RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 11/3/2020 3:44 PM

To: venus <venus@ltm.sg>
Cc: Mandy <mandy@ltm.sg>; **Admin A <admin-a@lkkauto.com>**

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AXA Insurance Pte Ltd. If so, kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 August 2019 12:04 PM
To: richard@ltm.sg
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>
Sent: Monday, 5 August 2019 11:44 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3
Importance: High

URGENT ATTENTION
WITHOUT PREJUDICE

-

Dear Hsiao Tong,

The above claim refers.

Please advised if your insured had reported this accident to you ?

Please revert.

Thank you and regards,

Richard Ang
Claims Executive
Lim Tan Motor Pte Ltd
-
www. LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721
TEL: +65 6452 0893 FAX: +65 6458 9127

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BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Friday, 26 July 2019 10:19 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3
Importance: High

WITHOUT PREJUDICE

-

Dear Hsiao Tong,

The above claim refers.

Please advised if your insured had reported this accident to you ?

Please revert.

Thank you and regards,

Richard Ang
Claims Executive
Lim Tan Motor Pte Ltd
-
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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 18 July 2019 12:17 PM
To: richard@ltm.sg
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to comment liability at this moment.

We will follow up with insured and get back to you in due course.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>
Sent: Thursday, 18 July 2019 9:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3
Importance: High

URGENT ATTENTION

WITHOUT PREJUDICE

-

Dear Hsiao Tong,

The above claim refers.

Please advised liability urgently.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

-

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Wednesday, 17 July 2019 9:03 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3
Importance: High

WITHOUT PREJUDICE

-

Dear Hsiao Tong,

The above claim refers.

Please advised liability urgently.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

-

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Monday, 15 July 2019 4:06 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3
Importance: High

WITHOUT PREJUDICE

-

Dear Mei Kwan,

Thank you for your email.

As requested, please refer to the enclosed scene photos taken by our client.

Please revert in due course.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 15 July 2019 3:55 PM
To: richard@ltm.sg
Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019 *** LKK REF: CC4/ASM19012458/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

-
Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

-
Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>
Sent: Monday, 15 July, 2019 12:44 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Survey Request - Our Client : SJV4248S Your Insured : FBG3816H D.O.A : 12/07/2019
Importance: High

WITHOUT PREJUDICE

-

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SJV4248S** to submit a claim against your insured, **FBG3816H** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

Richard Ang
Claims Executive
Lim Tan Motor Pte Ltd
-
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