

## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 3 December 2019 6:12 PM  
**To:** josey.loh@fwd.com  
**Cc:** Admin-D (LKKAUTO); Admin A; SUR; Hsiao Tong (LKKAUTO)  
**Subject:** FW: SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Dear Josey,

Thank you for your email.

Dear Hsiao Tong,

Kindly assist.

Thank you

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** josey.loh@fwd.com <josey.loh@fwd.com>  
**Sent:** Monday, 2 December 2019 12:41 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Hi LKK team,

We have received LOD from TP lawyer.

Please let us have your survey report and note of charges.

Thank you.

Regards,  
Josey

---

**From:** Josey Loh Kah Wai - SGUser  
**Sent:** Thursday, 24 October 2019 3:23 PM  
**To:** 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'  
**Cc:** Motor Claims SG - SG Common  
**Subject:** RE: SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Hi LKK team,

Based on your investigation report, please proceed to reject TP claim.

Thank you.

Regards,  
Josey

---

**From:** Josey Loh Kah Wai - SGUser  
**Sent:** Thursday, 18 July, 2019 5:48 PM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Subject:** RE: SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Hi LKK team,

Insured has reported that there is no collision with TP. Enclosed video footage for your reference.

Kindly take height measurement of TP vehicle and check if the damages sustained to TP vehicle is consistent to the accident.

Thank you.

Regards,  
Josey

---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 16 July, 2019 10:39 AM  
**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>  
**Subject:** RE: SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com) [<mailto:venessa.chan@fwd.com>]  
**Sent:** Tuesday, 16 July, 2019 9:10 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
**Subject:** SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

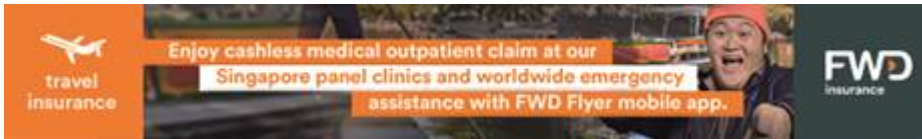


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



---

**From:** Venessa Chan - SGUser

**Sent:** Tuesday, July 16, 2019 9:08 AM

**To:** MG Solution

**Cc:** Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

**Subject:** SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S (FWD) -DOA ON 14/07/2019

Hi Ms Hong,

Noted with thanks, we will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

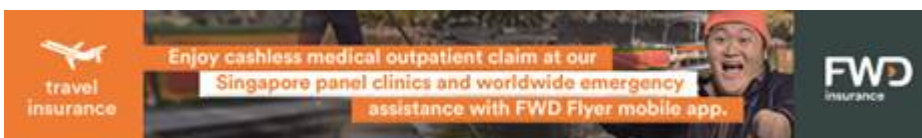


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** MG Solution [<mailto:mg3solution@gmail.com>]

**Sent:** Tuesday, July 16, 2019 8:59 AM

**To:** Motor Claims SG - SG Common

**Subject:** SLJ4125C-( PRE-INSPECTION) ; YOUR REF : SKF1199S -DOA ON 14/07/2019

Dear Person-Incharge

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

<b>ADRIAN LING WAI PING</b>	<b>LKK AUTO CONSULTANTS PTE LTD</b>
---------------------------------	-------------------------------------

Thank You.

Best Regards,

Ms Hong

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.