

PRE-REPAIR INSPECTION REQUEST – SJV6533E vs SMA549A (OI) on D.O.A.: 13/07/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Sent: 7/16/2019 11:03:29 AM

Hi,

Please refer to the enclosed request from **Focus Auto Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: claims@focusauto.com.sg [mailto:claims@focusauto.com.sg]
Sent: Tuesday, July 16, 2019 10:54 AM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin; claims@focusauto.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA549A AND SJV6533E ON 13/07/2019

Hi Yin Rul,

Kindly be informed that we choose

Marcus Chua LKK Auto Consultants Pte Ltd

Thank you.

Regards,

Lau LC

From: Hor, Yinrul
Sent: Tue, 16 Jul 2019 00:58:24 +0000
To: claims@focusauto.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA549A AND SJV6533E ON 13/07/2019

Without Prejudice

Your Reference : SJV6533E
Our Reference : SMA549A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: claims@focusauto.com.sg [mailto:claims@focusauto.com.sg]
Sent: Monday, July 15, 2019 5:46 PM
To: AIGSGP, Claims; Abu Kassim, Noor Mariesa
Subject: [EXTERNAL] ACCIDENT INVOLVING SJV6533E & SMA 549 A ON 13/07/2019

This message is from an external sender; be cautious with links and attachments.

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below. We are instructed by our client to notify you of a road traffic accident on 13/07/2019 at about 1215 hours along Jurong West Ave 1 (Around Bus Stop 490) involving our client's SJV6533E and SMA 549 A driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

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Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 6481 9095
Office Hours : Mon ~ Sat, 0900 ~ 1800

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