

INS. CASE OWNER:

Ho Winnie

cc 4, Asm 190 12555, Kpa3/2

LKK:
IDAC:

12/13/9

Surveyor:

KSC

DOI:

ASSIGNMENT

16/1/19

Date / Time:

16/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 9886 K

Name of Insured:

TLC SUS PTL

Insured Tel No.:

HP:

Claim No.:

59m01Tx7

Policy No.:

Make / Model:

Excess Sec II:SS

5,000.00

D.O.A.:

13/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SCW 1666 R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cheng Hwe



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SCW1666R - X

SHD9886K - 05/01/19 22420/Kpa3/2: 007: 10/1/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3424.00

Loss of Rental (LOR):

S\$

420.00

(4 days)

x 4 (20.00)

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

3904.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3904.00

Name 1:

Cheng Hwe Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

GIA

ASS. REC. BY:

REF: AM/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

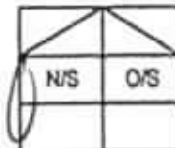
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: \$54k

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: 04 days

Res.: Yes or No

Lum Sum: 20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SCW1666RYr Regn: 11, 12Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: M 8250 cc 1796Colour: M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 102186

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 212 04 72 A 525596Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD / R/Rim orTyre Size: F: 245/40R18R: 265/35R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 5 mmR/Bal. 5 mmL/Bal. 5 mmL/Bal. 5 mmD.O.A. 13/7/19D.O.A. 15/7/19Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S the body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to61 Exp & 3200 back on calculation(Pool # 175-10 24%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

: Site Insp (\$ _____)

) S + RS. \$ _____

☐

: Interview (\$ _____)

) Fuel \$ _____

☐

: Tech Invs (\$ _____)

) Others _____

☐

: Weekend (\$ _____)

) _____

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST 201001158E RCB NO 201001158E

M/S: AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/AMK

Claim Type: Third Party

Accident Date: 13/07/2019

TP Veh Reg No: SHD9886K

Estimate No: ES1991744/AMK

Date: 15 Jul 2019

Policy No: MT110110

Veh Reg No: SCW1666R

Make/Model: MERCEDES BENZ E250

Chassis No: WDD2120472A525596

Engine No: 27186030356668

Reg. Date: 14/12/2011

Estimate Repair Cost to Vehicle No :SCW1666R

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
Net Price				
1 REAR LH DOOR	2,233.00	1 PC	2,233.00	
2 REAR LH DOOR INNER RUBBER	256.00	1 PC	256.00	
3 REAR LH DOOR CHROME MOULDING	100.00	1 PC	100.00	
4 REAR LH RIM	750.00	1 PC	750.00	
			3,339.00	
		Less 10%	333.90	3,005.10
Labour				
5 REMOVE & REFIX REAR LH WHEEL; KNOCKING & REPAIR REAR LH FENDER, REAR LH DOOR & REALIGN THE SAME	500.00	1 LA	500.00	
6 PUTTY & RESPRAY REAR BUMPER, REAR LH FENDER, REAR LH DOOR & ALL AFFECTED AREAS	700.00	1 LA	700.00	
7 TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT	80.00	1 PC	80.00	
8 REMOVE & REFIX REAR LH DOOR WINDOW GLASS & RESET CENTRAL LOCKING	60.00	1 LA	60.00	
9 RUSTPROOFING	30.00	1 LA	30.00	
			1,370.00	1,370.00
			Total	SS 4,375.10
			Add GST @ 7%	306.26
			Total Amount Payable	SS 4,681.36

* SURVEY VEHICLE AT ANG MO KIO WORKSHOP

For Cheng Hoe Motor Pte Ltd

DORLYN LI

AUTHORISED SIGNATURE

LEK Auto Consultants hereby notify the Registrar of the following:

- To survey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Registrar

Signature

Date

Cheng Hoe Motor Pte Ltd

Bk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST: 201001158E RCB NO: 201001158E

M/S: AXA INSURANCE (S) PTE LTD

8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/AMK

Claim Type: Third Party

Accident Date: 13/07/2019

TP Veh Reg No: SHD9886K

Estimate No: ES1991744/AMK

Date: 15 Jul 2019

Policy No: MT110110

Veh Reg No: SCW1666R

Make/Model: MERCEDES BENZ E250

Chassis No: WDD2120472A525596

Engine No: 27186030356668

Reg. Date: 14/12/2011

Estimate Repair Cost to Vehicle No :SCW1666R

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Net Price				
1 REAR LH DOOR	2,233.00	1PC	2,233.00	
2 REAR LH DOOR INNER RUBBER	256.00	1PC	256.00	
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4 REAR LH RIM	750.00	1PC	750.00	
			3,339.00	
		Less 10%	333.90	3,005.10
Labour				
5 REMOVE & REFIX REAR LH WHEEL; KNOCKING & REPAIR REAR LH FENDER, REAR LH DOOR & REALIGN THE SAME	500.00	1 LA	500.00	
6 PUTTY & RESPRAY REAR BUMPER, REAR LH FENDER, REAR LH DOOR & ALL AFFECTED AREAS	700.00	1 LA	700.00	
7 TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT	80.00	1 PC	80.00	
8 REMOVE & REFIX REAR LH DOOR WINDOW GLASS & RESET CENTRAL LOCKING	60.00	1 LA	60.00	
9 RUSTPROOFING	30.00	1 LA	30.00	
			1,370.00	1,370.00
			Total	S\$ 4,375.10
			Add GST @ 7%	306.26
			Total Amount Payable	S\$ 4,681.36

* SURVEY VEHICLE AT ANG MO KIO WORKSHOP

For Cheng Hoe Motor Pte Ltd

DORLYN LI

AUTHORISED SIGNATURE

CoR - 3200
 Reddy - 4x130
 UTA - NIK

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6021G
Vehicle Details	
Vehicle No.:	SCW1666R
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 250
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	27186030356668
Chassis No.:	WDD2120472A525596
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$53,979.00
Original Registration Date:	14 Dec 2011
First Registration Date:	14 Dec 2011
Transfer Count:	1
Actual ARF Paid:	\$53,979.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2021
PARF Rebate Amount:	\$32,387.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$77,340.00
COE Rebate Amount:	\$18,638.00
Total Rebate Amount:	\$51,025.00

The information contained herein is correct as at 15 Jul 2019

OK



<TP - Mandate IA> - S9M01TX7 [ACCIDENT INVOLVING SHD 9886K(OI) & SCW 1666R(TP) ON 13/07/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim.

Agreed to settle at best. We seek your mandate at \$3,964.95(if claim LOU) -\$4,255.35(if claim LOR). TP-

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/8/2019

Survey Details:

Date of loss	13-Jul-19
Date of appointment	16-Apr-19
Date of survey	16-Apr-19
Location of survey	CHENG HOE MOTOR PL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SCW 1666R
Make and Model	MERCEDES BENZ E250
Date of registration	14-Dec-11
Parf Rebate	
Market Value	\$ 54,000.00
Parf Rebate	\$ 51,025.00
Nett Loss	\$ 2,975.00

Repair details:

Initial Estimate	\$ 4,375.10
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,902.70
Check items (estimate)	\$ -
Labour	\$ 1,150.00
Total	\$ 4,052.70
Lump Sum(if applicable)	\$ 3,250.00

Number of days for repair	4.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID changed lane.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,477.50	\$ 3,477.50
Loss of use (6days x \$80.00)	\$ 480.00	NIL
Loss of rental (6days x \$120.00)(w/GST)	NIL	\$ 770.40
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,964.95	\$ 4,255.35

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 19 August 2019 3:53 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 127139, vehicle number SCW1666R

19/8/19 3:44 PM *** Message Hi Hsiao Tong, pls proceed but LOU/LOR @ 5 days max. Tks - HO Winnie

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>
Sent: Monday, 19 August, 2019 3:45 PM
To: admin-d@lkkauto.com
Subject: New message for service request 127139, vehicle number SCW1666R

AXA Insurance has sent you a message for claim number S9M01TX7.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

[Back to OneMotoring](#)

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No.
SMJ6549M

Make / Model
MAZDA / MAZDA6 SEDAN 2.0 AT EXECUTIVE 2WD

Vehicle Type :
R10 - Private Hire (Self-Drive) Motor Car

Vehicle Attachment 1 :
No Attachment

Vehicle Scheme :
Normal

Chassis No. :
JM6GL1072K0311954

Propellant :
Petrol

Engine No. :
PE21256372

Motor No. :
-

Engine Capacity :
1998 cc

Power Rating :
-

Maximum Power Output :
121.0 kW (162 bhp)

Maximum Laden Weight :

1987 kg

Unladen Weight :

1515 kg

Year Of Manufacture :

2018

Original Registration Date :

14 Mar 2019

Lifespan Expiry Date :

-

COE Category :

B - Car above 1600cc or 97kW (130bhp)

Quota Premium :

\$34,509.00

COE Expiry Date :

13 Mar 2029

Road Tax Expiry Date :

13 Mar 2020

PARF Eligibility Expiry Date :

13 Mar 2029

Inspection Due Date :

13 Mar 2022

Intended Transfer Date :

12 Oct 2019

CO2 Emission :

156.00 (g/km)

CEV/VES Rebate Utilised Amount :

-

CO Emission :

0.178620 (g/km)

HC Emission :

0.017730 (g/km)

NOx Emission :

0.006310 (g/km)

PM Emission :

0.210000 (mg/km)

Fees To Be Paid For Transfer

Transfer Fees

\$25.00

Print

OK →

Save as PDF

Copy as Text

Hsiao Tong (LKKAUTO)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 23 November 2019 3:07 PM
To: Hsiao Tong (LKKAUTO)
Subject: ACCEPTANCE - our Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Hi Hsiao Tong,

Your offer of S\$3904.00 is accepted.

Pls assist to process payment to be made payable to "CHENG HOE MOTOR PTE LTD"

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, November 02, 2019 9:54 AM
To: Cheng Hoe Motor Pte Ltd (AMK) ; <mailto:chmotor@singnet.com.sg>
Subject: RE: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 12/10/2019.

Please confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Saturday, 12 October 2019 1:43 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>; Cheng Hoe Motor Pte Ltd (Yishun-June) (chmotor@singnet.com.sg) <chmotor@singnet.com.sg>

Subject: RE: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,424.00
2. Loss of Rental (4days x \$120.00)	\$ 480.00
Total	\$ 3,904.00

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 August 2019 10:30 AM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at L/sum **\$3,200.00(before GST)** with **04 repair days**.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 30 July 2019 5:04 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Wednesday, 17 July 2019 11:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH *** LKK REF: CC4/ASM19012555/Kpa3

Hi All,

Impact video as per attach.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Tue Jul 16 2019 17:16:11 GMT+0800 (Malay Peninsula Standard Time) Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

----- Original Message -----

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

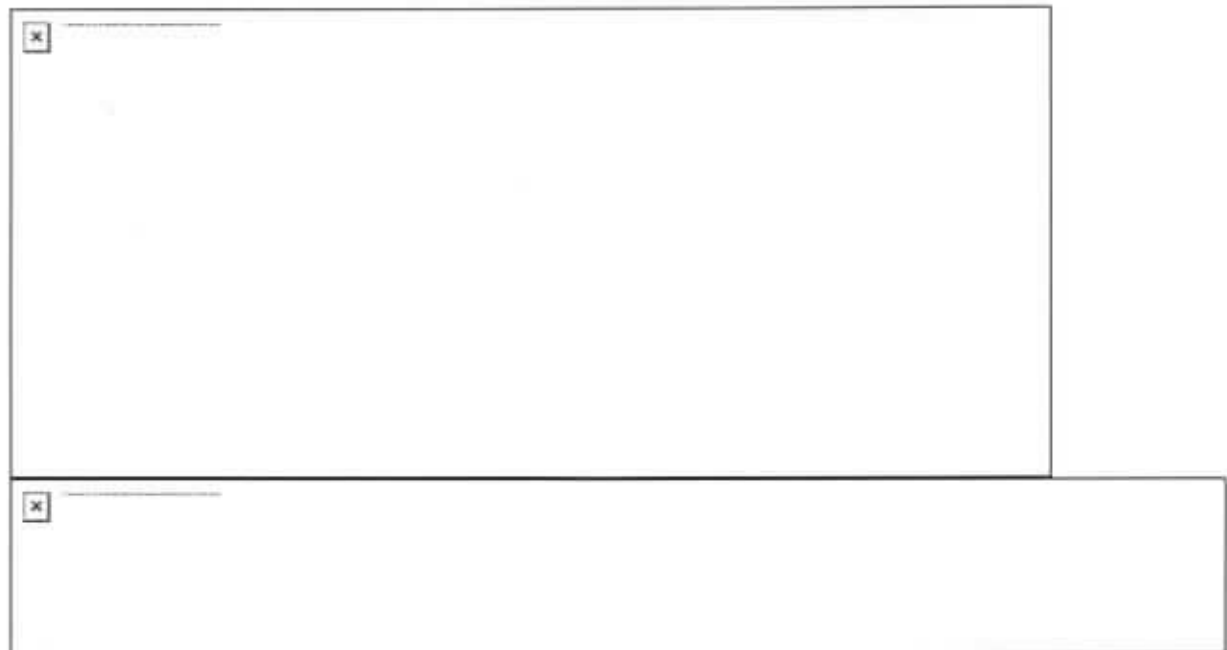
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported.

Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong** at 6742 3197.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan
| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
| fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Sent: Tuesday, 16 July, 2019 4:49 PM
To: KADRI Mateen <mateen.kadri@axa.com.sg>
Cc: CHIA Mary <mary.chia@axa.com.sg>; chmotor@singnet.com.sg
Subject: Re: Your Ref : SCW1666R Our Ref : S9M01TX7MC/WH

Hi All,

Please assist to arrange ASAP as above car was sent into our workshop since 15/07/2019 morning and owner is temporary driving a rental car.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel : 64812001

On Mon Jul 15 2019 12:38:22 GMT+0800 (Malay Peninsula Standard Time)
Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg> wrote:

----- Original Message -----

Hi All,

Our Selection as follow :

6. Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Mon Jul 15 2019 11:49:29 GMT+0800 (Malay Peninsula
Standard Time) KADRI Mateen <mateen.kadri@axa.com.sg>
wrote:

----- Original Message -----

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a **Single Joint Expert**.

List of our motor surveyors:

1. Mohd Fadhilah Bin Osman/ Chris Ang	LBS Automotive Appraisal Pte Ltd
2. Stan See Chee Seng	LBS Automotive Appraisal Pte Ltd
3. T. Thiyagarajan	
LBS Automotive Appraisal Pte Ltd	

4. Simon Ho/ Mohammed Rasul

LKK Auto Consultants Pte Ltd

5. Ma Chin Fook/ Adrian Ling/ Chua Weijie

LKK Auto Consultants Pte Ltd

6. Kenneth Kong/ Marcus Chua/ Hendry Ng

LKK Auto Consultants Pte Ltd

7. Victor Png

VP Appraisal Pte Ltd

8. Edward Cho/ Cedric Ng

Infiniti Appraisal Services

9. Lawrence Ng/ Jimmy Lee

Priority Services

10. AXA In house surveyors

AXA Insurance Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Regards,

Mateen Kadri



From:

Cheng Hoe Motor Pte Ltd (AMK)

[mailto:chmamk@singnet.com.sg]

Sent: Monday, July 15, 2019 10:39 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey

<motor.survey@axa.com.sg>; chmotor@singnet.com.sg

Subject: Repair Survey (Single Joint Expert) - SCW1666R
(DOA: 13/07/2019)

Dear Sir,

OUR CLIENT – SCW1666R

DOA : 13/07/2019

YOUR INSURED : SHD9886K (TRANSCAB)

We refer to the above.

Under Protocol - SJE, pls provide list of surveyors for our selection.

Thank you.

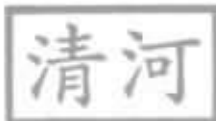
Regards
Dorlyn Li

Cheng Hoe Motor Pte Ltd
Tel :64812001

Fax : 64821296

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 01 OCT 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SCW1666R & SHD9886K ON 13/07/2019
ORCHARD RD INFRONT OF CENTREPOINT.**

We are authorized by SCW1666R for their above matter.

Record reveals that you are the insurer of SHD9886K. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 3424.00
2. Loss of Use	S\$ 0.00
3. Hire of Vehicle (S\$130.00 /- x 4 days)	S\$ 520.00
4. LTA Search Fee/GIA Reports	S\$ 0.00
TOTAL	S\$ 3944.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/AMK

Claim Type: Third Party

Accident Date: 13/07/2019

TP Veh Reg No: SHD9886K

NO: CL8190928

Date: 29 Aug 2019

Policy No: MT110110

Veh Reg No: SCW1666R

Make/Model: MERCEDES BENZ E250

Job No: JC1600403

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

| Quantity |

List Price

S\$

S\$ 3,200.00

PAGE:1

Amount

S\$

S\$ 3,200.00

Total

S\$ 3,200.00

Add GST @ 7%

224.00

Total Amount payable

S\$ 3,424.00

For Cheng Hoe Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012555/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:WINNIE

Date : 17-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9886K	Veh. Inspected	SCW 1666R
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01TX7	Excess (\$)	0.00
Assign From		Assign Date	16/07/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E 250 (A)	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WDD2120472A525596	Colour	METALLIC GREY
Odometer	102166	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	GOODYEAR	5 mm
L/H Front Tyre	245/40 R18	GOODYEAR	5 mm
R/H Rear Tyre	265/35 R18	GOODYEAR	5 mm
L/H Rear Tyre	265/35 R18	GOODYEAR	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR BODY. DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/07/2019	Inspection Date	16/07/2019
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCW 1666R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR LH DOOR (N) (CONSISTENT)	DENTED / WARPED	2,233.00	2,233.00
1	REAR LH DOOR CHROME MOULDING (N) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR LH RIM (N) (CONSISTENT)	DENTED	750.00	750.00
	LESS 10% DISCOUNT		-308.30	-308.30
			2,774.70	2,774.70
1	REAR LH DOOR INNER RUBBER (SN) (CONSISTENT) (50%)	NECESSARY	256.00	128.00
	LESS 10% DISCOUNT		-25.60	-
			230.40	128.00
	LABOUR			
	REMOVE & REFIX REAR LH WHEEL ,KNOCKING & REPAIR, REAR LH FENDER ,REAR LH DOOR & REALIGN THE SAME.		500.00	400.00
	PUTTY & RESPRAY REAR BUMPER,REAR LH ,FENDER ,REAR LH DOOR & ALL AFFECTED AREAS.		700.00	600.00
	TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT.		80.00	60.00
	REMOVE & REFIX REAR LH DOOR WINDOW GLASS & RESET CENTRAL LOCKING.		60.00	60.00
	RUSTPROOFING.		30.00	30.00
			1,370.00	1,150.00
	GRAND TOTAL		4,375.10	4,052.70
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,200.00

Report Ref No. CC4/ASM19012555/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01TX7
Reference	CC4/ASM19012555/Kpa3q2
Loss Date	13 July 2019
Report Date	15 Jul 2019 11:44:00 AM
Request Date	16 July 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step:

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SCW166dR
Make	TRVD
Model	
Service Address	
...	
Primary Contact/Insured	
TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore	
Claim Handler	
HO Winnie 6568804833 winnie_ho@asa.com.sg	

Additional Instructions

- 2
- Messages Invoices History Documents Assessment Metrics Notes

Document Type Document Subtype

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (9).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKinspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKK Survey Photos.jpg	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
PAIRF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
TP-Mandate IA dtd 170819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
EMAIL.msg	Letters and Correspondence	Others	KADRI Maizen	16 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SURVEY LIST SEND TO WORKSHOP.png	Letters and Correspondence	Workshop	KADRI Mateen	13 July 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PRU).png	Letters and Correspondence	Workshop	KADRI Mateen	13 July 2019
 GIA REPORT OF SHD9866K (BXSD).pdf	Reports & Statement	GIA Report	KADRI Mateen	13 July 2019