

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 August 2020 8:24 AM
To: Enquiry
Subject: RE: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3
Attachments: DS FORM_SMG7228Z.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **documents** enclosed and return together with the following document to **us (LKK)** for our necessary action: -

- [Rental Agreement.](#)
- [Authorisation to Act signed by your client, Woo Mei Mei.](#)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Thursday, 27 August 2020 1:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

We confirm accepted the global sum of **S\$10,150.00 (all-in)**.

Kindly forward DV for our settlement.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 26 August 2020 11:18 AM

To: Enquiry

Subject: RE: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to improve our offer at a global sum of **\$10,150.00(all-in)**.

Please confirm acceptance.

Note: For LOR, kindly provide a copy of rental agreement. Thanks.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Tuesday, 18 August 2020 5:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Our Insured had declined the offer which it consists of LOU without Rental, please refer to below pointers :-

- 1)Our Insured's car rear portion was badly damaged and not safe to drive on the road, hence car was placed at our workshop & reported on 8/7.
- 2)Initially our Insured only claimed for transport & did not rent any vehicle from 08/07 to 19/07.
- 3)Eventually our Insured had decided to rent a car from 19/7 (late afternoon) until the day of collection (26/7).

It explains why there are LOU & Rental were claimed separately.

We gain your understanding and hope to receive good news soon.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 17 August 2020 12:03 PM

To: Enquiry

Subject: RE: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,162.23
2. Loss of Use (12days x \$60.00)	\$ 720.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 9,884.23

Please confirm acceptance.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 August 2020 2:42 PM

To: Enquiry <enquiry@sh-motor.com>

Subject: Re: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate /instruction from our principal on this matter.

We will get back to you once we receive instruction.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 14 August 2020 2:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Any offer?

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Thursday, 23 July 2020 11:01 AM
To: 'Hsiao Tong (LKKAuto)'
Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Any settlement?

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Thursday, 9 July 2020 5:17 PM
To: 'Hsiao Tong (LKKAuto)'
Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Pls find attachments for the said TP claim.

Looking forward to receiving your favourable offer soon.

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 25 July 2019 2:22 PM
To: Enquiry
Cc: CS A Team; Admin A

Subject: RE: KIndly arrange survey for our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK
REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear subject to the BOLA guideline settlement and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 24 July 2019 6:03 PM

To: Enquiry <enquiry@sh-motor.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: KIndly arrange survey for our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK
REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are pending for verification on Direct Settlement and we are unable to comment DS at this moment. We are following up with AXA on this matter.

We will get back to you an update by tomorrow.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 July 2019 3:48 PM

To: Enquiry <enquiry@sh-motor.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Kindly arrange survey for our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

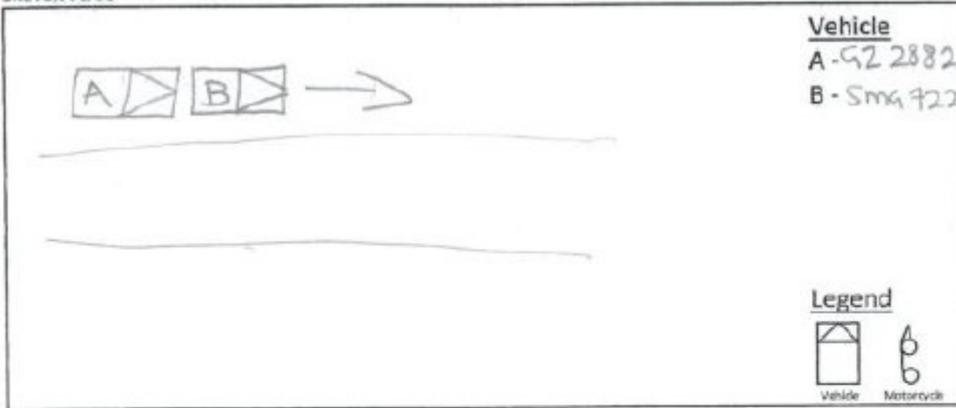
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI’s sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident happened along CTE towards balesbier, while I was driving the front car jerking and continuously braking when he suddenly braked and i too had to brake suddenly when my vehicle collided on to his vehicle at the rear at around 1155 am yesterday 07/07/19.

I am working for Total care Employment Services and using the vehicle is after work.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 12 July, 2019 5:53 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Kindly arrange survey for our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SMG7228Z claiming T/party DOA: 07.07.2019

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931