

Suwanna (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Wednesday, 24 July 2019 3:18 PM
To: 'MANDY@CA-ME.COM.SG'
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING FBG 3816H & SJV 4248S ALONG/AT CTE TOWARDS CITY NEAR EXIT 7D ON 12/07/2019

Dear Sir/Madam,

OUR REF : CC4/ASM19012458/pa3 // S9M01TYN
YOUR REF : FBG 3816H

ACCIDENT INVOLVING FBG 3816H & SJV 4248S ALONG/AT CTE TOWARDS CITY NEAR EXIT 7D ON 12/07/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 01 AUGUST 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SJV 4248S** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **01 AUGUST 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at Ms Chew Hsiao Tong (Case Handler) 6742 3197 or email us at chewht@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

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