

Our Ref : CC19070277/ SHC 949C /WT(st)

Your Ref :

Date : 23-Jul-19

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 949C YOUR INSURED SFT7000C
AND OTHER ON 10.07.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :
SHC 949C which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to
assist them in presenting their claims against the party responsible for all applicable
matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SFT7000C**
we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	4,975.50
2	8 days Loss of Rental @ \$ 161.18 per day	\$	1,289.44
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	6,272.43

HIRER'S CLAIM

7	8 days Loss of Income @ \$ 80.00 per days	\$	640.00
Total Claims :		\$	6,912.43

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs.
b) LTA search slip/s of : **SFT7000C**
c) GIA / Police report/s of : **SHC 949C**
d) Letter of authority from owner / hirer / operator
(X) Photocopy/s of Accident Scene Photo/s () PIR
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims
as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without
prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING VIANO (Maxi Cab) SHC949C , SFT7000C ON 10-Jul-19 18:15
ALONG PIE TOWARDS TUAS AT THOMSON FLYOVER

I / We **TAN GEOK LIN** (Hirer) NRIC No.: **SXXXX682J**

and/or (Relief) NRIC No.: **SXXXX682J**

Taxi Number **SHC949C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Jul-2019**

Name of Hirer **TAN GEOK LIN**
Hirer NRIC **SXXXX682J**

Signature :



Address **815B CHOA CHU KANG AVENUE 7 #...
682815**

Contact No. **82739609**



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFT 7000C (Insd veh)	Model: MERCEDES BENZ VIANO CDI 2.2L
	SHC 949C (TP veh)	
Date of Accident/ Time:	10/07/2019	

Repair Estimate	: \$	7,759.65	
Final Repair Cost w/GST	: \$	1,284.00	
Loss of Use LOI	: \$	100.00	2 days at \$ 50.00 per day
Rental (if any)	: \$	322.36	2 days at \$161.18 per day
LTA / GIA Search Fee	: \$	7.49	
Others:	: \$		
Final Settlement Sum	: \$	1,713.85	
Payee Name : ComfortDelgro Engineering Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.


AILEEN TAN
Manager, Claims

Signature of workshop representative / Workshop stamp
Name of Representative: CLAIMS DEPARTMENT
Date: 08/09/2021
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969



Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 09/09/2021


Sabrina Tan
Claims Officer

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: CLAIMS DEPARTMENT
Date: 08/09/2021
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHC 949C

NO/DATE
91456474 22.07.2019

MAKE
MERCEDES BENZ

JOB NO.
305310607

MODEL
VIANO CDI 2.2L

ODOMETER READING

DATE OF REG
11.10.2013

CHASSIS CODE
WDF63981323801726

JOB TYPE

Description : 3P 10.07.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,650.00
Add GST @ 7.000 %	325.50
Total Invoice amount	4,975.50

Issued by : KATHERINETAN 22.07.2019 15:19:41
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC19070277



Date: 22 July 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	10/07/2019 @ 18:15 hrs
ALONG	PIE TOWARDS TUAS AT THOMSON FLYOVER
INVOLVING	SFT7000C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0949C** (the "Taxi"). The Taxi was hired to **TAN GEOK LIN IC NO S6820682J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$161.18** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 949C

[illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SFT7000C	10 Jul 2019 / 18:15:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 August, 2019

MANOJ KANTILAL THACKER

2 ARDMORE PARK,

#18-03

SINGAPORE 259947

Dear Sir,

OUR REF : CC4/ASM19012469/K1pb3 // S9M01TSW

YOUR REF : SFT 7000C

**ACCIDENT INVOLVING SFT 7000C & SHC 949C ALONG/AT PIE TOWARDS TUAS
AT THOMSON FLYOVER ON 10/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 949C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Menu



Service Request Details

Claim

[S9M01TSW](#)

Reference

CC4/ASM19012469/K1pb3

Loss Date

10 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

12 Jul 2019 1:28:45 PM

Request Date

28 February 2020

Due Date

12 July 2020

Services

Pending verification - Direct Settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

[Complete Work](#)

Vehicle Information

Incident Vehicle Registration #
SHC949C

Make
TPVD MERCEDES-BENZ

Model
VIANO (CDI 2.2 EU5) 2013

Service Address

, , ,

Primary Contact/Insured

THACKER MANOJ KANTILAL
2 ARDMORE PARK, #18-03, 259947, Singapore

THACKER.MANOJ@GMAIL.COM

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Additional Instructions
NOT REPORTED

Messages3

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE





Menu

SUBJECT

RE: Re:<TP - Mandate IA> - S9M01TSW [ACCIDENT INVOLVING SFT 7000C(OI) & SHC 949C(TP) ON 10/07/2019]

BODY

Hi, We are still pending acceptance from third par...



TYPE



SENT

16/4/21 11:10 AM

FROM

CHAN Kian Chuan

SUBJECT

Re:<TP - Mandate IA> - S9M01TSW [ACCIDENT INVOLVING SFT 7000C(OI) & SHC 949C(TP) ON 10/07/2019]

BODY

ANY UPDATES?



TYPE



SENT

31/10/19 2:06 PM

FROM

CHAN Kian Chuan

SUBJECT

Re:<TP - Mandate IA> - S9M01TSW [ACCIDENT INVOLVING SFT 7000C(OI) & SHC 949C(TP) ON 10/07/2019]

BODY

PLS PROCEED FOR PD CLAIM AS PROPOSED, FOR BI CLAIM...



TYPE



SENT

31/10/19 11:00 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<TP - Mandate IA> - S9M01TSW [ACCIDENT INVOLVING SFT 7000C(OI) & SHC 949C(TP) ON 10/07/2019]

BODY

Liability: 100%. Insured rear-ended third party. I...



TYPE



SENT

23/10/19 11:24 AM

FROM

CHAN Kian Chuan

SUBJECT

Re:REPORTED



TYPE 

SENT 29/7/19 11:15 AM

FROM CHAN Kian Chuan

SUBJECT [REPORTED](#)

BODY [PLS PROCEED DS WITH QUANTUM TO BE AGREED](#)



TYPE 

SENT 13/7/19 10:14 PM

FROM CHAN Kian Chuan

SUBJECT [NON REPORTING](#)

BODY [FOR YOUR FOLLOW UP ACTION PLS](#)


