

Hsiao Tong (LKKAuto)

From: Enquiry <enquiry@sh-motor.com>
Sent: Tuesday, 18 August 2020 5:58 PM
To: Hsiao Tong (LKKAuto)
Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Our Insured had declined the offer which it consists of LOU without Rental, please refer to below pointers :-

- 1)Our Insured's car rear portion was badly damaged and not safe to drive on the road, hence car was placed at our workshop & reported on 8/7.
- 2)Initially our Insured only claimed for transport & did not rent any vehicle from 08/07 to 19/07.
- 3)Eventually our Insured had decided to rent a car from 19/7 (late afternoon) until the day of collection (26/7).

It explains why there are LOU & Rental were claimed separately.

We gain your understanding and hope to receive good news soon.

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 17 August 2020 12:03 PM
To: Enquiry
Subject: RE: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,162.23
2. Loss of Use (12days x \$60.00)	\$ 720.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 9,884.23

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 August 2020 2:42 PM

To: Enquiry <enquiry@sh-motor.com>

Subject: Re: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate /instruction from our principal on this matter.

We will get back to you once we receive instruction.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 14 August 2020 2:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle SMG7228Z claiming T/party GZ2882M DOA : 07.07.2019 *** LKK REF: CC4/ASM19012457/pa3

Dear Hsiao Tong,

Any offer?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931