

INS. CASE OWNER:

CC 6 / MA 190 12531, 41039

LKK:

IDAC

Surveyor:

MAREUS

DOI:

ASSIGNMENT

16/07/19

Date / Time:

6/07/19

Registered in Merimen:

17/07/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

565 878 B

Claim No.:

Name of Insured:

Ms Yuen Wei Lin Valerie

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

14/07/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability: %

Final ? Yes / No

SJK 276 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tan Lim
33068

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SJK 276 L - X

565 878 B. car hit by 1722 x 1722, O.A. 14/07/19

KLODIS in.

11/10/19
Khunchen

file pass to Mei Kwan to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: e-mail only 20/07/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

LIS SS 2,250

(4 days)

Reduction:

70 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Johnson

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

24

Repair Cost: (w/ GST)

SS 2,407.50

Loss of Rental (LOR):

SS

(- days)

Loss of Use (LOU):

SS 300

(\$ 5 x 60 days)

Loss of Income (LOI):

SS

(\$ - x - days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS 2,709.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2,709.50

Name 1:

TAN LIM MOTOR PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

If NO or B 28, Ass. Lia: TO PARK
(OI REVERSED (COLLIDED WITH
TP VEH STATIONARY)COPY
15/10/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320



陳林澤峰私人有限公司

TAN LIM MOTOR PTE LTD

1 Defu Lane 6 Singapore 539365

Tel : 68585151 (24 Hours) Fax : 68580877

GST Regn. No. : M2-8922054-2

AIGAsia Insured's Veh No : SGS878B

Date of Accident : 14 July 2019

Mr Chua Yin Khiam (Cai Yingqian)

Date : 15 July 2019

Estimate To Repair SJK2176L - Suzuki Swift 1.5 AT

Chassis No : JSAEZC21S00420229

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
01	1 pc	front bumper	\$ 575.05
02	1 pc	front bumper beam top	\$ 158.45
03	1 pc	front bumper beam bottom	\$ 136.20
04	2 ps	front bumper side retainers @ \$25.75	\$ 51.50
05	8 ps	front bumper fastener clips @ \$4.50	\$ 36.00
06	1 pc	front bumper lower air grille	\$ 63.60
07	1 pc	front bumper spot lamp	\$ 151.35
08	2 ps	front bumper spot lamp garnish @ \$42.40	\$ 84.80
09	1 pc	front support panel	\$ 721.50
10	1 pc	air cleaner intake duct	\$ 256.30
11	1 pc	radiator grille	\$ 63.60
12	1 pc	radiator grille - emblem badge	\$ 59.60
13	1 pc	aircon condenser	\$ 519.55
14	1 pc	bonnet	\$ 523.75
15	1 pc	bonnet insulator	\$ 67.20
16	2 ps	headlamps @ \$934.00	\$ 1,868.00
17	2 ps	headlamp panel @ \$265.00	\$ 530.00
18	1 pc	wiper tank	\$ 89.00
			\$ 5,955.45
<u>SPECIAL NETT ITEMS</u>			
19	1 pc	front licence plate	\$ 80.00
			\$ 80.00
<u>LABOUR & MISC. CHARGES</u>			
01		To check electrical lighting concerned.	\$ 80.00
02		To dismantle air-con assy, remove and renewal of parts, vacuum and charge-in gas.	\$ 120.00
03		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 600.00
04		Putty and spray painting of the affected portion.	\$ 600.00
			\$ 1,400.00
Total			\$ 7,435.45

Not Affected
16/7/19
Height Affected
4 dy.

16/7/19 @ 0900hrs

15%

2125.60
1806.76
40
20
X
450
520
2816.76

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 3306E

Vehicle Details

Vehicle No.: SJK2176L
Vehicle to be Exported: No
Intended Deregistration Date: 15 Jul 2019
Vehicle Make: SUZUKI
Vehicle Model: SWIFT 1.5 AT ABS AIRBAG 2WD
Primary Colour: White
Manufacturing Year: 2008
Engine No.: M15A1329361
Chassis No.: J5AEZC21S00420229
Maximum Power Output: 74.0 kW (99 bhp)
Open Market Value: \$11,790.00
Original Registration Date: 13 Oct 2008
First Registration Date: 13 Oct 2008
Transfer Count: 1
Actual ARF Paid: \$11,790.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 12 Oct 2028
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
PQP Paid: \$30,284.00
COE Rebate Amount: \$27,984.00
Total Rebate Amount: \$27,984.00

The information contained herein is correct as at 15 Jul 2019

OK



Reach 2M+ professionals in Singapore with LinkedIn Ads

See how

Advanced Search

Home > Used Cars > D&L Auto Trading > Suzuki Swift 1.2A XG (COE till 05/2028)

Suzuki Swift 1.2A XG (COE till 05/2028)

Overview	Financial	Insurance	Accessories	Similar	Research	Photos
Price	\$39,800					
Depreciation	\$4,480 /yr	Reg Date		06-Jun-2008 (8yrs 10mths 15days COE left)		
Mileage	70,479 km (6.3k /yr)		Manufactured	2008		
Road Tax	\$587 /yr		Transmission	Auto		
Dereg Value	\$33,923 as of today (change)		OMV	\$11,144		
COE	\$38,192		ARF	\$11,144		
Engine Cap	1,242 cc		Power	66.0 kW (88 bhp)		
Curb Weight	1,000 kg		No. of Owners	1		
Type of Vehicle	Hatchback					



[Shortlist](#) [Compare](#) [Add note](#)

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Features

1.2L DOHC 16V Engine, 5 Speed CVT Auto, 2XSRS Airbags, 4XABS Disc Brakes, Digital Climatic Aircon, Knockdown Seats, Keyless, 2 Tier Rear Compartment. View specs of the Suzuki Swift (2004-2011)

Accessories

Keyless, Genuine Leather, Sports Rims, New Tyres, DVD/CD/MP3 Audio, Solar Film, Knockdown Seat, Auto Retractable Side Mirror, Reverse Camera, Dash Cam

Description

100% Guaranteed Accident Free, 1 Owner, Genuine Low Mileage 70,479KM, Full Agent Servicing Records, 90% Loan At 3.18%, Guaranteed Loan For Bad Credit/Ex-Bankruptcy, View After Lunch Till 11PM Daily, Please Call To Arrange Viewing.

Category

COE Car, Low Mileage Car

Status

Available

Resources



Vehicle Evaluation
Afraid of lemons? Request to have this car evaluated professionally. Find out more



Car Valuation - Free
Find out the market value of your existing car for free. Get started

Seller Information

Company	D&L Auto Trading • dealer's pricelist • 30 vets sold 29 vets available	
Address	200 Jalan Sultan #04-20 Search cars nearby this location	
Location	Textile Centre	
Office No	62960188	
Contact Person(s)	Darren Low	96236322

Posted on: 13-Jul-2019 | Last Updated on: 15-Jul-2019

[Compare](#)

THE SCHEDULE

Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract.

We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5078605049-02		
The Policyholder	: CHUA YIN KHAM		
	: BLK 289B #15-879		
	: PUNGGOL PLACE		
	: SINGAPORE 822289		
Period of Insurance	: 13 Oct 2018 To 12 Oct 2019		
Sum Insured	: Market Value of Insured Vehicle at Time of Loss		
Premium (inclusive GST)	: S\$774.92		
Interest Insured			
Cover Type	: drive CLASSIC		
Primary Driver	: CHUA YIN KHAM		
Named Driver (1)	: N/A		
Named Driver (2)	: N/A		
Make/Model	: SUZUKI/SWIFT	Capacity	: 1500cc
Registration Number	: SJK2176L	Registration Year	: 2008
Chassis Number	: JSAE2C21500420229	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: No	Insure with COE	: Yes
Excess (Section 1)	: S\$600	NCD Entitlement	: 50%
Excess (Section 2)	: N/A	NCD Protection	: Yes(Free)
Windscreen Excess	: S\$100		
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: N/A		
Optional Cover			
Transport Allowance	: No		
Excess Waiver	: No		
Memo A : N/A			
Endorsement Operative : M4			
Agency	: DICKSON INSURANCE AGENCY PTE. LTD. (00000573832)		
Date of Issue	: 27 Sep 2018 10:20 hrs		

DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 2 October 2019 3:25 PM
To: 'Johnson Chua'
Cc: Admin A
Subject: RE: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,407.50
2. Loss of Use (5 days x \$60.00)	\$ 300.00
3. LTA Search Fee	\$ 2.00
TOTAL	\$ 2,709.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Tuesday, 1 October 2019 5:16 PM
To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Without Prejudice

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
 Attn : Ler, Bernard-JQ

Your Ref : 2405265222SG
 Our Ref : CC6/AIG19012531/UKA3
 Date : 09 Sep 2019

"WITHOUT PREJUDICE"

ACCIDENT INVOLVING SGS878B & SJK2176L ON 14/07/2019

Refer to the above accident.

The accident occurred when Insured reversed to park and collided with stationary third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SGS878B) and third party claimant (vehicle no. SJK2176L).

Summary of offer made to workshop Tan Lim Motor Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 7,955.93	\$ 2,407.570
Loss of Use (\$100 x 5 days)	\$ 500.00	\$ 300.00 (\$60 x 5 days)
LTA Search	\$ 2.00	\$ 2.00
Total	\$ 8,457.93	2,709.50

Amount of claim at **Liability 100%** \$ 2,709.50

** 4 days recommendation for repair + 1 PRS = 5 days

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
 Khanchna Pothuraj
 LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Wednesday, 9 October 2019 3:05 PM
To: Khanchna (LKK Auto)
Cc: Admin A; wei.shong@tlmotor.com.sg
Subject: URGENT - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019
Attachments: DV.pdf
Importance: High

Dear Khanchna,

We refer to your email below.

We enclose the duly signed Discharge Voucher for your attention.

Please do the necessary.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 9 October 2019 2:35 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; wei.shong@tlmotor.com.sg
Subject: RE: URGENT - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Friday, 4 October 2019 4:29 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; wei.shong@tlmotor.com.sg

Subject: URGENT - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Importance: High

Dear Khanchna,

We refer to your email below.

Please forward your Discharge Voucher to us as soon as possible.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 2 October 2019 3:25 PM

To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,407.50
2. Loss of Use (5 days x \$60.00)	\$ 300.00
3. LTA Search Fee	\$ 2.00
TOTAL	\$ 2,709.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 1 October 2019 5:16 PM

To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Without Prejudice

Dear Johnson,

We refer to the above matter.

We are pending mandate from our principal.

We will follow up and revert promptly.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Monday, 16 September 2019 10:18 AM

To: caymen@tlmotor.com.sg

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG19012531/Uka3	Khanchna

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Saturday, 14 September 2019 1:58 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Subject: Gentle Reminder - TLM Ref: TP018072019; LKK Ref: TBA; Accident involving SJK2176L (TLM) & SGS878B (AIG) on 14.07.2019

Importance: High

URGENT

Dear Motor Claim Department,

We refer to our client's Letter of Demand dated 24.07.2019.

We have not received any offer from your office so far.

Please look into the matter and make your offer to us within **TEN** (10) days from the date hereof.

Thank you.

Regards,
Johnson Chua
Motor Claims Manager
Tan Lim Motor Pte Ltd
Tel: 6858 5151

Khanchna (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 2 October 2019 3:17 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST - AIG REF: TP / 2405265222SG [ACCIDENT INVOLVING SGS878B [AIG] & SJK2176L ON 14/07/2019]

Hi Khanchna,

Please proceed as proposed.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: 09 September 2019 09:52
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] MANDATE REQUEST - AIG REF: TP / 2405265222SG [ACCIDENT INVOLVING SGS878B [AIG] & SJK2176L ON 14/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Bernard,

Summary mandate IA uploaded in Merimen.

All the relevant documents had been uploaded in Merimen.

For your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP018072019

Date : 24.07.2019

Your Ref: SG8878B

M/s ALL ASIA PACIFIC INSURANCE P/L
Attn: Motor Claim Department / LKK

**Without Prejudice
Save As To Costs**

Dear Sir/Madam,

ACCIDENT INVOLVING STK 2176L & SG8878B **on** 14.07.2019

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on their behalf.

☐ Original survey report/_____ copies of photographs

☒ Original Tax-invoice number

☐ Original rental invoice number

☒ SAS / AS & IS / police report

☐ police result

☒ Certificate Of Insurance

☒ Vehicle search result

☒ Authorisation To Act

☐ _____

The quantification of our client's property damage claim is as follows:-

a)	Cost of repair (inclusive GST)	\$	2,407.50
b)	Survey fees / Photographs as per request	\$	
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$	2.00
d)	Loss of hire / use / rental / earnings / rental fees [<u>\$100 x 5 days</u>]	\$	500.00
e)		\$	
f)	Admin fee	\$	
Total			\$ <u>2,909.50</u>

* Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Johnson Chua

Email: johnson.chua@tlmotor.com.sg

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 20 August 2019 2:59 PM
To: VALERIEYUEN@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SGS878B & SJK2176L ALONG/AT VELOCITY SHOPPING MALL CARPARK (NOVENA SQ) ON 14/07/2019

Tracking:	Recipient	Delivery
	VALERIEYUEN@HOTMAIL.COM	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 20/8/2019 2:59 PM
	shupei@lkkauto.com	Delivered: 20/8/2019 2:59 PM
	olivialau@lkkauto.com	Delivered: 20/8/2019 2:59 PM

Our Ref: CC6/AIG19012531/Uka3

Your Ref: SGS 878B

MS. YUEN WEI LIN VALERIE
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGS878B & SJK2176L ALONG/AT VELOCITY SHOPPING MALL CARPARK (NOVENA SQ) ON 14/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SJK2176L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Chua Yin Khiam (蔡 尹 謙) ("the third party claimant")
of Block 289B Punggol Place #15-879 Singapore 822389 (address),
owner of SJK2176L (vehicle no.) hereby authorize
Tan Lim Motor Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SJK2176L that was
damaged pursuant to the accident which occurred on 14.07.2019 (date) along
Novena Square Multi-Storey Carpark (location)
involving vehicle no/s SQS878B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 19 day of July (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"



"The contents of this document apply to vehicle
damages only. All personal injuries and
damages arising therefrom are excluded from
the ambit and application of this document."

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TAN LIM MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS2,407.50 (Repair Cost), SS300.00 (Loss of Use/Rental), SS2.00 (Disbursement) for vehicle no. SJK2176L that was damaged pursuant to the accident which occurred on 14/07/2019 (date) along VELOCITY SHOPPING MALL CARPARK (NOVENA SQ) (location) involving vehicle no/s SGS878B. This is pursuant to the inspection conducted on 16/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA YIN KHIAM (the third party claimant") of vehicle no. SJK2176L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJK2176L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of October (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.



TAX-INVOICE
NUMBER: TP0719/026

(Please quote our reference number TP018072019 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Chua Yin Khiam (Cai Yingqian)

Date: 22/07/2019

Vehicle No: SJK2176L
Model: SUZUKI SWIFT 1.5 A

Description	Amount
To lump sum repair as recommended by surveyor.	\$2,250.00

Sub Total	\$2,250.00
Add 7% GST	\$157.50
Total	\$2,407.50


Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
—No. 51 Defu Lane 10 Singapore 539216
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlimotor.com.sg www.tlimotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-113624
Date of Request: 15/07/2019
Your Ref No: Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date: 15/07/2019
Enquiry By: Lam Wei Shong
TP Vehicle No: SGS878B
Accident Date: 14/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGS878B	AIG Asia Pacific Insurance Pte. Ltd.	29/12/2017-28/12/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-113624
Date of Request: 15/07/2019
Your Ref No: Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date: 15/07/2019
Enquiry By: Lam Wei Shong
TP () icle No: SGS878B
Accident Date: 14/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jul 2019 Edit Reg		16 Jul 2019 00:00 Edit Adj Rpt	\$2,250.00 Edit Estimates	\$2,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: MS YUEN WEI LIN VALERIE , ID: S75084113									
Main Claimant: CHUA YIN KHAM , ID: S7513306E									
Vehicle Reg. No.: SJK2176L		Date of Loss: 14/07/2019 16:00 - :59 [129 Months and 1 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 2405265222SG		Policy/Cover Note No.: 1800005112 (Comprehensive)							
Vehicle Reg. No. (Insured): SG5878B		Policy No. (Claimant): 5078605049-02							
		Excess:							
Repairer: Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, S39365 Defu Lane - Tel: 6858 5151									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 26/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJK2176L (24052652225G)**
[SGS878B]

TP
CHUA YIN KHIAM
Jul 14 2019 4:00PM
[MS YUEN WEI LIN VALERIE]
Tan Lim Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/08/19 14:54	Video - Accident (Third party)		Load MP4	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports




































1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/09/19 09:49	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/08/19 14:50	ODOMETER		Load JPG	
2	23/08/19 14:50	General View		Load JPG	
3	23/08/19 14:50	Chassis Number		Load JPG	
4	23/08/19 14:50	General View		Load JPG	
5	23/08/19 14:50	General View		Load JPG	
6	23/08/19 14:50	General View		Load JPG	
7	23/08/19 14:50	General View		Load JPG	
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31	23/08/19 14:50	General View		Load JPG	
32	23/08/19 14:50	General View		Load JPG	
33	23/08/19 14:50	General View		Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
34	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
35	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
36	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
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56	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
57	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
58	23/08/19 14:50	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/19 10:20	TP ESTIMATE	 Load PDF	
2	18/07/19 10:20	TP GIA REPORT	 Load PDF	
3	20/08/19 14:59	EMAIL TO OI	 Load PDF	
4	23/08/19 15:01	TP LOD	 Load PDF	
5	23/08/19 15:01	TP FINAL REPAIR INVOICE, LTA SEARCH FEE	 Load PDF	
6	04/11/19 11:19	WORKSHOP INVOICE	 Load PDF	
7	04/11/19 11:19	AUTHORISATION TO ACT FORM	 Load PDF	
8	04/11/19 11:19	Release Voucher	 Load PDF	
9	04/11/19 11:19	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/07/19 11:11	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGS878B (Insd veh)	Model:	SUZUKI SWIFT 1.5 AT 1.5
	SJK2176L (TP veh)		(A)
Date of Accident:	14/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,955.93
Final Repair Cost	:	\$	2,407.50
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,709.50

5.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tan Lim Motor Pte Ltd	:	\$ 2,709.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19012531/UKA3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800005112
 Claimant Vehicle No: SJK2176L Insured Vehicle No: SGS878B
 Date of Loss: 14/07/2019 Nature of Claim: TP Claim No: 2405265222SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJK2176L
 Make & Model: SUZUKI SWIFT 1.5 AT, 1.5 (A) Engine No: M15A1329361
 Reg. Date: 13/10/2008 (Man. Year: 2008) Chassis No: JSAE2C21S00420229
 Colour: White Odometer: 202078 km
 Engine Capacity: 1490 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55 R15 Rear Tyre Size: 195/55 R15
 Front Left Side: Ecopia 6 mm Rear Left Side: Ecopia 6 mm
 Front Right Side: Ecopia 6 mm Rear Right Side: Ecopia 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,035.45	1,846.76	4,188.69	69.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,400.00	970.00	430.00	30.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,435.45	2,816.76	4,618.69	62.12
Approved Total (Overridden) (S\$)		2,250.00		
(S\$)	7,435.45	2,250.00	5,185.45	69.74
+ GST 7.00/7.00% (S\$)	520.48	157.50	362.98	69.74
Nett Amount (S\$)	7,955.93	2,407.50	5,548.43	69.74
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,709.50		

INSPECTION

Date of Assignment: 16/07/2019
 Date Inspected: 16/07/2019 Inspected At: Tan Lim Motor Pte Ltd (Defu)
 1 Defu Lane 6
 Singapore 539365

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Deformed	575.05 F	*575.05 FL
2	1		*FRONT BUMPER BEAM TOP	Grazed / Cracked	158.45 F	*158.45 FL
3	1		*FRONT BUMPER BEAM BOTTOM	Cracked	136.20 F	*136.20 FL
4	2		*FRONT BUMPER SIDE RETAINERS	Not Necessary	51.50 F	*- FL
5	8		*FRONT BUMPER FASTENER CLIPS	Necessary	36.00 F	*36.00 FL
6	1		*FRONT BUMPER LOWER AIR GRILLE	Torn	63.60 F	*63.60 FL
7	1		*FRONT BUMPER SPOT LAMP	Not Necessary	151.35 F	*- FL
8	2		*FRONT BUMPER SPOT LAMP GARNISH	Not Necessary	84.80 F	*- FL
9	1		*FRONT SUPPORT PANEL	Repair	721.50 F	*- FL
10	1		*AIR CLEANER INTAKE DUCT	Cracked	256.30 F	*256.30 FL
11	1		*RADIATOR GRILLE	Not Necessary	63.60 F	*- FL
12	1		*RADIATOR GRILLE -EMBLEM BADGE	Not Necessary	59.60 F	*- FL
13	1		*AIRCON CONDENSER	Not Necessary	519.55 F	*- FL
14	1		*BONNET	Not Necessary	523.75 F	*- FL
15	1		*BONNET INSULATOR	Not Necessary	67.20 F	*- FL
16	2		*HEADLAMPS	Cracked	1,868.00 F	*900.00 FL
17	2		*HEADLAMP PANEL	Repair	530.00 F	*- FL
18	1		*WIPER TANK	Not Necessary	89.00 F	*- FL
19	1		*FRONT LICENCE PLATE	Cracked	80.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,035.45	2,165.60
- List Item Discount on L Items 0.00/15.00% (S\$)	0.00	318.84

Total Parts (S\$)	6,035.45	1,846.76
--------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	80.00	20.00
2	TO DISMANTLE AIR-CON ASSY ,REMOVE AND RENEWAL OF PARTS ,VACUUM AND CHARGE -IN GAS	New	120.00	0.00
3	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	600.00	450.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	600.00	500.00
Gross Labour Cost (S\$)			1,400.00	970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >