

Surveyor: Adrian ASSIGNMENT (Office)From (Person): Elaire Cheong of CTI Date/Time: 16.7.19 15.08 p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLR 4354R Insured: SM M 5108Tat Workshop m/s Premium Tel: 6768 9826of 55 ubi road 1Policy No: Dm Pcsn 3049 4019 00 Claim No: SNM 19D 203287 C02

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 12/7/19
(Client's Record) map 16.7.2019

CA / REV / REP. / REV 24 HRS _____ H.O.D. Endorsement: _____

Date/Time: 16.7.19 3.36 p.m Person Contacted: Kelvin Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLR 4354R X
	SM M 5108T NBA/CT119012492/Y
1/10/19	Final fig \$ 4420.60 (Red 2187.40, 33%) confirmed by email

REF:

CTI

ASSIGNMENT

From:

Date:

19/7/2019.

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLR4354R

at Workshop m/s

Premium Automobiles

of SS Wei Rd 1

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

19/7/2019 10am Owner waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8/8 3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLR4354R

Yr Regn:

2017, August.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Cabriolet. c.c 1395

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading:

40866

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8V2J1005419

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16

R: 205/55R16

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

19/07/19.

Survey held at

Premium.

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Chian.

RECEIVED 01 OCT 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

1/10 - typist

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

) S + RS, SI

) Photos

) Others

TOTAL

220

Report Format:

Mer. men

Lump Sum / I.B.I: (\$

4420.60

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jul 2019		16 Jul 2019 15:08 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	IAN TAN IT-RONG, ID: S8315107B		
Main Claimant:	SLR4354R	Date of Loss:	12/07/2019 21:00 - :59
Vehicle Reg. No.:	TP / SNM19D203287C02	Policy/Cover Note No.:	DMPCSN3049401900
Claim Type:	SMM5108T	Policy No. (Claimant):	P10077338R00
Vehicle Reg. No. (Insured):		Excess:	S\$500.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Claimant's Insurer:	Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/07/2019]		

View All

Compose Case Mail

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Tuesday, 16 July 2019 3:01 PM
To: Claims Dept; assignments@lkkauto.com
Subject: RE: SNM19D203287/CHEONGML - FW: ACCIDENT BETWEEN SLR4354R AND YOUR INSURED SMM5108T ON 12/7/2019

WITHOUT PREJUDICE

Your Ref: SLR4354R
Our Ref: SNM19D203287C02/8(EC)

Dear Tony,

We refer to your email pertaining to the above matter.

Liability is clear and we agree to go for Direct Settlement, subject to consistency of damages, based on findings from M/s LKK Auto Consultants Pte Ltd, with supporting documents.

Aside to M/s LKK Auto,

Please assist to arrange for the survey.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 16 July, 2019 1:09 PM
To: 'Claims' <claims@premiumauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: SNM19D203287/CHEONGML - FW: ACCIDENT BETWEEN SLR 4354 R AND YOUR INSURED SMM5108T ON 12/7/2019

Dear Elaine,

Kindly advise who should we arrange survey with?

Thank you.

18/7

Best Regards,
Tony Foong
Claims Advisor

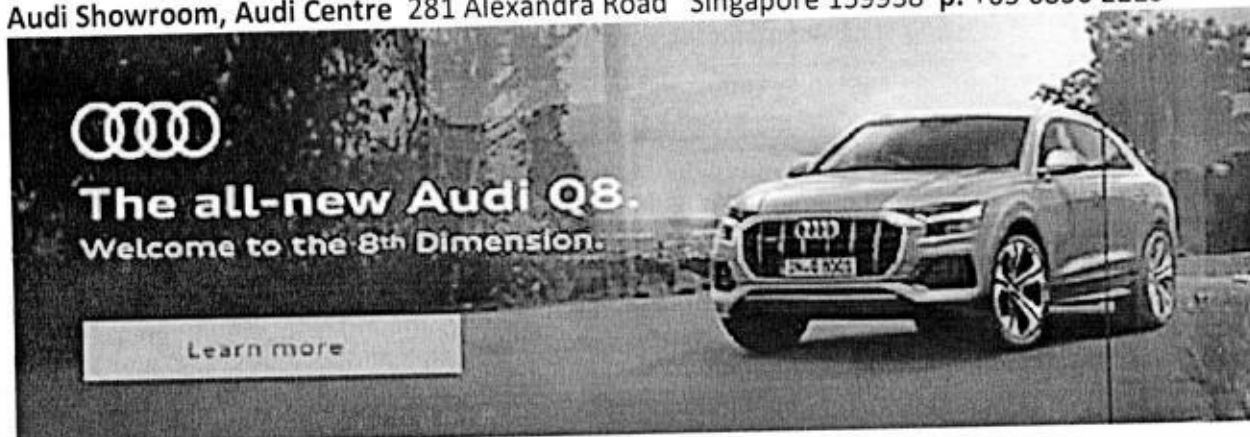
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323. d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 16 July 2019 11:48 AM

To: 'Claims Dept of CTI'; 'Elaine Cheong'; 'Alfred Toh'; 'Chee So Chow'

Cc: 'Claims'

Subject: RE: SNM19D203287/CHEONGML - FW: ACCIDENT BETWEEN SLR 4354 R AND YOUR INSURED SMM5108T ON 12/7/2019

Dear all,

Attached is the estimate for your kind reference.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 15 July 2019 2:13 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; claims@premiumauto.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: SNM19D203287/CHEONGML - FW: ACCIDENT BETWEEN SLR 4354 R AND YOUR INSURED SMM5108T ON 12/7/2019

Dear Elaine,

Please conduct PRS for SLR4354R.

Officer in charge - Elaine Cheong 63896530.

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, July 13, 2019 1:05 PM

To: Claims Dept of CTI

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT BETWEEN SLR 4354 R AND YOUR INSURED SMM5108T ON 12/7/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference.
we will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

We have arrange survey with owner on 18/7/2019@10am.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 1 October 2019 9:13 AM
To: Carrine Leong; SUR
Cc: 'Chang Chee Sing'; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLR4354R - TP CHINA - SURVEYED 19 JUL 19

Dear Carrine,

WITHOUT PREJUDICE

Confirm repair cost of \$4420.60 before GST @ 3 days of repairs.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 18 September 2019 3:23 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: FINAL REVISION - SLR4354R - TP CHINA - SURVEYED 19 JUL 19

From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Wednesday, 18 September, 2019 2:21 PM
To: 'Veron Chen' <veronchen@lkkauto.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiajee.yap@premiumauto.com.sg' <jiajee.yap@premiumauto.com.sg>
Subject: FW: FINAL REVISION - SLR4354R - TP CHINA - SURVEYED 19 JUL 19

Hi Adrian and Veron,

Revised estimate and photographs is attached.

Please confirm repair cost of \$4420.60 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Pnd Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 22 August, 2019 2:42 PM

To: Adrian Ling <adrianling@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLR4354R - TP CHINA - SURVEYED 19 JUL 19

Hi Adrian and all

Revised estimate and photographs is attached.

Please confirm repair cost of \$4420.60 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - JB

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/07/2019 09:29
Date Of Accident	12/07/2019 21:50
Exact Location Of Accident	ALONG CTE(SLE) NEAR BRADDEL EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR4354R
Insured/Policyholder	
Name Of Registered Owner	IAN TAN IT-RONG
NRIC No	S8315107B
Email Address	XIXIAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94550798
Alternative Phone No	OFFICE-94550798

Vehicle Particulars

Manufacturer	AUDI
Model	A3 CABRIOLET 1.4 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P10077338R00
Cover Note Number	

Driver

Name of Driver	IAN TAN IT-RONG
NRIC No	S8315107B
Date Of Birth	26/05/1983
Occupation	INDOOR
Date Of Driving Pass	17/12/2003
Driving Experience	15 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94550798
Fax Number	
Contact Number	OFFICE-94550798
Email Address	XIXIAN@GMAIL.COM

Address	33 PUNGGOL FIELD #09-16
Postcode	828817
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : SAMANTHA XU GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 12/7/2019 AT AROUND 2150 HRS, I WAS TRAVELLING ON THE EXTREME RIGHT LANE OF CTE(SLE). AS THERE WAS A TRAFFIC JAM, I CAME TO A STOP. I THEN FELT THAT THE REAR OF MY CAR WAS HIT BY THE VEHICLE BEHIND ME

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMM5108T
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHAN YIN KAI
NRIC/Passport Number	S7000986B
Contact Number	96860986
Address	BLK 81 TIONG POH ROAD #02-49
Postcode	160081
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tan Fooy
NRIC/FIN No.: 62040197K



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 12/7/2019 at around 2150hrs I was travelling on the extreme right lane of CTE (SLE). As there was a traffic jam, I came to a stop. I then felt that the rear of my car was hit by the vehicle behind me.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 13/7/19

Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No: 62040197X

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189) (Republic of Singapore), Motor Vehicles (Third-Party Risks And Compensation) Rules, 1996 Edition (Republic of Singapore), Road Transport Act, 1987 (Malaysia), Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Certificate Number P10077338R00 (Comprehensive / Authorised Driver Plan)

- | | | |
|--|---|--------------------|
| 1) Vehicle Registration Number | : | SLR4354R |
| Chassis Number | : | WAUZZZ8V2J1005419 |
| 2) Effective Date / Time of Commencement of Insurance for the Purpose of the Act | : | 15/08/2018 (00:00) |
| 3) Date / Time of Expiry of Insurance | : | 14/08/2019 (23:59) |
| 4) Excess (i) Policy | : | S\$ 600.00 |
| (ii) Windscreen | : | S\$ 100.00 |
| 5) Policyholder | : | Tan Ian It-Rong |

6) Persons or Classes of Persons Entitled to Drive*

Drivers named as a Main / Named Driver in this Certificate of Insurance and any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. Household members of the Main Driver not named in this Certificate of Insurance will not be covered.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss. Please refer to the Product Disclosure Document for full terms and conditions.

Main Driver / Date of Birth : Ian Tan It-Rong (26/05/1983)

Named Driver(s) / Date of Birth : Samantha Xu Jia Ling (19/11/1984)

7) Limitation as to use*

Use only for social, domestic and pleasure purposes. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

** Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.*

- | | | |
|--------------------|---|------------------------|
| 8) Finance Company | : | Malayan Banking Berhad |
|--------------------|---|------------------------|

I / We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Issued in Singapore on
12/07/2018

Auto & General Insurance (Singapore) Pte. Limited
Trading as Budget Direct Insurance



Simon Birch

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8315107B



Name

TAN IT-RONG, IAN
(CHEN YIRONG, IAN)

陈毅荣

Race

CHINESE

Date of birth

26-05-1983

Sex

M

S8315107B

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8315107B

Name

TAN IT-RONG, IAN
(CHEN YIRONG, IAN)

Birth Date: 26 May 1983

Issue Date: 19 Mar 2010



001840538G



4670156

NRIC No: S8315107B



Date of issue

23-12-2010

33 PUNGGOL FIELD #08-16
SINGAPORE 828817

NRIC No: S8315107B

Date: 05/01/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

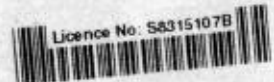
07 Oct 2004

13 Dec 2005

30 Jan 2007

17 Dec 2003

Class 2B Motorcycles \leq 200 cc
Class 2A Motorcycles between 201 cc and 400 cc
Class 2 Motorcycles $>$ 400 cc
Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg



Licence No: S8315107B

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0859/2019/NS
Date : 16-Jul-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SMM 5108 T**

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Tan It-Rong Ian
Address : 33 Punggol Field
#09-16
Singapore 828817
Telephone : (HP) 94550798
Type of Claim : Third Party Claims
Policy No. : P10077338R00
Vehicle No : **SLR 4354 R**
Model Code : A3 Cabriolet 1.4 TFSI
Model / Year : Aug-17
Engine No : CZC 736164
Chassis No : WAUZZZ8V2J1005419
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Jul-19
Place of Accident : Along CTE(SLE) Near Braddel Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SLR 4354R

Estimated Labour Charges for Accident Vehicle SLT 6469 U

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	✓ ✓
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00	700 ✓
3	To respray rear bumper.	\$ 900.00	700 ✓
4	To carry out diagnostic check	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 2,422.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SLR 4354 R

Material List for Accident Vehicle Regn No] SLT 6469 U

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	REAR BUMPER COVER <i>del</i>	\$ 1,793.00	✓ 1793
2	REAR BUMPER FIXING PARTS	\$ 175.00	+
3	REAR BUMPER GUIDE SECTION LH / RH <i>} new</i>	2 \$ 30.00	+
4	LOCKING MECHANISM <i>new</i>	2 \$ 53.00	+
5	REAR BUMPER SPOILER <i>ut</i>	\$ 216.00	✓ 216
6	REINFORCEMENT BEAM <i>Bent.</i>	\$ 522.00	+ 522
7	REAR BUMPER BRACKET LH <i>} new</i>	\$ 25.00	+
8	REAR BUMPER BRACKET RH	\$ 26.00	+
9	REAR SENSOR PARKING AID	\$ 462.00	+
10	SEAL RING <i>} new</i>	\$ 8.00	+
11	REAR LIGHT REFLECTOR LH / RH	2 \$ 76.00	+
12	SUNDRIES <i>Not nec</i>	\$ 800.00	+ 1760
TOTAL SPARE PARTS		: \$ 4,186.00	
TOTAL LABOUR CHARGE		: \$ 2,422.00	
GRAND TOTAL		: \$ 6,608.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 19/07/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0859/2019/NS
Date : 16-Jul-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SMM 5108 T**

China Taiping Insurance (SG) Pte Ltd
105 Cecil Street
#19-00 The Octagon
Singapore 069534

Hi Adrian

3 days - ok - jb - 22 Aug 19

Attn: Ms Angie - Motor Claims Dept/Windscreen
Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Tan It-Rong Ian
Address : 33 Punggol Field
#09-16
Singapore 828817
Telephone : (HP) 94550798
Type of Claim : Third Party Claims
Policy No. : P10077338R00
Vehicle No : **SLR 4354 R**
Model Code : A3 Cabriolet 1.4 TFSI
Model / Year : Aug-17
Engine No : CZC 736164
Chassis No : WAUZZZ8V2J1005419
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Jul-19
Place of Accident : Along CTE(SLE) Near Braddel Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SLR 4354R

Estimated Labour Charges for Accident Vehicle SLT 6469 U

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$	1,050.00	\$ 700.00
3	To respray rear bumper.	\$	900.00	\$ 700.00
4	To carry out diagnostic check	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 2,422.00	\$ 1,872.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SLR 4354R

Material List for Accident Vehicle Regn NoJ SLT 6469 U

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	REAR BUMPER COVER	\$ 1,793.00	\$ 1,793.00
2	REAR BUMPER FIXING PARTS	\$ 175.00	
3	REAR BUMPER GUIDE SECTION LH / RH	2 \$ 30.00	
4	LOCKING MECHANISM	2 \$ 53.00	
5	REAR BUMPER SPOILER	\$ 216.00	\$ 216.00
6	REINFORCEMENT BEAM	\$ 522.00	\$ 522.00
7	REAR BUMPER BRACKET LH	\$ 25.00	
8	REAR BUMPER BRACKET RH	\$ 26.00	
9	REAR SENSOR PARKING AID	\$ 462.00	
10	SEAL RING	\$ 8.00	
11	REAR LIGHT REFLECTOR LH / RH	\$ 76.00	
12	SUNDRIES	\$ 800.00	\$ 17.60
TOTAL SPARE PARTS		\$ 4,186.00	\$ 2,548.60
TOTAL LABOUR CHARGE		\$ 2,422.00	\$ 1,872.00
GRAND TOTAL		\$ 6,608.00	\$ 4,420.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119012550/AVF3N2

Date: 02/10/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3049401900
Claimant Vehicle No :	SLR4354R	Insured Vehicle No :	SMM5108T
Date of Loss:	12/07/2019	Nature of Claim:	TP
		Claim No:	SNM19D203287C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLR4354R	Engine No:	CZC736164
Make & Model:	AUDI A3, 1.4 SEDAN TFSI COD S-TRONIC (A)	Chassis No:	WAUZZZ8V2J1005419
Reg. Date:	15/08/2017 (Man. Year: 2017)	Odometer:	40866 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,186.00	2,548.60	1,637.40	39.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,422.00	1,872.00	550.00	22.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	6,608.00	4,420.60	2,187.40	33.10
+ GST 7.00/7.00% (\$\$)	462.56	309.44	153.12	33.10
Nett Amount (\$\$)	7,070.56	4,730.04	2,340.52	33.10

INSPECTION

Date of Assignment:	16/07/2019		
Date Inspected:	19/07/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Oct 2019)		
Parts: 143	AUDI A3 1.4 SEDAN TFSI COD S-TRONIC (A) (Catalogue:Merimen Singapore 1.0)		
Labour: Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted, no print-code for SLR4354R)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER COVER	Deformed	1,793.00 FS	*1,793.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
3	2		*REAR BUMPER GUIDE SECTION LH/RH	Not Necessary	30.00 FS	*- FS
4	2		*LOCKING MECHANISM	Not Necessary	53.00 FS	*- FS
5	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*216.00 FS
6	1		*REINFORCEMENT BEAM	Bent	522.00 FS	*522.00 FS
7	1		*REAR BUMPER BRACKET LH	Not Necessary	25.00 FS	*- FS
8	1		*REAR BUMPER BRACKET RH	Not Necessary	26.00 FS	*- FS
9	1		*REAR SENSOR PARKING AID	Not Necessary	462.00 FS	*- FS
10	1		*SEAL RING	Not Necessary	8.00 FS	*- FS
11	2		*REAR LIGHT REFLECTOR LH/RH	Not Necessary	76.00 FS	*- FS
12	1		*SUNDRIES	Necessary	800.00 FS	*17.60 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					4,186.00	2,548.60

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	700.00
3	TO RESPRAY REAR BUMPER	New	900.00	700.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,422.00	1,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >