

RE: LOD for SKL1004P * LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019**

City Auto <cityauto@singnet.com.sg>

Wed 29/4/2020 5:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Sir,

We accepted the offer.

Kindly send us the DV.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 29 April, 2020 1:24 PM

To: city auto

Subject: Re: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$150.00)	\$ 1,050.00
Total	\$ 5,169.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: city auto <cityauto@singnet.com.sg>

Sent: Wednesday, 29 April 2020 1:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Siao Tong,

Refer to above, kindly reply agent. Owner keep calling for transport allowance.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: city auto <cityauto@singnet.com.sg>

Sent: Monday, April 27, 2020 4:30 PM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Hi, SIAO Tong,

Any update , kindly reply.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: city auto <cityauto@singnet.com.sg>

Sent: Wednesday, April 22, 2020 1:09 PM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Subject: FW: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

REMINDER. URGENT !

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: city auto <cityauto@singnet.com.sg>

Sent: Thursday, April 16, 2020 1:28 PM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Hsiao Tong,

Since our client had attach the tax invoice of \$367.50 per day, and he had reduce to \$200 per day,
Kindly review and revert again.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: chewht@lkkauto.com <chewht@lkkauto.com>

Sent: Thursday, April 16, 2020 10:25 AM

To: City Auto <cityauto@singnet.com.sg>

Subject: Re: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/mdm,

We refer to your below email.

As per AXA instruction, we would like to obtain the depreciation value of your client's van to justify the claim of \$200 per day.

Appreciate an early reply.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 14 April 2020 10:00 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Hi Hsiao Tong,

Owner didn't accept the offer of loss of use.

Kindly re-view the rental bill as per attached.

Owner request \$200 per day.

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 9 April, 2020 3:06 PM

To: city auto

Subject: Re: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$150.00)	\$ 1,050.00
Total	\$ 5,169.50

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: city auto <cityauto@singnet.com.sg>

Sent: Tuesday, 17 March 2020 10:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Hsiao Tong,

Refer to your offer of lost of use, we had spoken to owner , as not to delay this claim, he
Can only lower his rental to \$200 per day.

Kindly reply, urgent !

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, March 17, 2020 10:17 AM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter and we are prepared to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$150.00)*	\$ 1,050.00
Total	\$ 5,169.50

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Monday, 17 February 2020 2:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Hsiao Tong,

Attached is invoice for ambulance rental.

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 9 December, 2019 8:19 AM

To: City Auto

Cc: Admin A

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$100.00)	\$ 700.00
Total	\$ 4,819.50

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 28 November 2019 4:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Hsiao Tong,

Please re-consider the price of LOU due to ambulance vehicle.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 28 November, 2019 4:05 PM

To: City Auto

Cc: Admin A

Subject: RE: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$80.00)	\$ 560.00
Total	\$ 4,679.50

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 28 November 2019 10:26 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Hsiao Tong,

Please refer to attached LOD for above-mentioned claim.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 16 November, 2019 12:57 PM

To: City Auto

Cc: Admin A

Subject: RE: Liability for SKL1004P *** LKK REF: CC4/ASM19012541/Kpa3 Our ref: SKL1004P D.O.A: 13/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, 3 September 2019 11:37 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability for SKL1004P *** LKK REF: CC4/ASM19012541/wa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Vivian,

Kindly let us know the status for this case.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Wednesday, 7 August, 2019 1:59 PM
To: Vivian Lau(Lkk)
Cc: 'CS A Team'; 'Admin A'
Subject: Liability for SKL1004P *** LKK REF: CC4/ASM19012541/wa3 Our ref: SKL1004P D.O.A: 13/07/2019

Dear Vivian,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 16 July, 2019 4:17 PM
To: City Auto; Vivian Lau (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: Arrange survey on SKL1004P *** LKK REF: CC4/ASM19012541/wa3

'WITHOUT PREJUDICE'

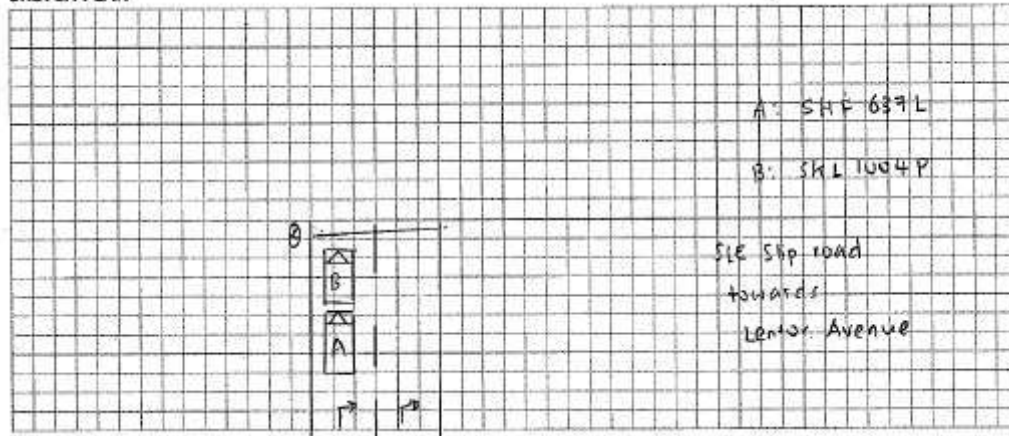
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



Circumstances of Accident

On 13.07.2019 at about 1750hours, I was stationary on the extreme left lane along SLE slip road towards Lentor Avenue when the traffic light was red. I accidentally release my brake, my taxi move forward and slightly touch onto Vehicle B (SKL1004P).

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 16 July, 2019 9:39 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Arrange survey on SKL1004P

Hi Arrangement survey dept,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

TP Survey.

Your vehicle : SHF637L

Our vehicle : SKL1004P

D.O.A : 13/07/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944