

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 4 October, 2019 1:34 PM  
**To:** PBSP  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019  
\*\*\* LKK REF: CC3/AIG19012505/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [mailto:pml-pbsp@sime-darby.com.sg]  
**Sent:** Friday, 4 October, 2019 11:18 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Wednesday, 25 September 2019 9:36 AM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** 甯瑒 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are pending for Insured's GIA report.

We will get to you for an update the soonest time.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Tuesday, 24 September, 2019 5:14 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Tuesday, 17 September 2019 4:37 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** 甯瑀 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

As such, we had invited our Insured to come down to our office to lodge the report, and we were informed that only on weekends (Saturday), they can make it.

We will try to expedite on the matter.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Tuesday, 17 September, 2019 10:32 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Friday, 13 September 2019 10:41 AM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 甯瑒 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Tuesday, 10 September 2019 3:42 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** 甯瑒 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 10 September, 2019 11:28 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, 4 September 2019 11:08 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

As spoken earlier, our Insured's wife had confirmed to us that she already filed the accident report online via AIG website. She also informed us that she did not received any copy of the report.

We had checked with our principal, and we were informed that till date, they have not receive any copy of our Insured's GIA report.

We will continue to follow up on this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 3 September, 2019 11:17 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic

Please advise if your insured had reported the accident by now??

Our customer is chasing as this case has been pending for 1.5 months

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 27 August 2019 6:00 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯珺 @ <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 27 August, 2019 9:07 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 22 August 2019 2:50 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our Insured had reported the matter online the other day.

We are yet to receive a copy of the GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 22 August, 2019 2:39 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 20 August 2019 10:07:21 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our Insured still have not lodge the accident report.

We had advised our Insured to lodge online or come to our office to do the reporting.

We will continue to follow up on the matter.

Thank you.



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 20 August, 2019 9:58 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 15 August 2019 1:01:18 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 15 August, 2019 12:41 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; assignments

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 8 August 2019 9:18:51 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 @ <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report despite several reminders.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 8 August, 2019 9:08 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; assignments

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 1 August 2019 2:56:20 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 @ <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

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Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 1 August, 2019 2:38 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; assignments

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 29 July 2019 8:43:57 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯曙 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 29 July, 2019 8:36 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; assignments

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Vic,

Kindly reply liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 25 July 2019 5:57:32 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 甯璿 @ <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Without Prejudice

Dear Caroline,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 25 July, 2019 5:49 PM

**To:** CS A Team; Admin A; assignments

**Subject:** Fw: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

Dear Sirs,

As request. Kindly reply on liability.

Thankyou.

---

**From:** Yaguel Renan Joseph Estoria <[yaguel.renan.joseph@simedarby.com.sg](mailto:yaguel.renan.joseph@simedarby.com.sg)>

**Sent:** Thursday, 25 July 2019 5:40 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

For your copy

Best Regards,

**Joseph Yaguel**

Motor Claims Advisor I Body and Paint

**Performance Motors Ltd**

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Mobile (+65) 91165199 - Fax (+65) 64764601



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 17 July 2019 12:07 PM

**To:** PBSP; Vic (LKKAuto)

**Cc:** CS A Team; 甯瑀 ©; assignments

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLW1822A & SCF3118H ON 13/07/2019 \*\*\* LKK REF: CC3/AIG19012505/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

***Please provide us the following and arrange for TP survey.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)