#### Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 8 August, 2019 9:19 AM

To: **PBSP** 

Cc: Admin A; assignments; Vic (LKKAuto)

RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 Subject:

\*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report despite several reminders.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 8 August, 2019 9:08 AM

To: Vic (LKKAuto)

Cc: Admin A; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Thursday, 1 August 2019 2:56:20 PM To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 © <admin-a@lkkauto.com>; vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 1 August, 2019 2:38 PM

To: Vic (LKKAuto)

Cc: Admin A; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Dear Vic,

Kindly reply liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Monday, 29 July 2019 8:43:57 AM To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 © <admin-a@lkkauto.com>; vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline.

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 29 July, 2019 8:36 AM

To: Vic (LKKAuto)

Cc: Admin A; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Dear Vic,

Kindly reply liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Thursday, 25 July 2019 5:57:32 PM To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 © <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline.

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 25 July, 2019 5:49 PM To: CS A Team; Admin A; assignments

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

Dear Sirs,

As request. Kindly reply on liability.

Thankyou.

From: Yaguel Renan Joseph Estoria < yaguel.renan.joseph@simedarby.com.sg>

Sent: Thursday, 25 July 2019 5:40 PM To: PBSP <pml-pbsp@simedarby.com.sg> Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

For your copy

Best Regards,

# **Joseph Yaguel**

Motor Claims Advisor I Body and Paint
Performance Motors Ltd
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Mobile (+65) 91165199 - Fax (+65) 64764601



https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 17 July 2019 12:07 PM

To: PBSP; Vic (LKKAuto)

Cc: CS A Team; 甯珺 ©; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF:

CC3/AIG19012505/ha3

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

## Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- PIR result (if any)

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)