE www.lrk.com.sg for more service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
4p 2001001233
5 days
17/07/19 @ 1015

EXCESS: 500

REPAIR

Resurvey before paint

11 JUL 2019 HP 08

msig (winner), od 02/11/19

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

SUV: 17/07/19, 1000, 247, ✓



Volkswagen SKODA

Commercial Vehicles

Quotation

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Page

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Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SGZ213H	AD13PY	26-07-2018	WVGZZZ5NZJW436146	Tiguan 1.4actCLBMTFR 110TSID6F	16,790

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
5NA807217H GRU	Cover For Bumper Primed	1	pcs.	1,076.60	#1	1,076.60	1,151.96
5NA807049A	Guide Piece (BUMPER GUIDE LH)	1	pcs.	19.18	#1	19.18	20.52
5NA805903 9B9	Spoiler Satin Black	1	pcs.	216.81	#1	216.81	231.99
5NA821105	Fender (LHF)	1	pcs.	571.20	#1	571.20	611.18
5NA805911AB	Wheelhouse Liner	1	pcs.	90.55	#1	90.55	96.89
5NA821135B	Cross Support (LHF FENDER SUPPORT)	1	pcs.	36.27	#1	36.27	38.81
5NA854731E 9B9	Wheel Cover Satin Black	1	pcs.	148.69	#1	148.69	159.10
5NC941113D	Led Headlight	1	pcs.	1,805.67	#1	1,805.67	1,932.07
	LABOUR	4	pcs.	475.00	#1	1,900.00	2,033.00
	Spray Painting	5	pcs.	500.00	#1	2,500.00	2,675.00

Quotation valid till 15-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	8,364.97	7%	624.75	8,924.97	9,549.72
Total	560.00	8,364.97		624.75	8,924.97	9,549.72

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Excess: 500

Reverse

Resay before paint

8,954.06

Supplementary or Omitted List



VEHICLE NUMBER: **SGZ213H**
MODEL **Tiguan 1.4**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
2				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1	5NA853211A 9B9	Trim Satin Black <i>rec</i>	1	\$ 40.33	28	\$ 29.04
TOTAL:						\$29.04

Total Labour & Parts

\$29.04

Survey By **Sam**

LKK Auto Consultants hence notify the Repairer of the following:

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- No illegal modification(s) is allowed
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Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/2

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Singapore 642661

Document no.
Document date 27-08-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019001458/ 1
Job order date 25-07-2019
Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SGZ213H	AD13PY	26-07-2018	WVGZZZ5NZJW436146	Tiguan 1.4actCLBMTFR 110TSID6F	19,603

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5NA807217H GRU	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Cover For Bumper Primed	1	pcs.	1,076.60	28.00% #1	775.15	829.41
	C/D-26/7/2019						
5NA821135B	Cross Support	1	pcs.	36.27	28.00% #1	26.11	27.94
	(LHF FENDER SUPPORT) A/O-26/7/2019						
5NA854731E 9B9	Wheel Cover Satin Black	1	pcs.	148.69	28.00% #1	107.06	114.55
	C/D-26/7/2019						
5NA821105B	Fender	1	pcs.	571.20	28.00% #1	411.26	440.05
5NA853211A 9B9	Trim Satin Black	1	pcs.	40.33	28.00% #1	29.04	31.07
	a/o-8/8/2019						
5NA807049A	Guide Piece	1	pcs.	19.18	28.00% #1	13.81	14.78
	BUMPER SIDE BRACKET LH C/D-8/8/2019						
	LABOUR	2	pcs.	475.00	#1	950.00	1,016.50
	Spray Painting	2	pcs.	500.00	#1	1,000.00	1,070.00
	Insurance Excess	-1	pcs.	500.00	#1	-500.00	-535.00

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	360.00	2,812.43	529.84	7%	222.07	529.84	3,172.43	3,394.50
Total	360.00	2,812.43	529.84		222.07	529.84	3,172.43	3,394.50

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

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Dealer
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Job order date
Service Advisor

27-08-2019
5211001211
200412212G
39999
2019001458/ 1
25-07-2019
CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SGZ213H	AD13PY	26-07-2018	WVGZZZ5NZJW436146	Tiguan 1.4actCLBMTFR 110TSID6F	19,603

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Jul 2019		16 Jul 2019 14:21 Edit Adj Rpt	S\$3,672.43 Edit Estimates	S\$3,672.43 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	PEERDEMAN GUIDO HARM, ID: S2689259G, Tel: +6598173312, Email: guido.peerdeman@gmail.com			
Vehicle Reg. No.:	SGZ213H	Date of Loss:	29/06/2019 10:00 - :59 [11 Months and 3 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 599531	Policy/Cover Note No.:	A29090451AVW (Comprehensive) Coverage: 26/07/2019 - 25/07/2020	
		Excess:	S\$500.00	
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/08/2019]			
Driver/Custodian:	PEERDEMAN GUIDO HARM (54 / Male) , NRIC: S2689259G, Tel: +6598173312 Email: guido.peerdeman@gmail.com			
Adj Asg. Remarks:	Survey appt 17/07/19, 10am. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- MSIG_SG (18/09/2019): Alert - Adj Mandate Approved (S\$3672.43) - SGZ213H - Claim Handler: Jocelyn Ng S...
- MSIG_SG (17/07/2019): Alert - Adj Mandate Approved (S\$4359.57) - SGZ213H - Claim Handler: Jocelyn Ng S...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGZ213H (599531)
OD
Jun 29 2019 10:00AM
[PEERDEMAN GUIDO HARM]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/07/19 08:55	Accident Statement	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 14:47	Adjuster Immediate Advice	Load HTM	
2	28/08/19 16:49	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/19 10:49	General View	Load JPG	☒
2	18/07/19 10:49	General View	Load JPG	☒
3	18/07/19 10:49	General View	Load JPG	☒
4	18/07/19 10:50	General View	Load JPG	☒
5	18/07/19 10:50	General View	Load JPG	☒
6	18/07/19 10:50	General View	Load JPG	☒
7	18/07/19 10:50	General View	Load JPG	☒
8	18/07/19 10:50	General View	Load JPG	☒
9	18/07/19 10:50	General View	Load JPG	☒
10	18/07/19 10:50	General View	Load JPG	☒
11	18/07/19 10:50	General View	Load JPG	☒
12	18/07/19 10:50	General View	Load JPG	☒
13	18/07/19 10:50	General View	Load JPG	☒
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16	18/07/19 10:50	General View	Load JPG	☒
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22	18/07/19 10:50	General View	Load JPG	☒
23	18/07/19 10:50	General View	Load JPG	☒
24	18/07/19 10:50	General View	Load JPG	☒
25	28/08/19 16:51	Reinspection Photo	Load JPG	☒
26	28/08/19 16:51	Reinspection Photo	Load JPG	☒
27	28/08/19 16:51	Reinspection Photo	Load JPG	☒
28	28/08/19 16:51	Reinspection Photo	Load JPG	☒
29	28/08/19 16:51	Reinspection Photo	Load JPG	☒
30	28/08/19 16:51	Reinspection Photo	Load JPG	☒
31	28/08/19 16:51	Reinspection Photo	Load JPG	☒
32	28/08/19 16:51	Reinspection Photo	Load JPG	☒
33	28/08/19 16:51	Reinspection Photo	Load JPG	☒
34	28/08/19 16:51	Reinspection Photo	Load JPG	☒
35	28/08/19 16:51	Reinspection Photo	Load JPG	☒
36	28/08/19 16:51	Reinspection Photo	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	11/07/19 16:09	PARF COE	 Load PDF	
2	11/07/19 16:10	Transfer Fee Details	 Load PDF	
3	11/07/19 16:12	Email from VW (Charmaine) - to arrange survey	 Load PDF	
4	11/07/19 16:12	Estimate Repair Cost	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	12/07/19 09:07	Email - Survey (Pending w/shop revert)	 Load PDF	
2	15/07/19 09:35	Email - Survey Appt 17/07/19	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 14:48	SGZ 213H GIA.pdf	 Load PDF	
2	17/07/19 14:48	POLICE REPORT.pdf	 Load PDF	
3	17/07/19 14:48	ESTIMATE .pdf	 Load PDF	
4	28/08/19 16:50	ESTIMATE & SUPP MARKED.pdf	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/07/19 08:55	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/07/19 08:39	Accident Photo	 Load JPG	☒
2	11/07/19 08:39	Accident Photo	 Load JPG	☒
3	11/07/19 08:39	Accident Photo	 Load JPG	☒
4	11/07/19 08:39	Accident Photo	 Load JPG	☒
5	11/07/19 08:39	Accident Photo	 Load JPG	☒
6	11/07/19 08:39	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/07/19 08:45	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19012565/R1SF3S2

Date: 19/09/2019

REFERENCE

Insured/Claimant:	PEERDEMAN GUIDO HARM	Policy No:	A29090451AVW	
Date of Loss:	29/06/2019	Nature of Claim:	OD	Claim No: 599531

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGZ213H		
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI (A)	Engine No:	CZE698834
Reg. Date:	26/07/2018 (Man. Year: 2018)	Chassis No:	WVGZZZ5NZJW436146
Colour:	Grey	Odometer:	18511 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$133,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/55 R18	Rear Tyre Size:	235/55 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,994.01	1,362.43	2,631.58	65.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,960.00	2,310.00	2,650.00	53.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,954.01	3,672.43	5,281.58	58.99
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	8,454.01	3,172.43	5,281.58	62.47
+ GST 7.00/7.00% (S\$)	591.78	222.07	369.71	62.47
Nett Amount (S\$)	9,045.79	3,394.50	5,651.29	62.47

INSPECTION

Date of Assignment:	16/07/2019	
Date Inspected:	17/07/2019	Inspected At: Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Sep 2019)

Parts: M1-SUV VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGZ213H)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,076.60 FS	*775.15 FS
2	1		*GUIDE PIECE (BUMPER GUIDE LH)	Necessary	19.18 FS	*13.81 FS
3	1		*SPOILER SATIN BLACK	Serviceable	216.81 FS	*- FS
4	1		*FENDER (LHF)	Bent	571.20 FS	*411.26 FS
5	1		*WHEELHOUSE LINER	Serviceable	90.55 FS	*- FS
6	1		*CROSS SUPPORT (LHF FENDER SUPPORT)	Necessary	36.27 FS	*26.11 FS
7	1		*WHEEL COVER SATIN BLACK	Scratched	148.69 FS	*107.06 FS
8	1		*LED HEADLIGHT	Serviceable	1,805.67 FS	*- FS
9	1		*TRIM SATIN BLACK	Necessary	29.04 FS	*29.04 FS
Total Parts (S\$)					3,994.01	1,362.43

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	200.00	0.00
2	DIAGNOSTIC AND PROGRAMMING.	New	360.00	360.00
3	LABOUR.	New	1,900.00	950.00
4	SPRAY PAINTING.	New	2,500.00	1,000.00
Gross Labour Cost (S\$)			4,960.00	2,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >