

INS. CASE OWNER:

1cc CC 3 / Asm 190 12450, Kpa3

LKK:

IDAC: 126913

ASSIGNMENT

Surrogate:

1cc

DOI:

12/12/2019

Date / Time:

12/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGY 70427

Claim No.:

S9m01u07

Name of Insured:

Lee Lily

Policy No.:

Insured Tel No.:

HP:

(WSP)

Make / Model:

Excess Sec II :SS

D.O.A.:

10/07/2019

Place of Accident:

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

Stc 5256K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans. Car



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

Stc 5256K - WSP: 12/1/19 12:45, Kpa3: 12/1/19

SGY 70427. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

WSP 21/1/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2282.00

Loss of Rental (LOR):

SS

324.52

(4 days)

2481.13

Loss of Use (LOU):

SS

3

(x days)

Loss of Income (LOI):

SS

5

(x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

3113.92

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Name 1:

SS

3113.92

Name 2:

Trans-cab Auto Services Pte Ltd.

GIA

Payment Method:

SS

Name 3:

Payment (Date/Time):

SS

ASS. REC. BY:

REF:

A/M

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

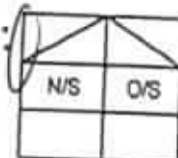
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S/H 5256K

Yr Regn:

02 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Perout 607000 cc

cc

1995

Colour

M. White / W

A/C:

Insured / Std / NI / NA

Sp. Reading

446183

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1ABL15AUC 276875

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Mod:

M/S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Giti

Front

Rear

R/Bal.

6

mm

R/Bal.

5

mm

L/Bal.

6

mm

L/Bal.

5

mm

D.O.A.

10/7/19

D.O.A.

12/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 1st body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

US\$ 2600

(Ref: 38531.00/949)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Fuel

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5256K**AAD1907-121***Not Authorised*
11 Sep 8

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

Date of Registration:

12 JUL 2019

SHC 5256K

VF1ABL15AUC276875

RENAULT

LATITUDE

10.7.19

AXA

19/2/2014

| PART | | LIST | |
|------|---------------------------------|------|----------|
| 1 | BUMPER COVER FRT | \$ | 1,259.42 |
| 1 | BUMPER SPOILER FRT | \$ | 181.75 |
| 1 | BUMPER ABSORBER FRT | \$ | 394.68 |
| 1 | BUMPER RETAINER FRT LH | \$ | 151.41 |
| 1 | BUMPER SUPPORT FRT | \$ | 123.88 |
| 1 | BUMPER UNDERTRAY FRT | \$ | 472.83 |
| 1 | BUMPER GRILLE LOWER FRT | \$ | 266.80 |
| 1 | BUMPER FOG LAMP GRILLE LH | \$ | 207.21 |
| 1 | BUMPER BEAM FRT | \$ | 914.08 |
| 1 | HEADLAMP LH | \$ | 1,184.43 |
| 1 | HEADLAMP PANEL FRT LH | \$ | 152.15 |
| 1 | FENDER PANEL FRT LH | \$ | 783.83 |
| 1 | WHEELARCH FRT LH | \$ | 278.84 |
| 1 | FENDER BRACKET LOWER LH | \$ | 15.79 |
| 1 | FENDER INSULATOR LH | \$ | 130.84 |
| 1 | FRONT BRACE PANEL | \$ | 177.22 |
| 1 | RADIATOR GRILLE | \$ | 1,707.78 |
| 1 | RADIATOR GRILLE BADGE 'RENAULT' | \$ | 225.36 |
| 1 | RADIATOR GRILLE FRAME | \$ | 1,353.75 |
| 1 | FRAME FULL SUPPORT PANEL | \$ | 615.90 |
| 1 | FRAME FULL SUPPORT BRACKET | \$ | 89.79 |
| 1 | BONNET | \$ | 1,941.63 |
| 1 | BONNET INSULATOR | \$ | 405.73 |
| 1 | BONNET STRUT LH | \$ | 88.61 |
| 1 | BONNET STRUT RH | \$ | 88.61 |
| 1 | BONNET HINGE LH | \$ | 348.31 |
| 1 | BONNET HINGE RH | \$ | 348.31 |
| 1 | BONNET LOCK | \$ | 305.48 |
| 1 | BONNET CABLE | \$ | 119.19 |

Trans-cab Auto Services Pte Ltd

AAD1907-121

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5256K

| | | | | |
|--------------|-------------------------------|-----------|------------------|---|
| 1 | BONNET CABLE COVER | \$ | 161.03 | |
| 1 | BONNET SEAL OUTER | \$ | 92.36 | |
| 1 | BONNET SEAL INNER | \$ | 157.28 | |
| 1 | AIR CLEANER BOX | \$ | 464.20 | |
| 1 | AIR CLEANER HOSE | \$ | 175.85 | |
| 1 | AIR CLEANER LOWER | \$ | 271.26 | |
| 1 | DOOR PANEL FRT LH | \$ | 2,844.66 | |
| 1 | DOOR MIRROR ASSY LH | \$ | 1,483.40 | |
| 1 | DOOR HARNESS WIRE LH | \$ | 2,670.00 | X |
| 1 | ROCKER PANEL INNER GARNISH LH | \$ | 466.51 | X |
| 1 | ROCKER PANEL INNER LH | \$ | 1,024.79 | X |
| 1 | ROCKER PANEL OUTER LH | \$ | 1,184.99 | X |
| 1 | ROCKER PANEL CENTER LH | \$ | 990.25 | X |
| TOTAL | | \$ | 26,320.18 | |
| 10% | | \$ | 2,632.02 | |
| | | \$ | 23,688.16 | |

Special Nett

| | | | | |
|------|------------------------------------|----|--------|--|
| 1 | BUMPER CLIP FRT | \$ | 66.00 | |
| 1 | BUMPER BRACKET CLIP FRT LH | \$ | 12.00 | |
| 1 | BUMPER SUPPORT CLIP FRT LH | \$ | 10.50 | |
| 1 | BUMPER GRILLE LOWER CLIP | \$ | 69.00 | |
| 1SET | FRAME FULL SUPPORT PANEL CLIP | \$ | 70.00 | |
| 2 | FRAME FULL SUPPORT PANEL NUT | \$ | 20.00 | |
| 2 | FRAME FULL SUPPORT PANEL STUD | \$ | 30.00 | |
| 1 | WHEELARCH CLIP FRT LH | \$ | 30.50 | |
| 1 | FRONT LEFT TYRE | \$ | 300.00 | |
| 1 | FRONT LEFT TYRE RIM | \$ | 380.00 | |
| 1SET | Front licence plate with holder | \$ | 80.00 | |
| 1 | WINDSCREEN SEALANT | \$ | 253.80 | |
| 1 | FRONT WINDSCREEN MOULDING | \$ | 120.00 | |
| 1 | FRONT WINDSCREEN INNER SPONGE SEAL | \$ | 100.00 | |
| 6 | BONNET INSULATOR CLIP L70Y | \$ | 7.30 | |
| 2 | BONNET STRUT L70Y | \$ | 88.61 | |
| 2 | BONNET CABLE CLIP L70Y | \$ | 6.31 | |
| 2 | BONNET CABLE COVER SCREW L70Y | \$ | 10.85 | |
| 1SET | RADIATOR GRILLE FRAME CLIP | \$ | 52.00 | |
| 1SET | RADIATOR GRILLE SCREW | \$ | 16.00 | |

Trans-cab Auto Services Pte Ltd

AAD1907-121

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5256K

1 FRONT DOOR STICKER 'Trans-Cab'

\$

80.00

1 FRONT DOOR STICKER 'Classic'

\$

80.00

TOTAL \$ 1,882.88

TOTAL PARTS \$ 25,571.04

LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$

6,000.00

To transfer of front bumper fittings, attachment and perform water seepage test.

\$

380.00 X

To transfer of front fender fittings, attachment and perform water seepage test.

\$

380.00 X

To transfer of front windscreen fittings and conduct water seepage test.

\$

170.00 X

To check steering geometry and computer wheel alignment

\$

220.00 X

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.

\$

380.00 X

To transfer of tire, rim and on wheel balancing.

\$

170.00 X

Putty and spray painting of the affected portion.

\$

6,000.00 7000

To transfer of bonnet fittings, attachment and perform water seepage test.

\$

380.00 X

Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.

\$

380.00 X

Trans-cab Auto Services Pte Ltd**AAD1907-121**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5256K

To transfer of front door fittings, attachment and perform water seepage test.

\$ *na* 380.00 *X*

To apply paint protection system (PPS) maintain and enhancement

\$ *na* 380.00 *X*

To Check Electrical Lighting Concerned.

\$ 170.00 *15%*

To rust-proofing of the affected areas.

\$ 170.00 *30%***TOTAL** \$ **15,560.00****Over All Total** \$ **41,131.04****LUMP SUM (REPAIR DAY)***20 days**3 days*

UNK Auto Consultants hereby notify the Registrar of the following:

- To restore billetter's spray painting
- To supply damaged parts during recovery
- Parts prices are subject to confirmation
- This policy covers it on a "Without Prejudice" basis
- The bill of materials is allowed
- The damaged parts must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer
Signature:
Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

| | |
|----------------|---------|
| Owner ID Type: | Company |
| Owner ID: | 3878K |

Vehicle Details

| | |
|-------------------------------|---------------------------------|
| Vehicle No.: | 5HC5256K |
| Vehicle to be Exported: | Yes |
| Intended Deregistration Date: | 11 Jul 2019 |
| Vehicle Make: | RENAULT |
| Vehicle Model: | LATITUDE 2.0L DCI AUTO D/AB 4DR |
| Primary Colour: | Red |
| Manufacturing Year: | 2013 |
| Engine No.: | M9R8839C000947 |
| Chassis No.: | VF1ABL15AUC276875 |
| Maximum Power Output: | 127.0 kW (170 bhp) |
| Open Market Value: | \$19,998.00 |
| Original Registration Date: | 19 Feb 2014 |
| First Registration Date: | 19 Feb 2014 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$12,498.00 |

Intended PARF Rebate Details

| | |
|-------------------------------|-------------|
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 18 Feb 2022 |
| PARF Rebate Amount: | \$8,748.00 |

Intended COE Rebate Details

| | |
|-----------------------------|--------------------------|
| COE Expiry Date: | 18 Feb 2022 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 8 |
| PQP Paid: | \$58,590.00 |
| COE Rebate Amount: | \$19,072.00 |
| Total Rebate Amount: | \$27,820.00 |

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 11 Jul 2019

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 July 2019 2:11 PM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; claims@transcab.com.sg
Cc: Admin A
Subject: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]
Attachments: Statement of SGY7042T.pdf

Your ref: **AAD1907-121(SHC5256K)**
Our ref: CC3/ASM19012450/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for a copy of video footage as stated in your client's GIA report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 25 July 2019 4:34 PM
To: Hsiao Tong (LKKAuto)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A
Subject: FW: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3
[ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]
Attachments: Statement of SGY7042T.pdf; SHC5256K DOA 10.07.19.wmv

WITHOUT PREJUDICE

Dear Hsiao Tong

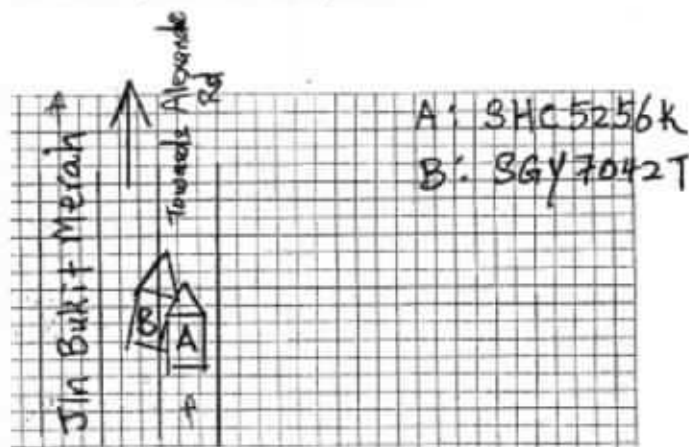
Please refer to the attachment for the video footage.

Our driver was travelling straight on his way, your insured swerved into our taxi lane without checking the oncoming vehicle and hit onto our taxi.

My opinion is vehicle should keep in the proper lane and change lane only when it is safe.

Circumstances of Accident

On 10.07.2019 at about 1940Hours, I was travelling straight on the extreme right lane along Jalan Bukit Merah. Sud impact. Vehicle B (SGY7042T) which was travelling on my left swerved into my lane without checking for oncoming hit onto my taxi's left side portion.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 25 July, 2019 2:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Your ref: **AAD1907-121(SHC5256K)**

Without Prejudice

Our ref: CC3/ASM19012450/Kpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for a copy of video footage as stated in your client's GIA report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com



<TP - Mandate IA> - S9M01U07 [ACCIDENT INVOLVING SGY 7042T(OI) & SHC 5256K(TP) ON 10/07/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim.

Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,639.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 03 Aug 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/7/2019

Survey Details:

| | |
|---------------------|---------------------------------|
| Date of loss | 10-Jul-19 |
| Date of appointment | 12-Jul-19 |
| Date of survey | 12-Jul-19 |
| Location of survey | TRANS-CAB AUTO SERVICES PTE LTD |

Vehicle Details:

| | |
|----------------------|------------------------------------|
| Claim Type: | THIRD PARTY CLAIM |
| Vehicle number | SHC 5256K |
| Make and Model | RENAULT LATITUDE 2.0L DCI - 1995cc |
| Date of registration | 19-Feb-14 |
| Parf Rebate | |
| Market Value | \$ - |
| Parf Rebate | \$ - |
| Nett Loss | \$ - |

Repair details:

| | |
|------------------|--------------|
| Initial Estimate | \$ 41,131.04 |
|------------------|--------------|

Proposed/Revised repair cost:

| | |
|-------------------------|-------------|
| Parts | \$ 2,115.51 |
| Check items (estimate) | \$ - |
| Labour | \$ 1,145.00 |
| Total | \$ 3,260.51 |
| Lump Sum(if applicable) | \$ 2,600.00 |

| | |
|---------------------------|-----|
| Number of days for repair | 3.0 |
|---------------------------|-----|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

TP submitted video. OID changed lane.

Mandate:

| Liability(TP) | | 100% |
|------------------------------|-----------|---------------------------|
| Proposed repair cost (w/GST) | \$ | 2,782.00 |
| Loss of use | | NIL |
| Loss of rental | \$ | 600.00 (5days x \$120.00) |
| Loss of income | \$ | 250.00 (5days x \$50.00) |
| LTA search fees | \$ | 7.45 |
| Others | | NIL |
| Proposed Total | \$ | 3,639.45 |

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 5 August 2019 1:17 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 126913, vehicle number SHC5256K

5/8/19 1:08 PM*** PLS PROCEED AS PROPOSED - CHAN Kian Chuan

—Original Message—

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Monday, 5 August, 2019 1:08 PM
To: admin-d@lkkauto.com
Subject: New message for service request 126913, vehicle number SHC5256K

AXA Insurance has sent you a message for claim number S9M01U07.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 7 August 2019 9:51 AM
To: 'Ng Wai Yin'
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A; Kenneth Kong (LKKAUTO)
Subject: RE: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,600.00(before GST) with 03 repair days.**

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us [LKK] for our necessary action.**

Please note that all the finalisation subject to insurer approval.

****Meantime, kindly provide after repair/after paint photos for SHC5256K.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 25 July 2019 4:34 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: FW: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

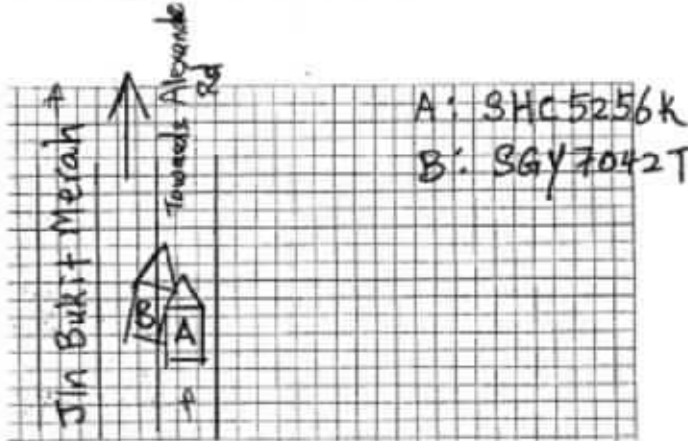
Please refer to the attachment for the video footage.

Our driver was travelling straight on his way, your insured swerved into our taxi lane without checking the oncoming vehicle and hit onto our taxi.

My opinion is vehicle should keep in the proper lane and change lane only when it is safe.

Circumstances of Accident

On 10.07.2019 at about 1940Hours, I was travelling straight on the extreme right lane along Jalan Bukit Merah. Sud impact. Vehicle B (SGY7042T) which was travelling on my left swerved into my lane without checking for oncoming hit onto my taxi's left side portion.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 25 July, 2019 2:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Your ref: **AAD1907-121(SHC5256K)**
Our ref: CC3/ASM19012450/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for a copy of video footage as stated in your client's GIA report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Saturday, 14 September 2019 12:34 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'
Cc: claims@transcab.com.sg; Kenneth Kong (LKKAUTO)
Subject: RE: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 17 August 2019 9:50 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

| | |
|-------------------------------------|--------------------|
| 1. Cost of Repair (w/GST) | \$ 2,782.00 |
| 2. Loss of Rental (4days x \$81.13) | \$ 324.52 |
| 3. LTA/GIA Search Fee | \$ 7.45 |
| Total | \$ 3,113.97 |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 7 August 2019 8:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Hi Hsiao Tong

As per your requested,

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 7 August, 2019 9:51 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at L/sum \$2,600.00(before GST) with 03 repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

****Meantime, kindly provide after repair/after paint photos for SHC5256K.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 25 July 2019 4:34 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: FW: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

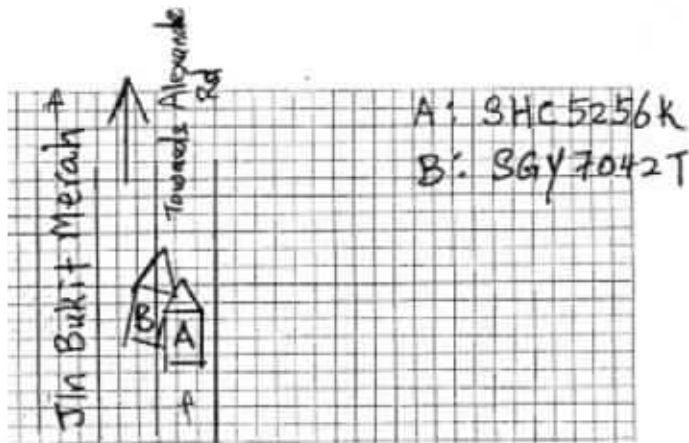
Please refer to the attachment for the video footage.

Our driver was travelling straight on his way, your insured swerved into our taxi lane without checking the oncoming vehicle and hit onto our taxi.

My opinion is vehicle should keep in the proper lane and change lane only when it is safe.

Circumstances of Accident

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Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



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Sent: Thursday, 25 July, 2019 2:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your ref: AAD1907-121(SHC5256K) *Our ref: CC3/ASM19012450/Kpa3 [ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019]

Your ref: **AAD1907-121(SHC5256K)**

Without Prejudice

Our ref: CC3/ASM19012450/Kpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGY 7042T(AXA) & SHC 5256K ON 10/07/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for a copy of video footage as stated in your client's GIA report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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www.avg.com

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

| | |
|---|--|
| TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION: | INVOICE NO. : INV1907-171 DATE : 18. July 2019 REFERENCE NO : AAD1907-121 TERMS : DUE DATE : 18. July 2019 PAGE : 1 |
|---|--|

| NO. | CODE | DESCRIPTION | QTY | UNIT PRICE | AMOUNT |
|-----|---------|--|-----|------------|----------|
| 1. | 6050101 | REPAIR-SHC5256K; DOA 10.07.19(LUMP SUM-19) | 1 | 2,782.00 | 2,782.00 |

Total SGD Excl. GST : 2,600.00**7% GST :** 182.00****** TWO THOUSAND SEVEN HUNDRED EIGHTY TWO SGD ONLY ********Total SGD Incl. GST :** 2,782.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No, 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1907-121

Your Ref : SGY7042T

Date : 18.July 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5256K AND SGY7042T ON 10/07/19 07:40 PM ALONG JALAN BUKIT MERAH

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

| | | | |
|----|--|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST) | \$ | 2,782.00 |
| 2. | Loss of Rental for <u>5</u> days @ \$ <u>81.13</u> per day | \$ | 405.65 |
| 3. | Loss of Income for <u>-</u> days @ \$ <u>-</u> per day | \$ | 0.00 |
| 4. | LTA Search Fee | \$ | 7.49 |
| 5. | Survey Fee | \$ | 0.00 |
| | Total | \$ | 3,195.14 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

26 JULY 2019

LEE LILY
BLK 127C KIM TIAN ROAD
#31-541
SINGAPORE 163127

Dear Sir/ Mdm

OUR REF : CC3/ASM19012450/Kpa3 // S9M01U07
YOUR REF : SGY 7042T
ACCIDENT INVOLVING SGY 7042T AND SHC 5256K ALONG/AT JALAN BUKIT
MERAH ON 10/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHC 5256K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

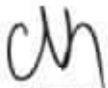
To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Chew Hsiao Tong(LKK Handler) 6742 3197 or chewht@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

cc AXA INSURANCE PTE LTD

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5256K and SGY7042T along JALAN BUKIT MERAH on 10/07/19 07:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 18 (day) of July 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager





A901907-121

AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|------------------------|---------------------|-----------------------------------|
| Vehicle No: | SGY7042T (Insd veh) | Model: RENAULT LATITUDE-2.0 L (A) |
| | SHC5256K (TP veh) | |
| Date of Accident/Time: | 10/07/2019 | |

| | | | |
|--------------------------|------|-----------|----------------------------|
| Repair Estimate | : \$ | 44,610.21 | |
| Final Repair Cost (WGST) | : \$ | 2,782.00 | |
| Loss of Use | : \$ | | days at \$ per day |
| Rental (if any) | : \$ | 324.52 | 4 days at \$ 81.13 per day |
| LTA / GIA Search Fee | : \$ | 7.45 | |
| Others: | : \$ | | |
| Final Settlement Sum | : \$ | 3,113.97 | |

Payee Name: TRANS-CAB AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

| | | |
|--|----------------------------------|--|
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: <u>15</u> |
| | BOLA Liability: <u>100</u> (%) | Assessed Liability (*): _____ (%) |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | |
| Remarks: | | |

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

| | |
|--|--|
| Signature of workshop representative:  Name of Representative: <u>NG WEI YIN</u> Date: <u>30 SEP 2019</u> | Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Ken Tay</u> Date: <u>30 SEP 2019</u> |
|   <u>KSC</u> | |
| Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date: <u>11/10/19</u> | |

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18 July, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/07/19 07:40 PM at JALAN BUKIT MERAH

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5256K. The taxi was hired to NG HIN WOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-07-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In | Date Out | Vehicle No. |
|---------------------|-----------------|---------------------------------|
| Accident No. | AAD1907-121 | Accident Date 10-07-2019 |
| 7/11/2019 16:50 | 7/15/2019 14:30 | SHC5256K |

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Receipt

Land Transport Authority

Print Date/Time : 11 Jul 2019 / 17:03:24
Receipt Date/Time : 11 Jul 2019 / 17:03:24

Receipt No. : ITNET-00000-190711-002444

Previous Receipt No. _____

THANK YOU AND HAVE A NICE DAY!

7/11/2019

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[➤ Back to OneMotoring](#)

Vehicle Insurance Particulars Result

| Vehicle No. | Incident Date/Time | Insurance Company Name |
|-------------|------------------------|-------------------------------------|
| SGY7042T | 10 Jul 2019 / 19:40:00 | AXA INSURANCE PTE LTD * |
| SGV6403H | 10 Jul 2019 / 16:25:00 | AXA INSURANCE PTE LTD |
| FV5274G | 10 Jul 2019 / 21:30:00 | SOMPO INSURANCE SINGAPORE PTE. LTD. |
| PC3389D | 11 Jul 2019 / 06:40:00 | NTUC INCOME INS CO-OP LTD |

OK

Save as PDF



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/ASM19012450/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 11-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|------------|----------------|------------|
| Insured Veh. | SGY 7042T | Veh. Inspected | SHC 5256K |
| Policy No. | GA233611/1 | Coverage (\$) | 0.00 |
| Claim No. | S9M01U07 | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 12/07/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|----------------------|--------------|--------------------|
| Make & Model | RENAULT LATITUDE (A) | c.c | 1995 |
| Engine No. | HIDDEN | Year of Reg. | 2014 |
| Chassis No. | VF1ABL15AUC276875 | Colour | METALLIC WHITE/RED |
| Odometer | 446183 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | NIL |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|------|---------|
| R/H Front Tyre | 215/60 R16 | GITI | 6 mm |
| L/H Front Tyre | 215/60 R16 | GITI | 6 mm |
| R/H Rear Tyre | 215/60 R16 | GITI | 6 mm |
| L/H Rear Tyre | 215/60 R16 | GITI | 6 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT BODY.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 10/07/2019 | Inspection Date | 12/07/2019 |
| Survey held at | TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

| | |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 3 Working Days |
|-------------------------------------|----------------|



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5256K

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | BUMPER COVER FRT (CONSISTENT) | TO REPAIR SEE LABOUR | 1,259.42 | - |
| 1 | BUMPER SPOILER FRT (CONSISTENT) | SERVICEABLE | 181.75 | - |
| 1 | BUMPER ABSORBER FRT (CONSISTENT) | SERVICEABLE | 394.68 | - |
| 1 | BUMPER RETAINER FRT LH (CONSISTENT) | SERVICEABLE | 151.41 | - |
| 1 | BUMPER SUPPORT FRT (CONSISTENT) | SERVICEABLE | 123.88 | - |
| 1 | BUMPER UNDERTRAY FRT (CONSISTENT) | SERVICEABLE | 472.83 | - |
| 1 | BUMPER GRILLE LOWER FRT (CONSISTENT) | SERVICEABLE | 266.80 | - |
| 1 | BUMPER FOG LAMP GRILLE LH (CONSISTENT) | SERVICEABLE | 207.21 | - |
| 1 | BUMPER BEAM FRT (CONSISTENT) | TO REPAIR SEE LABOUR | 914.08 | - |
| 1 | HEADLAMP LH (CONSISTENT) | SERVICEABLE | 1,184.43 | - |
| 1 | HEADLAMP PANEL FRT LH (CONSISTENT) | TO REPAIR SEE LABOUR | 152.15 | - |
| 1 | FENDER PANEL FRT LH (CONSISTENT) | BENT | 783.83 | 783.83 |
| 1 | WEHELARCH FRT LH (CONSISTENT) | SERVICEABLE | 278.84 | - |
| 1 | FENDER BRACKET LOWER LH (CONSISTENT) | SERVICEABLE | 15.79 | - |
| 1 | FENDER INSULATOR LH (CONSISTENT) | SERVICEABLE | 130.84 | - |
| 1 | FRONT BRACE PANEL (CONSISTENT) | TO REPAIR SEE LABOUR | 177.22 | - |
| 1 | RADIATOR GRILLE (CONSISTENT) | SERVICEABLE | 1,707.78 | - |
| 1 | RADIATOR GRILLE BADGE 'RENAULT' (CONSISTENT) | SERVICEABLE | 225.36 | - |
| 1 | RADIATOR GRILLE FRAME (CONSISTENT) | SERVICEABLE | 1,353.75 | - |
| 1 | FRAME FULL SUPPORT PANEL (CONSISTENT) | SERVICEABLE | 615.90 | - |
| 1 | FRAME FULL SUPPORT BRACKET (CONSISTENT) | TO REPAIR SEE LABOUR | 89.79 | - |
| 1 | BONNET (CONSISTENT) | TO REPAIR SEE LABOUR | 1,941.63 | - |
| 1 | BONNET INSULATOR (CONSISTENT) | SERVICEABLE | 405.73 | - |
| 1 | BONNET STRUT LH (CONSISTENT) | SERVICEABLE | 88.61 | - |
| 1 | BONNET STRUT RH (CONSISTENT) | SERVICEABLE | 88.61 | - |
| 1 | BONNET HINGE LH (CONSISTENT) | TO REPAIR SEE LABOUR | 348.31 | - |

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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|----------------------|---------------------------|-------------------|
| 1 | BONNET HINGE RH (CONSISTENT) | TO REPAIR SEE LABOUR | 348.31 | - |
| 1 | BONNET LOCK (CONSISTENT) | TO REPAIR SEE LABOUR | 305.48 | - |
| 1 | BONNET CABLE (CONSISTENT) | TO REPAIR SEE LABOUR | 119.19 | - |
| 1 | BONNET CABLE COVER (CONSISTENT) | SERVICEABLE | 161.03 | - |
| 1 | BONNET SEAL OUTER (CONSISTENT) | SERVICEABLE | 92.36 | - |
| 1 | BONNET SEAL INNER (CONSISTENT) | SERVICEABLE | 157.28 | - |
| 1 | AIR CLEANER BOX (CONSISTENT) | SERVICEABLE | 464.20 | - |
| 1 | AIR CLEANER HOSE (CONSISTENT) | SERVICEABLE | 175.85 | - |
| 1 | AIR CLEANER LOWER (CONSISTENT) | SERVICEABLE | 271.26 | - |
| 1 | DOOR PANEL FRT LH (CONSISTENT) | TO REPAIR SEE LABOUR | 2,844.66 | - |
| 1 | DOOR MIRROR ASSY LH (CONSISTENT) | CRACKED | 1,483.40 | 1,483.40 |
| 1 | DOOR HARNESS WIRE LH (CONSISTENT) | SERVICEABLE | 2,670.00 | - |
| 1 | ROCKER PANEL INNER GARNISH LH (CONSISTENT) | SERVICEABLE | 466.51 | - |
| 1 | ROCKER PANEL INNER LH (CONSISTENT) | TO REPAIR SEE LABOUR | 1,024.79 | - |
| 1 | ROCKER PANEL OUTER LH (CONSISTENT) | TO REPAIR SEE LABOUR | 1,184.99 | - |
| 1 | ROCKER PANEL CENTER LH (CONSISTENT) | TO REPAIR SEE LABOUR | 990.25 | - |
| | LESS 10% DISCOUNT | | -2,632.02 | -226.72 |
| | | | 23,688.17 | 2,040.51 |
| | <u>SPECIAL NETT ITEMS</u> | | | |
| 1 | BUMPER CLIP FRT (SN) (CONSISTENT) | NOT NECESSARY | 66.00 | - |
| 1 | BUMPER BRACKET CLIP FRT LH (SN) (CONSISTENT) | NOT NECESSARY | 12.00 | - |
| 1 | BUMPER SUPPORT CLIP FRT LH (SN) (CONSISTENT) | NOT NECESSARY | 10.50 | - |
| 1 | BUMPER GRILLE LOWER CLIP (SN) (CONSISTENT) | NOT NECESSARY | 69.00 | - |
| 1 | SET FRAME FULL SUPPORT PANEL CLIP (SN) (CONSISTENT) | NOT NECESSARY | 70.00 | - |
| 2 | FRAME FULL SUPPORT PANEL NUT (SN) (CONSISTENT) | NOT NECESSARY | 20.00 | - |
| 2 | FRAME FULL SUPPORT PANEL STUD (SN) (CONSISTENT) | NOT NECESSARY | 30.00 | - |
| 1 | WHEELARCH CLIP FRT LH (SN) (CONSISTENT) | NOT NECESSARY | 30.50 | - |

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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|---------------|---------------------------|-------------------|
| 1 | FRONT LEFT TYRE (SN) (CONSISTENT) | SERVICEABLE | 300.00 | - |
| 1 | FRONT LEFT TYRE RIM (SN) (CONSISTENT) | SERVICEABLE | 380.00 | - |
| 1 | SET LICENCE PLATE WITH HOLDER (SN) (CONSISTENT) | SERVICEABLE | 80.00 | - |
| 1 | WINDSCREEN SEALANT (SN) (CONSISTENT) | NOT NECESSARY | 253.80 | - |
| 1 | FRONT WINDSCREEN MOULDING (SN) (CONSISTENT) | NOT NECESSARY | 120.00 | - |
| 1 | FRONT WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT) | NOT NECESSARY | 100.00 | - |
| 6 | BONNET INSULATOR CLIP L70Y (SN) (CONSISTENT) | NOT NECESSARY | 7.30 | - |
| 2 | BONNET STRUT L70Y (SN) (CONSISTENT) | SERVICEABLE | 88.61 | - |
| 2 | BONNET CABLE CLIP L70Y (SN) (CONSISTENT) | NOT NECESSARY | 6.31 | - |
| 2 | BONNET CABLE COVER SCREW L70Y (SN) (CONSISTENT) | NOT NECESSARY | 10.85 | - |
| 1 | SET RADIATOR GRILLE FRAME CLIP (SN) (CONSISTENT) | NOT NECESSARY | 52.00 | - |
| 1 | SET RADIATOR GRILLE SCREW (SN) (CONSISTENT) | NOT NECESSARY | 16.00 | - |
| 1 | FRONT DOOR STICKER 'TRANS-CAB (SN) (CONSISTENT) | NECESSARY | 80.00 | 60.00 |
| 1 | FRONT DOOR STICKER 'CLASSIC (SN) (CONSISTENT) | NECESSARY | 80.00 | 15.00 |
| | | | 1,882.87 | 75.00 |
| | LABOUR | | | |
| | PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER COVER FRT,BUMPER BEAM FRT,HEADLAMP PANEL FRT LH,FRONT BRACE PANEL,FRAME FULL SUPPORT BRACKET,BONNET,BONNET HINGE LH,BONNET HINGE RH,BONNET LOCK,BONNET CABLE,DOOR PANEL FRT LH,ROCKER PANEL INNER LH,ROCKER PANEL OUTER LH AND ROCKER PANEL CENTER LH. | | 6,000.00 | 400.00 |
| | TO TRANSFER OF FRONT BUMPER FITTINGS,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | NOT NECESSARY | 380.00 | - |
| | TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | NOT NECESSARY | 380.00 | - |
| | TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST. | NOT NECESSARY | 170.00 | - |
| | TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT. | NOT NECESSARY | 220.00 | - |

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|---|---------------|---------------------------|-------------------|
| | TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR. | NOT NECESSARY | 380.00 | - |
| | TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING. | NOT NECESSARY | 170.00 | - |
| | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION. | | 6,000.00 | 700.00 |
| | TO TRANSFER OF BONNET FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST. | NOT NECESSARY | 380.00 | - |
| | LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR. | NOT NECESSARY | 380.00 | - |
| | TO TRANSFER OF FRONT DOOR FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | NOT NECESSARY | 380.00 | - |
| | TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT. | NOT NECESSARY | 380.00 | - |
| | TO CHECK ELECTRICAL LIGHTING CONCERNED. | | 170.00 | 15.00 |
| | TO RUST-PROOFING OF THE AFFECTED AREAS. | | 170.00 | 30.00 |
| | | | 15,560.00 | 1,145.00 |
| GRAND TOTAL | | | 41,131.04 | 3,260.51 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 2,600.00 |

Report Ref No. CC3/ASM19012450/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

| | |
|--------------|--|
| Claim | SPM01UB7 |
| Reference | CCL/ASM19012450/Kpa3q2 |
| Loss Date | 10 July 2019 |
| Report Date | 15 Jul 2019 4:27:45 PM |
| Request Date | 15 July 2019 |
| Due Date | |
| Vendor Name | L&K AUTO CONSULTANTS PTE LTD (TP) |
| Type of Loss | Third Party Vehicle Damage |
| Services | Pending verification - Direct Settlement |

Actions

Next Step

Wait for Approve Invoice

Add Invoice

| | |
|--|----------|
| Vehicle Information | |
| Incident Vehicle Registration # | SHCS256K |
| Make | TPVD |
| Model | RENAULT |
| Service Address | |
| ... | |
| Primary Contact/Insured | |
| LEE LILY | |
| 127C KIM TIAN ROAD, #01-541, 163127, Singapore | |
| 69420766 | |
| MEETING@INSMART.SG | |
| Claim Handler | |
| CHAN Kian Chuan | |
| 68805444 | |
| kianchuan.chan@axa.com.sg | |

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---------------------|---------|----------------------------|-----------------------------------|-----------------|
| L&KInvoice1 (7).pdf | Invoice | Surveyor/ Assessor expense | L&K AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |

| Claim Portal | | Forms / Claim Documents | SUBTYPE | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 DATE 2019 OFFLOADED |
|---|---|----------------------------|----------------------------------|-----------------------------------|--|
|  | RENTAL RECEIPT.pdf | | | | |
|  | RENTAL MILEAGE.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | LTA SEARCH.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | LKKInspection (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | LKKAdjustment1a (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | AUTHORISATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | LETTER TO Ognit | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 11 October 2019 |
|  | EMAIL FROM WORKSHOP FOR TP LGD.mig | Letters and Correspondence | Others | NIKAM Santosh Pandurang | 6 August 2019 |
|  | TP-Murdate 1A dd 030819.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 3 August 2019 |
|  | TP_ESTIMATE_ MARKED.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 3 August 2019 |
|  | SHCS256K DOA 100719 - TP VIDEO.mp4 | Evidence | Videos | LKK AUTO CONSULTANTS PTE LTD (TP) | 3 August 2019 |
|  | LKK SURVEY PHOTO.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 17 July 2019 |
|  | TP - 1A.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 16 July 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|----------------------------|------------|-----------------|------------------|
|  PFI FROM WORKSHOP WITH TP-GIA SHCS25sk & ESTIMATE.rtg | Letters and Correspondence | Workshop | KUMAR Shalendra | 15 July 2019 |
| | | | | |
|  SGY7042T INS.PDF | Reports & Statement | GIA Report | KUMAR Shalendra | 15 July 2019 |