

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 July, 2019 4:00 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLD5822Z & SLT3757H ON 14/07/2019 *** LKK REF: CC3/AIG19012502/ha3
Attachments: STATEMENT.pdf

Without Prejudice

Dear Caroline,

We refer to our below email.

Please be informed that we are currently looking into the matter and will get back to you for an update.

Meanwhile, please find attached a copy of our Insured's statement for your reference.

Should you have any evidence available, kindly forward to us.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 16 July, 2019 11:05 AM
To: 'PBSP'; Vic (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLD5822Z & SLT3757H ON 14/07/2019 *** LKK REF: CC3/AIG19012502/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 16 July, 2019 9:46 AM

To: 'PBSP' <pml-pbsp@sime-darby.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLD5822Z & SLT3757H ON 14/07/2019

Dear Caroline,

We make arrangement survey today.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Tuesday, 16 July, 2019 9:26 AM

To: CS A Team <cs-a@lkkauto.com>; 甯瑒 © <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLD5822Z & SLT3757H ON 14/07/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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